

Care Coordination

CSAC Informational Update

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Project Staff

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Agenda

- Background
- Charge
- Scope

Background

- According to the New England Journal of Medicine, only 7% of providers report their patients' care is fully coordinated.
- The Center for Medicare & Medicaid Services prioritized Care Coordination (CC) within its Meaningful Measures framework.
- NQF Prioritization Initiative includes scoring criteria to prioritize measures that are meaningful to patients and caregivers and reflect care that spans settings, providers, and time.





Recommended Care Coordination TAP Charge

- NQF engaged with 5 PEF Committee members (including co-chairs) who agreed the CC TAP is the best way to enhance Care Coordination measures.
- The CC TAP would be tasked with providing input to NQF on effective strategies to address CC through the Consensus Development Process.
- TAP would convene every other month to discuss and evaluate NQF's progression of CC activities and advise NQF staff on key issues related to CC in the field.
- TAP will likely be formed in fall 2019 cycle, pending funding

Recommended Care Coordination TAP Scope

1. Form a CC Technical Advisory Panel (TAP)

Select 7 PEF SC members to form a TAP

2. Assess NQF measure eval criteria & guidance of CC and patient experience

CC TAP assesses NQF measure evaluation criteria to determine additional considerations for inclusion

Recommended Care Coordination TAP Scope

3. Integrate efforts across NQF specific to CC

Integrate key members of Patient Experience and Function Standing Committee with National Quality Partnership's Action Team

4. Identify priority care coordination measurement domains Engage PEF Committee in strategic discussions to review and update CC measurement domains and organize the measure portfolio

5. Develop education- and outreach-focused care coordination series for the measure developer community

TAP and NQF staff will develop a series of presentations focused on critical issues in CC measurement

Questions?

Project Information

- Email: <u>patientexperience@qualityforum.org</u>
- Phone: 202-783-1300
- Project page: <u>http://www.qualityforum.org/Patient_Experience_and_</u> <u>Function.aspx</u>
- SharePoint page: <u>http://share.qualityforum.org/Projects/Patient%20Exper</u> <u>ience%20and%20Function/Lists/Staff%20Links/AllItems.</u> aspx