



# **NQF's Measure Prioritization and Feedback Strategic Initiatives**

*John Bernot*

*Elisa Munthali*

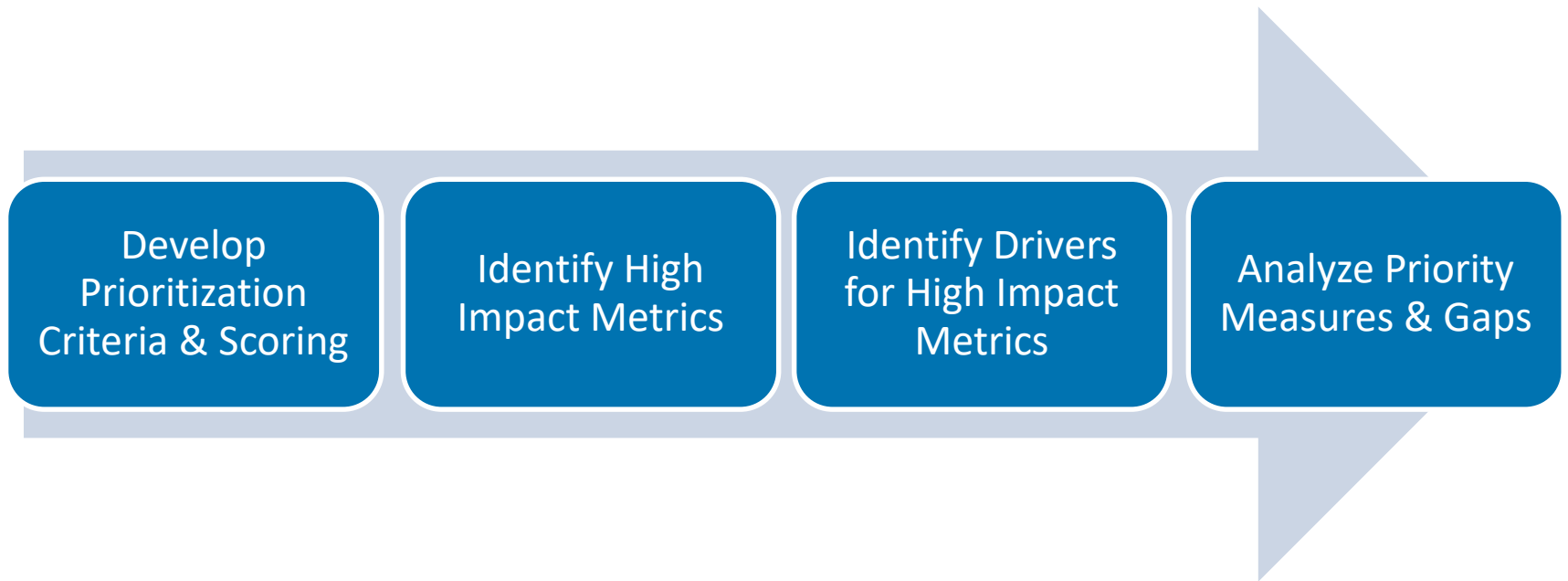
*Madison Jung*

# Prioritize Measures

# NQF Measure Prioritization Initiative

- Pilot project
- Would like feedback from Committees on:
  - *Draft process and criteria*
  - *Definitions*
    - » National priorities
    - » Driver measures
    - » Priority measures
    - » Improvement strategies
- During initial 6 to 12 months, NQF staff will:
  - » Finalize definitions
  - » Develop driver diagrams for each high impact outcome

# NQF Measure Prioritization Initiative



# Prioritization Criteria: Environmental Scan

- National Quality Strategy
- IOM Vital Signs
- NQF Prioritization Advisory Committees
- Healthy People 2020 Indicators
- Kaiser Family Foundation Health Tracker
- Consumer priorities for Hospital QI and Implications for Public Reporting, 2011
- IOM: Future Directions for National Healthcare Quality and Disparities Report, 2010
- IHI Whole System Measures
- Commonwealth Fund International Profiles of Healthcare Systems, 2015
- OECD Healthcare Quality Project
- OECD Improving Value in Healthcare: Measuring Quality
- Conceptual Model for National Healthcare Quality Indicator System in Norway
- Denmark Quality Indicators
- UK NICE standards – Selecting and Prioritizing Quality Standard Topics
- Australia's – Indicators used Nationally to Report on Healthcare, 2013
- European Commission Healthcare Quality Indicators
- Consumer-Purchaser Disclosure Project – Ten criteria for meaningful and usable measures of performance



# NQF Prioritization Criteria

## Outcome-focused

- Outcome measures and measures with strong link to improved outcomes and costs

## Improvable and actionable

- Actionable measures with demonstrated need for improvement and evidence-based strategies for doing so

## Meaningful to patients and caregivers

- Person-centered measures with meaningful and understandable results for patients and caregivers

## Support systemic and integrated view of care

- Measures that reflect care that spans settings, providers, and time to ensure that care is improving within and across systems of care

# Prioritization Criteria and Approach: Phased Implementation

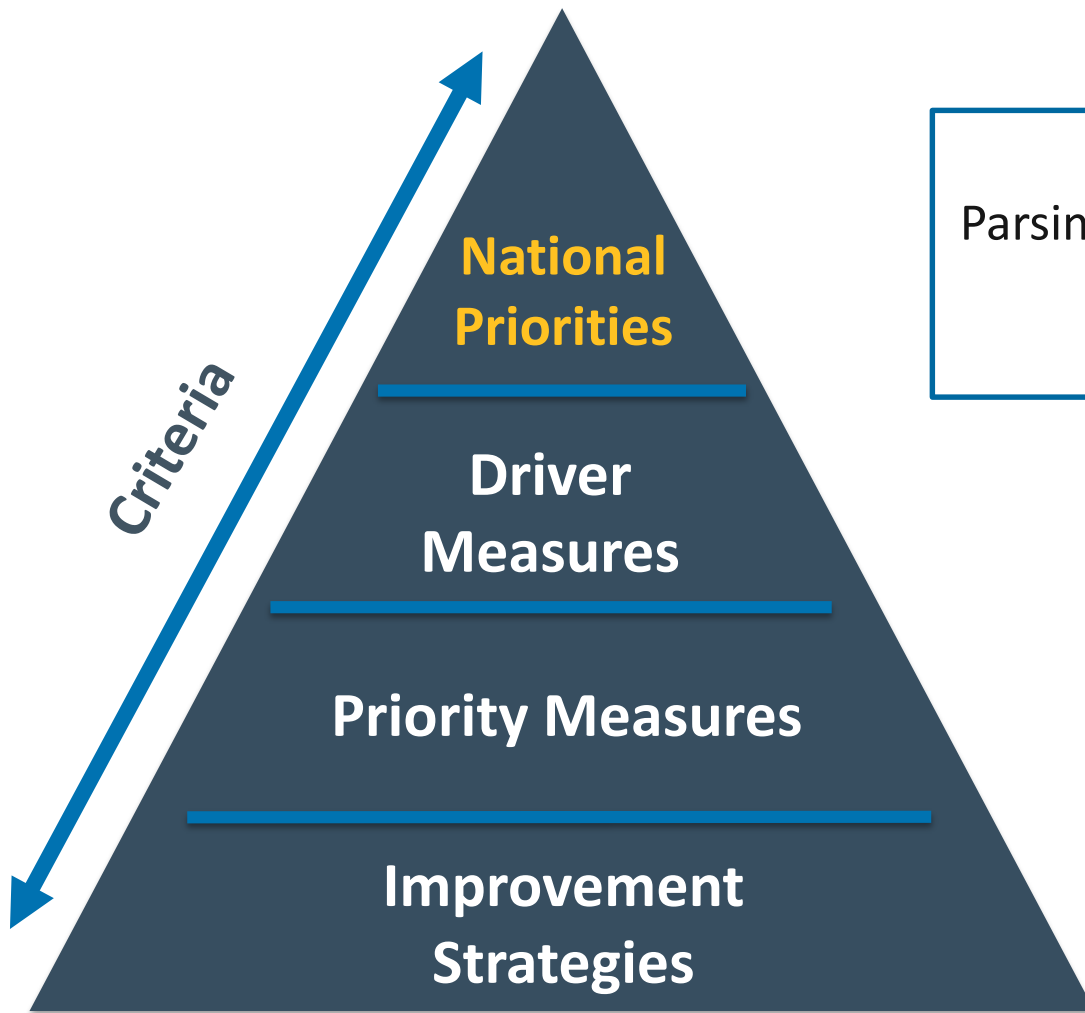
- Prioritization criteria and approach have been pilot tested with Standing Committees
  - » Palliative and End-of-Life Care
  - » Cancer
  - » Renal
  - » Neurology

# Prioritization Framework





# Prioritization Framework

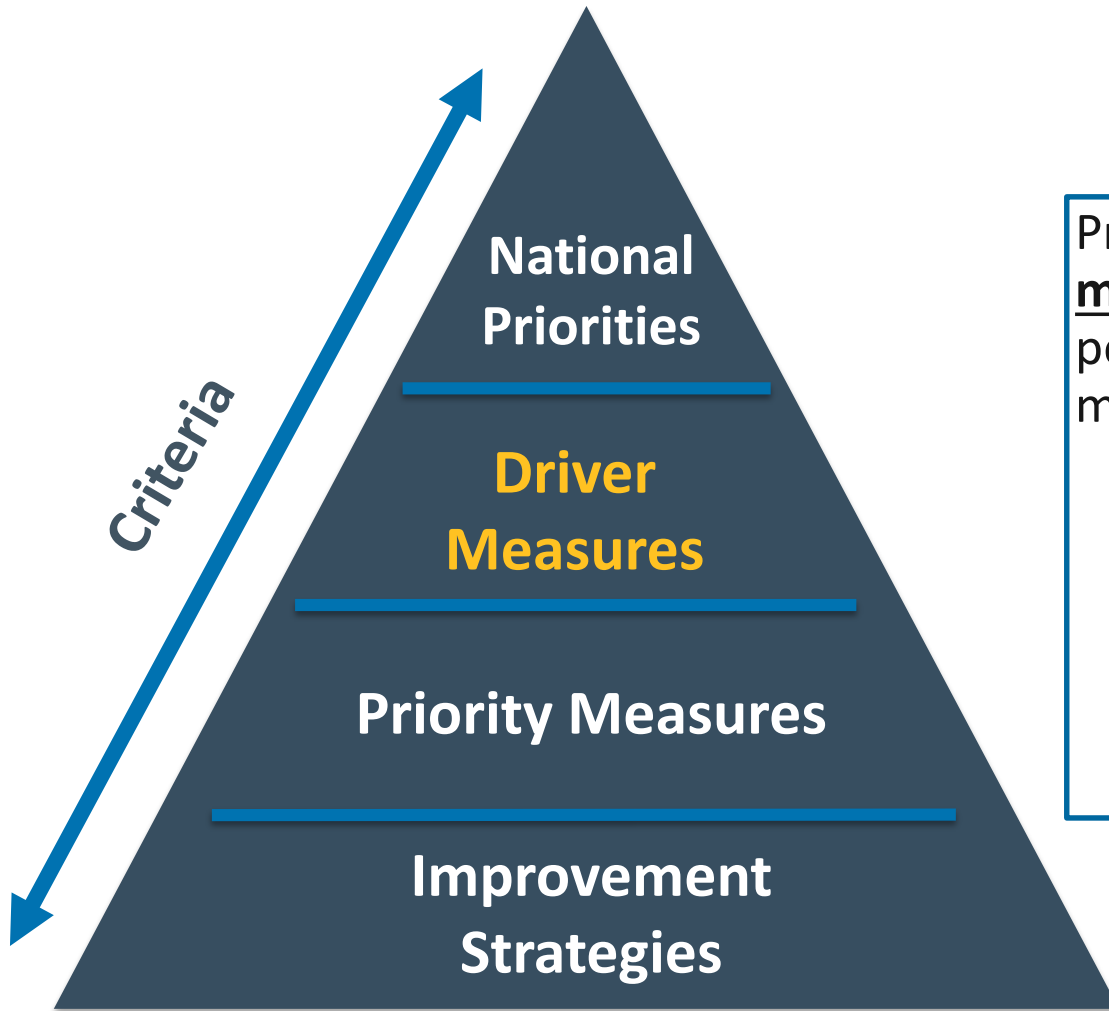


Parsimonious set of national priorities to assess progress as a nation.

# National Priorities

National Priorities	Translation into Patient Voice
Health outcomes (including mortality, functional status)	<i>Are you getting better?</i>
Patient experience (including care coordination, shared decision making)	<i>How was your care?</i>
Preventable harm/complications	<i>Did you suffer any adverse effects from your care?</i>
Prevention/healthy behaviors	<i>Do you need more help staying healthy?</i>
Total cost/low value care	<i>Did you receive the care you needed and no more?</i>
Access to needed care	<i>Can you get the care you need when and where you need it?</i>
Equity of care	<i>Are you getting high quality care regardless of who you are or where you live?</i>

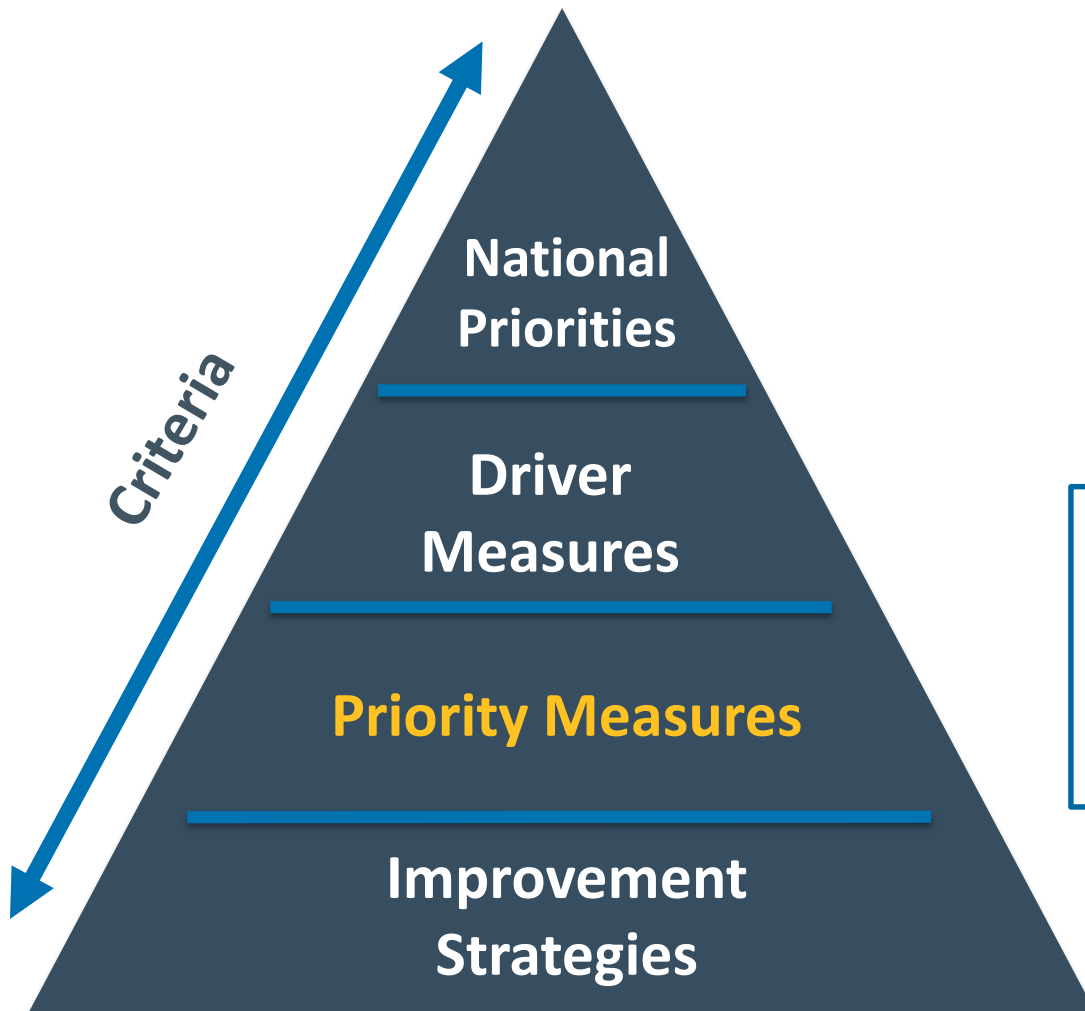
# Prioritization Framework



Prioritized accountability measures to drive toward higher performance on high-impact metrics

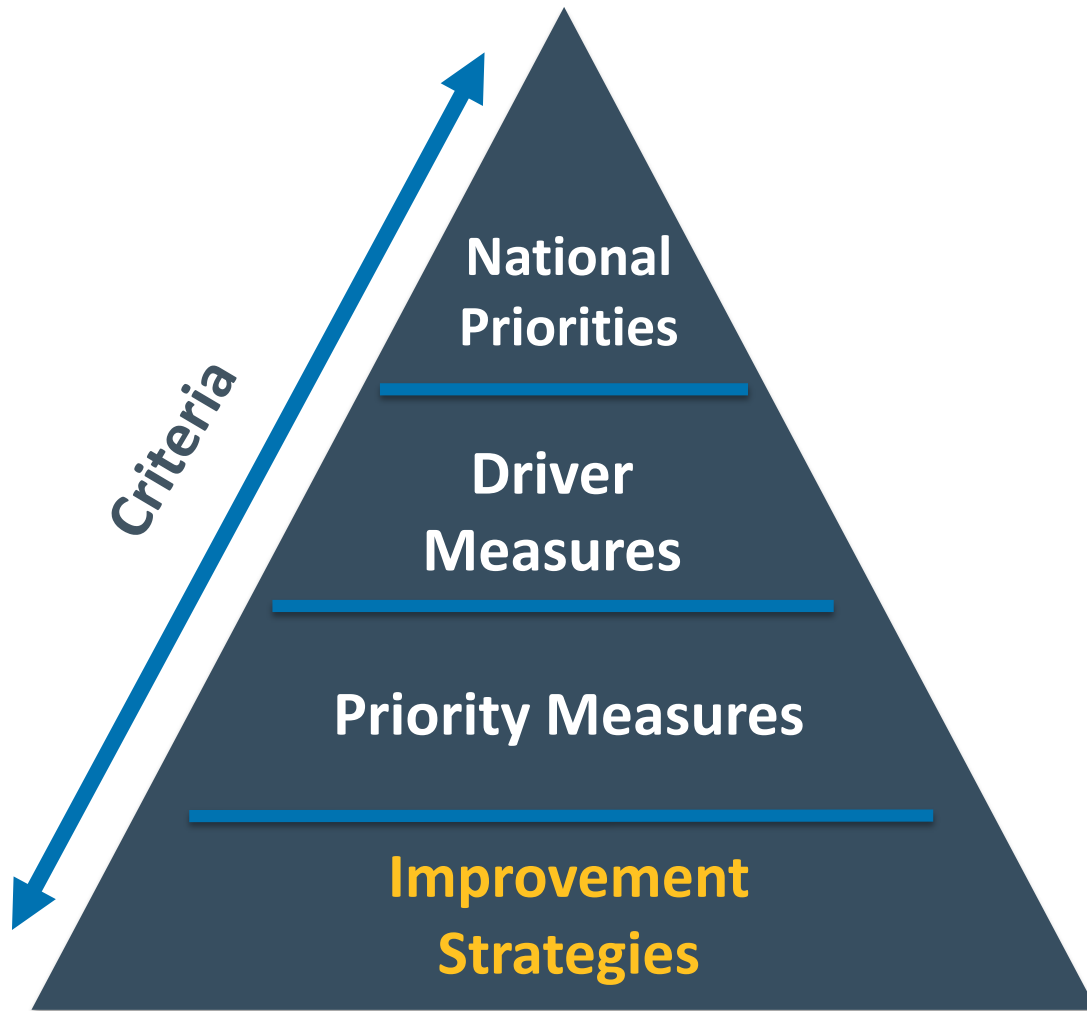
- 4-10 driver measures per high impact metric
- Agnostic to setting, population, and condition

# Prioritization Framework



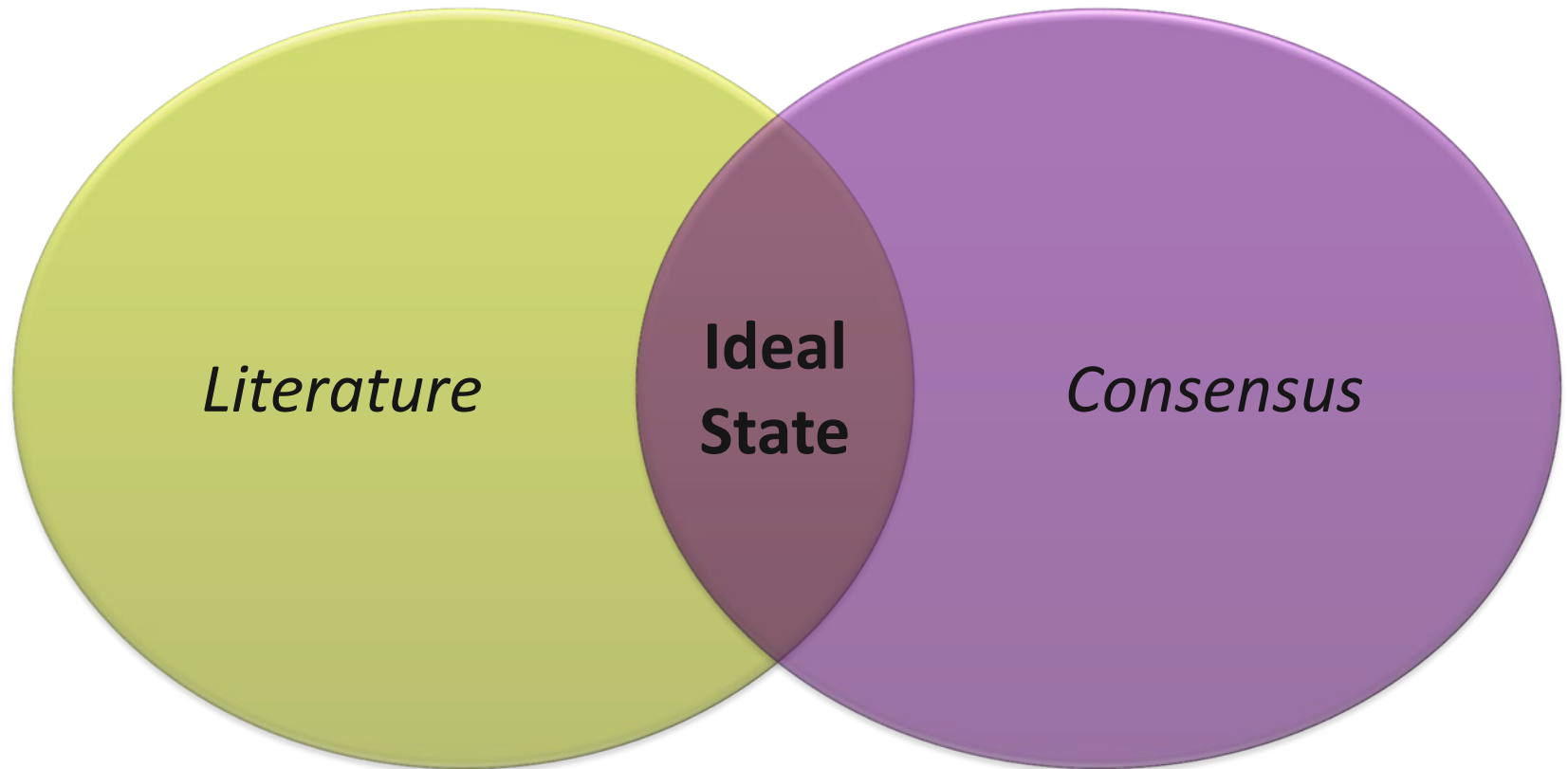
Priority measures in **specific settings and conditions** that contribute to high-impact metrics

# Prioritization Framework

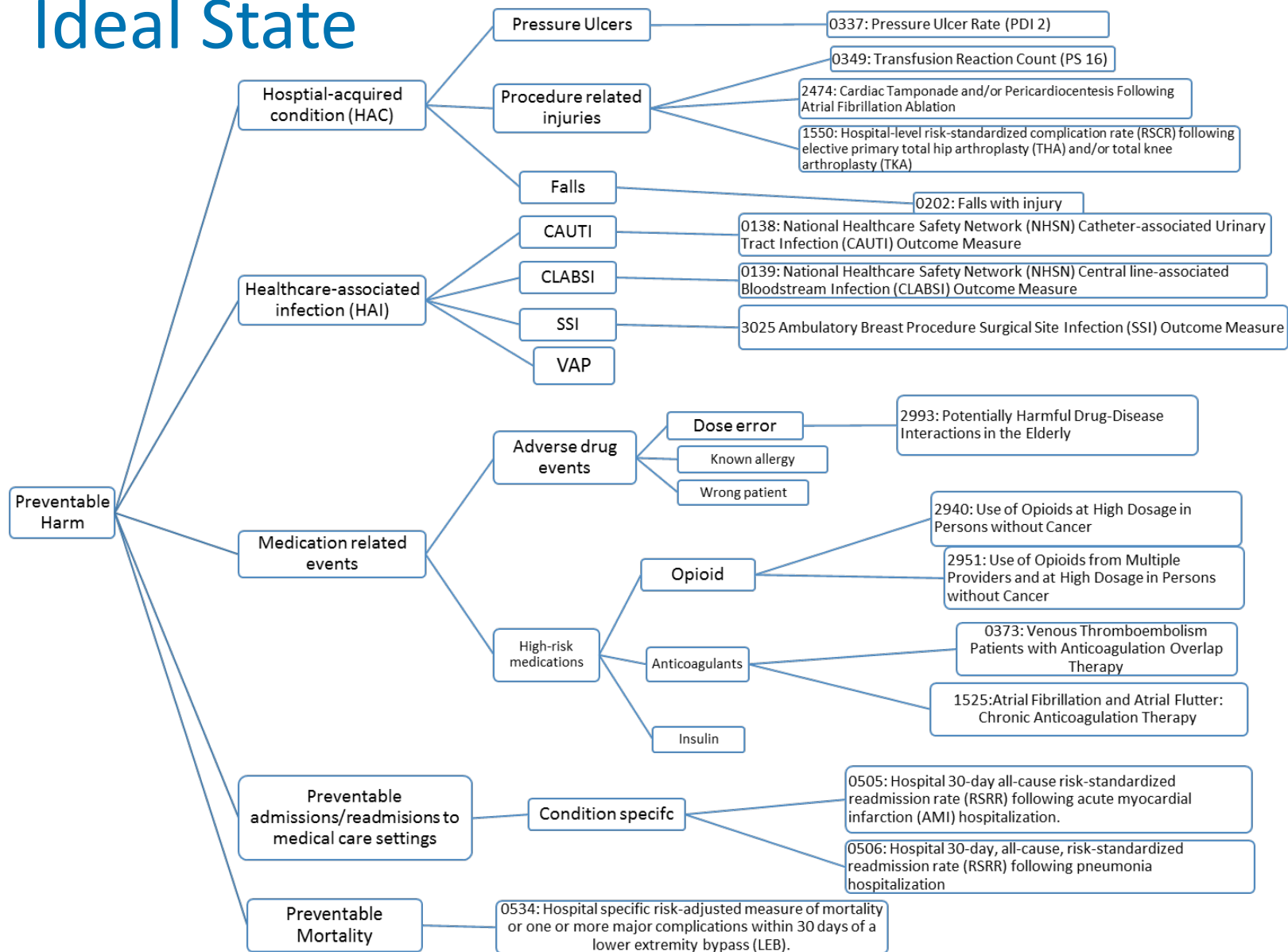


Prioritized measures/strategies  
to drive improvement:  
standardize & share

# Ideal State



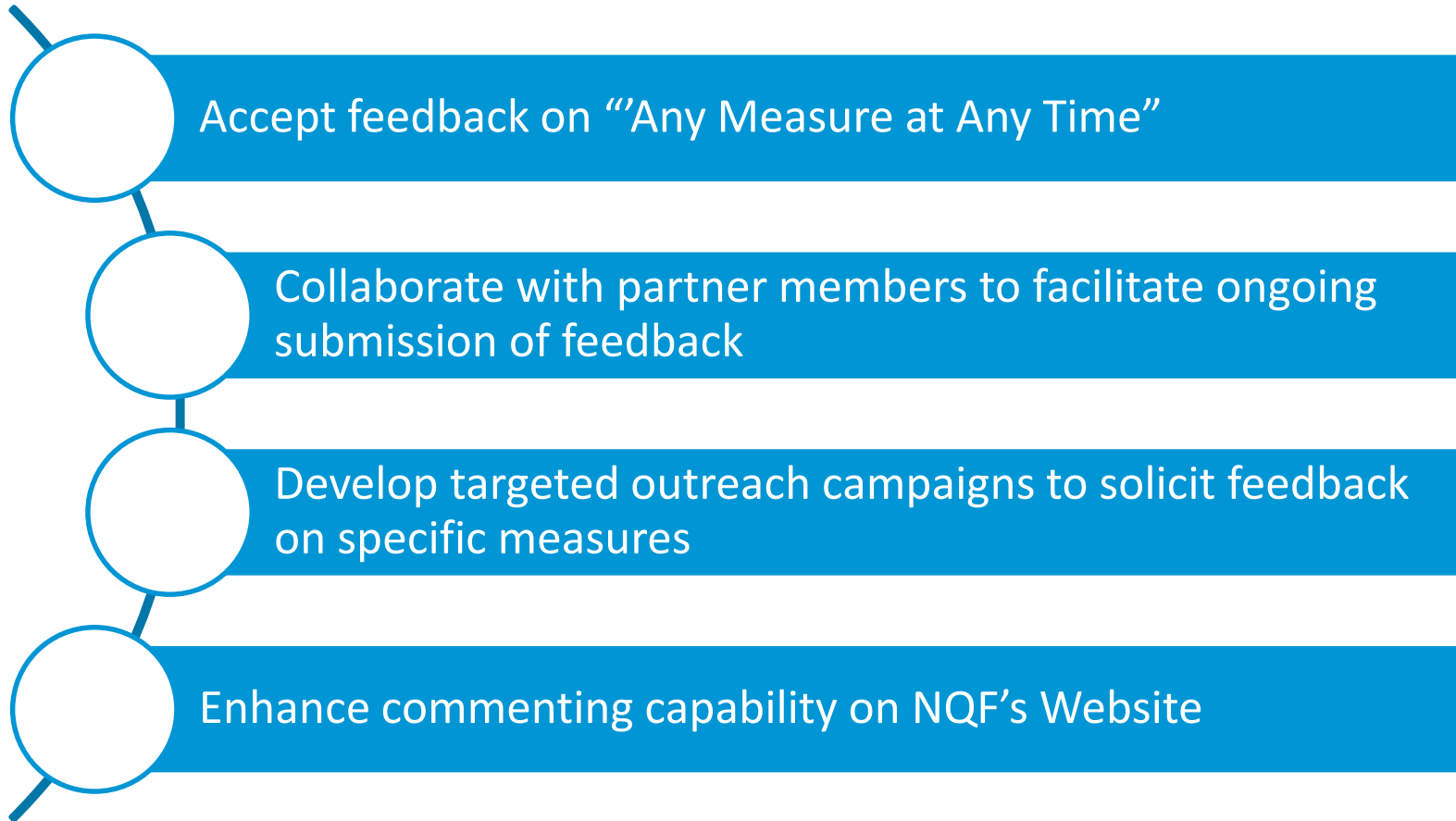
# Ideal State



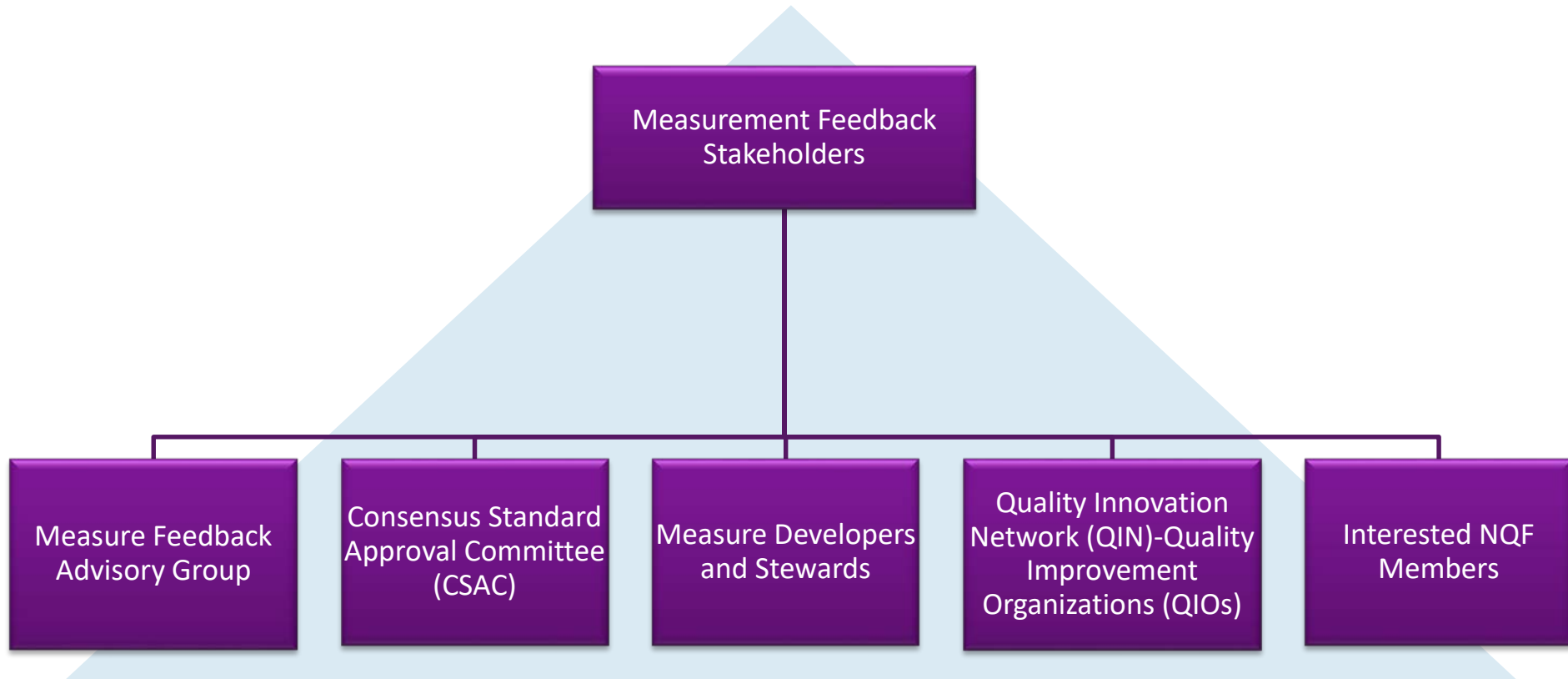
# Measure Feedback



# Collecting Measure Feedback



# Identifying Stakeholder Priorities

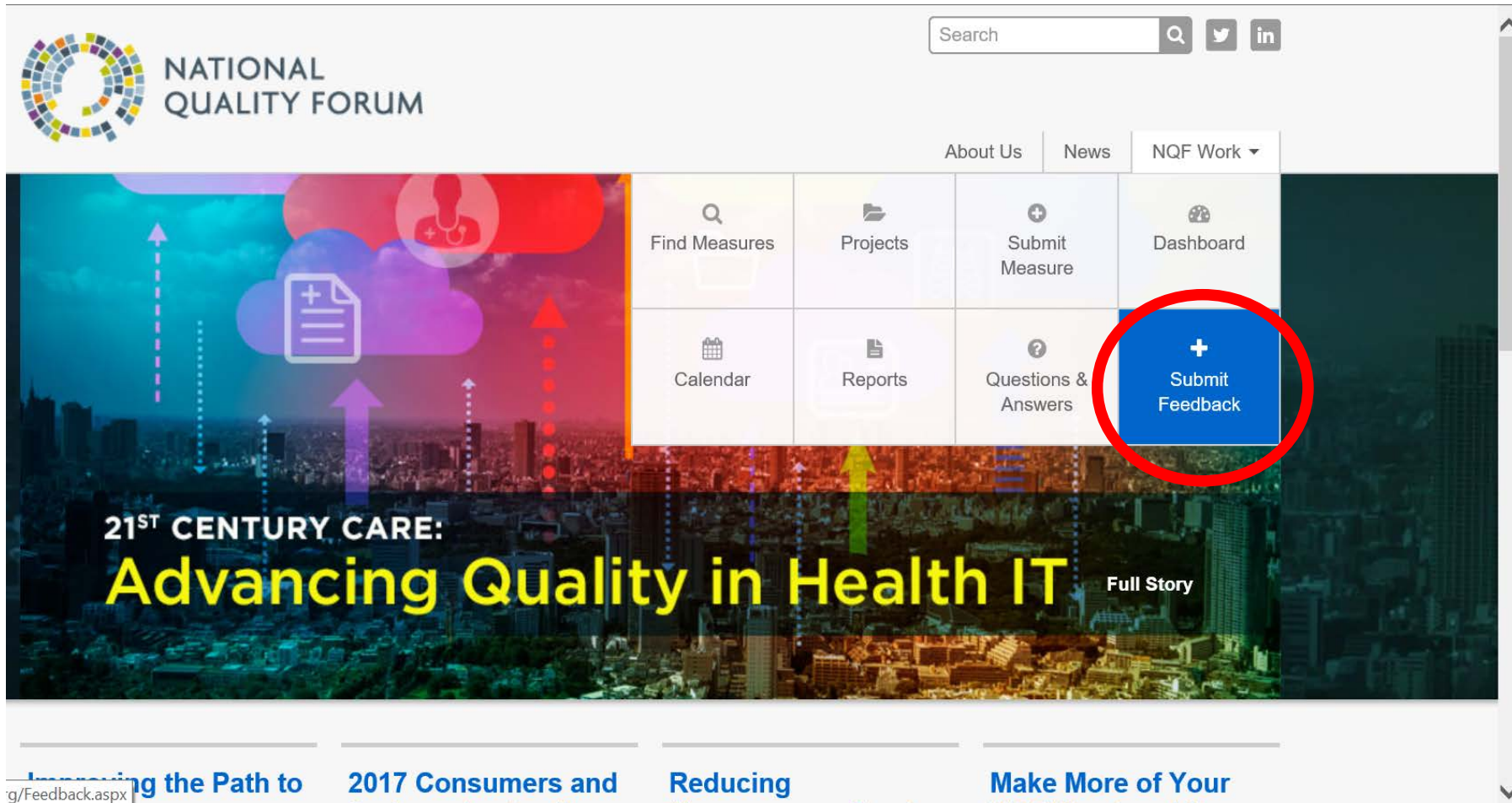


# Maintenance Criteria Update

- Use: Change to **must-pass** for **maintenance** measures
  - *In use in accountability program within 3 years and publicly reported within 6 years*
  - *Measure has been vetted by those being measured or others*
- Usability\*: still not must-pass
  - *Demonstrated improvement*
  - *Benefits outweigh evidence of unintended negative consequences to patients*

\* Information for these two subcriteria may be obtained via literature, feedback to NQF, and from developers during the submission process.

# NQF Measure Feedback



The screenshot displays the National Quality Forum (NQF) website interface. At the top left is the NQF logo, a circular arrangement of colored dots, followed by the text "NATIONAL QUALITY FORUM". To the right is a search bar with a magnifying glass icon and social media icons for Twitter and LinkedIn. Below the search bar are navigation links: "About Us", "News", and "NQF Work" with a dropdown arrow. A central grid of eight buttons is visible: "Find Measures" (magnifying glass icon), "Projects" (folder icon), "Submit Measure" (plus icon), "Dashboard" (globe icon), "Calendar" (calendar icon), "Reports" (document icon), "Questions & Answers" (question mark icon), and "Submit Feedback" (plus icon). The "Submit Feedback" button is highlighted with a red circle. Below the grid is a large banner with a cityscape background, featuring the text "21<sup>ST</sup> CENTURY CARE: Advancing Quality in Health IT" in yellow and white, with a "Full Story" link. At the bottom, a navigation bar contains four links: "Improving the Path to", "2017 Consumers and", "Reducing", and "Make More of Your".

NATIONAL QUALITY FORUM

Search

About Us News NQF Work

Find Measures Projects Submit Measure Dashboard

Calendar Reports Questions & Answers Submit Feedback

21<sup>ST</sup> CENTURY CARE:  
**Advancing Quality in Health IT** Full Story

Improving the Path to 2017 Consumers and Reducing Make More of Your