What’s Needed to Take Patient-Centered Measurement to the Next Level?

*Learning Collaborative 2018 Webinar*

*Thursday, August 16, 2018*
2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series

Overview

- Share Principles for Making Health Care Measurement Patient-Centered
- Identify novel solutions through 2017 Innovation Challenge

Webinar Details

- **Aug 30**: NQF and PatientsLikeMe® test a novel approach to gather broad patient input
- **Sept 25**: NQF and American Institutes for Research share a patient-centered measurement framework
- **Jan 23/Feb 8/Mar 1**: 2017 Innovation Challenge winners share their winning ideas
- **Aug 16**: Learn about challenges and opportunities to improve patient-centered measurement with shared decision-making and health equity in mind
2017 Innovation Challenge
Winning Submissions

- **Colleen A. McHorney, PhD, Evidera and Dayo Jagun, MBBS, MPH, Genentech**
  Shared ongoing work where patients and caregivers have a central role in conceptualizing oncology measures that address patients’ concerns, values and preferences

- **Katharina Kovacs Burns, MSc, MHSA, PhD, Alberta Health Services**
  Explored a strategy to engage patient and family advisors in gathering and analyzing patient experience data in real-time

- **Saraswathi Vedam, RM, FACNM, ScD, MSFHR Health Professional Investigator, Birth Place Lab, University of British Columbia**
  Described the development and validation of patient-designed measures of autonomy and respect, as well as patient-reported items that capture mistreatment in maternity care

- **Sameer Saini, MD, MS, VA Ann Arbor Center for Clinical Management Research and University of Michigan Institute for Healthcare Policy and Innovation**
  Discusses measures of colorectal cancer screening that incorporate individual screening benefit and patient preferences

- **Matthew Pickering, PharmD, RPh, Pharmacy Quality Alliance, and Eleanor Perfetto, PhD, MS, National Health Council**
  Shared a proposed rubric to assess the patient-centeredness of measure development and implementation

---

Today’s Speakers

- Jennifer Hale, MSN, BS, RN, CHPN
  VP of Quality and Standards, Compassus

- Stephen Hoy
  Patient Partner and Chief Operating Officer, PFCCpartners

- David Lansky, PhD
  President and CEO, Pacific Business Group on Health

- Edison Machado, MD, MBA
  Chief Quality Officer and Vice President of Strategic Planning, IPRO

- David White
  Patient Partner, National Committee for Quality Assurance

- Moderated by:
  Tracy Spinks, BBA
  Senior Director of Quality Innovation, National Quality Forum
Audience Question & Answer

Wrap Up
2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series
*Focus on Patient-Centered Healthcare Measurement*

- Watch previous webinars in this series
  - *March 1, 2018*
  - *February 8, 2018*
  - *January 23, 2018*
  - *September 25, 2017*
  - *August 30, 2017*

---

**Acknowledgements**

*Special thanks to the 2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series Panelists, 2017 Innovation Challenge Reviewers, and 2017 Innovation Challenge Winners:*

- Shantanu Agrawal, MD, MPhil, president and CEO, National Quality Forum
- David Andrews, Patient Advisor
- Marc Boutin, JD, CEO, National Health Council
- Katharina Kovacs Burns, MSc, MHSA, PhD, Alberta Health Services
- Helen Burstin, MD, MPH, FACP, EVP and CEO, Council of Medical Specialty Societies
- Pam Dardess, MPH, VP for Strategic Initiatives and Operations, Institute for Patient- and Family-Centered Care
- Hala Durrah, MTA, Patient Family Engagement Consultant, Speaker & Advocate
- Eileen Esposito, DNP, RN-BC, CPHQ, Vice President for Ambulatory Care, Catholic Health Services of Long Island
- Stephen Flaherty, MPH, Director of Standardization and Benchmarking, International Consortium for Health Outcomes Measurement
- Chris Gibbons, PhD, National Institute for Health Research Fellow, Cambridge Centre for Health Services Research
- Jennifer Hale, MSN, BS, RN, CHPN, VP of Quality and Standards, Compassus
- Ben Heywood, MBA, co-founder and president, PatientsLikeMe®
Acknowledgements, cont.

• Stephen Hoy, Patient Partner and Chief Operating Officer, PFCCpartners
• Dayo Jagun, MBBS, MPH, Medical Director, Quality of Care, Evidence for Access Medical Unit, Genentech
• David Lansky, PhD, President and CEO, Pacific Business Group on Health
• Edison Machado, MD, MBA Chief Quality Officer and Vice President of Strategic Planning, IPRO
• Kym Martin, MBA, vice president, WEGO Health, and patient representative
• Colleen A. Mchorney, PhD, Senior Research Leader, Patient-Centered Research, Evidera
• Eleanor Perfetto, PhD, MS, National Health Council
• Matthew Pickering, PharmD, RPh, Pharmacy Quality Alliance
• Wendy Prins, MPH, MPT, Principle, MITRE
• Sameer Saini, MD, MS, VA Ann Arbor Center for Clinical Management Research and University of Michigan Institute for Healthcare Policy and Innovation
• Ellen Schultz, MS, Senior Researcher, American Institutes for Research
• Tracy Spinks, BBA, Senior Director, Quality Innovation, National Quality Forum
• Laura Batz Townsend, BA, President & Co-Founder, Louise H. Batz Patient Safety Foundation
• Saraswathi Vedam, RM, FACNM, SciD, MSFHR Health Professional Investigator, Birth Place Lab, University of British Columbia
• David White, Patient Partner, National Committee for Quality Assurance

2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series
Focus on Patient-Centered Healthcare Measurement

 To learn more, please contact NQF at incubator@qualityforum.org

 Share your ideas with us #ptvoice #ptcenteredmeasures
THANK YOU