



HAC Framework Steering Committee

Dr. Eliot Lazar, MBA, MD(Co-Chair)

Vice President & Chief Quality Officer- New York Presbyterian Healthcare System

Dr. Eliot Lazar is Vice President and Chief Medical Officer for the NewYork-Presbyterian Healthcare System, and is also a practicing cardiologist at NewYork Weill Cornell Medical Center. He is currently associate clinical professor of medicine at Columbia University College of Physicians & Surgeons. Dr. Lazar is also Associate Dean, Healthcare System, at NewYork Weill Cornell Medical Center. Dr. Lazar received his M.D. degree from SUNY Upstate Medical University, graduating cum laude. He also earned an M.B.A. degree from New York University.

Ms. Ann F. Monroe(Co-Chair)

President- Community Health Foundation of Western and Central New York

Ann F. Monroe, is president of the Community Health Foundation of Western and Central New York, a health foundation serving the Buffalo and Syracuse regions and primarily focused on improving the health outcomes of frail elders and children in communities of poverty and improving the systems that serve them. She has 30 years of leadership experience in public and private sector programs in mental health, community health, managed care and philanthropy. She previously directed the Quality Initiative for the California HealthCare Foundation and was a senior vice president of Blue Cross of California.

Ms. Cindy Barnard, MBA

Director of Quality Strategies- Northwestern Memorial HealthCare

Cynthia Barnard, MBA, MSJS, CPHQ, is the director of quality strategies at Northwestern Memorial Hospital, the primary teaching hospital of Northwestern University's Feinberg School of Medicine in Chicago, Illinois. She is responsible for patient safety, accreditation and regulatory compliance, medical ethics, and patient satisfaction measurement. She has been a leader in developing the healthcare standards for the Lincoln Foundation for Business Excellence, an Illinois equivalent of the national Malcolm Baldrige award, and chair of the Quality Measurement Advisory Task Force of the Illinois Hospital Association

Ms. Carol Birk, MS, RPh

President- Indianapolis Coalition for Patient Safety

Carol Birk, M.S., R.Ph., is Director of PharmaTAP, an engagement program of the Purdue University School of Pharmacy and Pharmaceutical Sciences and the Purdue Technical Assistance Program (TAP). Ms. Birk's areas of focus include: clinical quality and patient safety program management and development, contemporary strategies to improve the safety and efficiency of healthcare processes, medication use accreditation and regulatory standards, leadership, mentoring and organizational design, and performance improvement and measurement. Ms. Birk has extensive experience in hospital pharmacy practice and healthcare performance improvement. Prior to joining Purdue University, she was employed as Performance Improvement Director at VHA Central and Director at Clarian Health System.

Dr. Joanne Campione, PhD

Director of Clinical Measurement Services- North Carolina Center for Hospital Quality and Patient Safety

Dr. Joanne Campione is the Director of Clinical Measurement Services with the N.C. Center for Hospital Quality and Patient Safety within the North Carolina Hospital Association. She is responsible for the NC Hospital Quality Performance Report (www.NCHospitalQuality.org) and the analysis of hospital clinical measures associated with national and statewide hospital quality improvement initiatives. Dr. Campione educates hospital leaders on regulations and upcoming policies involving quality-related reimbursement and reporting. In 2008, Dr. Campione led the development of a state-level voluntary database for the collection of hospital-acquired infection measures. She received her PhD in health services research from UNC Chapel Hill.

Ms. Anne Flanagan, MS, RN

Assistant Director, Division of Licensing and Regulatory Services- State of Maine

Anne Flanagan is responsible for the licensing and regulation of the medical facilities in the State of Maine, including all hospitals, long term care facilities, home care agencies, free standing surgery centers, and assisted living facilities. In addition Anne is responsible for Sentinel Event reporting for the State of Maine, a program designed to further the reduction of medical errors and serious adverse events in the State of Maine. Through this endeavor there is an interface with facilities, external agencies, and other stakeholders embracing a culture of safety and performance improvement. Prior to relocating to Maine Anne spent much of her career promoting quality improvement at the Joint Commission and in both urban and rural health systems.

Dr. Daniel Hyman

Chief Quality Officer- The Children's Hospital

Dr. Daniel Hyman is a pediatrician who has served as Chief Quality Officer at The Children's Hospital in Denver, Colorado since September 2008. Following his training at The Children's Hospital of Philadelphia, Dr. Hyman practiced general pediatrics in suburban Philadelphia from 1989-2002 and was the Medical Director for Children's Health Net, a Physician Hospital Organization at CHOP. He worked at NY Presbyterian Hospital from 2002-2008 where he was the Chief Medical Officer for the Hospital's Ambulatory Care Network and then was appointed Chief Children's Quality Officer for the Morgan Stanley Children's Hospital and the Komansky Center for Children's Health. Dr. Hyman serves on the Steering Committee for Quality and Safety Leaders Forum for Child Health Corporation of America (CHCA), on the Quality Council for the National Association for Children's Hospitals and Related Institutions (NACHRI), and on the Strategic Policy and Advisory Committee for the National Initiative for Children's Healthcare Quality (NICHQ).

Ms. Lisa McGiffert

Campaign Director, Safe Patient Project- Consumers Union

Lisa McGiffert directs the Safe Patient Project/Stop Hospital Infections Campaign. This highly successful campaign has initiated infection-reporting legislation in almost every state, 25 of which now have passed into law; drafted model legislation; and raised public awareness on preventing medical harm.

Lisa routinely speaks as the consumer voice on patient safety issues at conferences and with the media. She coordinates a network of local advocates who work together on patient safety issues. Lisa serves as the consumer liaison to the CDC Healthcare Infection Control Practices Advisory Committee, and as consumer representative on the National Quality Forum Healthcare-associated Infections Steering Committee, the Texas Health Care Associated Infections Advisory Panel, and the California Department of Health Services Healthcare-associated Infections Advisory Working Group. For more than 20 years, as a Senior Policy Analyst for Consumers Union and as legislative coordinator for the Texas Senate Committee on Health and Human Services, Lisa has worked on a broad array of health care policy issues in Texas and nationally, including health care quality, health insurance, and access to care.

Ms. Jan Orton is currently the Clinical Operations Data Manager at Intermountain Healthcare. Her current responsibilities include development, implementation, coordination and harmonization of internal and external measures for Intermountain Healthcare related to The Joint Commission / CMS National Hospital Quality Measures, Nursing Sensitive Indicators, and Quality and Patient Safety Measures. Ms. Orton previously held the position of Internal Quality Consultant, responsible for the Cardiovascular Clinical Program quality improvement for Intermountain Healthcare. She previously served on an NQF HIT Expert Panel.

Dr. Eleanor M. Perfetto, PhD

Senior Director- Pfizer

Dr. Eleanor M. Perfetto joined Pfizer Inc in January 2006. In 2009, she became Senior Director, Reimbursement & Regulatory Affairs. Dr. Perfetto monitors and analyzes prescription drug and healthcare coverage and reimbursement policy issues, particularly with regard to CMS, Medicare, and comparative effectiveness research. Dr. Perfetto holds BS and MS degrees in pharmacy from the University of Rhode Island, and a PhD from the University of North Carolina School of Public Health, with concentrations in health policy and epidemiology. She currently serves as a board member of the Pharmacy Quality Alliance (PQA), and is co-chair of the PQA Research Coordinating Council. In 2008, she was appointed to the Centers for Medicare and Medicaid Services Medicare Evidence Development & Coverage Advisory Committee (MedCAC). Dr. Perfetto served for six years on the Drug Information Association (DIA) Board of Directors and is a DIA past President (2003-2004).

Prior to joining Pfizer, Dr. Perfetto provided research consulting services for over eight years to government agencies, the pharmaceutical industry, and professional organizations. Prior to consulting, Dr. Perfetto established a new division responsible for global health outcome and economic research at Wyeth-Ayerst. She also served in the U.S. Public Health Service as senior pharmacoepidemiologist within the Agency for Health Care Policy & Research and began her government career as a pharmacist, serving for 6 years in the Indian Health Service.

As a caregiver for a family member with dementia, Dr. Perfetto is active on behalf of patients with head trauma-related dementias and their caregivers. In May of 2007, she was awarded the Advocacy Leadership Award by the New York City Chapter of the Alzheimer's Association. She also serves on the board of directors for the Sports Legacy Institute, a not-for-profit organization dedicated to research and education on sports-related brain injury.

Shea Polancich is a Doctoral prepared nursing leader with 15 years experience in practice, education, and research. Her quality background spans 8 years in both the not for profit and academic settings. Functioning in the roles of the Director of Clinical Outcomes and Performance Improvement, Director of Data Analysis and Measurement, and currently as the Director for Patient Safety, she has provided clinical knowledge, measurement expertise, and consultative support to the organizations where she has served in setting the strategy for quality and safety performance.

Dr. Leslie Schultz, PhD

Senior Director, Quest & Knowledge Transfer- Premier, Inc.

Dr. Schultz oversees Premier's Performance Improvement Portal and Knowledge Transfer team. Schultz is a nationally recognized expert in documenting and sharing reliable, evidence-based best practices among hospitals. She launched the web-enabled Performance Improvement Portal to directly support clinical improvement professionals in improving quality, patient safety and effectively deploying industry-wide standards of care. The PI Portal is a key enabler of knowledge transfer for Premier's QUEST initiative and for the United Kingdom's National Health System – Northwest – Advancing Quality Programme.

Schultz is an experienced administrator, clinician, educator, health services researcher and consultant with demonstrated skills and successes in planning, implementing and evaluating quality, organizational performance, and clinical process/outcomes improvement efforts. She formerly served as director of the Patient Safety Center for Ascension Health, the largest non-federal not-for-profit health system in the United States. Before joining Ascension Health, she was widely recognized for her work in Premier's Clinical Performance Initiatives, a series of year-long collaboratives that resulted in measured improvements in quality, safety and costs for participating Premier hospitals. The collaboratives entailed deployment of evidence-based practices and execution of rapid-cycle improvement methods – heavily reliant on use of comparative data and process stabilization to “hold the gains.” Schultz also served as project director for focus areas in coronary artery bypass graft (CABG) surgery, acute myocardial infarction (AMI), congestive heart failure (CHF) and community-acquired pneumonia (CAP).

Schultz's professional affiliations include the American College of Healthcare Executives, National Association for Healthcare Quality, American Society for Quality and Institute of Industrial Engineers. Schultz also is a certified professional in health care Quality and has certification as a nurse executive, advanced (NEA-BC).

Dr. Bruce Spurlock is President & CEO of Convergence Health Consulting, a boutique management consulting firm working with diverse stakeholders in health care. Dr. Spurlock works with physicians and health care executives to create state-of-the-art clinical management programs. He is Chair of the CHART Steering Committee, a groundbreaking initiative of hospitals, purchasers, health plans and consumer groups to produce a voluntary, standardized hospital performance report in California. He also leads large, multi-participant quality collaboratives designed to accelerate the dissemination of evidence-based clinical practices. Currently, he is an Adjunct Associate Professor with Stanford University. Prior to developing his consulting practice, Dr. Spurlock was executive VP for the California Healthcare Association (CHA) where he served as an expert in physician group relations, health policy for clinical and managed care issues, and quality and performance measurement. He also practiced internal medicine as a senior physician with The Permanente Medical Group for 10 years. Dr. Spurlock received his MD from the University of California, Davis and completed his internal medicine residency, chief residency and general medicine fellowship at Kaiser Foundation Hospital in Santa Clara, California.

Thirty years experience including direct health care delivery, hospital quality oversight, and clinical quality and risk management program/policy development in both regional and national health care systems. Registered nurse, with a graduate degree in Health Care Management, and certification in healthcare quality and risk management. Currently, develop policy and direct consensus adoption of clinical quality, risk management, and adverse event measures for implementation within the Military Health System, which provides for the delivery of healthcare services to the nine million beneficiaries eligible for TRICARE.

**Dr. Susan L. Turney, MD, MS, FACMPE,
FACP**

Chief Executive Officer and Executive Vice President- Wisconsin Medical Society

Susan L. Turney, MD, MS, FACP, FACMPE serves as Chair of Medical Group Management Association's Patient Safety and Quality Advisory Committee. Currently on the Wisconsin State Level Health Information Exchange Steering Committee, she has served on the boards of the Wisconsin Collaborative for Healthcare Quality and the Wisconsin Health Information Organization.

Doctor Turney is the sixth CEO to lead the Wisconsin Medical Society, the only physician and woman to hold this position. In her role as CEO, Doctor Turney is spearheading efforts that will lead to healthcare that is accessible, affordable, effective, timely and safe for all of Wisconsin's patients.

Mr. Sam Watson, MSA, MHA

Senior Vice President- Keystone Center for Patient Safety & Quality

Sam is Senior Vice President for Patient Safety and Quality of the Michigan Health & Hospital Association and Executive Director of the MHA Keystone Center for Patient Safety & Quality, leading state-wide patient safety collaboratives to prevent patient harm and co-leads a state-wide initiative to reduce preventable rehospitalizations. Sam is responsible for quality and patient safety policy support for the MHA and is a liaison for the MHA with the Joint Commission, the Automotive Industry Action group Health Care Steering and serves on the board of the Michigan Hospice and Palliative Care Organization. He holds a bachelors in clinical laboratory science and a masters in administration.