



## National Quality Forum: Consensus Standards Approval Committee (CSAC)

### ACTIVE COMMITTEE MEMBERS

#### **Carolyn Pare (Chair)**

*Minnesota Health Action Group, Bloomington, MN*

Carolyn Pare (Chair), is the President and Chief Executive Officer of the Minnesota Health Action Group, a coalition of more than 50 public and private employers dedicated to health care market reform. In the twenty five years since its formation, this Minnesota based coalition has introduced a number of nationally recognized innovations in health care contracting, delivery, quality and consumerism. The Action Group members are committed to supporting a health care system that delivers the care consumers need at the right time, in the right place and at the right price.

Carolyn was previously a director of Human Resources, responsible for Benefits, Risk Management, and Human Resource Information Systems at Target Corporation. She currently serves on the Consensus Standards Approval Committee and the Cost and Resource Use Standing Committee for the National Quality Forum. Carolyn is past Chair of the National Business Coalition on Health and served on the NCQA Standards Committee for eight years. Carolyn also participates as a member of the National Advisory Council to the California Health Benefits Review Program, sits on the Multi-Payer Alignment Task Force for Minnesota's Accountable Health Model and has served as interim Program Director of the Minnesota Chartered Value Exchange. Carolyn has a BS in Environmental and Public Health from the University of Wisconsin at Eau Claire and over 35 years' experience in occupational health and safety, risk management, and health care.

#### **William Conway, MD (Vice-Chair)**

*Henry Ford Health System, Detroit, MI*

William Conway, MD (Vice-Chair), implemented consistent processes that improved outcomes in critical care and post-operative settings and reduced hospital acquired infections in the hospitals of the Henry Ford Health System. He is leading an initiative to eliminate harm in the continuum of services. He received the 2006 Michigan Health and Hospital Association (MHA) Keystone Center Safety and Quality Leadership Award. He is a former president of the American Medical Group Association and the chair of its Foundation. Dr. Conway is the co-founder of the Group Practice Improvement Network and a board member of the MHA Patient Safety.

#### **Melissa Danforth**

*The Leapfrog Group, Washington, DC*

Melissa Danforth is the Vice President of Hospital Ratings at The Leapfrog Group, a Washington, DC based, not-for-profit organization representing the nation's largest employers and purchasers of health benefits working to make great leaps forward in the safety, quality, and value of healthcare.

At Leapfrog, Ms. Danforth serves as member of Leapfrog's senior leadership team informing Leapfrog's strategic direction, engaging experts and stakeholders, and analyzing program results to engage purchasers and consumers and drive safety and quality improvements. Ms. Danforth manages Leapfrog's various measurement and public reporting activities including the Leapfrog Hospital Survey, the Hospital Safety Score, and emerging ratings programs.

### **Lee Fleisher, MD**

*University of Pennsylvania Health System, Philadelphia, PA*

Lee Fleisher, MD is the Robert D. Dripps Professor and Chair of Anesthesiology and Critical Care and Professor of Medicine at the University Of Pennsylvania School Of Medicine. He received his undergraduate degree from the University of Pennsylvania and his medical degree from the State University of New York at Stony Brook. After completing a surgical internship at the University of Minnesota, he completed an anesthesia residency at Yale University, following which he joined the faculty in 1990. In 1992, he moved to The Johns Hopkins University, where he was Professor and Vice Chair for Clinical Investigation in the Department of Anesthesiology, and held joint appointments in Health Sciences Informatics, Health Policy, and Management and Medicine. He is the Chair of the American Heart Association/American College of Cardiology Guidelines on Perioperative Cardiovascular Evaluation before Non-Cardiac Surgery and a member of the Steering Committee of the Surgical Care Improvement Project of the Center for Medicare and Medicaid Services. Dr. Fleisher has published more than 200 articles, chapters, books, and abstracts. He has edited several books and monographs, including Evidence Based Practice of Anesthesiology and the 5th edition of Anesthesia and Uncommon Diseases, Perioperative Medicine: Managing to Outcomes, and associate editor of the 6th edition of Anesthesia. He is a member of the Institute of Medicine.

### **Linda Groah, MSN RN CNOR NEA-BC FAAN**

*Association of periOperative Registered Nurses, Denver CO*

Linda Groah MSN RN CNOR NEA-BC FAAN is the CEO of the Association of perioperative Registered Nurses (AORN), representing over 40,000 registered nurses in the US and internationally who facilitate the management, teaching and evidence based practice of perioperative nursing. She is nationally recognized for improving patient and worker safety in the perioperative environment through the development of evidence based guidelines and tools to implement the guidelines. She was named in 2011 by Becker's as one of the top 10 leaders in the Area of Clinical Quality and in 2013 one of 50 experts in the field of patient safety.

### **Paul Kallaur**

*Center for the Study of Services (dba Consumers' CHECKBOOK), Washington, DC*

Paul Kallaur is Vice President for Surveys and Research at the nonprofit Center for the Study of Services (dba Consumers' CHECKBOOK) where his responsibilities include the analysis and report generation of measures we publicly report on risk-adjusted hospital death rates, patient experience survey measures, analysis of results of physician peer surveys, patient experience at the individual doctor level, etc. He was formerly a consultant with Peat Marwick, LLP. He has a broad perspective on health policy and has a BA in mathematics economics from the Univ. of Michigan and an MA in economics from Univ. of Toronto.

### **David Kelley, MD, MPA**

*Pennsylvania Department of Public Welfare, Harrisburg, PA*  
CSAC Roster: 2016-2017

Dr. Kelley is the Chief Medical Officer for the Pennsylvania Department of Public Welfare's Office of Medical Assistance Programs. He oversees the clinical and quality aspects of the Medical Assistance Programs that provide health benefits to over 2.2 million recipients. The Office includes oversight of ten managed care organizations and the Access fee-for-service program. In the past nine years the Office has participated in a multi-payer medical home collaborative, piloted a care management collaboration between behavioral health physical health providers that reduced hospitalizations, initiated three pay for performance programs, developed a multi-state application for the Medicaid electronic health record incentive program, established nonpayment policies for readmissions and preventable serious adverse events in hospitals, developed telemedicine payment policies, implemented a pharmacy preferred drug management program and implemented a value-based efficiency adjustment MCO rate setting program.

Prior to joining the Department, Dr. Kelley worked for Aetna Health Inc. as the medical director responsible for utilization and quality management in central and northeastern Pennsylvania. Prior to Aetna, he served as Assistant Professor and Director of Clinical Quality Improvement at Penn State University's College of Medicine. As the Director for Clinical Quality Improvement, he oversaw the quality and utilization management at Penn State's Hershey Medical Center.

Dr. Kelley received his BS degree at Elizabethtown College, attended medical school at the University of Pittsburgh, completed his residency training at Baylor College of Medicine in Houston, obtained his MPA at Penn State University, and is board certified in Internal Medicine and Geriatrics. He has clinically practiced at a FQHC, private practice, an academic practice at Penn State University, and a community-based team approach to diabetes care in a Medicaid hospital clinic.

#### **Thomas Kottke, MD, MSPH**

*HealthPartners, Minneapolis, MN*

Thomas Kottke, Medical Director for Population Health at HealthPartners, is also a clinical cardiologist in HealthPartners Medical Group, and a researcher at the HealthPartners Institute for Education and Research. He holds an MD degree from the University of Minnesota School of Medicine. Dr. Kottke also has an MSPH in epidemiology from the University of North Carolina, Chapel Hill where he was a Robert Wood Johnson Clinical Scholar. He is board certified in internal medicine and the treatment of cardiovascular diseases and holds the academic rank of Professor of Medicine at the University of Minnesota.

#### **Barbara Levy, MD, FACOG, FACS**

*American College of Obstetricians and Gynecologists, Washington, DC*

Barbara Levy, MD, Vice President, Health Policy, has over 25 years of experience with direct surgical and primary care, research, and training. She oversees ACOG's Office of Global Women's Health programs, the Voluntary Review of Quality of Care, Safety Certification for Outpatient Practice Excellence for Women's Health, American Indian/Alaska Native Health Program, Health Economics, Strategic Health Care Initiatives department programs for Maternal Mortality and Fetal & Infant Mortality. Prior to ACOG, Dr. Levy was in private practice and medical director of Women's Health and Breast Center and Women's and Children's Services for the Franciscan Health System in Tacoma, WA.

### **Arden Morris, MD, MPH, FACS**

*University of Michigan Health System, Ann Arbor, MI*

Arden Morris, MD, MPH, FACS, is an Associate Professor of Surgery, Associate Professor of Health Behavior Health Education, and chief of the Division of Colorectal Surgery. She is core faculty for University of Michigan's Center for Health Outcomes and Policy and for the Robert Wood Johnson Foundation Clinical Scholars Program. Dr. Morris has published extensively on processes and outcomes of cancer care, and reducing disparities in the quality of surgical care. She recently completed a mixed methods study funded by the American Cancer Society to understand variations in care among socially vulnerable populations and has begun a 4-year population based survey in Georgia and Michigan to understand the influence of patient-provider relationships on the quality of colorectal cancer care. Dr. Morris has co-chaired the National Quality Forum's Steering Committee for Surgical Quality Measures. She has served on the Medicare Coverage Advisory Committee and on a variety of national technical advisory panels and committees primarily focused on quality of care.

### **Shelley Fuld Nasso, MPP**

*National Coalition for Cancer Survivorship, Silver Spring, MD*

Since 2013, Shelley Fuld Nasso has served as CEO of the National Coalition for Cancer Survivorship. She is a member of the National Cancer Institute's National Council of Research Advisors, the American Society of Clinical Oncology's Cancer Survivorship Committee, and the National Quality Forum's Measures Application Partnership. Prior to joining NCCS, Shelley served in leadership roles at Susan G. Komen, where she leveraged Komen's grassroots network to strengthen the organization's reputation and visibility in Washington, D.C., and in state capitals. She graduated from Rice University and earned a Master of Public Policy degree from the Harvard Kennedy School.

### **David Rhew, MD**

*Samsung SDS America, Moonachie, NJ*

Dr. David Rhew is the Chief Medical Officer (CMO) and Head of Healthcare and Fitness for Samsung Electronics America. David received his Bachelors of Science degrees in computer science and cellular molecular biology from the University of Michigan. He received his MD degree from Northwestern University and completed internal medicine residency at Cedars-Sinai Medical Center. He completed fellowships in health services research at Cedars-Sinai Medical Center and infectious diseases at the University of California, Los Angeles. Dr. Rhew has served as CMO and Vice-President for Global Healthcare at Samsung SDS; Senior Vice-President and CMO at Zynx Health Incorporated; clinician/researcher in the Division of Infectious Diseases at the VA Greater Los Angeles Healthcare System; and Associate Clinical Professor of Medicine at UCLA. Dr. Rhew has served on the National Quality Forum's (NQF) Steering Committee for Pulmonary and Critical Care quality indicators and is currently on the NQF Consensus Standards and Approval Committee. He co-holds six U.S. technology patents that enable the authoring, mapping, and integration of clinical decision support into the electronic health record. Dr. Rhew's interests include measurably improving the quality, safety, and efficiency of patient care and applying technology to engage patients and consumers in their health care.

### **Dana Gelb Safran, ScD**

*Blue Cross Blue Shield of Massachusetts, Boston, MA*

Dana Gelb Safran, ScD, is Senior Vice President for Performance Measurement and Improvement at Blue Cross Blue Shield of Massachusetts (BCBSMA). In this role, she leads the company's initiatives to measure and improve healthcare quality, safety and outcomes. Dr. Safran also retains an active academic practice and is Associate Professor of Medicine at Tufts University School of Medicine. Prior to joining BCBSMA, she was Director of The Health Institute at Tufts Medical Center.

Dr. Safran was among the lead developers of the BCBSMA Alternative Quality Contract (AQC), a provider contract model launched in 2009 with the twin goals of improving quality and outcomes while significantly slowing spending growth. The AQC includes robust performance incentives based on a broad set of validated clinical quality, outcome and patient experience measures. The model's strong incentives to improve quality and outcomes represent an important complement to the AQC global budget; and the AQC is widely viewed as real world Accountable Care Organization model – now with significant market penetration. Dr. Safran oversees the implementation of the performance incentives, related informatics and the company's ongoing engagement with its provider network to monitor and improve performance on all aspects of the contract.

### **Susan Schow, MPH**

*Maine Health Management Coalition, Portland, ME*

Susan E. Schow, MPH has led the clinical measurement selection process inside the Maine Health Management Coalition (MHMC) since 2012. The Coalition, which is an employer, led collaborative working to align the efforts and needs of people who pay for care, provide care and receive care so that Maine can produce better health at a more reasonable cost and is widely recognized as a pioneer in the realm of public reporting. The organization publishes a number of metrics for hospitals, health systems, primary care and pediatric practices and practice groups on its website, [www.getbettermaine.org](http://www.getbettermaine.org). An epidemiologist by training, Schow, has held several government placements including posts at the Department Of Energy's Oak Ridge National Laboratory, the Maine CDC and the Maine Health Data Organization where she worked collaboratively with the Maine Quality Forum (modeled after the National Quality Forum) to develop the health care quality measure set promulgated under Maine Chapter 270 Rules - Uniform Reporting System for Quality Data Sets. She drafted these "major substantive rules," and collected, analyzed, and reported the health care quality data which was used to inform providers, policy-makers, legislators, and the public. She also served as a Technical Reviewer for the federal AHRQ solicitation My Own Network, Powered by AHRQ (MONAHRQ).

### **Linda Schwimmer, JD**

*New Jersey Health Care Quality Institute, Pennington, NJ*

Linda Schwimmer is the President and CEO of the New Jersey Health Care Quality Institute. Ms. Schwimmer is also a member of the board of the Leapfrog Group, a national hospital safety advocacy group that issues the Hospital Safety Score. Prior to joining the Quality Institute, Ms.

Schwimmer was Director of Strategic Relations & External Affairs at Horizon Healthcare Innovations, a subsidiary of Horizon Blue Cross Blue Shield of New Jersey. There, Schwimmer was on the leadership team that brought Accountable Care Organizations and the largest Patient Centered Medical Home program to New Jersey. Ms. Schwimmer also served in State Government as Director of Legislation and Policy for the New Jersey Department of Banking and Insurance, where she represented the Department's position before the State Legislature and worked with State and federal officials on priority legislative initiatives impacting the Insurance, Banking and Real Estate industries. Ms. Schwimmer's experience in State government also includes policy and counsel positions with the Senate Majority Office, where she staffed the Judiciary and Commerce Committees. Schwimmer also has experience in the federal government, having clerked for a U.S. Bankruptcy Court Judge and worked as an attorney at the U.S. Pension Benefit Guaranty Corporation. For over a decade, she was a lawyer in private practice, specializing in bankruptcy and commercial law. She serves on the New Jersey Department of Health, Quality Improvement Advisory Committee and on the Princeton Board of Health. Ms. Schwimmer received a B.A. with honors from the University of California, Berkeley and a J.D. from Georgetown University Law Center.

### **Henry Ting, MD, MBA**

*New York Presbyterian Hospital, New York City, NY*

Dr. Ting leads the development of the NYP Quality University which aims to transfer knowledge, skills, and attitudes for quality improvement methodologies to clinicians and staff, and the NYP Value Institute which endeavors to apply analytics and informatics to our clinical data. He serves on multiple national quality committees e.g. NQF CV Steering Committee, ACC/AHA Task Force on Performance Measures, ACC Clinical Quality Committee, Editorial Board for Circulation: Cardiovascular Quality and Outcomes. Dr. Ting has successfully led quality improvement initiatives at the local, regional, and national levels e.g. the Door-to-Balloon Alliance, Excellence in Transitions of Care to reduce 30 day readmission rates for patients hospitalized with CHF at over 1000 hospitals. He has been a keynote and plenary speaker at numerous national and international conferences.

### **Lina Walker, PhD**

*AARP, Washington, DC*

Lina Walker is Vice President of Health Security in AARP's Public Policy Institute. She leads the Institute's health research to improve care and choices for consumers. She has spent nearly 20 years working on health and aging issues, most recently evaluating the impact of Medicare reform and cost containment initiatives on consumers. Dr. Walker's experience spans both federal and state issues, having previously worked at the Congressional Budget office and the policy office of the Maryland General Assembly. She is a member of NQF's Cost and Resource Use standing committee. She has an economics PhD from the University of Michigan.