



NATIONAL QUALITY FORUM

Driving measurable health
improvements together

Final Roster

Fall 2022 Review Cycle – All-Cause Admissions and Readmissions

Committee Chairs

Chloe Slocum, MD, MPH

Director of Health Policy, Harvard Medical School Department of Physical Medicine and Rehabilitation
Associate Director, Quality for Spaulding Rehabilitation Network in Boston
Physician, Harvard Medical School
Charlestown, Massachusetts

Dr. Chloe Slocum currently serves as the Director of Health Policy for the Harvard Medical School's Department of Physical Medicine and Rehabilitation and Associate Director of Quality for Spaulding Rehabilitation Network in Boston, Massachusetts. Dr. Slocum currently is a practicing spinal cord injury physician whose work spans post-acute care and long-term care settings. As a leader in patient safety and care transitions, Dr. Slocum has worked in collaboration with providers, administrators, and patient advocacy groups at Spaulding Rehabilitation Network and Partners HealthCare on numerous initiatives to reduce avoidable readmissions and enhance transitions of care between care settings.

Amy O'Linn, DO, FHM, FACP

Physician Lead, Cleveland Clinic Enterprise Readmission Reduction
Cleveland, Ohio

Dr. Amy O'Linn is the Physician Lead for Readmission Reduction for the Cleveland Clinic Enterprise, which comprises 10 hospitals in Ohio and four hospitals in Florida. Dr. O'Linn is also the Regional Hospital Medicine Quality Physician Lead for five hospitals in the Cleveland Clinic system. Her work was recognized on the August 2019 Centers for Medicare & Medicaid Services' (CMS) Webinar on Readmission Reduction, and her team was awarded the Ohio Hospital Association's Ohio Patient Safety Institute Best Practice Award for creating and implementing a Discharge Checklist across the Cleveland Clinic Enterprise.

Dr. O'Linn participates on the Board of Trustees for the Cleveland Clinic's Quality Alliance, a collaborative network of independently employed and Cleveland Clinic-employed providers serving in the Cleveland Clinic Health System. Dr. O'Linn is a Clinical Assistant Professor of Hospital Medicine at Ohio University Heritage College of Osteopathic Medicine and Cleveland Clinic Lerner College of Medicine of Case Western Reserve University. She is a Fellow of the American College of Physicians and Society of Hospital Medicine.

Committee Members

Kristine Martin Anderson, MBA

Co-Chair, NQF Cost and Efficiency Standing Committee
President, Civilian Sector, Booz Allen Hamilton
Bethesda, Maryland

Kristine Martin Anderson is an Executive Vice President at Booz Allen Hamilton, where she leads the civilian services business. In that role, Ms. Anderson and her team aim to address some of the most complex challenges faced by civil government, including healthcare, homeland security, climate change, and financial services. Ms. Anderson has been a leader in healthcare for more than 30 years. She is recognized as a thought leader for her expertise in quality measurement and using health information technology and analytics to improve the quality, safety, and efficiency of healthcare. Prior to joining Booz Allen, she was the Vice President for Operations and Strategy at CareScience, a software solutions company that she helped to launch. CareScience created the nation's first web-based clinical performance improvement system for hospitals and the nation's first health information exchange. Ms. Anderson holds an MBA from The Wharton School of Business and a bachelor of arts from the University of Pennsylvania.

John Bulger, DO, MBA

Chief Medical Officer, Geisinger Health Plan, Chief Medical Officer for Population Health,
Geisinger Health
Danville, Pennsylvania

Dr. John Bulger is the Chief Medical Officer of Geisinger Health Plan (GHP) and the Chief Medical Officer for Population Health of Geisinger Health. Geisinger Health has a clinical presence spanning central Pennsylvania and southern New Jersey. GHP serves over 500,000 members throughout central Pennsylvania, New Jersey, Delaware, and Maine. Dr. Bulger is tasked with improving the quality of care and adding value for the people and populations that Geisinger serves.

Steven Chen, MD, MBA, FACS

Director of Surgical Oncology, OasisMD
San Diego, California

Dr. Steven Chen is a surgical oncologist and health services researcher. His clinical interest is focused on breast cancer, melanoma, and endocrine diseases. He received an MBA from the University of Michigan, which focused on corporate strategy and operations analysis. Dr. Chen has previously served as a member of the Care Transitions Workgroup and Clinical Decision Support Oncology Workgroup for the Physicians Consortium for Performance Improvement and served on the Cancer Technical Advisory Panel for phase II of the Efficiency: Resource Use project, as well as numerous committee memberships in various professional societies, including most recently, President of the American Society of Breast Surgeons for 2017–2018. His research focuses on quality, cost-effectiveness, and outcomes in cancer care and the greater health care system. In addition, Dr. Chen is the Chief Medical Officer of Avelas Biosciences, a biotechnology company headquartered in La Jolla, California.

Richard James Dom Dera, MD, FAAFP

Family Physician and Vice President of Profession Standards and Governance, Pioneer Physicians
Network Inc.
Akron, Ohio

Dr. James Dom Dera is a board-certified family physician and Vice President of Standards for Pioneer Physicians Network in Akron, Ohio, as well as the current Medical Editor of *FPM* (the American Academy of Family Physicians' [AAFP] peer-reviewed practice management journal). He is a leader in Primary Care Practice Transformation, having helped local practices achieve team-based advanced primary care. He was active in CMS/Center for Medicare & Medicaid Innovation's (CMMI) Comprehensive Primary Care

Plus (CPC+) innovation model and has participated in statewide CPC+ collaboratives, led nationwide CPC+ webinars on risk stratification and other topics, and presented at CPC+ regional and national meetings. He helped design and implement two-step risk stratification and behavioral health integration. He is a frequent speaker at AAFP's National Meetings (FMX) and various National Committee for Quality Assurance (NCQA) events. Dr. Dom Dera earned his medical degree from The Ohio State University College of Medicine and Public Health and completed his family medicine residency at Summa Health in Akron, Ohio.

Karen Fields, MD

Co-Chair, NQF Cancer Standing Committee
Medical Director, Strategic Alliances, Moffitt Cancer Center
Tampa, Florida

Dr. Karen Fields is the Medical Director of the Clinical Pathways Department at Moffitt Cancer Center. She is a Senior Member in Breast Medical Oncology at Moffitt and a Professor of Oncologic Sciences at the Morsani College of Medicine at the University of South Florida. Dr. Fields serves as Moffitt's Principal Investigator (PI) for the Quality Oncology Practice Initiative (QOPI) and is responsible for achieving Moffitt's initial and ongoing QOPI certification. She has been instrumental in designing and implementing Moffitt's value-based care strategies that have been responsible for quality and outcomes reporting. Dr. Fields has served on several initiatives for National Quality Forum (NQF), including the 2011 Cancer Endorsement & Maintenance Project and the Measure Applications Partnership (MAP) in 2014 representing the Prospective Payment System (PPS)-Exempt Cancer Centers.

Lisa Freeman

Patient Advisor
Executive Director, Connecticut Center for Patient Safety
Fairfield, Connecticut

Lisa Freeman is the Executive Director of the Connecticut Center for Patient Safety, where she represents the patient voice, making sure that the patient perspective is part of all healthcare conversations in her work with all stakeholders to improve the safety and quality of healthcare. She is an active member in a number of organizations, including NQF, the Connecticut Board of Nursing, the New England Quality Innovation Network (QIN)- Quality Improvement Organizations (QIO) Patient and Family Advisory Council (PFAC), and several other PFACs. Lisa also belongs to state and national patient advocacy organizations. She contributes to work on advanced illness care and shared decision making and is quite interested in patient and provider education, patient engagement, and person-centered care. Her work focuses on raising current awareness about patient safety issues, patient engagement, and the need for transparency.

Kellie Goodson, MS, CPXP

Patient Advisor
Director, HIIN and TCPI Delivery, Vizient, Inc.
Irving, Texas

Kellie Goodson serves as the Person and Family Engagement (PFE) subject-matter expert for Vizient. She has served in this role for Vizient's Hospital Improvement Innovation Network and Transforming Clinical Practice Initiative—two programs supported by CMS. She supports Vizient member health systems across the United States (U.S.), educating healthcare leaders and coaching healthcare professionals to

implement effective PFE programs in their organizations. She received her bachelor of science from the University of New Hampshire and a master of science from Western Governors University and achieved the Certified Patient Experience Professional designation.

Sunny Jhamnani, MD

Co-Chair, NQF Cost and Efficiency Standing Committee
Provider, Dignity Health & Banner Health
Phoenix, Arizona

Dr. Sunny Jhamnani is an advanced interventional cardiologist serving the community of Phoenix, Arizona. He trained in cardiology and advanced interventional cardiology at Yale University following his training in internal medicine at Georgetown University; prior to which, he was a Research Fellow at Harvard University. He has also trained in quantitative methods, including econometrics and statistics. His works center on the theme of cost and quality in medicine, particularly in cardiology. Dr. Jhamnani is a Board Member of the National Board of Medical Examiners (NBME), part of NBME's Advisory Committee for Medical School Programs, the chair of the American Medical Association's (AMA) Council of Business and Economics, an AMA Delegate, and an American College of Cardiology's (ACC) Board of Trustee Malpractice Workgroup member. He is a reviewer of several prominent journals with a solid publication record, active within his local medical societies and hospital system, and a strong advocate for his patients.

Dinesh Kalra, MD

Chief of Cardiology, University of Louisville
Endowed Professor of Cardiovascular Innovations
Governor-Elect of KY ACC chapter
Louisville, Kentucky

Dr. Dinesh Kalra is Professor of Medicine at the University of Louisville School of Medicine and Vice Chair for Quality in the Department of Medicine. He also serves as the Director of Advanced Cardiac Imaging and Director of the Lipid Clinic and the Infiltrative Cardiac Disease Program in the Division of Cardiology. He specializes in preventive cardiology and lipids and cardiac computerized tomography (CT), magnetic resonance imaging (MRI), echocardiography and nuclear cardiology. He is very active in quality improvement, cost containment, and health equity and studying cost efficiencies, care models, and preventive care outcomes using evidence-based pathways to improve care and reduce disparities.

Michelle Lin, MD, MPH, MS

Associate Professor, Attending Physician Emergency Medicine, Icahn School of Medicine at Mount Sinai
New York, New York

Dr. Michelle Lin is an emergency physician and health services researcher whose work aims to improve the quality, equity, and patient-centeredness of acute unscheduled care. She co-chairs the Measure Development subcommittee for the American College of Emergency Physicians and is the Chair-Elect of the Clinical Emergency Data Registry Committee, the largest qualified clinical data registry in emergency medicine. Her research has been funded by the National Heart, Lung, and Blood Institute/National Institutes of Health (NHLBI/NIH), Emergency Medicine Foundation, and American Board of Medical Specialties. Dr. Lin completed her fellowship in health policy research at Brigham and Women's Hospital and a master's degree in clinical epidemiology at the Harvard School of Public Health.

Dheeraj Mahajan, MD, MBA, MPH, FACP

CEO, Chicago Internal Medicine Practice and Research (CIMPAR, SC)
Columbia, Maryland

Dr. Dheeraj Mahajan is the Founder, President, and CEO of Chicago Internal Medicine Practice and Research (CIMPAR, SC) and leads its affiliated group of companies. Dr. Mahajan is the Clinical Associate Professor of Medicine at the University of Illinois at Chicago, a Clinical Instructor at Rosalind Franklin University of Medicine and Science, and an attending physician in the Loyola University-affiliated Geriatrics Fellowship Program at Hines Veterans Affairs Hospital. He is the Section Chief of Geriatrics at Illinois Masonic Medical Center, a Fellow of the American College of Physicians (ACP), and board certified in internal medicine and geriatric Medicine.

Additionally, Dr. Mahajan is a certified medical director, a certified physician advisor in utilization review and healthcare quality management, and is certified in infection control and epidemiology. He is a nationally recognized subject-matter expert and speaker on physician alternate payment models, clinical documentation integrity, denial management, interoperability, quality measurement in post-acute and long-term care (PALTC), and transitional care quality improvement. Dr. Mahajan serves on several technical expert panels (TEP) for CMS and NQF. Dr. Mahajan received his MBA with concentration in entrepreneurship and a master of public health in health policy administration from the University of Illinois at Chicago. His areas of interest in research include antimicrobial stewardship, quality measures, health information exchange, and interoperability.

Shelley Fuld Nasso, MPP

Co-Chair, NQF Cancer Standing Committee
CEO, National Coalition for Cancer Survivorship
Washington, District of Columbia

Shelley Fuld Nasso is the Chief Executive Officer of the National Coalition for Cancer Survivorship (NCCS). She serves as a member of the National Cancer Institute's National Council of Research Advisors, the American Society of Clinical Oncology's Cancer Survivorship Committee, and NQF's Consensus Standards Approval Committee (CSAC) and MAP. Prior to joining NCCS, Shelley served in leadership roles at Susan G. Komen, where she leveraged Komen's grassroots network to strengthen the organization's reputation and visibility in Washington, DC, and in state capitals.

Jack Needleman, PhD, FAAN

Professor, University of California, Los Angeles School of Public Health
Los Angeles, California

Dr. Jack Needleman is a Wasserman professor and Chair of the Department of Health Policy and Management at the University of California, Los Angeles (UCLA) Fielding School of Public Health. Prior to coming to UCLA, Dr. Needleman served on the faculty of the Harvard School of Public Health. Prior to this role, he was Vice President and Co-Director of the Public Policy Practice at the Lewin Group. Dr. Needleman has a PhD in public policy from Harvard University. He is an elected member of the National Academy of Medicine and an Honorary Fellow of the American Academy of Nursing.

Sonya Pease, MD, MBA

Patient Advisor
Chief Quality, Safety, Patient Experience Officer, Cleveland Clinic Florida
Weston, Florida

All-Cause Admissions and Readmissions Fall 2022

Dr. Sonya Pease is an anesthesiologist who has dedicated her career to quality improvement, care coordination, and population health strategies. She has extensive expertise in performance measure development (i.e., Merit-Based Incentive Payment System, Qualified Clinical Data Registry, Clinically Integrated Network, and Accountable Care Organization) from leadership roles in private practice, national professional societies, national multispecialty physician practice groups, and large academic practice. Dr. Pease is a patient and community advocate, responsible for all areas of inpatient and outpatient quality, patient workgroups, bioethics, and spiritual care services to ensure patient-centered, high quality, and value-based care.

Gaither Pennington, RN, BSN

Product Owner, Bravado Health
West Palm Beach, Texas

Gaither Pennington is a registered nurse with over 25 years of experience developing and using quality measures. He led the development and validation of Bravado Health's Adverse Impact Score. Prior to that, he analyzed measures used in federal quality reporting and value-based purchasing (VBP) programs to ensure the compliance of Press Ganey products with applicable changes. He was also responsible for the development and validation of Press Ganey's Value-Based Purchasing Calculator. Mr. Pennington served as the statistical lead and clinical liaison for the Maryland Hospital Association's Quality Indicator product. He was responsible for training on the application and use of performance measures.

Rebecca Perez, MSN, RN, CCM

Senior Manager, Education Case Management Society of America
Brentwood, Tennessee

Rebecca Perez has a master's degree in nursing with specialization in care coordination. She is a member of the Gamma Omega Chapter of Sigma Theta Tau and a certified case manager with extensive clinical and case management experience. She has been involved with the Case Management Society of America (CMSA) since 1997, holding both local and national leadership positions and honored with the 2013 National CMSA Case Manager of the Year Award. Rebecca is a published author and a master trainer for the Integrated Case Management program. She is the senior manager of education for the Case Management Society of America, a client of Parthenon Management Group (PMG).

Sheila Roman, MD, MPH

Independent Healthcare Consultant
Associate Professor of Medicine, Part-Time, Johns Hopkins Medical Institutions
Baltimore, Maryland

Dr. Sheila Roman is currently an independent healthcare consultant in quality measurement and improvement, patient safety, and healthcare transformation. She is a former Senior Medical Officer for CMS, where she was the Clinical Lead on the public reporting of process and outcomes measures (including readmission and mortality measures) on the Hospital Compare Website; she also worked with Agency for Healthcare Research and Quality (AHRQ) on the Patient Safety Indicators, and then on the CMS VBP programs for hospitals and physicians. She is an endocrinologist with a special interest in diabetes and teaches clinical endocrinology to the Johns Hopkins Medical Interns. She has spent 20+ years caring for socioeconomically challenged ethnic/racial minority patients with complex chronic diseases in New York City and Baltimore.

David J. Sher, MD, MPH

Associate Professor, UT Southwestern Medical Center
Dallas, Texas

Dr. David Sher grew up in Cleveland, Ohio and received his bachelor's and master's degrees in biochemistry from Yale University in 1998 and his doctor of medicine from Harvard University in 2003. He completed a residency in radiation oncology at the Harvard Radiation Oncology Program, serving as Chief Resident from 2007 to 2008. During his residency, Dr. Sher received a Health Services Research Fellowship from AHRQ and received his MPH in 2007. Following his residency, he began and has been working as a practicing radiation oncologist, focusing on head and neck and thoracic malignancies. Dr. Sher's research interests focus on the cost and comparative effectiveness of competing local therapies for cancer.

Teri Sholder, RN, BSN, MHA, CPHQ, CPC

Senior Vice President/Chief Quality Officer, BayCare Health System
Clearwater, Florida

Teri Sholder has deep expertise in quality strategic planning, performance improvement, regulatory compliance, and utilization management. She leads BayCare's quality, safety, and performance improvement strategy; her work has resulted in significant, sustained improvements in quality outcomes. Previously, she was the Chief Quality Officer for Kettering Health Network, leading groundbreaking work on system alignment in quality, safety, and care coordination, resulting in national quality awards. Ms. Sholder holds a master of arts in healthcare administration and a bachelor of science in nursing. She is a certified professional coder and a certified professional in healthcare quality.

She is a seasoned healthcare executive with extensive experience driving person-centered, sustained quality improvements across healthcare providers and settings. Since joining BayCare Health System in 2016, Ms. Sholder has led their strategic vision for clinical excellence and the pursuit of value-driven care. In March 2019, IBM Watson named three of BayCare hospitals as 100 Top Hospital winners, with three other hospitals above the national top quartile and one hospital increasing in national rank from the 11th to the 43rd percentile in a single year.

Matthew Titmuss, DPT

Assistant Vice President, Hospital for Special Surgery
New York, New York

Dr. Matthew Titmuss is the Assistant Vice President at the Center for the Advancement of Value in Musculoskeletal Care. A physical therapist by training, Dr. Titmuss received a doctorate in physical therapy from the City University of New York (CUNY) Graduate Center. He joined the Hospital for Special Surgery in 2009 as a physical therapist and rose to become Senior Director of the Acute Rehabilitation Department. His focus on quality outcomes and understanding of the clinical operations of the hospital have enabled him to take a leadership role in the management and development of several successful programs for measuring and improving value, including standardizing patient-reported outcomes, and managing patients in the bundled payment programs.

Lalita Thompson, MSN, RN, CRRN

Baclofen Pump Program Coordinator, TIRR Memorial Hermann
Houston, Texas

Lalita Thompson is the Coordinator for The Institute for Rehabilitation and Research (TIRR) Memorial Hermann Baclofen Pump Program and is accountable for leadership, education, and clinical support. She has 35 years of clinical experience caring for patients across the life span, from pediatric to geriatric, in acute and post-acute care settings. She has spent the last 25 years in rehabilitation nursing in an acute inpatient rehabilitation hospital, hospital-based outpatient clinic, and ambulatory procedures. Her expertise includes cardiovascular, spinal cord injury, traumatic brain injury, stroke, cerebral palsy, multiple sclerosis, and home health. She is a strong patient advocate focused on meeting the needs of the underserved disability community through education and volunteer services.

Cristie Upshaw Travis, MSHHA

Chief Executive Officer, Memphis Business Group on Health
Memphis, Tennessee

Cristie Travis is CEO of the Memphis Business Group on Health (MBGH), a business coalition with employer members providing healthcare benefits to approximately 350,000+ residents of the Mid-South and Tennessee. She is the former Chair of the Board of the National Business Coalition on Health and The Leapfrog Group, where she is currently Vice Chair and serves on the Purchaser Advisory Committee for NCQA. She is also Vice Chair of NQF's CSAC and serves on several other NQF Committees and Workgroups. Ms. Travis is a member of the Board of Trustees for Southern College of Optometry and has served in leadership positions for regional health-related nonprofits, including the Healthy Memphis Common Table, Healthy Shelby, Healthier Tennessee, and advisory councils for the University of Memphis. She received her master of science in hospital and health administration from the University of Alabama at Birmingham.

Milli West, MBA, CPHQ

Quality System Director, Patient Experience, Intermountain Healthcare
Salt Lake City, Utah

Dr. Milli West is a quality system director within Intermountain Healthcare's Office of Patient Experience. She leads Intermountain's quality teams supporting regulatory readiness and clinical effectiveness across 23 hospitals, homecare, surgical centers, clinics, and urgent care centers in Utah, Idaho, and Nevada. Dr. West has 20 years' experience, including three years in clinical care and 17 years in safety and high-reliability science, outcomes measure development, analysis and improvement, public reporting, infection prevention, regulatory affairs, experience of care, and change management. She leads initiatives to reduce mortality, readmissions, avoidable complications, and costs. She is currently developing healthcare equity measures to highlight cross-continuum opportunities.