Strategies for Strengthening Shared Decision Making (SDM)

A Conversation with the National Quality Partners™ SDM Action Team

April 12, 2018
What is National Quality Partners™?

- Forum for NQF-member leaders to drive quality measurement and improvement
- Guided by the priorities of the NQP Leadership Consortium
- Builds on NQF’s role as a trusted neutral convener
- Engages NQF’s membership of 430+ organizations
- Supports NQF’s strategic plan to drive measures that matter
NQP works to impact health and healthcare quality through collaboration and partnership that catalyzes action and accelerates improvement

NQP™ Shared Decision Making Action Team

- American Association for Physician Leadership
- American College of Obstetricians and Gynecologists
- American Urological Association
- Association of Rehabilitation Nurses
- Centers for Medicare & Medicaid Services
- Compassus
- Connecticut Center for Patient Safety
- Council of Medical Specialty Societies
- Genentech
- Homewatch CareGivers International
- Human Services Research Institute
- Hospice and Palliative Nurses Association
- Informed Medical Decisions Program at MGH
- National Alliance for Caregiving
- National Coalition for Cancer Survivorship
- National Partnership for Women & Families
- Patient and Family Centered Care Partners
- Planetree International
- University of Texas-MD Anderson Cancer Center
- Vizient, Inc.
What is Shared Decision Making?

**Process of communication** in which clinicians and patients work together to make optimal healthcare decisions that align with what matters most to patients. It requires:

- Clear, accurate, unbiased medical evidence about reasonable alternatives, including no medical intervention, and risks and benefits of each
- Clinician expertise in communicating and tailoring that evidence for individual patients
- Patient values, goals, informed preferences, and concerns, which may include treatment burdens
What are Patient Decision Aids?

**Tools to help people better participate** in healthcare decision making

**What patient decision aids do:**

- Provide information on risks, benefits, and alternatives, and burdens
- Help patients clarify and communicate personal values
- Prepare patients to make informed decisions, together with their clinicians, that align with their values, goals, and preferences

**What patient decision aids don’t do:**

- Advise people to choose one option over another
- Replace clinician consultation
National Quality Partners Playbook™: Shared Decision Making in Healthcare

- Aims to make shared decision making the standard of care for all patients
- Provides essential guidance to implement and strengthen SDM
- Highlights practical solutions to common barriers to SDM in clinical practice
- Includes snapshots that highlight success stories and key resources

Shared Decision Making Fundamentals

1. Promote leadership and culture
2. Enhance patient education and engagement
3. Provide healthcare team knowledge and training
4. Take concrete actions for implementation
5. Track, monitor, and report
6. Establish accountability and incentives
SDM Co-Chair and Moderator

Norman Kahn MD  
Immediate Past Executive Vice President & Chief Executive Officer, Council of Medical Specialty Societies  
NQP SDM Action Team Co-chair

Panelist

Libby Hoy  
Founder/CEO, Patient and Family Centered Care Partners, Inc.  
NQP Action Team Member
Panelist

Terrie Black DNP, MBA, RN, CRRN, FAHA, FAAN
Past President, Association of Rehabilitation Nurses / Clinical Assistant Professor - University of Massachusetts
NQP Action Team Member

Panelist

Peter B. Angood MD, CPE, FRCS(C), FACS, MCCM
CEO and President, American Association for Physician Leadership
NQP Action Team Member
Moderated Discussion

Norm Kahn
Maureen Corry
Libby Hoy
Terrie Black
Peter Angood

Up next: Audience Q&A
Add your questions for the Panel to the chat box

Audience Q & A with Panelists

Norm Kahn
Maureen Corry
Libby Hoy
Terrie Black
Peter Angood

Add your questions for the Panel to the chat box
Next Steps

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- Download the NQP Playbook™ at http://www.qualityforum.org/nqf_store.aspx
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