



TAB A

TO: NQF Board of Directors

FR: Helen Burstin, Chief Scientific Officer
Marcia Wilson, Senior Vice President, Quality Measurement

RE: Ratification of Measure for the Person and Family Centered Care Off-Cycle Project

DA: March 29, 2016

ACTION REQUIRED

The Executive Committee is asked to ratify the Consensus Standards Approval Committee's (CSAC) recommendation to endorse a measure for the current phase of the Person and Family Centered Care (PFCC) Off-Cycle Review Project. The recommended measure, listed below, received only one vote from the membership and was approved by the CSAC.

Measures Evaluated:

The [PFCC Standing Committee](#) evaluated one new measure against NQF's standard measure evaluation criteria.

Consensus Process

Standing Committee: One measure was recommended for endorsement.

Member Voting: One member organization (Health Professional) voted not to recommend the measure.

CSAC: CSAC recommended one measure for endorsement. The CSAC memo and Member voting results for this project may be accessed at [this link](#); the project report may be accessed at [this link](#).

Recommended Measure:

- [2483: Gains in Patient Activation \(PAM\) Scores at 12 Months](#)

Background:

This off-cycle review by the Committee looked at one newly submitted measure. The developer description of the measure follows:

The Patient Activation Measure® (PAM®) is a 10 or 13 item questionnaire that assesses an individual's knowledge, skill and confidence for managing their health and health care. The measure assesses individuals on a 0-100 scale. There are 4 levels of activation, from low (1) to high (4). The measure is not disease specific, but has been successfully used with a wide variety of chronic conditions, as well as with people with no conditions. The performance score would be the change in score from the baseline measurement to follow-up measurement, or the change in activation score over time for the eligible patients associated with the accountable unit. The outcome of interest is the patient's ability to self-manage.

The submitted measure includes a proprietary questionnaire and algorithm. As per NQF guidance, the Committee considered the implications of any proprietary materials (e.g., cost, licensing) associated with measure implementation under the Feasibility criteria. While Committee members had some concerns regarding the proprietary questionnaire, the Committee also noted that the PAM tool seemed easy to use, e.g., a limited number of questions. The measure was recommended by the Standing Committee and by the CSAC.