



Advancing Patient Engagement at NQF

March 27, 2018

CSAC Discussion on Patient Engagement

- General conclusion:
 - *More patient representatives are essential to ensure a broad perspective of experiences and input*

CSAC Discussion on Patient Engagement

- What can NQF do to maximize patient engagement?
 - *Assist patients in actively participating in the CDP (e.g. meeting preparation, measure evaluation, commenting, etc.) by connecting them with consumer organizations*
 - *Obtain patient input on measurement gaps and priorities*
 - *Create a new Patient and Consumer Advisory Group to provide guidance/input to NQF (including the CSAC) on endorsement processes, policies, and measure evaluation criteria before implementation*
 - *Implement a Mentorship Program for patients and consumers serving on CDP committees – experienced committee members will support newly appointed committee members by sharing experiences and providing insights*

Patient Recommendations for Engagement

- Social media interaction
- Partner with the [PFAnetwork](#), a national network of patients and family members
- Committee-specific mentorship program
- Raise awareness of the opportunity to participate
- Find patients with some expertise in statistics, measure development, etc.
- Gather input from patients/family members on gaps in quality measurement
- Require patient/family/advocate input into measure development and use this as part of the review process for measures

Questions to Consider

- What roles and responsibilities should the Patient and Consumer Advisory Group have?
- Should NQF consider patient engagement in measure development as part of the measure evaluation criteria?