



Consensus Development Process Care Coordination 2016-2017 Standing Committee

COMMITTEE CO-CHAIRS

Donald Casey, MD, MPH, MBA, FACP, FAHA, DFACMQ

President-Elect, American College of Medical Quality (ACMQ)
Bethesda, Maryland

Dr. Don Casey is currently President-Elect for the American College of Medical Quality (ACMQ). ACMQ is “The Organization” for healthcare professionals responsible for providing leadership in quality and safety outcomes, who want or need the tools, experience and expertise to improve the quality and safety of patient care. Dr. Casey is also Chief of Clinical Affairs for Medecision. Organizations representing the full fee-for-service to fee-for-value spectrum are leveraging Medecision’s Aerial’s Population Health Management solutions to improve healthcare value and transform challenges into opportunities for more than 30 million people across the US. He currently serves on the faculty of Rush University, and also as adjunct faculty at Thomas Jefferson University College of Population Health and at Loyola of Chicago Quinlan School of Business’ Healthcare Management Executive Education division. Dr. Casey is a widely published author and expert in healthcare quality. A board-certified primary care internist, Dr. Casey has practiced primary care, emergency medicine, and hospital/critical care medicine in a variety of clinical settings for 19 years, including an inner city Federally Qualified Health Center (FQHC), a 2 physician private office practice, a large internal medicine teaching program group practice and a multispecialty group in a rural community providing full risk/capitated care to Medicaid patients. He has also served as a medical director for long term care, palliative care, geriatric services and home care organizations

Gerri Lamb, PhD, RN, FAAN

Associate Professor, Arizona State University
Tuscon, Arizona

Gerri Lamb, PhD, RN, FAAN co-chaired both of the NQF Steering Committees on Care Coordination and is a nationally recognized expert in care coordination. She currently serves as subject matter expert on care coordination for the MAP Subcommittee on post-acute and long-term care. She is well known for her leadership and research on care coordination, case management, and transitional care. She has presented numerous papers and published extensively on the process and outcomes of care coordination in acute care, long-term care and community settings.

COMMITTEE MEMBERS

Richard Antonelli, MD, MS

Medical Director for Integrated Care, Boston Children's Hospital, Harvard Medical School
Boston, Massachusetts

Dr. Richard Antonelli is Medical Director of Integrated Care and Physician Relations and Outreach for Boston Children's Hospital and is on the faculty of the Harvard Medical School Department of Pediatrics. He has served on numerous national and state-level committees to further the evolution of care coordination functions to enable systems to become high performing delivery models and has published widely on this topic. Dr. Antonelli has previously served on the NQF Care Coordination Steering Committee and has served as an individual subject matter expert on child health for the Measures Application Partnership. Throughout his career, Dr. Antonelli's work has focused on providing comprehensive, family-centered care for children, especially those with special health care needs.

Samira Beckwith, LCSW, FACHE, LHD

President and CEO, Hope HealthCare Services
Fort Myers, Florida

Samira Beckwith has more than 30 years of experience in hospice and healthcare. As President and CEO of Hope HealthCare Services for over 25 years, Dr. Beckwith created an innovative national model of healthcare for the future by bridging hospice with other long-term care programs. She also launched a successful PACE program and recently expanded the Hope Kids Care program to meet growing community needs. Beckwith has clinical, administrative, and public policy expertise, as well as extensive federal and private payer knowledge. She is a frequent participant in national and state health policy forums and has provided expert testimony before government bodies including the US House Judiciary Committee and U.S. Senate Aging Committee.

R. Colby Bearch, MA-SF, MA-M, BA, RN, CDONA

Vice President Quality & Outcomes Management, The Coordinating Center
Millersville, Maryland

Mr. Bearch has worked in healthcare administration and quality for 14 years. Mr. Bearch is passionate about quality management and is an innovative and strategic leader in this arena. His approaches to quality are not only culminated by his experiences, but also supported in his extensive academic background. In his current position as VP of Quality and Outcomes Management, Mr. Bearch has focused his passions for patient centered care to lead the organization to deliver high quality outcomes, implement challenging strategic designs and enhance the lives of those served by the organization.

Ryan Coller, MD, MPH

Division Chief, Pediatric Hospital Medicine, University of Wisconsin-Madison
Madison, Wisconsin

Dr. Coller is an Assistant Professor of Pediatrics and chief of Pediatric Hospital Medicine at the University of Wisconsin School of Medicine and Public Health, research director of the Pediatric Complex Care Program, and an investigator at the University of Wisconsin Health Innovation Program. He completed an MPH and fellowship supported by the Maternal and Child Health Bureau, led quality efforts at the Mattel Children's Hospital UCLA, co-founded and co-directs the Pediatric Complex Care Program - a medical home for children with medical complexity at the University of Wisconsin-Madison. He has been principal, co-principal, or co-investigator on projects funded by HRSA, CMMI, Lucile Packard Foundation for Children's Health, and other public & private agencies.

Christopher Dezii, RN, MBA, CPHQ

Director, Healthcare Quality & Performance Measures, Bristol-Myers Squibb Company
Plainsboro, New Jersey

Christopher Dezii is the Director, Healthcare Quality and Performance Measures at the Bristol-Myers Squibb Company. He is a member of the NQF and the National Academy of Medicine's Clinical Effectiveness Research Innovation Collaborative, PCORI stakeholder reviewer and Stakeholder mentor. Chris also serves on the Medicare Evidence Development & Coverage Advisory Committee and elected to NQF's Measure Application Partnership representing the Pharmaceutical Industry. Chris served on many AHRQ Study sections and on the Pharmacy Quality Alliance's Quality Metric Expert Panel. He was co-chair for the American College of Physicians' (ACP) Healthcare Roundtable receiving the ACP's 2014 Quality Champion award.

Shari Erickson, MPH

Vice President, Governmental & Regulatory Affairs, American College of Physicians (ACP)
Washington, District of Columbia

Shari M. Erickson is Vice President of Governmental and Regulatory Affairs with ACP. She directs and collaborates on the development of ACP policies and advocacy strategies to influence delivery system and payment reforms, such as ACOs, PCMHs, and the PCMH-neighborhood. Ms. Erickson also Co-Chairs the Patient-Centered Primary Care Collaborative's Center for Advocacy & Public Policy. Prior to ACP, she was a Senior Program Director with NQF and a Program Officer at the Institute of Medicine where she worked on multiple health care quality studies, including the landmark report, "Crossing the Quality Chasm: A New Health System for the 21st Century."

Barbara Gage, PhD, MPA

Associate Research Professor, George Washington School of Medicine and Health Sciences
Washington, District of Columbia

Dr. Gage directed post-acute care (PAC) research for CMS for the last 20 years. As Director of Post-Acute Research at RTI, she led numerous technical expert panels, national studies of PAC populations, claims-based case-mix analysis, care coordination studies, and outcome analyses associated with services following hospital discharge. She also led teams to develop quality

measures for CMS, and worked closely with the policymakers and PAC industry leaders over the years. She has given hundreds of presentations at research conferences, association meetings, and written extensively on these topics.

Dawn Hohl, RN, BSN, MS, PhD

Director of Customer Service, Johns Hopkins Home Care Group
Baltimore, Maryland

Dr. Hohl has served as Director of Customer Service for Johns Hopkins Home Care Group for the past ten years. As a member of the executive team, she oversees care coordination and discharge planning functions for Hopkins hospitals and affiliates for all home-based services. Her responsibilities include patient satisfaction data reporting, lead customer service initiatives as well as the liaison for Johns Hopkins Home Care Group on service and safety initiatives including readmission preventions. Previous work experience includes Director of Community Relations and Contracting at VNA of Maryland and Senior Vice-President, Patient Care Services, Home Care/Hospice Administrator, Bon Secours Baltimore. Dawn was an examiner for the Malcolm Baldrige National Quality Award for three years, and Associate Faculty at the College of Notre Dame of Maryland and University of Maryland.

Marcia James, MS, MBA, CPC

Vice President, Accountable Care, Mercy Health Systems
Fort Lauderdale, Florida

With over 27 years of experience in healthcare leadership and management from both the payer and provider sides, Marcia has been a key strategic and operational leader involved with development of accountable care organizations and population health capabilities including patient centered medical home. Additionally, she is a subject matter expert on Meaningful Use and is currently serving on a WEDI workgroup on payment models. Currently, she is the Vice President, Accountable Care for Mercy Health System of Southeastern Pennsylvania where she is responsible for development of the framework and activity surrounding accountable care and population health capabilities.

Emma Kopleff, MPH

Quality Assurance and Standards Manager, Community Health Accreditation Partner (CHAP)
Washington, District of Columbia

Emma Kopleff is the Manager of Quality Assurance and Standards at Community Health Accreditation Partner (CHAP), a nationally recognized accreditor of home- and community-based services. Within this role Emma directs CHAP's compliance with the Centers for Medicare & Medicaid Services rules and regulations for Accrediting Organizations, and supports revisions to CHAP's Standards of Excellence. Prior to joining CHAP, Emma gained experience in quality improvement, measurement and health policy as the Senior Policy Advisor at the National Partnership for Women and Families, where she advocated on behalf of patients in national conversations about the use of nationally standardized quality metrics to drive health care quality improvement. Her background in performance measurement methodology and quality improvement across health care settings and populations stems from her experience working at

National Quality Forum (NQF), and University Hospitals of Cleveland. Emma is a Cleveland, Ohio native, where she received her Master of Public Health from Case Western Reserve University.

Brenda Leath, MHSA, PMP

Senior Director, Westat
Washington, District of Columbia

Brenda Leath, MHSA, PMP is a senior study director at Westat and co-executive director of the Center on Pathways Community Care Coordination for Westat's non-profit affiliate, the Rockville Institute. Throughout her profession she has consistently focused on quality improvement and reduction of health disparities among racial and ethnic minority population groups, persons with disabilities, and economically and socially disenfranchised populations. Ms. Leath is a graduate of the Georgetown and the George Washington Universities. She is the recipient of a presidential committee appointment, gubernatorial and mayoral citations, and a department award from the US Department of Health and Human Services.

Russell Leftwich, MD

State of Tennessee, Office of eHealth Initiatives
Nashville, Tennessee

Dr. Leftwich is Chief Medical Informatics Officer for Tennessee Office of eHealth Initiatives and has served as lead in the Office of the National Coordinator (ONC) Standards & Interoperability Framework Transitions of Care Initiative and is currently a lead in the ONC Longitudinal Coordination of Care Initiative, is a member of the National Quality Forum's (NQF) HIT Advisory Committee and served previously on the NQF Care Coordination Steering Committee. He currently serves on the ONC HIT Standards Committee Consumer Technology Workgroup, as HL7 Patient Care Workgroup Co-chair, and as Chair of the HL7 Health Professional Engagement Initiative.

Lorna Lynn, MD

Director, Practice Assessment Development and Evaluation, American Board of Internal Medicine
Philadelphia, Pennsylvania

Lorna Lynn has spent the past 14 years at the American Board of Internal Medicine (ABIM) developing Practice Improvement Modules (PIMs) and other assessment tools to evaluate clinical practice performance. These tools have been used by thousands of practicing physicians and by many residency and fellowship programs. Prior to joining the staff at ABIM, Dr. Lynn was Assistant Professor in the Division of General Internal Medicine at the University of Pennsylvania, where she received a Robert Wood Johnson Foundation Generalist Physician Faculty Scholar Award and several teaching awards. Her recent work has focused on care coordination and teamwork.

Karen Michael, RN, MSN, MBA

Vice President, Corporate Medical Management, AmeriHealth Caritas Family of Companies
Philadelphia, Pennsylvania

Karen Michael is the Vice President of Corporate Medical Management for the AmeriHealth Caritas Family of Companies. She is responsible for medical management leadership and strategic vision for all AmeriHealth Caritas health plans and ancillary businesses. She has over 25 years of experience in the healthcare field, including 15 years in managed care and 10 years focusing on needs of vulnerable populations. Her nursing background includes critical care, home health and hospice. She earned her undergraduate degree from Trenton State College and holds a MBA from Eastern University and a MS in nursing science from Widener University.

Terrance O'Malley, MD

Medical Director, Non-Acute Care Services, Partners Healthcare System
Boston, Massachusetts

Terrance O'Malley, MD is an internist/geriatrician who specializes in the care of nursing home patients. As Medical Director of Non-Acute Care Services for Partners Healthcare, Dr. O'Malley focuses on improving transitions of care and the exchange of clinical information during transitions. He is co-principal investigator of IMPACT (Improving Massachusetts Post-Acute Care Transitions), a project assessing the impact on healthcare utilization of electronically exchanging clinical data among acute and non-acute care sites during care transitions. He also co-chairs the Long Term and Post Acute Care Sub-workgroup within the Standards and Interoperability Framework for the Office of the National Coordinator for Health Information Technology. He graduated from Amherst College and Cornell University Medical College, and trained in Primary Care Medicine at the Massachusetts General Hospital (MGH). He is on the teaching faculty at MGH and Harvard Medical School where he provides clinical care and supervises medical students, residents and geriatric fellows.

Charissa Pacella, MD

Chief of Emergency Services and Medical Staff, University of Pittsburgh Medical Center (UPMC)
Pittsburg, Pennsylvania

Charissa Pacella serves as Chief of Emergency Services and Medical Staff President at UPMC Presbyterian-Shadyside Hospital. She is also the Vice Chair of Operations for the University of Pittsburgh Department of Emergency Medicine with oversight of four UPMC emergency departments. In those roles, she leads and participates with multiple ongoing interdisciplinary teams to improve clinical care transitions including the Safe Handoff Committee, Patient Safety Committee, Hospital Flow Committee, Trauma Medical Advisory Committee, Comprehensive Stroke Center Leadership Committee. She helped design a system initiative to improve the handoff of care back to a primary care physician following ED discharge for patients in need of more intense outpatient management.

Ellen Schultz, MS

Senior Researcher, American Institutes for Research (AIR)
Washington, District of Columbia

Ellen Schultz is a senior researcher at American Institutes for Research focusing on quality measurement and care coordination. She managed the team that created and updated the Care Coordination Measures Atlas. She has reviewed the care coordination literature extensively while leading projects to assess the potential for EHR-based care coordination measurement, to evaluate care coordination measures suitable for accountability purposes, and to explore the care coordination evidence base. She is consulting on development of a new measure of coordination and has developed quality indicators for the home- and community-based services population, ambulatory care, and community health.

Jeffery Wieferich, MA

Director of Quality Management and Planning in the State of Michigan Behavioral Health and Developmental Disabilities Administration
Lansing, Michigan

Mr. Wieferich has worked in the behavioral health field for 30 years. He received a Master's degree in psychology from Western Michigan University, in 1993. For the last 11 years, he has held management and director level positions with the State of Michigan and for the last 3 years has directed the area responsible for the quality monitoring and delivery of services for the state's Medicaid specialty behavioral health system. He also oversees the delivery of behavioral health supports and services and the associated quality monitoring of Michigan's Medicaid behavioral health managed care system.