

## 2020 John M. Eisenberg Patient Safety and Quality Awards

### Introduction

The John M. Eisenberg Patient Safety and Quality Awards established by the National Quality Forum (NQF) and The Joint Commission recognizes major achievements of individuals and organizations to improve patient safety and healthcare quality which are consistent with the aims of the National Quality Strategy-better care, healthy people and communities, and affordable care. Better care, in particular, focuses on improving overall quality by making healthcare patient-centered, reliable, accessible, and safe.

The accomplishments of award nominees/applicants should be clearly linked to the principles that Dr. Eisenberg promoted throughout his career, as well as emergent patient safety and quality challenges affecting public health including, but not limited to COVID-19 and pandemic response efforts. These include:

- dedication to improving the quality of healthcare and patient safety
- leadership in advancing methods for measuring and reporting healthcare quality
- expanding the public's capacity to evaluate the quality and safety of healthcare
- promoting healthcare choices based upon information about safety and quality
- patient safety and quality challenges affecting public health including, but not limited to COVID-19 and pandemic response efforts

### Award Categories:

- **Individual Achievement** – Individuals who have **demonstrated exceptional leadership and scholarship in patient safety and healthcare quality through a substantive lifetime body of work.**
- **National Level Innovation in Patient Safety and Quality** – The focus of the project or initiative **extends beyond local areas to being implemented across the country to achieve national impact.**
- **Local Level Innovation in Patient Safety and Quality** – The project or initiative **focuses on effecting impact at the local community, organization or regional level (e.g., statewide).**

### **Additional Information about the Awards and Application Process**

- All applications and payment of \$400.00 must be submitted by November 20, 2020, 11:59 pm ET
- Organizations that *can be* accredited by The Joint Commission *must be* accredited to be eligible for the award.
- Application evaluation criteria will assess the importance of the project's contribution to patient safety and quality, whether the project represents a significant advancement in the given area or new/novel approach, the level of the project's impact, and its replicability across organizations and sustainability demonstrated through supporting data/information. For example, chronicle the improvement program, describing how sustained and if scaled beyond one institution when possible.
- Avoid repetition, and provide specific responses to each question, including explicit examples for each question within the application.

- Ensure that sufficient data is shared to support the impact of the initiative
- Demonstrate sustained success improving intervention/outcomes for at least 12 months (with the exception of initiatives related to pandemic response/COVID-19)
- Award winners will be notified of the Award Panel's decision in early 2021.
- All award recipients must attend the in-person or virtual recognition ceremony to receive the award.
- No application-specific feedback or information about the outcome of Award Panel decisions can be provided prior to the official notification of the award recipients.

#### Completing the Application:

- [Visit this link](#) on the Joint Commission's Eisenberg Award page to download a PDF that includes all three of the applications (Individual, Local, and National Applications). This PDF is for reference, all submissions must be entered into this online application to be considered.
- Please be sure to use the directional button prompts in the application and not your browser buttons (e.g., use of the Back button and Next buttons).
- The software is designed to allow for your responses to be saved for two weeks, if you need to complete the application later. You will need to reopen the application from the same computer to access the saved information, it is linked to your IP address. After two weeks, you will need to restart your application.
- Please be sure that you have completed the application before it is submitted. If the application is inadvertently submitted prior to completion please contact, [sfunk@jointcommission.org](mailto:sfunk@jointcommission.org) to reopen the application.
- Once you submit the application, you will be redirected to the payment site. Payment submission of \$400.00 is required by November 20 for your application to be considered.

#### Award Category Information

Which category are you applying for?

- ☒ Individual (substantive lifetime body of work in patient safety and healthcare quality)
- ☐ Local (impact at the local community, organization or regional level)
- ☐ National (impact extends beyond local areas to being implemented across the country)

**Please Note:** You have selected the **National Award Category**. You should apply for the National Award Category only if results have had successful national implementation across the country, with impact to more than one organization. If your achievement is within local limits, please select the 'back' button and select the **Local Award Category**. Otherwise please continue.

Select the healthcare setting(s) included in this project.

- ☐ Ambulatory Care
- ☐ Behavioral Health Care and Human Services
- ☐  Certification Programs (Please Specify)
- ☐ Critical Access Hospital
- ☐ Home Care
- ☐ Hospital/Acute Care Facility
- ☐ Laboratory
- ☐ Nursing Care Center
- ☐ Office-Based Surgery
- ☐  Other (Please Describe)

Please select the principles that the Nominee has demonstrated: (select all that apply)

- ☐ Sustainable changes to practices or programs
- ☐ Creating/fostering a culture of safety and patient engagement
- ☐ Significant advancement in an area for improving patient safety and quality in care
- ☐ New innovative / novel approach in an area for improving patient safety and quality in care
- ☐ Fostering new leaders in patient safety
- ☐ Enhancing the body of research that underlies innovative patient safety efforts
- ☐ Patient safety and quality challenges affecting public health including, but not limited to COVID-19 and pandemic response efforts

Have the project results been sustained for at least 12 months or more? (For projects related to patient safety and quality challenges affecting public health including, but not limited to COVID-19 and pandemic response efforts, change should be shown to be sustained, understanding 12 month improvement impossible to show at this time. In the US, the PHE was established in Feb 2020).

- ☐ Yes
- ☐ No

## Nominee Information

### NOMINEE INFORMATION

Name of Organization:

Address:

City:

State:

Zip:

Name of Nominee:

Nominee's Telephone:

Nominee's Email:

### NOMINEE INFORMATION

Name of Nominee:

Organization:

Address:

SAMPLE - application must be completed online

City:

State:

Zip:

Name of Individual Submitting (If Different than Nominee)

Submitter Telephone:

Submitter Email:

**Local/National**

Name/Title of Initiative  
(If selected as an award winner this will be used in press material)

**Brief Summary of Initiative**

Please provide a short summary of the nominee's patient safety and/or healthcare quality-related achievements and the importance of these achievements, including their specific impact on patient safety and/or healthcare quality.

**Please note** – if your submission is selected, this excerpt might be used in publications. **This section should be written similar to a journal abstract** with a few sentences addressing key concepts related to the project such as:

- Area of patient safety and/or quality addressed
- Describe the advancement in the area of patient safety and/or quality
- Explain the proven impact on improving patient safety and/or quality
- Replicability across organizations and/or impacts a wide range of the patient safety and/or quality arena
- Demonstrate your sustained results

(Please note this question has a limit of 1,200 characters. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).



Does the contribution address an important area for improving safety and quality?

- ☐ Yes
- ☐ No

Describe how the contribution addresses an important area for improving patient safety and quality.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).

Does the contribution represent a new innovative or novel approach in the area of patient safety and quality?

- ☐ Yes
- ☐ No

Describe how the contribution represents a new innovative or novel approach in the area of patient safety and quality.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).

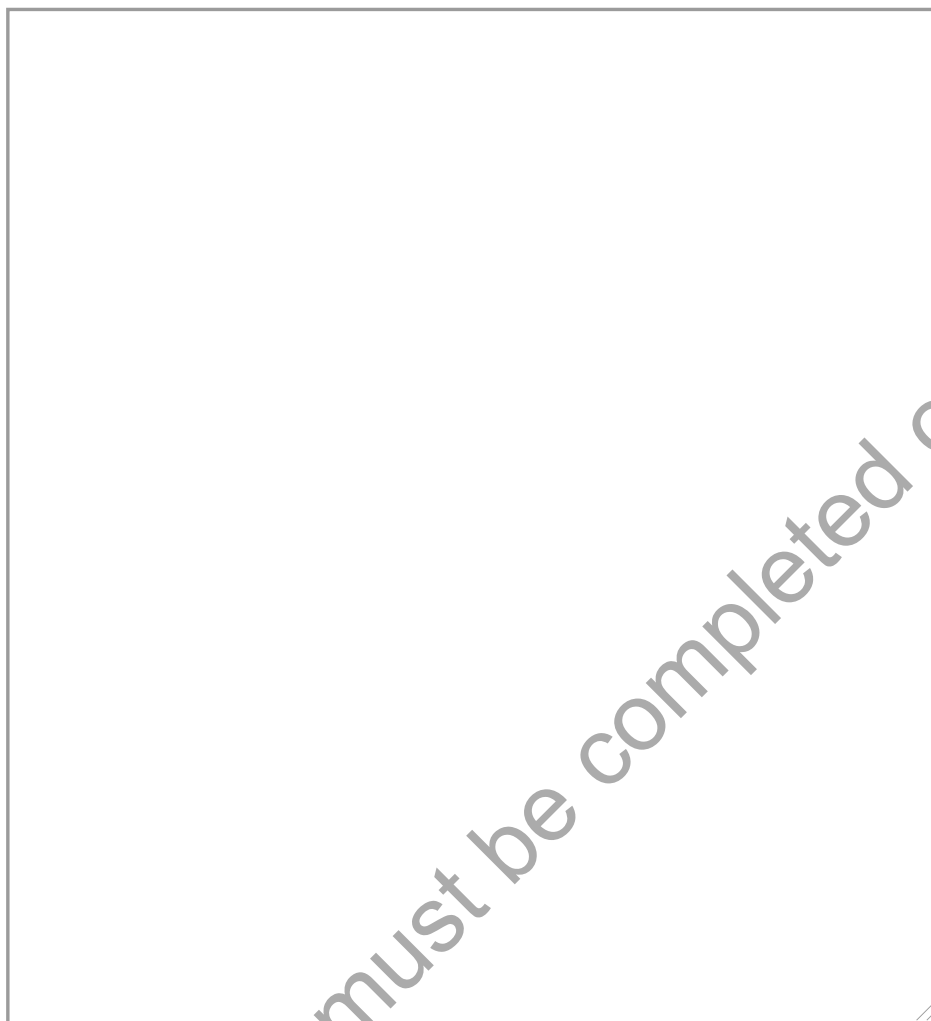
Does the contribution represent a significant advancement in the area of patient safety and quality?

- ☒ Yes
- ☐ No

Describe the ways in which the contribution represents a significant advancement in the area of patient safety and quality.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).





Has the contribution been proven to have a direct impact on improving patient safety and quality?

- ☐ Yes  
☐ No

Describe how the contribution is proven to have a direct impact on improving patient safety and quality. For example, use specific examples of your success/improvement.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).

Can the contribution be replicated across organizations and/or impacts a wide range of the patient safety and quality arena?

- ☐ Yes
- ☐ No

Describe how the contribution can be replicated across organizations and/or impacts a wide range of the patient safety and quality arena. Share experiences or suggestions on how others could implement.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).



Describe how the problem was identified, the timeframe the contribution was implemented, any challenges/barriers encountered and how they were resolved, and how ongoing sustainability is monitored.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).

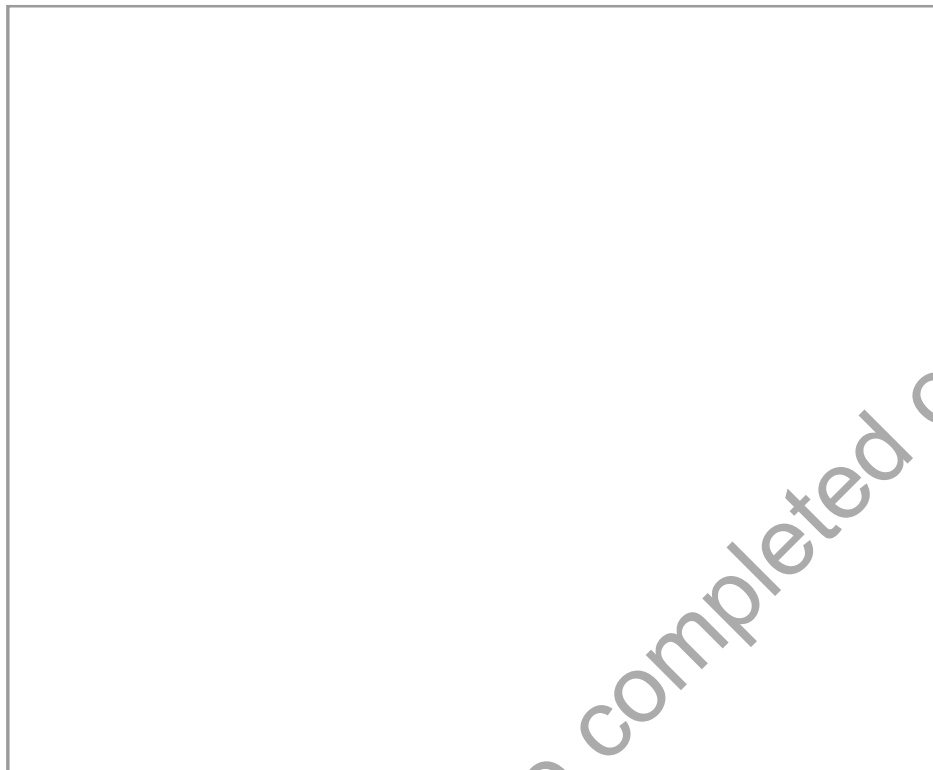
A large empty rectangular box with a thin black border, intended for providing data to support the nominee's achievement. A small double-slash icon is visible in the bottom right corner of the box.

Please provide data to support how the nominee has reached and sustained the described achievement (e.g., spreadsheet documenting change, graph model of reduction in safety events, graphical representation over time, etc.) If you have more than one model, please combine into one document.

(This is kept to a minimum of one combined file in a PDF and is limited to seven pages. Any information exceeding the seventh page will not be considered.)

Please provide a CV for the lead of the initiative:

(Please note this question has a limit of 12,500 characters, or 3 pages. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).



Please provide any additional information, such as statements of support, press clippings, and endorsements.

(This is kept to a minimum of one combined file in a PDF and is limited to seven pages. Any information exceeding the seventh page will not be considered.)

### **Individual**

Name/Title of Initiative

(If selected as the individual award winner this will be used in press material)

#### Brief Summary of Individual's Lifetime Achievement

Please provide an abstract of the individual's substantial lifetime patient safety and/or healthcare quality-related achievements and the importance of these achievements, including their specific impact on patient safety and/or healthcare quality. Please feel free to embellish the achievements in the questions below. (Please note this question has a limit of 1,200 characters. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).

Has the individual (nominee) addressed an important area for improving patient safety and quality?

- ☐ Yes  
☐ No

Describe how the individual (nominee) has addressed an important area for improving patient safety and quality.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).

Has the individual made significant advancement in the area of patient safety and quality?

- ☐ Yes
- ☐ No

Describe the ways in which the individual has made a significant advancement in the area of patient safety and quality.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).

Has the individual's contribution been proven to have a direct impact on improving patient safety and quality?

- ☐ Yes  
☐ No

Describe how the individual's contribution has been proven to have a direct impact on improving patient safety and quality.

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).



Has the individual's contribution represented an innovation in the area of patient safety and quality?

- ☐ Yes
- ☐ No

Describe how/why the individual's contribution has represented an innovation in the area of patient safety and quality?

(Please note this question has a limit of 2,500 characters, or 1 page. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).


A large empty rectangular box with a thin black border, intended for providing data to support the nominee's achievement. A small diagonal line is visible in the bottom right corner of the box.

Please provide data to support how the individual (nominee) has reached the described achievement (e.g., graph model of reduction in safety events, graphical representation over time, etc.) If you have more than one model, please combine into one document.

(This is kept to a minimum of one combined file in a PDF and is limited to seven pages. Any information exceeding the seventh page will not be considered. )

Please provide the individual's (nominee's) CV:

(Please note this question has a limit of 12,500 characters, or 3 pages. If you are copying and pasting from another document, your submission will be truncated if it exceeds the character limit).



Please provide any additional information, such as statements of support, press clippings, and endorsements.

(This is kept to a minimum of one combined file in a PDF and is limited to seven pages. Any information exceeding the seventh page will not be considered. )

#### End Of Application

You have reached the end of the application. Please select the **'SUBMIT'** button below to complete your submission. Once you submit your application you will be have the option to view and download a PDF of your application. Then scroll down and select next to be redirected to the payment site to complete your application fee.