

Mastering the Basics of Quality Measurement for Medication Use

Co-hosted by National Quality Forum and Pharmacy Quality Alliance

November 16-17, 2016 at the Ritz-Carlton Pentagon City, Arlington, VA

Learning Objectives

By the end of this workshop, participants will:

- (1) Know the key elements of quality measures, such as the parts of a measure and the different types of measures.
- (2) Understand opportunities and different approaches for improving healthcare through medication use measurement.
- (3) Describe the process, key drivers and challenges of developing and using medication use measures in the field.

Day 1: Wednesday, November 16, 2016

2:00pm

Introduction and Icebreaker

Camille Espinoza, MSW, MSPH, Director, Member Education, NQF

Hannah Fish, PharmD, Associate Director, Education and Communications, PQA

- Activity part 1 of 4

2:20pm

Why is quality measurement important?

Marcia Wilson, MBA, PhD, Senior Vice President, NQF

- The bigger picture of quality improvement – why do we measure?
- Measurement as a critical tool for improvement

2:45pm

What is a quality measure?

Debjani Mukherjee, MPH, Senior Director, NQF

- Parts of a measure: numerator, denominator and exclusions
- Types of measures: structure, process, outcome
- Incorporating the patient experience into measurement

3:30pm

Break

3:45pm

What makes a great quality measure?

Karen Johnson, MS, Senior Director, NQF

- Scientific standards for measures
- Evaluating measures within the appropriate context

4:30pm

Quality innovation: New approaches to addressing measurement gaps

Kyle Cobb, MS, Senior Director, NQF

Wendy Prins, MPH, MPT, Senior Advisor, NQF

Matthew Pickering, PharmD, Associate Director, Research & Quality Strategies, Pharmacy Quality Alliance

- Overview of quality innovation efforts at NQF, including the Incubator
 - With so many ideas and information, how do you decide what to focus on?
 - What are the latest innovative ways of approaching gap areas, particularly complex measurement challenges?
- Case study 1: Using the National Quality Partners Action Team to tackle antibiotic stewardship
- Case study 2: Using data to tackle gaps in Alzheimer's disease

5:15pm

Closing activity

Camille Espinoza, MSW, MSPH, Director, Member Education, NQF

Hannah Fish, PharmD, Associate Director, Education and Communications, PQA

- Activity part 2 of 4

5:30pm

Networking Reception

Day 2: Thursday, November 17, 2016

8:30am **Continental breakfast**

9:00am **Opening and review of Part 1**

Camille Espinoza, MSW, MSPH, Director, Member Education, NQF

Hannah Fish, PharmD, Associate Director, Education and Communications, PQA

- Activity part 3 of 4

9:15am **Deciding what measures to develop**

Dave Domann, RPh, Quality Consultant

- National Quality Strategy
- Value frameworks
- MACRA (Medicare Access and CHIP Reauthorization Act of 2015)
- Gaps of care

10:00am **Understanding PQA's measurement development cycle**

Julie Kuhle, RPh, Vice President, Measure Operations, PQA

- Measure development specifically for medication use, medication management, medication safety, and appropriate use of medicines
- Key stages of development: (1) concept and ideation, (2) measure development and testing, (3) implementation and monitoring, and (4) maintenance

10:45am **Break**

11:00am **How are measures used in the field?**

Jonathan Gleason, MD, Medical Director, Risk Management, and Chief, Female Pelvic Medicine & Reconstructive Surgery, Carilion Clinic

Jason Hoffman, PharmD, BCPS, Director of Clinical Pharmacy Services, Carilion Clinic

- Who uses measures
- Using measures in risk management

11:45am **Tying it all together and taking it home**

Camille Espinoza, MSW, MSPH, Director, Member Education, NQF

Hannah Fish, PharmD, Associate Director, Education and Communications, PQA

- Activity part 4 of 4

12:00pm **Adjourn**

Draft agenda subject to change.