

Measure Developer Webinar

Monday October 21, 2013



NATIONAL
QUALITY FORUM

Agenda

- **2013-2014 Measure Maintenance Schedule**
- **Enhancements to Endorsement Process**
 - New Measure Steward Agreement (MSA) and Process
 - Standing Committees
 - Improved Flow Process
 - Cycled Commenting
 - Request for reconsideration process
- **Available on NQF's Website**
 - Revised Measure Evaluation Guidance
 - New Resources (Developer Guidebook, Committee Guidebook)
- **Coming Soon!**
 - NQF's Measure Inventory Pipeline (November 2013)
 - Joint webinars with HSAG (January 2014)

2013-2014 Endorsement and Maintenance Schedule

Project	Measure Submission Deadline
Ad hoc Readmissions and All-Cause Admissions and Readmissions	12/6/13
Endocrine	12/6/13
Cost and Resource Use (CV) (Phase 2)	12/9/13
Cardiovascular EM	12/16/13
Care Coordination	12/20/13
Patient Safety	1/6/14
Health and Well Being	2/17/14
Musculoskeletal	3/3/14
Person and Family Centered Care (Phase 1)	3/14/14
Surgery	3/17/14
Cost and Resource use (Pulmonary)(Phase 3)	4/18/14
Behavioral Health (Phase 3)	7/25/14

2013-2014 Endorsement and Maintenance Schedule , cont.

- Launching projects in batches – announced via NQFGO
- Measure assignments complete and available on your Dashboard
- Contact Maintenance Team at maintenance@qualityforum.org with questions

Enhancements to Endorsement Process – *Measure Steward Agreement (All Developers)*

- New Measure Steward Agreement (MSA) available on NQF website (November 1, 2013)
 - Measure Stewards will be notified via blast email
 - Will be posted with instructions for *Submitting Standards* and *Measure Maintenance* pages
- Clearer, more accessible contract language
- Online, downloadable PDF document
- E-signature accepted
- Sign agreement once
 - Initially, include all NQF-endorsed measures and newly submitted measures under “Attachment A”
 - Update “Attachment A” with newly submitted measures (no need to re-sign MSA or include measures in earlier versions of “Attachment A”)

Enhancements to Endorsement Process (Committees) - *Standing Committee (All Projects)*

- Implementing new committee structure across all project topic areas
- Stable pool of multistakeholder experts
 - Each committee composed of 20-25 individuals
 - 2 or 3 year terms of appointment –maximum of 2 consecutive terms
 - Committee will have greater understanding of entire topic area portfolio - better inform harmonization and gaps discussions
 - More consistent review and evaluation
- More conducive to frequent measure submissions
- Clearer guidance role and expectations
 - *[Policy](#) available on NQF Committee Nominations page (under Individual Opportunities)*

Enhancements to Endorsement Process (Measure Submission) - *Improved Flow Process* (Endocrine Project Pilot)

Increased Measure Submission Frequency

- More frequent opportunities for measure submission and review through standing committee
- Biannual submission deadline four to six weeks prior to the evaluation webinar. At each submission period, measures will immediately move through the endorsement process, including evaluation, comment, voting, CSAC and Board ratification

Alternative Meeting Methods

- After initial in-person meeting, the Committee will meet every six months via webinar to evaluate measures

Increased Communication

- Endocrine project team scheduling calls at various points throughout the project to discuss measures and process with developers

Enhancements to Endorsement Process (Commenting) – *Continuous Commenting* (All Cause Admissions and Readmissions Project Pilot)

- Ability to submit comments about measures on an ongoing, cycled basis throughout the project – earlier input for developers and standing committee
 - Submit comments about maintenance measures when Call for Measures opens
 - » Submit comments about newly-submitted measures after close of Call of Measures
 - Indicate initial “support” or “not support” – *may change selection any time before Committee’s endorsement recommendation*
 - Comments forwarded to Developers for input at various points (i.e. prior to workgroup calls, in-person meeting, and after Member and Public Comment Period)
 - Commenters receive receipt confirmation and updates throughout process

Enhancements to the Endorsement Process (Commenting) - Developer Request for Reconsideration *(All Projects)*

- Clearer, more transparent guidance
- Outlines two reasons for reconsideration of Committee's initial recommendation:
 1. NQF's measure evaluation criteria were not applied appropriately
 - » **Submit request through the public and member comment process**
 - » If unsatisfied with the committee's recommendation, a request for reconsideration may be made to the CSAC co-chairs
 2. Consensus Development Process (CDP) not followed
 - » Send a written request to the CSAC citing the issues with a specific CDP process step - how it was not followed properly and how it resulted in the specific measure not being recommended

Available on the NQF Website (*Submitting Standards* page)

- **2013 Measure Evaluation and Guidance on Evaluation**
 - eMeasure submission process – currently integrating Measure Developer and CSAC feedback in process change
 - » Items under consideration,
 - *How criteria apply to eMeasures (including guidance about eMeasure testing)?*
 - *An alternative pathway with approval for “trial use” (NOT to be considered endorsement, time-limited endorsement, and/or a required first stage)*
- **Developer Guidebook**
 - Resource for Developers and organizations submitting measures to NQF for endorsement
 - Includes comprehensive information and guidance about the CDP (including information shared during today’s webinar)
- **Steering Committee Guidebook**

Available on the NQF Website

Resources

- Measure Maintenance Page
 - Link to QPS
- Submitting Standards Page
 - Online Measure Submission
 - Measure Submission Form Demonstration

Coming Soon!

NQF's Measure Inventory Pipeline

Solicit information about measures in development (measure concepts)

- Enable NQF to track current and planned measure development to ensure early collaboration among developers to drive harmonization and alignment of measures.
- Information **will not** be evaluated by Standing Committees against NQF's criteria. Submitted information will be catalogued by NQF and used to help inform Committees' measure gaps discussion and CMS' Measure Inventory Pipeline.
- Ongoing coordination with HHS and Developers.

Data entry fields (concept variables) include,

- Numerator;
- Denominator;
- Planned Use; and
- Stage of development..

More about the Pipeline

- Available in early November 2013.
- Simple, easy to navigate entry form. (Very few fields will be required – majority are optional.)
- Ability to re-enter and edit form.

Coming Soon!

Collaboration with HSAG

- Informed by feedback received during NQF's Kaizen
 - Need to align Blueprint Information Series Sessions – coordinated by the Health Services Advisory Group (HSAG) - with NQF's developer webinars
- HSAG and NQF confirming training session topic areas and schedule in early November 2013
- Joint webinars begin in January 2014
- More information will be shared with Developers via blast email and during NQF's November 2013 webinar

Upcoming Developer Webinars

- **Monday, November 18, 2013 1:00 – 2:00 PM ET**
- **Monday, December 16, 2013 1:00 – 2:00 PM ET**



Questions?



Thank you for participating in today's
webinar!