#### **Measure Developers' Webinar**



NATIONAL QUALITY FORUM

*February 19, 2013* 

## Agenda

- Taxonomy Updates
- Composite Measures
- Patient Reported Outcomes Project Update

#### **Taxonomy Updates**

- We have made some edits to some of our taxonomy elements.
  - Population Health & Infrastructure Support removed from the "cross-cutting area" node
  - Adult/Elderly Care removed from "target population node"
  - Patient Engagement/Experience no longer an option for "measure type"

## Taxonomy Updates (cont.)

#### **Removal of Endorsement Maintenance Review Committee:**

- We have deleted *"Population Health/Prevention"* and *"Healthcare Infrastructure"* from the 21 topic areas.
  - The measures assigned to those committees have been re-assigned.
  - Measure developers affected by changed received an updated maintenance schedule.
- We renamed the "Functional Status" topic area *Health & Functional Status.*



# **Comments or Questions?**

#### **Composite Measure Evaluation Guidance Project** Karen Pace and Karen Johnson

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#### **Purpose of Project**

- To review and update NQF's guidance on evaluating composite performance measures for potential NQF endorsement
  - Original criteria developed in 2008
  - Since then, have updated criteria for evidence, measure testing, and usability
- Composite Project web page

# **TEP Members**

Elizabeth R. DeLong, PhD *+	Elizabeth Goldstein, PhD	
Duke University Medical Center	CMS	
Patrick Romano, MD, MPH *	Sherrie Kaplan, PhD, MPH	
UC Davis School of Medicine	The University of California - Irvine	
John D. Birkmeyer, MD	Lyn Paget, MPH	
University of Michigan	Informed Medical Decisions Foundation	
Dale Bratzler, DO, MPH	David Shahian, MD <sup>+</sup>	
Oklahoma University Health Services Ctr.	Massachusetts General Hospital	
James Chase, DO, MPH	Steven Wright, PhD <sup>+</sup>	
Minnesota Community Measurement	Veteran's Health Administration	
Nancy Dunton, PhD, FAAN	Alan Zaslavsky, PhD	
University of Kansas Medical Center	Harvard Medical School	
* Co. chairs: + Sarvad an provious Composito TED		

\* Co-chairs; + Served on previous Composite TEP

# **Project Activities and Timeline**

Meeting	Date
Orientation call	October 11, 2012
In-person meeting	November 2, 2012
Post-meeting conference call	November 15, 2012
Draft report for public & member comment	November 29-December 28, 2012
CSAC review of draft report	December 10, 2012
Conference call to adjudicate comments	January 3, 2013
Conference call to finalize report	February 21, 2013
CSAC review of final recommendations	March 20, 2013
Board ratification	April 5, 2013

#### Draft Report and Comments

- Draft report: November 29, 2012
  - Definition revisited
  - Guiding principles
  - Two composite-specific criteria for evaluation (must-pass)
  - Guidance for all criteria, as pertaining to composites
- 43 comments from 5 member organizations and the public

## Key Features – being finalized

#### Definition – essentially the same

combination of 2 or more component measures

- Into single measure with single score
- Types of measures that should/should not be classified as composite performance measures for purposes of NQF measure submission, evaluation, and endorsement
- Component measures do not need to be individually endorsed
  - Endorsement applies to composite as whole, not the components unless individually submitted, evaluated, endorsed
  - Component measures need to meet specific subcriteria
    - ➢ Evidence
    - Performance gap

## Key Features – being finalized

- Guidance for reliability and validity testing
  - Testing conducted for the composite as a whole at level of composite score (not data elements)
- Composite-specific criteria similar to initial composite criteria, but organized into 2 criteria and more detail
  - Under Importance to Measure and Report requirements for describing the composite
  - Under Scientific Acceptability of Measure Properties expectations for empirical analyses to support composite construction

#### Next Steps

#### Conference call to finalize report

- Date/Time: Thursday, February 21, 2013, 3:00-5:00 pm ET
- Dial-in number: 888-799-5160
- Confirmation Code: 91821791
- Webinar: : <u>http://nqf.commpartners.com/se/Rd/Mt.aspx?170900</u>
- CSAC review of final recommendations
- Board ratification

#### **Project Staff**

- Helen Burstin, MD, MPH
  Vice President, Performance Measures
- Karen Pace, PhD, MSN Senior Director
- Karen Johnson, MS Senior Director
- Elisa Munthali, MPH
  Senior Project Manager



# Questions??

Patient-Reported Outcomes (PROs) in Performance Measurement Karen Pace

Update for Measure Developer Webinar February 19, 2013



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# **Project Goals and Methods**

#### Goals

- Identify key characteristics for selecting PROMs to be used in PRO-PMs
- Identify any unique considerations for evaluating PRO-PMs for NQF endorsement and use in accountability and performance improvement applications
- Lay out the pathway to move from PROMs to NQF-endorsed PRO-PMs

#### Methods

- Two workshops with expert panel
- Two commissioned papers on methodological issues

#### **Current Status and Timeline**

- Project webpage
- Status
  - Member and Public Commenting: Draft Report
    Closed on Friday, November 23, 2012
  - Steering Committee Review of Comments 12/3/12
  - CSAC Review 12/10/12; voted to approve
  - Board approval as of 1/5/2013
- Next step incorporate into NQF criteria and processes

### Patient-reported Outcome (PRO)

- The concept of any report of the status of a patient's health condition that comes directly from the patient, without interpretation of the patient's response by a clinician or anyone else. PRO domains included in this project encompass:
  - health-related quality of life including functional status;
  - symptom and symptom burden;
  - experience with care; and
  - health-related behaviors.

#### Distinctions among PRO, PROM, and PRO-PM: Two Examples

Target	Patients with clinical depression	Persons with intellectual or
Population		developmental disabilities
PRO	Symptom: depression	Functional Status-Role: employment
(concept)		
PROM	PHQ-9 ©, a standardized tool to	Single-item measure on National Core
(instrument,	assess depression	Indicators Consumer Survey: Do you
tool, single-item		have a job in the community?
measure)		
PRO-PM	Percentage of patients with	The proportion of people with
(PRO-based	diagnosis of major depression or	intellectual or developmental
performance	dysthymia and initial PHQ-9 score	disabilities who have a job in the
measure)	>9 with a follow-up PHQ-9 score	community
	<5 at 6 months (NQF #0711)	

# **Clarifications after Comment**

- PRO-PMs should be treated equally to health outcome performance measures
- Some of the recommendations have broader implications for other performance measures and will require further review and action by NQF (e.g., CSAC, task force, Board)
  - Evidence that outcome is responsive to intervention
  - Performance measures focused on conducting an assessment (including administering a PROM)

#### **Guiding Principles**

- Psychometric Soundness
- Person-Centered
- Meaningful
- Amenable to change
- Implementable

**1.** Those developing PRO-PMs to be considered for NQF endorsement should follow the basic steps shown in the pathway in Figure 2. Doing so will help ensure that the eventual PRO-PM and its supporting documentation conform to NQF endorsement criteria.

# Figure 2. Pathway from PRO to NQF-endorsed PRO-PM

1. Identify the quality performance issue or problem Include input from all stakeholders including consumers and patients 2. Identify outcomes that are meaningful to the target population and are amenable to change Ask persons who are receiving the care and services 8 Identify evidence that the outcome responds to intervention 3. Determine whether patient-/person-reported information (PRO) is the best way to assess the outcome of interest If a PRO is appropriate, proceed to step 4 Identify existing PROMs for measuring the outcome (PRO) in the target population of interest Many PROMs (instrument/ scale/single-item) were developed and tested primarily for research 5. Select a PROM suitable for use in performance measurement PROM Identify reliability, validity, responsiveness, feasibility in the target population (see characteristics in Appendix C) 6. Use the PROM in the real world with the intended target population and setting to: Assess status or response to intervention, provide feedback for self-management, plan and manage care or services, share decision-making Test feasibility of use and collect PROM data to develop and test an outcome performance measure

# Figure 2. Pathway from PRO to NQF-endorsed PRO-PM



**2.** The NQF criterion or guidance for importance to measure and report should require evidence that the target population values the measured PRO and finds it meaningful.

**3.** NQF should consider adding a criterion or guidance related to evidence to require identification of the causal pathway linking the relevant structures; (processes, interventions, or services); intermediate outcomes; and health outcomes.

**4.** NQF should consider applying the existing criterion and guidance regarding evidence for a process performance measure to health outcome performance measures, including PRO-PMs – i.e., *a systematic assessment and grading of the quantity, quality, and consistency of the body of empirical evidence* that at least one of the identified healthcare structures, processes, interventions, or services influences the outcome.

- 5. NQF should consider providing explicit guidance when a performance measure focused on collecting assessment data, including administering a PROM, meets the exception for the evidence criterion and guidance for focusing on outcomes or processes most proximal to desired outcomes. In such exceptions, the following additional requirements could be considered.
  - The performance measure is specified so that it requires providers to administer a specific PROM or clinical test at designated intervals and record the PROM or assessment value in the health record, not merely check off that it was administered.
  - The developer submits a credible plan to implement the performance measure, collect data, and develop and test the outcome performance measure.

**6.** NQF should require measure specifications for PRO-PMs that include all the following: the specific PROM(s); standard methods, modes, and languages of administration; whether (and how) proxy responses are allowed; standard sampling procedures; the handling of missing data; and calculation of response rates to be reported with the performance measure results.

**7.** NQF should require testing for PRO-PMs that demonstrates the reliability of both the underlying PROM in the target population and the performance measure score.

**8.** NQF should require testing for PRO-PMs that demonstrate the validity of both the underlying PROM in the target population and the performance measure score. Empirical validity testing of the performance measure is preferred. If empirical validity testing of the performance measure is not possible, a systematic assessment of face validity should be accomplished with experts other than those who created the measure, including patients reporting on the PROM, and this assessment should specifically address the approach to aggregating the individual PROM values.

**9.** NQF should require analysis of missing data and response rates to demonstrate that potential problems in these areas do not bias the performance measure results.

**10.** NQF's feasibility criterion should consider the burden to both individuals providing PROM data (patients, service recipients, respondents) and the providers whose performance is being measured. The electronic capture criterion needs to be modified to include PROM data, not just clinical data.

#### **Project Staff**

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# **Questions?**