# MACommunity MEASUREMENT.

Measure Up To Better Health

National Quality Forum December 11, 2012

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# **MN Community Measurement**

#### Accelerating the Improvement of Health Through Public Reporting

•The trusted source of information across the spectrum of care and the IOM six aims

 Used by providers to improve care and by patients to make better decisions

•Our community works together on measurement

# **MNCM Health Care Quality Report**

#### 2011 HEALTH CARE QUALITY REPORT



Comparative Data on Clinic, Medical Group and Hospital Performance



To download the report and find more information visit: www.mncm.org

Searchable results are available at our consumer- friendly website: www.mnhealthscores.org

- Reports on 18 clinical quality measures, Health Information Technology, patient experience, cost of care, and hospital measures
- Reports on 315 medical groups and 672 sites of care
- Data from health plans, patients, hospitals and medical groups

# **Key Strategies**

- Measure Development
- Data collection, validation and reporting
- Impact support use by providers, payers and the public

#### How Do We Choose Measures?

- Measures in use alignment
- Improvement initiative in the community
  - Depression
  - Re-admissions
- Environmental Scan for Gaps
   Total Cost of Care
- Sponsor availability? Call for Measures?

Need for a Strategic Framework?

## **Evaluating Measure Concepts**

Review by Multi-stakeholder Measurement Committee

- Impact Document
  - High impact, gap in care and variation, opportunity for improvement?
- Environmental Scan of Existing Measures
- Charter New Measure Development?

#### **Measure Development Process**

- Evidence review/ gaps in care
- Data sources
- Population definition and exclusions
- Measure specification
- Validity testing

- Validation processes
- Data collection plan
- Risk adjustment

# **Process for Input**

- Technical work group recommendations
- Reviewed by Multi-Stakeholder
   Measurement Committee
- Public comment period
- Board of Directors approval
- State Rule process for mandatory measures How important is consensus?

# **Biggest Challenges**

- Access to data
- Alignment standards tools for patient derived data
- Data collection burden on providers
- Competing priorities
- Sustainability



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# **Evaluating Effectiveness**

- Is information used?
  - Providers
  - Consumers
- Are measures aligned?
- Are we driving change?
  Change in results over time
- Credibility of data?
- Good use of resources?

# **Opportunities**

- Measure Development
  - Fill gaps for local and national use
- Measure Testing

   Rapid implementation and testing of
  - national measure concepts
- Tools for data collection and reporting

   Support communities to implement standard measures and use benchmarks

### Advantages of the Regional Collaborative

- Statewide providers/all population
- Access to clinical, administrative and patient derived data
- Ability to test public reporting and use

#### **Questions or Comments**

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