



Tab 9-A

Biographical Sketches for Incoming Board Members

James (Jim) Chase is the President of Minnesota Community Measurement, a non-profit organization whose mission is to improve health by publicly reporting information on health care quality. Over the last eight years, Community Measurement has grown to be one of the leading health care reporting organizations in the country and has pioneered measures using clinic data from medical records and patient reported data on health status. Community Measurement reports 76 measures on chronic and preventive care, procedural specialist care, hospital care, health information technology, patient experience, and cost. Community Measurement reports results on over 670 physician practice sites in Minnesota and surrounding communities.

Jim has over twenty five years of experience in health care management including eight years as Director of Health Purchasing for the government programs administered by the Minnesota Department of Human Services. Jim is the Past Chair of the Network of Regional Healthcare Improvement, a group of leading regional health initiatives working to improve the quality and value of health in their communities. Jim also serves on the boards of the Institute of Clinical Systems Improvement and Apple Tree Dental. Jim holds a Master's Degree in Healthcare Administration from the University of Minnesota and taught from 1987 until 2007 in the School's ISP Health Administration Program.

Carol Cronin has over twenty years' experience working on health care issues-with a particular interest in consumer health information, aging, health care quality and patient safety. She is currently Executive Director of a Maryland-based non-profit organization-the Informed Patient Institute (IPI) (www.informedpatientinstitute.org)-whose mission is to improve the quality of health care by helping the public make more informed decisions about their care. IPI identifies and evaluates health care report cards nationwide, develops state-specific Tip Sheets to help consumers understand what they should do if they have a concern about quality and tracks national and state policy issues related to consumer quality and patient safety.

Since 2000, Carol has worked as a consultant and advisor to a number of non-profit organizations, foundations and government agencies. These include The California Endowment where she conducted projects on personal health records, shared decision making, self- management and cultural competence; AARP where she collected information on state performance report cards, advised on an online health navigation strategy and conducted an analysis of online personal health records; and the Delmarva Foundation and L & M Research where she facilitates a workgroup of national stakeholders to advise on hospital performance reporting, conducted research on the "state-of-the-art" of hospital performance reports and advised on the design and presentation of the federal Hospital website

Compare. Other clients have included the federal Office of Disease Prevention and Health Promotion, Atlantic Philanthropies, the Markle Foundation, the National Health Council, the Health Insurance Reform Project at George Washington University, the Robert Wood Johnson Foundation and the California HealthCare Foundation.

Previously, she was appointed the first director of the Center for Beneficiary Services at the Health Care Financing Administration (HCFA-now CMS) where she was responsible for planning, implementing and evaluating the National Medicare Education Program(NMEP) from 1998-2000. NMEP included the development and production of a Medicare handbook mailed to 39 million Medicare beneficiaries, a 1-800 call center, a website, and hundreds of community events around the country. Prior to HCFA, she was Senior Vice President for Health Pages, a New York City-based consumer health information website primarily made available through large employers. From 1984 - 1994, she worked in leadership positions in Washington D.C. for the employer-based Managed Health Care Association and the Washington (now National) Business Group on Health. She has Chaired and served on numerous Boards of Directors and technical, planning and advisory committees and is President of the Judy Family Foundation. She holds an A.B. degree from Smith College and two Masters degrees in Social Work and Gerontology from the University of Southern California.

Elizabeth (Liz) J. Fowler, PhD, JD, is Vice President, Global Health Policy, in the Government Affairs & Policy group at Johnson & Johnson. Liz joins Johnson & Johnson from the White House, where she served as Special Assistant to the President for Healthcare and Economic Policy at the National Economic Council. She joined NEC after serving as Deputy Director for Policy of the Center for Consumer Information and Insurance Oversight (OCIO) at the U.S. Department of Health and Human Services, the new agency tasked with implementing the insurance market reforms included in the Affordable Care Act (ACA). During the health reform debate, Liz served as Chief Health Counsel and Senior Counsel to the Chair to Senate Finance Committee Chairman, Senator Max Baucus (D-MT), where she played a critical role in developing the Senate version of health reform. In a previous stint with the Finance Committee, she also played a key role in the 2003 Medicare Prescription Drug, Improvement and Modernization Act (MMA). Liz has more than 20 years' experience in health services research and health policy. She served as vice president of public policy and external affairs for WellPoint, Inc. and as an attorney with the Washington law firm Hogan & Hartson. She also spent nearly five years as a health services researcher with HealthSystem Minnesota. Liz has a B.A. from the University of Pennsylvania, a Ph.D. from the Johns Hopkins School of Public Health, where her research focused on risk adjustment, and a law degree (J.D.) from the University of Minnesota. She is admitted to the bar in Maryland and the District of Columbia.

Marjorie Ginsburg is not one to be pinned down too early. She attended six colleges in 18 years. As an RN, she drifted from a hospital ED to the United Farm Workers, Peace Corps in Nepal, a free clinic in Philly, home care nurse in Baltimore and San Francisco. Deciding she wanted to run things, Marge earned an MPH at UC Berkeley. She started an adult day health center and then was program administrator at the S.F. Institute on Aging. The 1989 earthquake convinced her husband to move to Sacramento, so she tagged along. There she discovered the health decisions movement (perhaps less a movement than a philosophy). After a brief stint with California Health Decisions, she founded

Sacramento Healthcare Decisions in 1994. In 2009, the organization changed its name to the Center for Healthcare Decisions.

Marge served in 2011 on the Institute of Medicine's Committee on Essential Health Benefits. She currently serves on NCQA's Committee on Performance Measurement and the boards of the Integrated Healthcare Association; California Hospital Assessment & Reporting Task Force (CHART); California Technology Assessment Forum; and the California Cooperative Healthcare Reporting Initiative.

Karen Ignagni is the president and chief executive officer of America's Health Insurance Plans (AHIP), the voice of health insurance plans, representing members that provide health care, long-term care, dental and disability benefits to more than 200 million Americans.

AHIP was formed in late 2003 as a result of a merger between the American Association of Health Plans (AAHP) and Health Insurance Association of America (HIAA). Ms. Ignagni led AAHP and since joining the organization in 1993 she has won many accolades for her leadership.

Washingtonian Magazine named her one of the Top Three "Top Guns" of all trade association heads. George Magazine placed her 21st on a list of the 50 Most Powerful People in Politics.

"In a city teeming with health care lobbyists, Ms. Ignagni is widely considered one of the most effective. She blends a detailed knowledge of health policy with an intuitive feel for politics," wrote the New York Times in 1999. Fortune described the political program Ms. Ignagni spearheaded at AAHP as "worthy of a presidential election bid."

Prior to joining AAHP in 1993, Ms. Ignagni directed the AFL-CIO's Department of Employee Benefits. In the 1980s, she was a professional staff member on the U.S. Senate Labor and Human Resources Committee, preceded by work at the Committee for National Health Insurance and the U.S. Department of Health and Human Services.

Ms. Ignagni has authored more than 90 articles on a wide range of health care policy issues, including pieces published in The New York Times, USA Today, the New York Daily News, The Washington Times, Institutional Investor, New England Journal of Medicine, Health Affairs, Modern Healthcare and Physician's Weekly.

David M. Shahian, MD, is Professor of Surgery at Harvard Medical School, Vice President of the Massachusetts General Hospital (MGH) Center for Quality and Safety, and Associate Director of the MGH Codman Center for Clinical Effectiveness in Surgery. A graduate of Harvard College and Harvard Medical School, Dr. Shahian trained in general surgery at MGH and was a fellow in cardiothoracic surgery at Rush-Presbyterian-St. Luke's Medical Center in Chicago. For nearly two decades, Dr. Shahian was Chair of the Department of Thoracic and Cardiovascular Surgery at the Lahey Clinic. During his tenure at Lahey, Dr. Shahian also served as Chair of the Operating Room and Allied Health Professionals Committees, and he was President of the Medical Staff Association from 2000 to 2001. From 2004 to

2006, Dr. Shahian served as Chair of the Department of Surgery at Caritas St. Elizabeth's Medical Center in Boston and Professor of Surgery at Tufts University School of Medicine.

In addition to his clinical career, Dr. Shahian has been involved in health policy issues for more than two decades, particularly in the area of performance measurement. As Chair of The Society of Thoracic Surgeons (STS) Workforce on National Databases and its Quality Measurement Task Force, he has led the development of the 33 risk models and three composite measures for isolated CABG, isolated aortic valve replacement (AVR), and combined AVR+ CABG. Dr. Shahian has been a leader in the implementation of the mandatory cardiac surgery public reporting initiative in Massachusetts and the voluntary, nationwide public reporting program established by The Society of Thoracic Surgeons.

Currently the STS CABG composite and AVR composite scores are publicly reported on the STS website. In addition, under Dr. Shahian's leadership, STS has established a partnership with Consumer Reports, which now presents the STS CABG composite star ratings on the health section of its website.

Dr. Shahian is the author or co-author of over 160 peer-reviewed journal articles and book chapters. His research has focused on performance measurement and related health policy issues. Examples include the application of statistical quality control techniques to cardiac surgery; econometric modeling of quality as a factor in selecting cardiac surgery providers; use of hierarchical models for outcomes profiling; clinical versus administrative data for provider profiling; composite performance measures; covariate imbalance and the appropriate use of indirectly standardized ("risk-adjusted") outcomes; alternative approaches to outlier determination; the volume-outcome association; and the use of hospital-wide mortality rates to estimate hospital quality.

Dr. Shahian is currently serving his second term as Vice Chair of the NQF Health Professionals Council and was a member of the Composite Measure Guidance Reassessment Technical Expert Panel. He previously served as Chair of the NQF Evidence Task Force and as member of the Technical Advisory Panel for the NQF Cardiac Surgery Project and the Steering Committee for its Composite Evaluation Framework and Composite Measures project. In addition, Dr. Shahian is a member of the AMA-PCPI Executive Committee and Co-Chair of its National Quality Registry Network Steering Committee. He recently completed terms as a member of the American College of Cardiology/American Heart Association Performance Measurement Task Force and the American College of Cardiology Clinical Quality Steering Committee.