

Member Workshop: Improving Affordability through Measurement



NATIONAL
QUALITY FORUM

February 19, 2015
1:00-2:00 PM ET

WELCOME

TO NATIONAL QUALITY FORUM

Over 425 Members Strong

Improving Affordability through Measurement

Session Objectives

- Understand the current issues surrounding the concept of affordability
- Know the key players and their roles in measuring affordability
- Understand how affordability is measured, and next steps for the field

Improving Affordability through Measurement

Today's Agenda

1. Introductions
2. What is healthcare affordability?
3. NQF's role in the development and implementation of measures that aim to improve affordability
4. Getting involved
5. Open Q & A



Your Moderator

Camille Smith, Director of Member Education

Introductions



Camille Smith, MSPH, MSW
Director, Member Education
National Quality Forum



Ashlie Wilbon, RN, MPH
Managing Director, Quality
Measurement
National Quality Forum



Vy Luong
Project Analyst, Quality
Measurement
National Quality Forum

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Why do we need to understand healthcare costs and spending?

COUNTRY RANKINGS

- Top 2*
- Middle
- Bottom 2*

EXHIBIT ES-1. OVERALL RANKING

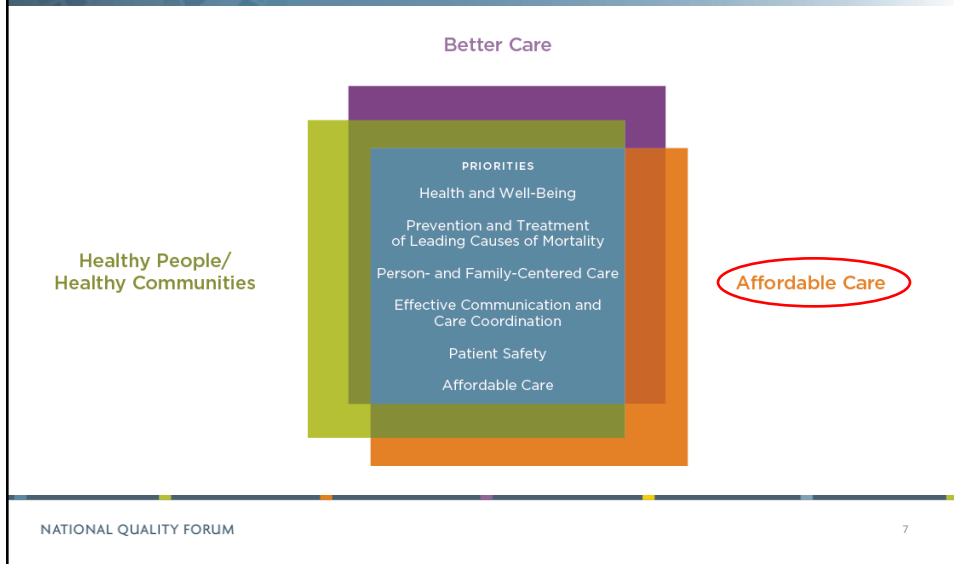
Source: Commonwealth Fund

	AUS	CAN	FRA	GER	NETH	NZ	NOR	SWE	SWIZ	UK	US
OVERALL RANKING (2013)	4	10	9	5	5	7	7	3	2	1	11
Quality Care	2	9	8	7	5	4	11	10	3	1	5
Effective Care	4	7	9	6	5	2	11	10	8	1	3
Safe Care	3	10	2	6	7	9	11	5	4	1	7
Coordinated Care	4	8	9	10	5	2	7	11	3	1	6
Patient-Centered Care	5	8	10	7	3	6	11	9	2	1	4
Access	8	9	11	2	4	7	6	4	2	1	9
Cost-Related Problem	9	5	10	4	8	6	3	1	7	1	11
Timeliness of Care	6	11	10	4	2	7	8	9	1	3	5
Efficiency	4	10	8	9	7	3	4	2	6	1	11
Equity	5	9	7	4	8	10	6	1	2	2	11
Healthy Lives	4	8	1	7	5	9	6	2	3	10	11
Health Expenditures/Capita, 2011**	\$3,800	\$4,522	\$4,118	\$4,495	\$5,099	\$3,182	\$5,669	\$3,925	\$5,643	\$3,405	\$8,508

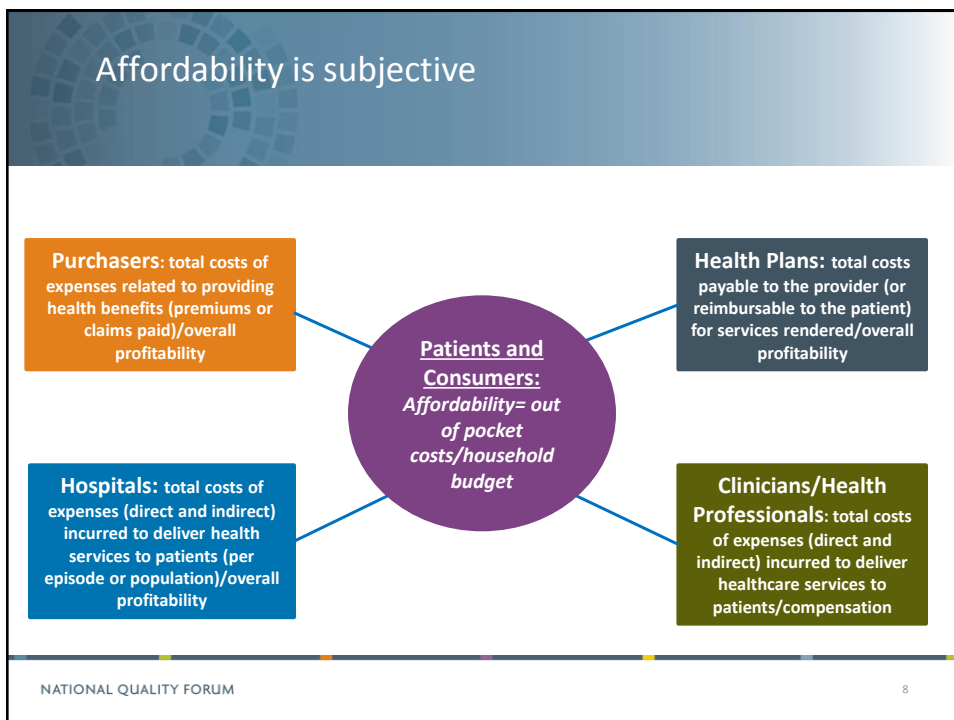
Notes: * Includes ties. ** Expenditures shown in \$US PPP (purchasing power parity); Australian \$ data are from 2010.
Source: Calculated by The Commonwealth Fund based on 2011 International Health Policy Survey of Sicker Adults; 2012 International Health Policy Survey of Primary Care Physicians; 2013 International Health Policy Survey; Commonwealth Fund National Scorecard 2011; World Health Organization; and Organization for Economic Cooperation and Development, OECD Health Data, 2013 (Paris: OECD, Nov. 2013).

The National Quality Strategy

6 Priorities for improving U.S. healthcare



Affordability is subjective



Measurement plays a critical role in improving affordability

It enables us to:

- Understand the current state
- Identify opportunities for improvement
- Promote accountability
- Promote informed decision-making
- Track progress



What is NQF doing to improve affordability through the performance measurement landscape?

Provide guidance on key methodological approaches to measurement

- Identifying the approaches and key considerations for linking cost and quality measures.
- Identifying the key methodological challenges with cost measurement through the endorsement process.

Explore emerging areas of performance measurement

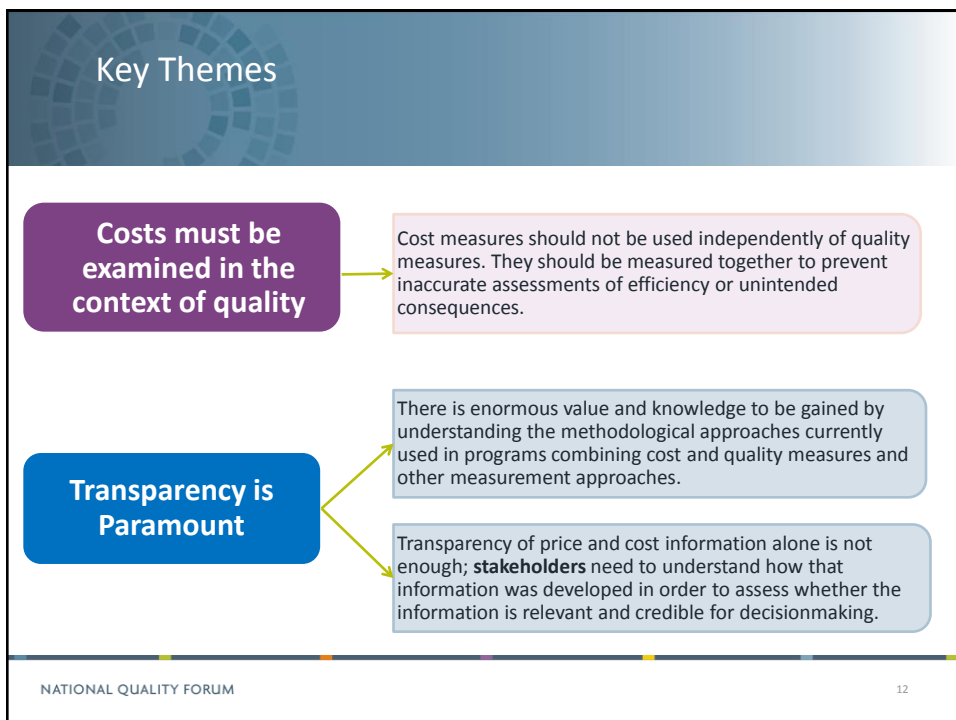
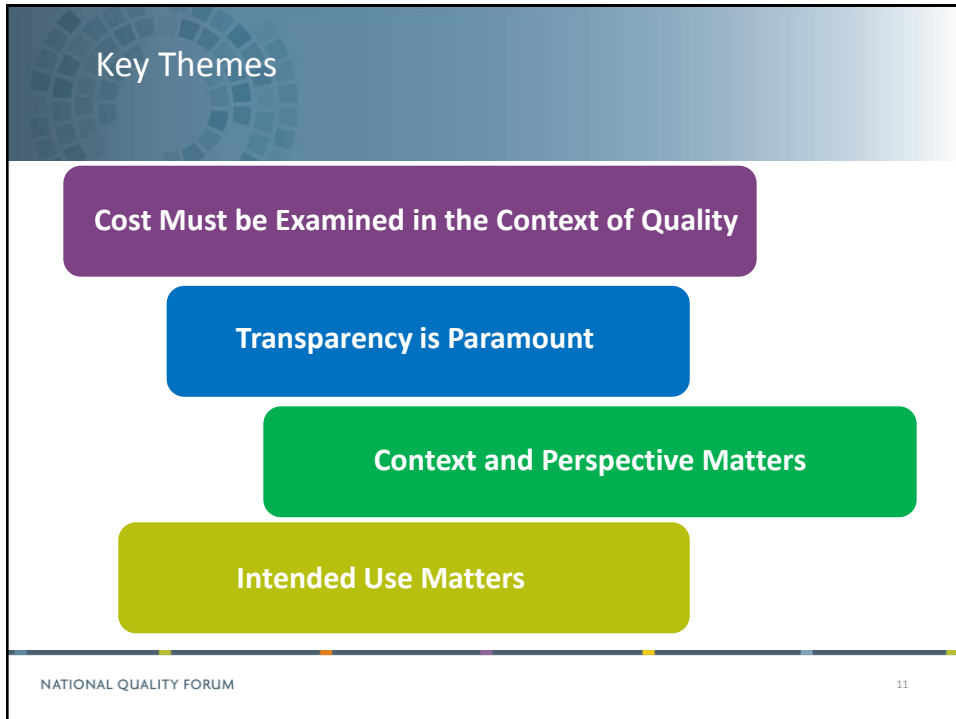
- Defining an episode grouper and how it is used to measure costs. Should NQF be endorsing episode groupers?
- Exploring some of the approaches being used to measure efficiency in healthcare by the various stakeholders.

Set measurement priorities

- Identifying the types of measures patients and consumers need to understand cost and quality and make healthcare decisions.
- Identifying the gaps in cost measurement to meet the current needs of private- and public-sector performance measurement programs.

Provide guidance for meaningful application of measures

- Assessing the NQF endorsement portfolio for measures that can be used to help stakeholders get a better understanding of cost, value, and efficiency.
- Guidance on how to pick an approach for measuring efficiency that best suits your purpose. How do you pick the right cost and quality measures?



Key Themes

Context and Perspective Matters

Healthcare affordability does not exist in a vacuum. Often it depends on **stakeholders'** competing priorities and perspective.

Different types of decisions and scenarios require different types of information to understand what affordability means to the end user.

Key Themes

Intended Use Matters

The intended use and application of measures is intrinsically tied to stakeholder perspective.

It is critical to understand how measures will be used and applied as this can have profound effects on their results as well as on the value of the information they provide.

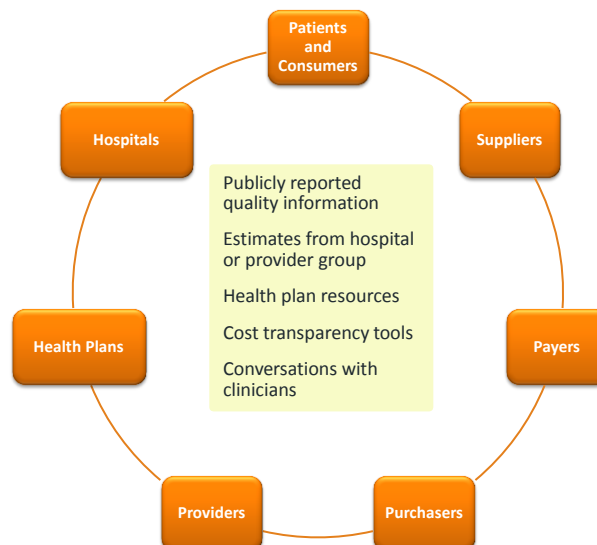
Your perspectives matter



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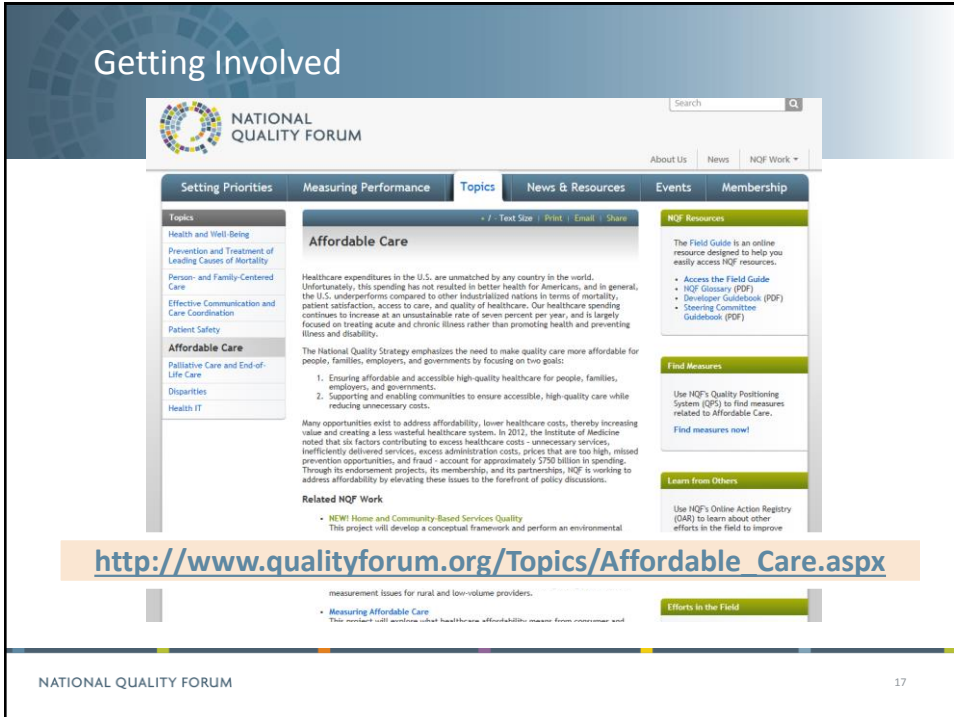
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What can you do to improve affordability in healthcare?



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Getting Involved



The screenshot shows the National Quality Forum (NQF) website. The header includes the NQF logo and the text "NATIONAL QUALITY FORUM". A search bar is located in the top right. Below the header is a navigation menu with tabs: "Setting Priorities", "Measuring Performance", "Topics", "News & Resources", "Events", and "Membership". The "Topics" tab is selected, and the "Affordable Care" topic is displayed. The page content includes a sidebar with a list of topics, a main text area with a paragraph about healthcare expenditures, a list of goals, and a section for "Related NQF Work". On the right side, there are sections for "NQF Resources", "Find Measures", "Learn from Others", and "Efforts in the Field". A URL is highlighted in a blue box: http://www.qualityforum.org/Topics/Affordable_Care.aspx. The footer of the website shows "NATIONAL QUALITY FORUM" and the page number "17".

Maximizing Membership: Annual Conference

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