Care Coordination

CSAC Informational Update

April 23-24, 2019
Project Staff

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Agenda

▪ Background
▪ Charge
▪ Scope
Background

- According to the *New England Journal of Medicine*, only 7% of providers report their patients’ care is fully coordinated.

- The Center for Medicare & Medicaid Services prioritized Care Coordination (CC) within its Meaningful Measures framework.

- NQF Prioritization Initiative includes scoring criteria to prioritize measures that are meaningful to patients and caregivers and reflect care that spans settings, providers, and time.
Background

Person- and Family-Centered Care

Patient Experience and Function (PEF)

Care Coordination
Recommended Care Coordination TAP Charge

- NQF engaged with 5 PEF Committee members (including co-chairs) who agreed the CC TAP is the best way to enhance Care Coordination measures.

- The CC TAP would be tasked with providing input to NQF on effective strategies to address CC through the Consensus Development Process.

- TAP would convene every other month to discuss and evaluate NQF’s progression of CC activities and advise NQF staff on key issues related to CC in the field.

- TAP will likely be formed in fall 2019 cycle, pending funding
Recommended Care Coordination TAP

Scope

1. Form a CC Technical Advisory Panel (TAP)

   Select 7 PEF SC members to form a TAP

2. Assess NQF measure evaluation criteria & guidance of CC and patient experience

   CC TAP assesses NQF measure evaluation criteria to determine additional considerations for inclusion
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<tr>
<th>Recommended Care Coordination TAP Scope</th>
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<td><strong>3. Integrate efforts across NQF specific to CC</strong></td>
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<td>Integrate key members of Patient Experience and Function Standing Committee with National Quality Partnership’s Action Team</td>
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<td><strong>4. Identify priority care coordination measurement domains</strong></td>
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<td>Engage PEF Committee in strategic discussions to review and update CC measurement domains and organize the measure portfolio</td>
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<td><strong>5. Develop education- and outreach-focused care coordination series for the measure developer community</strong></td>
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<td>TAP and NQF staff will develop a series of presentations focused on critical issues in CC measurement</td>
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Questions?
Project Information

- Email: patientexperience@qualityforum.org
- Phone: 202-783-1300
- Project page: http://www.qualityforum.org/Patient_Experience_and_Function.aspx
- SharePoint page: http://share.qualityforum.org/Projects/Patient%20Experience%20and%20Function/Lists/Staff%20Links/AllItems.aspx