



A Conversation with the National Quality Partners™ Social Determinants of Health Data Integration Action Team

Capstone Webinar

July 11, 2019

WELCOME

National Quality Forum Welcome



Kim Ibarra,
Managing Director, Quality Innovation,
National Quality Forum




Evolving
Measurement



Improving Care
on the Frontlines



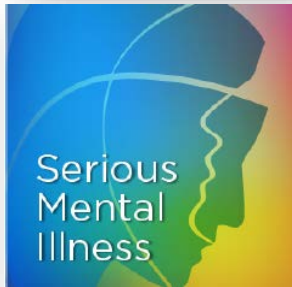
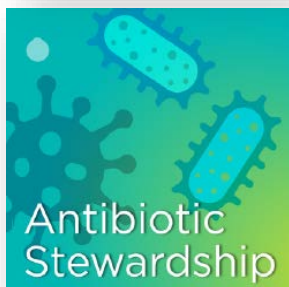
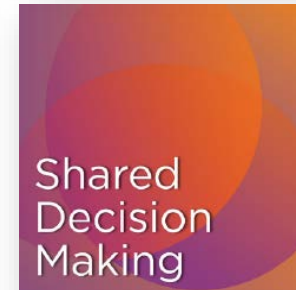
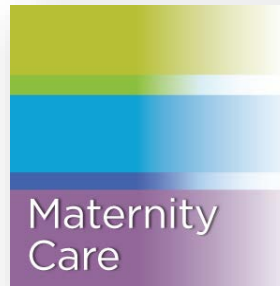
Achieving
Health Equity



NQP works to impact health and healthcare quality through collaboration and partnership that catalyzes action and accelerates improvement

National Quality Partners (NQP)

NQP Initiatives and Action Team Topics



Social Determinants of Health (SDOH) Data Integration

2017 NQP Leadership Consortium Priority

3 PRIORITY FOR ACTION: INTEGRATION OF SOCIAL DETERMINANTS OF HEALTH TO IMPROVE HEALTH OUTCOMES

Problem: Challenges Integrating Social and Environmental Risk Data in Clinical Practice

Research shows that healthcare services contribute less than 10 percent to health outcomes while other factors, such as health behaviors and social and environmental factors—often referred to as social determinants of health (SDOH)—are quite influential.² Increasingly, healthcare providers and professionals recognize the need to address upstream social inequities, such as education, employment, or living conditions, which adversely affect health. Many clinicians lack specific knowledge, tools, and strategies to address these factors, which generally are not part of medical training and education.

NQP Action: Stimulate Shared Learning and Action to Accelerate Data Integration

The NQP Leadership Consortium recommends exploring innovative programs that integrate data on SDOH into clinical practice. Collection and use of SDOH data are foundational to the newly launched NQF Health Equity Program, which aims to achieve health equity and reduce disparities in healthcare. NQF will highlight successful approaches to integrating SDOH data to support providers and communities in their efforts to eliminate disparities. These exemplars can serve as the foundation for an NQP Playbook™ with tools to address risk factors and solutions for integrating community resources. Considerations for integrating social data into electronic health records, understanding the impact of addressing non-medical risk factors, and capturing data in a way that is actionable will be highly informative to a wide range of stakeholders.

1 Millbank Memorial Fund. *Integrating Primary Care into Behavioral Health Settings*. 2017.

2 NQF. *A Roadmap for Promoting Health Equity and Eliminating Disparities: The Four I's for Health Equity*. 2017.

NQP SDOH Data Integration Action Team

Action Team Members

- Abbott
- Aetna
- Agency for Healthcare Research and Quality
- American Academy of Family Physicians
- American College of Emergency Physicians
- American Health Care Association
- American Psychiatric Association Foundation
- America's Essential Hospitals
- AmeriHealth Caritas
- BJC HealthCare
- BlueCross BlueShield North Carolina
- Centene Corporation
- Centers for Disease Control and Prevention
- Cerner Corporation
- Cigna
- Geisinger Health System
- Greater New York Hospital Association
- Health Foundation for Western and Central New York
- Health Resources and Services Administration
- Humana Inc.
- IBM Watson Health
- Intermountain Healthcare
- IPRO
- Kaiser Permanente
- Mathematica
- Merck & Co., Inc.
- National Association of Nurse Practitioners in Women's Health
- National Partnership for Women & Families
- Next Wave
- Northeast-Caribbean AIDS Education and Training Centers
- Partners Behavioral Health Management
- Patient & Family Centered Care Partners, Inc.
- Premier Healthcare Alliance
- Quality Insights
- Service Employees International Union
- Socially Determined
- SNP Alliance
- UCB Inc.
- UPMC Health Plan
- Veterans Health Administration
- WellCare Health Plans, Inc.
- Yale-New Haven Health System

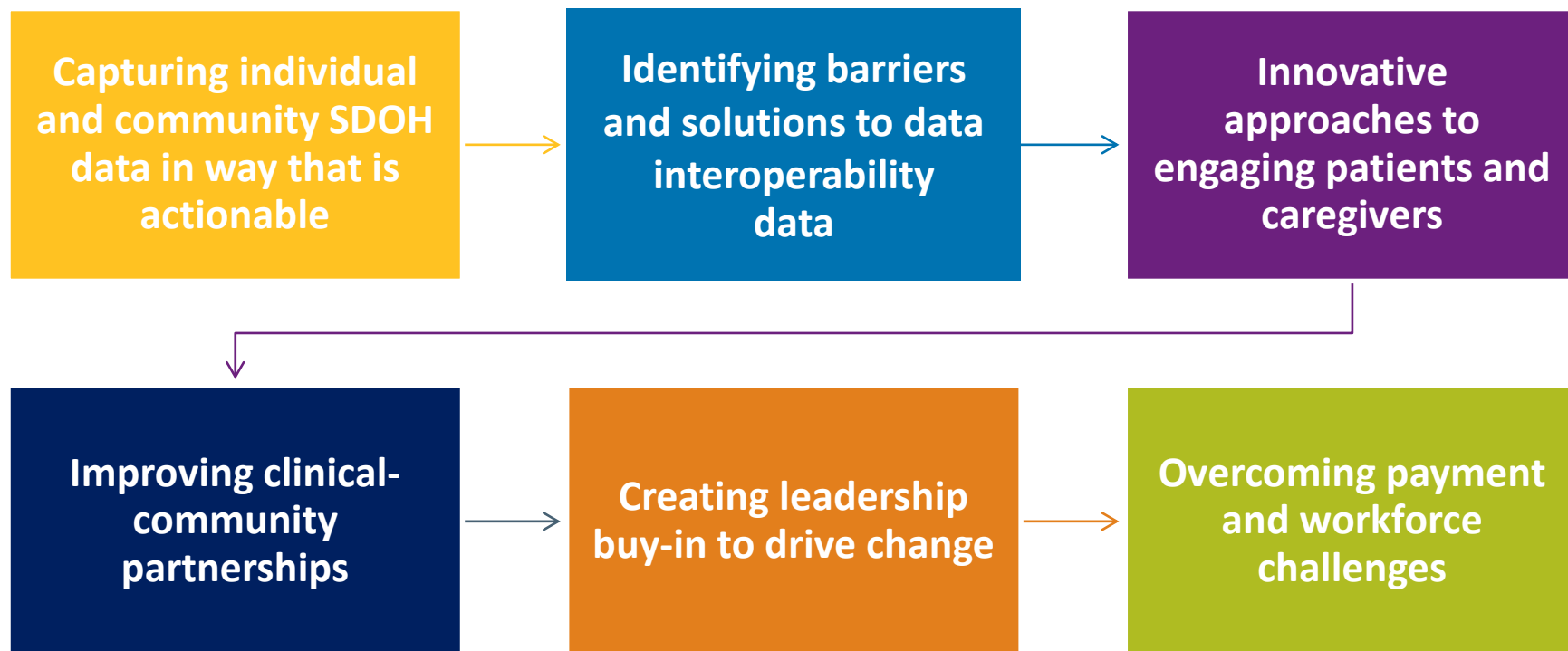
NQP SDOH Data Integration Action Team

Sponsorship Acknowledgments

- NQF gratefully acknowledges support from the following organizations towards the National Quality Partners (NQP) work on social determinants of health data integration:
 - *Aetna Foundation*
 - *WellCare Health Plans, Inc.*
 - *American Psychiatric Association*

NQP SDOH Data Integration Action Team

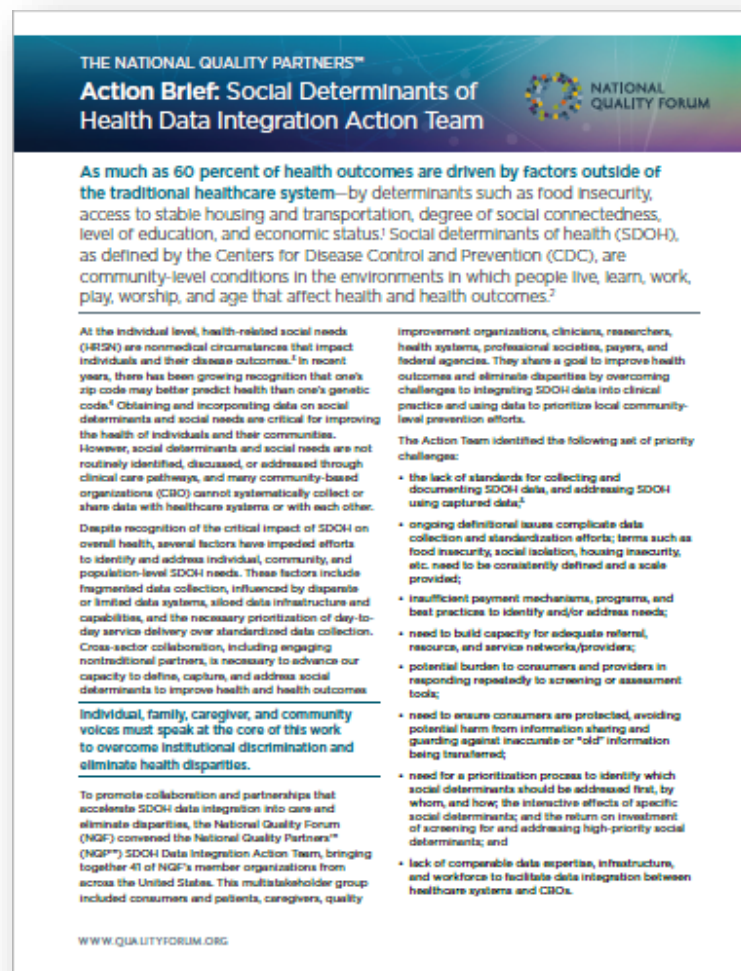
Action Team Focus Areas



NQP SDOH Data Integration Action Team

Action Brief

- Highlights the importance of SDOH data integration
- Details issues, barriers, and priority challenges
- Recommends actions to accelerate data integration to improve health and eliminate disparities



Action Brief Recommendations

To improve person-centered care and health outcomes through SDOH data integration, healthcare and community organizations should:



Standardize and share data

Demonstrate collaboration and partnership across sectors

Evaluate effectiveness

NQP SDOH Action Team Discussion

Action Team Panel



Von Nguyen

*Vice President for Clinical
Operations and Innovation, Blue
Cross of North Carolina**



Lisa C. Patton

*Behavioral Health and
Disparities Development Lead
IBM Watson Health**



Desiree Collins-Bradley

*Patient Family Advisor
representing Patient and Family
Centered Care Partners, Inc.*



Karen Dorsey

*Director, Quality Measurement
Program, YHNNS CORE*



Matthew Stiefel

*Senior Director, Center for
Population Health, Kaiser
Permanente*

NQP SDOH Action Team Discussion

Audience Q&A



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Please add your questions for the Panel to the chat box

Next Steps

Discussions

Start or Join a Conversation!

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LATEST DISCUSSIONS

ADD



RE: Make the Most of the NQF Annual Conference!

BY [JOHN SHAW](#), 22 HOURS AGO

Loren: I was just thinking about prepping for the NQF Annual Conference as well, with similar priorities - learn and share information plus meet other ...

You and 1 other person like this.



Showcase Your Innovative Initiatives! Apply by 2/ ...

BY [SHANTANU AGRAWAL](#), 22 HOURS AGO

Dear Members, NQF's Annual Conference is only 4 weeks away. We have a lot in store, and you will not want to miss out! Many of you have shared your ...

1 person like this.



Make the Most of the NQF Annual Conference!

BY [LOREN KELS](#), YESTERDAY

Prior to every NQF Annual Conference, I strategize about how to make the most of the Conference. I commonly ask myself some of the following questions:

...

RECENTLY SHARED FILES

ADD



Clinical accuracy of testing on whole blood

BY [MICHAEL RINE](#), 11 DAYS AGO



Genelyte and Disruptive Approaches to Value: Webinar ...

BY [LOIS FRANKEL](#), 11 DAYS AGO



NQF 2018 Annual Conference Preview feat. Genelyte

BY [JONATHAN GUNN](#), 10 DAYS AGO

Cary Gunn, PhD, President, CEO and Founder of Genelyte, previewed his Annual Conference panel focusing ...

MORE

UPCOMING EVENTS

ADD

ADD EVENT

National Health Council - Ensuring the Patient Voice in Quality: An Educational Program for Patient

Feb 15, 9:00 AM - 5:00 PM (ET)

NRHI's National Employer Summit: The Purchaser's Role in Driving Affordability

Mar 8 - 7, (PT)
Seattle

Save the Date! 2018 AHQA Policy Forum

Mar 7 - 8, (ET)
DC, United States

PFCC Conference 2018

Mar 12, 9:00 AM - 5:00 PM (PT)
Los Angeles, CA, United States

NQF's Commitment to Health Equity



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- Work and network with 6,000 quality leaders from 400 organizations
- Exercise leadership in important quality initiatives
- Get preferred consideration for service
- Learn and share cutting edge content

Contact Lois Frankel:
lfrankel@qualityforum.org



NQP Social Determinants of Health Data Integration Action Brief is Available Now!

- Download the *NQP SDOH Action Team Action Brief* on the NQF Website at <http://www.qualityforum.org/WorkArea/linkit.aspx?LinkIdentifier=id&ItemID=90600>

THANK YOU