

THE NATIONAL QUALITY FORUM

CORE MEASURES FOR NURSING CARE PERFORMANCE

PURPOSE

This project will establish consensus on a set of evidence-based measures for evaluating the performance of nursing in acute care hospitals. It also will address the implementation of these measures within healthcare organizations to improve nursing care and patient outcomes, as well as designate a subset of measures that are appropriate for public reporting.

BACKGROUND

Nursing care is critical to the quality of patient care and the success of any healthcare delivery system. Given the importance of nursing care, the absence of standardized nursing care performance measures is a major void in healthcare quality assurance and work system performance. The need for such measures is intensified by the national nursing shortage. Furthermore, as new ways to deliver patient-centered care are developed, standardized ways to measure the performance of care teams will be essential to evaluating the effectiveness of these new practices.

SCOPE

The project will:

- Identify a framework for how to measure nursing care performance, with particular attention to the performance of nurses as teams and their contributions to the overall healthcare team.
- Identify and endorse a set of evidence-based performance measures for evaluating the quality of nursing care, and
- Identify and prioritize unresolved issues regarding nursing care performance measurement and research needs.

While the project will emphasize nursing care in acute care hospitals, the framework for general measurement will recognize the need for measures to be compatible across settings of care.

THE NQF PROCESS

This project, like all NQF activities, involves the active participation of representatives from across the spectrum of healthcare stakeholders. The project is guided by a Steering Committee and assisted by a Technical Advisory Panel. Agreement around the recommendations will be developed through NQF's formal consensus development process.

FUNDING

This project is supported by a grant from the Robert Wood Johnson Foundation.

For more information, contact Ellen Kurtzman, RN, MPH at 202.783.1300, or by email at info@qualityforum.org.

THE NATIONAL QUALITY FORUM

Nursing Care Performance Measures Steering Committee

Lillee S. Gelinas, RN, MSN (Co-Chair)

VHA Inc., Irving, TX

Mary D. Naylor, PhD, RN (Co-Chair)

University of Pennsylvania School of Nursing, Philadelphia, PA

G. Rumay Alexander, EdD, RN

UNC- Chapel Hill School of Nursing / American Organization of Nurse Executives, Chapel Hill, NC

Linda Burnes Bolton, DrPH, RN

Cedars-Sinai Health System, Los Angeles, CA

COL Laura R. Brosch, AN, PhD

US Army Medical Research and Materiel Command, Fort Detrick, MD

Diane Storer Brown, RN, PhD, CPHQ

Kaiser Permanente - Northern California Region, Oakland, CA

Peter I. Buerhaus, PhD, RN

Vanderbilt University School of Nursing, Nashville, TN

Diane Ebersberger-McKeon

Catholic Healthcare Partners, Cincinnati, OH

Gaye J. Fortner, RN, BSN, MSN

HealthCare21 Business Coalition, Knoxville, TN

Theresa Helle

The Boeing Company, Seattle, WA

Stephen J. Horner

HCA, Inc., Nashville, TN

Jerod M. Loeb, PhD

Joint Commission on Accreditation of Healthcare Organizations, Oakbrook Terrace, IL

Naomi Naierman, MPA

American Hospice Foundation, Washington, DC

Cathy Rick, RN, CNAA

Department of Veterans Affairs, Washington, DC

Elmore F. Rigamer, MD, MPA

CHRISTUS Health, Metairie, LA

Bernard Rosof, MD

North Shore-Long Island Jewish Health System, Great Neck, NY

Diane Sosne, RN, MN

Service Employees International Union, Renton, WA

Wanda O. Wilson, PhD, MSN, CRNA

University of Cincinnati Medical Center, Cincinnati, OH

Ex Officio Liaison Members

Barbara A. Blakeney, MS, APRN,BC, ANP

American Nurses Association, Washington, DC

Yvonne Bryan, PhD, RN

National Institute of Nursing Research - National Institutes of Health, Bethesda, MD

Judy Goldfarb, MA, RN

Centers for Medicare and Medicaid Services, Baltimore, MD

Barbara J. Hatcher, PhD, MPH, RN

American Public Health Association, Washington, DC