

NQF Strategic Initiatives Update

June 4, 2018

Prioritization Initiative

NQF's Strategic Direction



Learn more about NQF's Strategic Plan at

http://www.qualityforum.org/NQF Strategic Direction 2016-2019.aspx

NQF Prioritization Initiative



NQF Measure Prioritization Criteria

Prioritization Phase 1

Prioritization Phase 2

Equity Focused

• Measures that are disparities sensitive

Outcome-focused (25%)

 Outcome measures and measures with strong link to improved outcomes and costs

Improvable (25%)

 Measures with demonstrated need for improvement and evidence-based strategies for doing so

Meaningful to patients and caregivers (25%)

 Person-centered measures with meaningful and understandable results for patients and caregivers

Support systemic and integrated view of care (25%)

 Measures that reflect care that spans settings, providers, and time to ensure that care is improving within and across systems of care

Breakdown of the Criteria

Outcome-focused

• Measures are scored based on measure type: Process/Structural, Intermediate clinical outcome or process tightly linked to outcome, Outcome/CRU

Improvable

• Measures are scored based the percentage of committee members votes on the "Gap" Criteria during measure evaluation and maintenance review for "High," "Moderate," or "Low."

Meaningful to patients and caregivers

- Measures are scored based on if they are (1) a PRO and (2) if they are tagged as meaningful to patients.
- A meaningful change or health maintenance to the patients and caregivers encompasses measures that address the following areas: Symptoms, Functional status, Health related quality of life or wellbeing. Patient and caregiver experience of care (Including Financial Stress, Satisfaction, Care coordination/continuity of care Wait times, Patient and caregiver autonomy/empowerment) and Harm to the patient, patient safety, or avoidance of an adverse event

Support systemic and integrated view of care

- Measures are scored based on if (1) if they are a composite measure, (2) if they are applicable to multiple settings, (3) if they are condition agnostic, and (4) if they reflect a system outcome.
- A system outcome is defined as a measure that: Addresses issues of Readmission, Addresses issues of Care-coordination, Results from the care of multiple providers, or Addresses aspects to enhance healthcare value (including a cost or efficiency component)

Prioritization will be conducted within and across portfolios



NQF Prioritization Initiative: Pilot Results

- The results of V.2 of the prioritization rubric were piloted with the Cancer, Primary Care, and Patient Safety Committees.
- Themes:
 - Support for process
 - Specific placement of measures/ topics relative to each other
 - Variance in the score results

What is your overall impression of the ranking/score results generated by the NQF Prioritization Rubric?



STRONGLY DISAGREE WITH RESULTS

NQF Prioritization Initiative: What's Next?

Completed Portfolios	In Progress Portfolios
Cancer Pediatric Patient Safety All-Cause Admissions and Readmission Cost and Efficiency	Neurology Behavioral Health and Substance Use Perinatal and Women's Health Renal Cardiovascular Patient Experience and Function Primary Care and Chronic Illness Geriatric and Palliative Care Prevention and Population Health Surgery

NQF Prioritization Initiative: What's Next?

Activity	Date
Roll out at Spring 2018 Standing Committee Meetings	May-June 2018
Compile Phase I results from across Committees	June-August 2018
Measure Evaluation Annual Report Appendix	September 2018
Presentation/Update at NQF Annual Meeting	March 2019

Feedback Initiative

Identifying Stakeholder Priorities



Measure Feedback

- NQF and AHQA presented this initiative at the 2018 Measure Developer Workshop.
 - Measure developers recommended adding more specificity to the current questions regarding Feedback in the Measure Submission form.
 - Measure developers were able to recommend 3 NQF-endorsed measures to start collecting additional feedback on.
 - » AHQA has begun to reach out to their membership and will pilot its feedback tool on these 3 NQF-endorsed measures.
 - » NQF will be sent the received feedback from AHQA on a rolling basis.
 - » NQF and AHQA will check-in and review results at the end of July.
- NQF and AHQA continue to collaborate via monthly conference calls.

CSAC Discussion Question

Do you have any feedback on the initiatives' progress and direction?