



## What's Needed to Take Patient-Centered Measurement to the Next Level?

*Learning Collaborative 2018 Webinar*

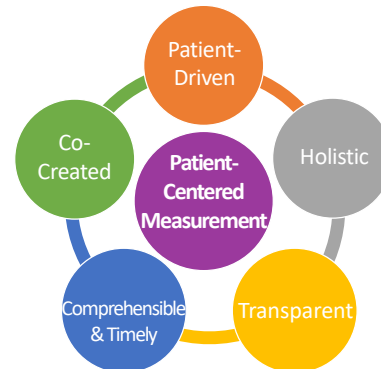
*Thursday, August 16, 2018*

WELCOME

## 2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series

### Overview

- Share [Principles for Making Health Care Measurement Patient-Centered](#)
- Identify novel solutions through 2017 Innovation Challenge



Graphic courtesy of [American Institutes for Research](#).

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## 2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series

### Webinar Details

- [Aug 30](#): NQF and PatientsLikeMe® test a novel approach to gather broad patient input
- [Sept 25](#): NQF and American Institutes for Research share a patient-centered measurement framework
- [Jan 23/Feb 8/Mar 1](#): 2017 Innovation Challenge winners share their winning ideas
- Aug 16: Learn about challenges and opportunities to improve patient-centered measurement with shared decision-making and health equity in mind

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## 2017 Innovation Challenge

### Winning Submissions

- **Colleen A. McHorney, PhD, Evidera and Dayo Jagun, MBBS, MPH, Genentech**  
Shared ongoing work where patients and caregivers have a central role in conceptualizing oncology measures that address patients' concerns, values and preferences
- **Katharina Kovacs Burns, MSc, MHSA, PhD, Alberta Health Services**  
Explored a strategy to engage patient and family advisors in gathering and analyzing patient experience data in real-time
- **Saraswathi Vedam, RM, FACNM, SciD, MSFHR Health Professional Investigator, Birth Place Lab, University of British Columbia**  
Described the development and validation of patient-designed measures of autonomy and respect, as well as patient-reported items that capture mistreatment in maternity care
- **Sameer Saini, MD, MS, VA Ann Arbor Center for Clinical Management Research and University of Michigan Institute for Healthcare Policy and Innovation**  
Discusses measures of colorectal cancer screening that incorporate individual screening benefit and patient preferences
- **Matthew Pickering, PharmD, RPh, Pharmacy Quality Alliance, and Eleanor Perfetto, PhD, MS, National Health Council**  
Shared a proposed rubric to assess the patient-centeredness of measure development and implementation

## Today's Speakers



**Jennifer Hale, MSN, BS, RN, CHPN**  
VP of Quality and Standards,  
[Compassus](#)



**Edison Machado, MD, MBA**  
Chief Quality Officer and Vice  
President of Strategic Planning,  
[IPRO](#)



**Stephen Hoy**  
Patient Partner and Chief  
Operating Officer,  
[PFCCpartners](#)



**David White,**  
Patient Partner,  
[National Committee for  
Quality Assurance](#)



**David Lansky, PhD**  
President and CEO,  
[Pacific Business Group on  
Health](#)



*Moderated by:*  
**Tracy Spinks, BBA**  
Senior Director of Quality  
Innovation,  
[National Quality Forum](#)

## Audience Question & Answer

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## Wrap Up

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## 2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series

### *Focus on Patient-Centered Healthcare Measurement*

- Watch previous webinars in this series

- [March 1, 2018](#)
- [February 8, 2018](#)
- [January 23, 2018](#)
- [September 25, 2017](#)
- [August 30, 2017](#)

## Acknowledgements

*Special thanks to the 2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series Panelists, 2017 Innovation Challenge Reviewers, and 2017 Innovation Challenge Winners:*

- Shantanu Agrawal, MD, MPhil, president and CEO, National Quality Forum
- David Andrews, Patient Advisor
- Marc Boutin, JD, CEO, National Health Council
- Katharina Kovacs Burns, MSc, MHSA, PhD, Alberta Health Services
- Helen Burstin, MD, MPH, FACP, EVP and CEO, Council of Medical Specialty Societies
- Pam Dardess, MPH, VP for Strategic Initiatives and Operations, Institute for Patient- and Family-Centered Care
- Hala Durrah, MTA, Patient Family Engagement Consultant, Speaker & Advocate
- Eileen Esposito, DNP, RN-BC, CPHQ, Vice President for Ambulatory Care, Catholic Health Services of Long Island
- Stephen Flaherty, MPH, Director of Standardization and Benchmarking, International Consortium for Health Outcomes Measurement
- Chris Gibbons, PhD, National Institute for Health Research Fellow, Cambridge Centre for Health Services Research
- Jennifer Hale, MSN, BS, RN, CHPN, VP of Quality and Standards, Compassus
- Ben Heywood, MBA, co-founder and president, PatientsLikeMe®

## Acknowledgements, cont.

- *Stephen Hoy, Patient Partner and Chief Operating Officer, PFCCpartners*
- *Dayo Jagun, MBBS, MPH, Medical Director, Quality of Care, Evidence for Access Medical Unit, Genentech*
- *David Lansky, PhD, President and CEO, Pacific Business Group on Health*
- *Edison Machado, MD, MBA Chief Quality Officer and Vice President of Strategic Planning, IPRO*
- *Kym Martin, MBA, vice president, WEGO Health, and patient representative*
- *Colleen A. McHorney, PhD, Senior Research Leader, Patient-Centered Research, Evidera*
- *Eleanor Perfetto, PhD, MS, National Health Council*
- *Matthew Pickering, PharmD, RPh, Pharmacy Quality Alliance*
- *Wendy Prins, MPH, MPT, Principle, MITRE*
- *Sameer Saini, MD, MS, VA Ann Arbor Center for Clinical Management Research and University of Michigan Institute for Healthcare Policy and Innovation*
- *Ellen Schultz, MS, Senior Researcher, American Institutes for Research*
- *Tracy Spinks, BBA, Senior Director, Quality Innovation, National Quality Forum*
- *Laura Batz Townsend, BA, President & Co-Founder, Louise H. Batz Patient Safety Foundation*
- *Saraswathi Vedam, RM, FACNM, ScID, MSFHR Health Professional Investigator, Birth Place Lab, University of British Columbia*
- *David White, Patient Partner, National Committee for Quality Assurance*

## 2017-18 Learning Collaborative Patient-Centered Measurement Webinar Series

### *Focus on Patient-Centered Healthcare Measurement*

- To learn more, please contact NQF at [incubator@qualityforum.org](mailto:incubator@qualityforum.org)
- Share your ideas with us [#ptvoice](#) [#ptcenteredmeasures](#)

