NATIONAL QUALITY FORUM

NQF Board of Directors Meeting
March 27, 2019
9:30am – 10:45am EST
Dial in: 800-768-2983; Access Code: 684 9886

NQF's Mission Statement:

The trusted voice driving measureable health improvements.

Jim Chase, Chair, presiding

OPEN SESSION

9:30	**TAB C**: Approval of March 14, 2018 Open Session Minutes	**Action**	**Chase**
9:50	**General Introductions / Disclosure of Interests**	**Discussion**	**All Board Members**
10:10	**Annual Conference Recap**	**Discussion**	**Charon**
10:20	**TAB D**: Health Equity Update	**Discussion**	**Giblin / Munthali**

Meeting of the Board of Directors

OPEN SESSION

March 14, 2018

The National Quality Forum (NQF) Board of Directors met on March 14, 2018, in-person at NQF's offices.

Participants

Board Members Attending: Jim Chase (Chair); Shantanu Agrawal (President & CEO); Peter Briss (CDC Designee); Bill Conway; Carol Cronin; Elizabeth Fowler; Meg Gaines; William Kramer; Carolyn Pare; Deborah Parham Hopson (HRSA Designee); Jonathan Perlin; Louise Probst; Jack Resneck; Lewis Sandy; David Shahian; Bruce Siegel; Adam Thomson; Cristie Upshaw Travis (Treasurer); Knitasha Washington; Nancy Wilson (AHRQ Designee)

Board Members Not Attending: Kate Goodrich (CMS Designee)

Quorum Present: Yes

NQF Staff: Marc Charon; Apryl Clark; Neal Comstock; Ayesha D'Avena; Tim Gannon; Kathleen Giblin; Patricia Green; Elisa Munthali; Cherish Simpson

OPEN SESSION

The Board convened in open session at 9:14 a.m., ET.

Approval of Open Session Minutes

> **ACTION:** The Board approved the open session minutes from the November 2, 2016, Board of Directors meeting.

General Introductions / Disclosure of Interest

Board members introduced themselves and participated in an oral disclosure of interests. No additional disclosures were presented.

Health Equity Update

John Bernot, Vice President, Quality Measurement, delivered an update on the Health Equity Program. NQF remains committed to reducing disparities and improving health equity. To support this goal, NQF has collaborated with CMS to release a new report which addresses social determinants of health that include food insecurity and housing instability.

An Expert Panel was assembled to provide strategic guidance to Medicaid programs on the collection and use of data relating to social needs that impact health. The Expert Panel suggests that state Medicaid programs support this initiative and the collection of this data.

Elisa Munthali, Senior Vice President, Quality Measurement, informed the Board that negotiations are underway for a three-year trial funding for the Social Risk Initiative.

Opioid and Shared Decision-Making Playbook Update
Kathleen Giblin, Senior Vice President, Quality Innovation, shared an update on two Playbooks: (1) Opioid Stewardship and (2) Shared Decision-Making in Healthcare, launched at the 2018 Annual Conference. The Playbooks were created with the help of NQP Action Teams.

Members received a discount of 70 percent for each Playbook. A discount was also extended to Annual Conference attendees. The Board was encouraged to help promote and raise awareness of the Playbooks. One member of the Board suggested that the acknowledgements page of each Playbook clearly list its developers.

NQF implemented its e-Commerce platform; the NQF Store. The Store provides online sales and customizable content.

No public comments were offered.

The Board open session adjourned at 10:18 a.m., ET.

Health Equity Update

Kathleen Giblin, SVP QI

Elisa Munthali, SVP QM

March 27, 2019

NQF Health Equity
10+ Years of Experience Informs Our Insights

Healthcare Disparities & Cultural Competence Consensus Standards

Framework for Measuring HCBS Quality

MAP Adult and Child Core Sets

Roadmap to Promote Health Equity and Eliminate Disparities

Disparities-Sensitive Measure Criteria

Rural Health Framework

Health and Wellbeing Final Report

Approach for Taking Action on SDOH

Cultural Competency Framework & Preferred Practices

Population Health Framework and Action Guide

SES Trial Period Final Report

Food Insecurity & Housing Instability Measurement Framework

Guiding Principles for Culturally Competent Care

Cultural Competency Measures & Implementation Strategy

Prevention and Population Health Measure Endorsement Final Report

NQF Measure Selection Work

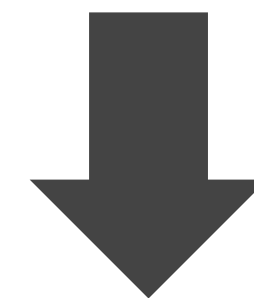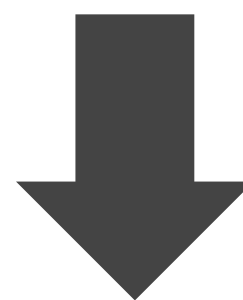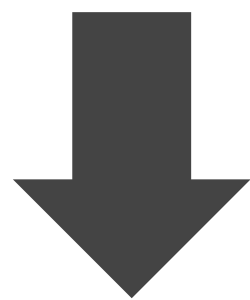# Our Health Equity Priorities

Enabling Data Integration

- *To identify and stratify vulnerable populations to recommend and track interventions*

Improving Quality Measurement

- *To embed health equity in quality measurement to substantiate resource use, inform risk adjustment, and track improvements and outcomes*

Fostering Innovative Practices

- *To identify targeted practices that improve outcomes for specific communities, vulnerable populations, and individuals*

Better Outcomes, Better Value

Addressing Food Insecurity

Purpose

- Develop measure concepts focused on social determinants of health (SDOH) specifically related to food insecurity within the context of the healthcare system

Goal

- Characterize and identify measure concepts which could be translated into performance measures through development and testing

What We Did– Our Approach

- Conducted an environmental scan to identify relevant quality measures or indices that assess food insecurity and its impact on health outcomes

- Identified some of the barriers and facilitators to addressing food insecurity across a range of healthcare settings

- Facilitated the development of a suite of measure concepts to address food insecurity in the healthcare system

Addressing Food Insecurity

Purpose

- Develop and test three food insecurity measures including: (1)screening, (2) appropriate clinical action, and (3) change in food insecurity

Goal

- Address quality measurement gaps for food insecurity

What We Are Doing – Our Approach

- Secure a measure developer

- Support measure development and testing

- Summarize outcomes of testing and make recommendations

NQF Social Determinants of Health Data Integration Action Team

Purpose

- To accelerate the integration of data on social determinants of health (SDOH) into clinical practice

Goal

- Develop and share successful approaches to integrating SDOH data to support providers and communities in their efforts to eliminate disparities

What We Are Doing – Our Approach

- 42 NQF Member organizations discuss current challenges in integrating social and environmental risk data in clinical practice

- Identify real-world exemplars of successful approaches to SDOH data integration

- Provide solutions for capturing SDOH data in a way that is informative and actionable for a wide range of stakeholders

Social Risk Trial

Purpose

- To promote equity, need to improve quality for the most vulnerable while ensuring a level playing field for providers

Goal

- Determine if risk adjustments to outcome measures based on social risk factors is adequate and feasible for payment

What We Are Doing – Our Approach

- Identify preferred methodologies to link the conceptual basis for adjustment with the analyses to support it

- Explore alternative data sources and field guidance to obtain and use advanced social risk factors

- Evaluate risk models for appropriate social and clinical factors

- Explore the impact of social risk adjustment on payment and care access

- Develop guidance for measure developers

Social Risk Factors Considered for Adjustment

Race/Ethnicity

Payer

AHRQ SES Index

Education

Employment Status

Zip Code

Rurality

Social Risk Trial – Key Findings

- Concerns that social risk factors may be held to a different standard for inclusion

  - Social risk factor may be statistically significant but does not improve model performance (e.g. C statistic is not improved)

  - Concerns that social risk factors are being tested for impact after clinical factors

- Growing evidence in the literature about the impact on access if measures are not adjusted

- Access to data on social risk continues to be a challenge for developers

Surgical Disparities Project

- In a three-year partnership with the American College of Surgeons, University of California Los Angeles, and Brigham and Women's Hospital, NQF will:

    - Convene an advisory panel comprised of experts in surgical care and disparities

    - Conduct a literature review and environmental scan of surgical quality measures that apply to the 5 phases of surgical care and "access"

    - Prioritize a set of disparities sensitive surgical measures using the RAND/UCLA Delphi technique

    - Benchmark hospitals according to their performance with surgical disparities across all phases

Social Determinants of Health
Quality and Payment Innovations

Purpose

- Advancing payment's role in supporting successful innovations in social determinants of health (SDOH)

Goal

- Advance the delivery of high-quality healthcare by addressing SDOH through payment

What We Are Doing – Our Approach

- Bring together leaders from across the public and private sectors

- Develop actionable, scalable recommendations to

  address disparities through the integration of quality

  and payment programs

Issue a National Call to Action – Fall 2019