



Strategies for Strengthening Shared Decision Making (SDM)

A Conversation with the National Quality Partners™ SDM Action Team

April 12, 2018

WELCOME

National Quality Partners™ CONVENED BY THE NATIONAL QUALITY FORUM



What is National Quality Partners™?

- Forum for NQF-member leaders to drive quality measurement and improvement
- Guided by the priorities of the NQP Leadership Consortium
- Builds on NQF's role as a trusted neutral convener
- Engages NQF's membership of 430+ organizations
- Supports NQF's strategic plan to drive measures that matter



NQP works to impact health and healthcare quality through collaboration and partnership that catalyzes action and accelerates improvement

National Quality Partners™ CONVENED BY THE NATIONAL QUALITY FORUM

5

NQP™ Shared Decision Making Action Team

- American Association for Physician Leadership
- American College of Obstetricians and Gynecologists
- American Urological Association
- Association of Rehabilitation Nurses
- Centers for Medicare & Medicaid Services
- Compassus
- Connecticut Center for Patient Safety
- Council of Medical Specialty Societies
- Genentech
- Homewatch CareGivers International
- Human Services Research Institute
- Hospice and Palliative Nurses Association
- Informed Medical Decisions Program at MGH
- National Alliance for Caregiving
- National Coalition for Cancer Survivorship
- National Partnership for Women & Families
- Patient and Family Centered Care Partners
- Planetree International
- University of Texas-MD Anderson Cancer Center
- Vizient, Inc.

SDM Action Team Co-Chair and Panelist



Maureen Corry MPH

*Senior Advisor, Childbirth Connection Programs
National Partnership for Women & Families
NQP SDM Action Team Co-chair*

What is Shared Decision Making?

Process of communication in which clinicians and patients work together to make optimal healthcare decisions that align with what matters most to patients. It requires:

Clear, accurate, unbiased medical evidence about reasonable alternatives, including no medical intervention, and risks and benefits of each

Clinician expertise in communicating and tailoring that evidence for individual patients

Patient values, goals, informed preferences, and concerns, which may include treatment burdens

What are Patient Decision Aids?

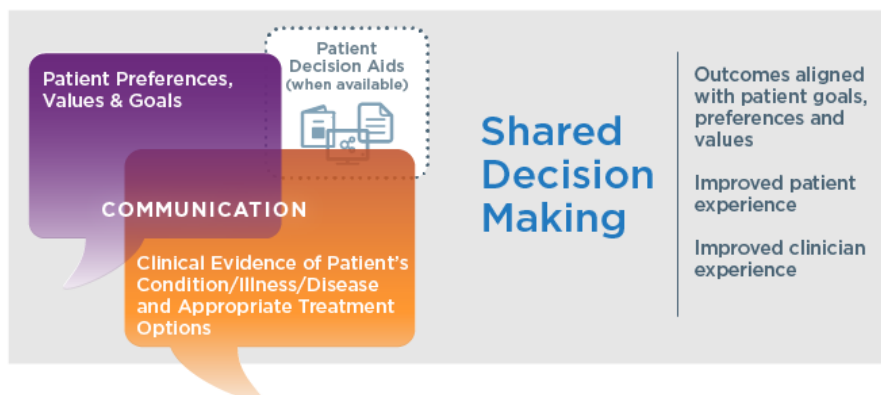
Tools to help people better participate in healthcare decision making

What patient decision aids do:

- *Provide information on risks, benefits, and alternatives, and burdens*
- *Help patients clarify and communicate personal values*
- *Prepare patients to make informed decisions, together with their clinicians, that align with their values, goals, and preferences*

What patient decision aids don't do:

- *Advise people to choose one option over another*
- *Replace clinician consultation*



National Quality Partners Playbook™: Shared Decision Making in Healthcare

- Aims to make shared decision making the standard of care for all patients
- Provides essential guidance to implement and strengthen SDM
- Highlights practical solutions to common barriers to SDM in clinical practice
- Includes snapshots that highlight success stories and key resources



Shared Decision Making Fundamentals

- 1 Promote leadership and culture
- 2 Enhance patient education and engagement
- 3 Provide healthcare team knowledge and training
- 4 Take concrete actions for implementation
- 5 Track, monitor, and report
- 6 Establish accountability and incentives

SDM Co-Chair and Moderator



Norman Kahn MD

*Immediate Past Executive Vice President & Chief
Executive Officer, Council of Medical Specialty Societies
NQP SDM Action Team Co-chair*

Panelist



Libby Hoy

*Founder/CEO, Patient and Family Centered Care Partners, Inc.
NQP Action Team Member*

Panelist



Terrie Black DNP, MBA, RN, CRRN, FAHA, FAAN

Past President, Association of Rehabilitation Nurses / Clinical

Assistant Professor - University of Massachusetts

NQP Action Team Member

Panelist



Peter B. Angood MD, CPE, FRCS(C), FACS, MCCM

CEO and President, American Association for Physician

Leadership

NQP Action Team Member

Moderated Discussion



Norm Kahn



Maureen Corry



Libby Hoy



Terrie Black



Peter Angood

Up next:
Audience Q&A
Add your
questions for
the Panel to the
chat box

Audience Q & A with Panelists



Norm Kahn



Maureen Corry



Libby Hoy



Terrie Black



Peter Angood

Add your
questions for the
Panel to the chat
box

Next Steps

Now Available at the NQF Store

- Download the NQP Playbook™ at http://www.qualityforum.org/nqf_store.aspx
 - *Receive 10% off if you download by April 13 using discount code **SDMWEBINAR10***
 - *Contact NQFstore@qualityforum.org if your organization is interested in a bulk order*



