NATIONAL QUALITY FORUM
Driving measurable health improvements together

http://www.qualityforum.org

Readmissions, Fall 2019 Measure Review Cycle

Measure Evaluation Web Meeting

Matt Pickering, Senior Director
Suzanne Theberge, Senior Project Manager
Oroma Igwe, Project Manager
Taroon Amin, NQF Consultant

February 4, 2020

OUR MISSION

The trusted voice driving measurable health improvements

OUR VISION

Every person experiences high value care and optimal health outcomes


OUR VALUES
Collaboration
Leadership
Passion
Excellence
Integrity

Welcome

NQF Staff

- Matthew Pickering, PharmD, Senior Director
- Suzanne Theberge, MPH, Senior Project Manager
- Oroma Igwe, MPH, Project Manager
- Asaba Mbenwoh Nguafor, RN, MSN/MPH, Project Analyst
- Taroon Amin, PhD, Consultant

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Agenda

- Welcome
- Introductions & Disclosure of Interest
- Overview of Evaluation Process
- Consideration of Candidate Measure
- NQF Member and Public Comment
- Next Steps
- Adjourn

Introductions and Disclosures of Interest

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Readmissions Standing Committee

- **John Bulger, DO, MBA (co-chair)**
- **Cristie Travis, MSHA (co-chair)**
- Frank Briggs, PharmD, MPH
- Mae Centeno, DNP, RN, CCRN, CCNS, ACNS-BC
- Helen Chen, MD
- Edward Davidson, PhD, MPH, FASCP
- Richard James Dom Dera, MD, FAAFP
- Paula Minton Foltz, RN, MSN
- Brian Foy, MHA
- Lisa Freeman
- Faith Green, MSN, RN, CPHQ, CPC-A
- Leslie Kelly Hall
- Michelle Lin, MD, MPH, MS
- Kenneth McConnochie, MD, MPH
- Dheeraj Mahajan, MD, CIC, CMD
- Zeyno Nixon, PhD, MPH
- Amy O'Linn, DO, FHM, FACP
- Gaither Pennington, RN, BSN
- Carole Pulaski, MSA, BSN, CPHQ
- Pamela Roberts, PhD, MSHA, ORT/L, SCFES, FAOTA, CPHQ, FNAP, FACRM
- Sheila Roman, MD, MPH
- Teri Sholder, RN, BSN, MHA, CPHQ, CPC
- Chloe Slocum, MD, MPH
- *Anthony White (inactive)*

Measure Evaluation Process and Inputs to Date

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Measure Under Review Today

- **3495** Hospital-Wide 30-Day, All-Cause, Unplanned Readmission (HWR) Rate – Clinician Group/Practice Level of Analysis *(Centers for Medicare & Medicaid Services/Yale New Haven Health Services Corporation Center for Outcomes Research and Evaluation)*
- Measure was initially reviewed spring 2019
  - Favorable review from SMP and Committee during first round for clinician: group level
  - Challenges with achieving quorum and clarification on reliability testing was needed
- De Novo Review of the measure, including all criteria

Measure Evaluation Inputs to the Standing Committee

- Multistakeholder Committee
- Evaluates all evaluation criteria
- Makes recommendation for endorsement

- Statistical/methodological expertise
- Evaluates scientific acceptability criteria

- Clinical expertise
- Evaluates clinical elements of measure

- Multistakeholder comments

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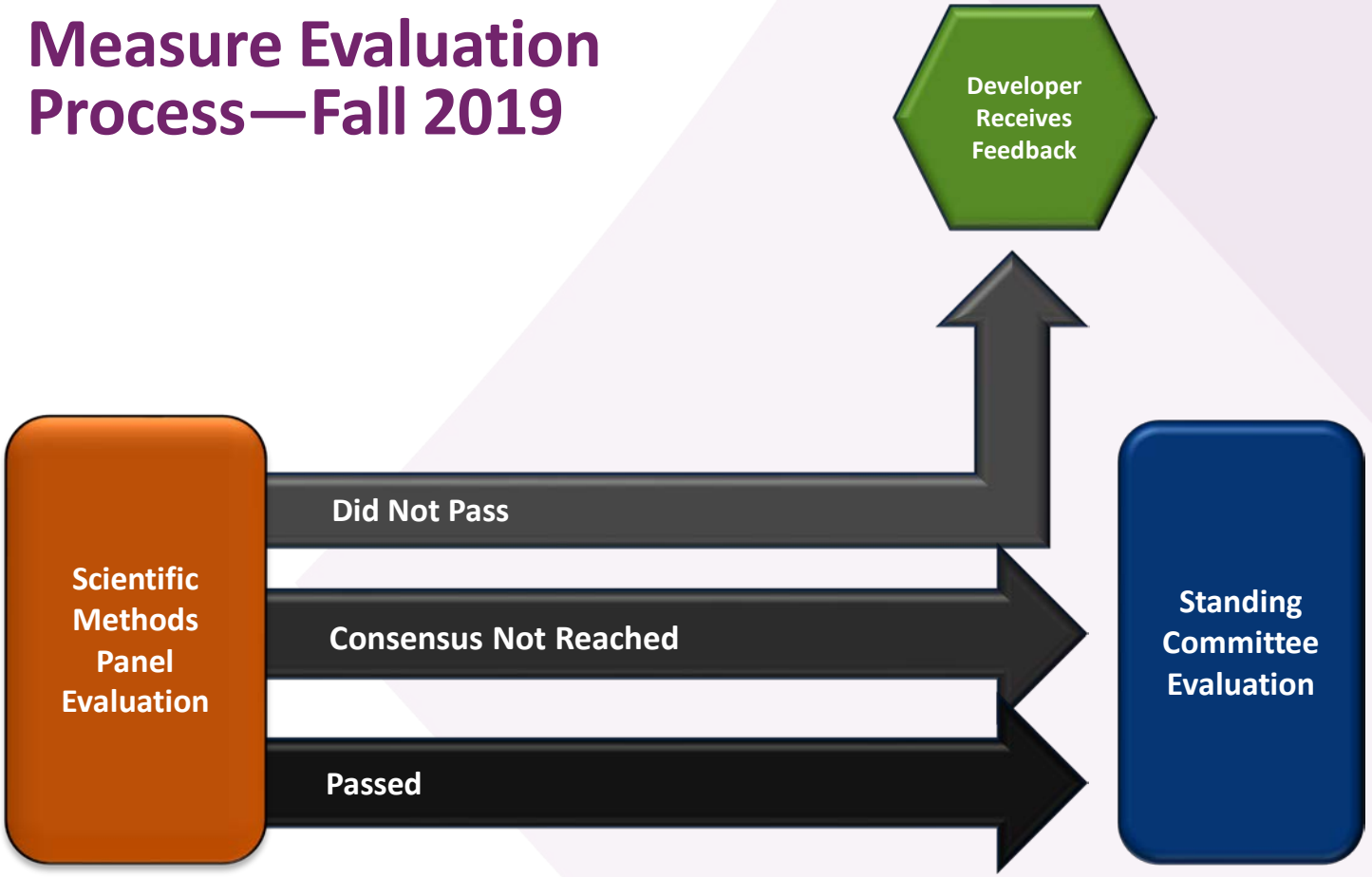
Measure Evaluation Process—Fall 2019



NQF Scientific Methods Panel Review

- The Panel consists of individuals with statistical expertise
  - Established to help ensure consistent evaluation of the scientific acceptability of complex measures
- Evaluates reliability and validity
- 3495 Hospital-Wide 30-Day, All-Cause, Unplanned Readmission (HWR) Rate – Clinician Group/Practice Level of Analysis:
  - » Reliability: Moderate
  - » Validity: Moderate

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Questions?

Committee Evaluation Process

Voting Preparation

- Check your email for link to voting website
- Voting will be conducted during today's webinar
- Voting must be accessed and submitted on a computer; voting from a mobile device is not yet enabled

Ground Rules for Today's Meeting

During the discussions, Committee members should:

- Be prepared, having reviewed the measure beforehand
- Base evaluation and recommendations on the measure evaluation criteria and guidance
- Remain engaged in the discussion without distractions
- Keep comments concise and focused
- Avoid dominating a discussion and allow others to contribute
- Indicate agreement without repeating what has already been said

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Process for Measure Discussion

- Brief introduction by measure developer (3-5 minutes)
- Lead discussants will begin Committee discussion for each criterion:
  - Briefly explaining information on the criterion provided by the developer
  - Providing a brief summary of the pre-meeting evaluation comments (from SMP or other Committee members)
  - Emphasizing areas of concern or differences of opinion
  - Noting, if needed, the preliminary rating by NQF staff
    - This rating is intended to be used as a guide to facilitate the Committee's discussion and evaluation.
- Developers will be available to respond to questions at the discretion of the Committee
- Full Committee will discuss, then vote on the criterion, if needed, before moving on to the next criterion

Lead Discussants

Lead Discussants:

- Lead the discussion on their assigned criterion
- Begin the discussion of the measure evaluation including:
  - summarize the evaluation of each criterion based on all of the Standing Committee's pre-meeting evaluation comments
  - highlight areas of concern or difference of opinion and the issues or questions posed in the preliminary analysis
- Verbalize conclusions regarding how well the measure meets NQF's evaluation criteria
- Be fully conversant with the submitted measure information on their assigned measure criterion

Voting Process

Voting on Endorsement Criteria

- Importance to Measure and Report (must-pass):
  - Discuss impact and opportunity for improvement and vote
- Scientific Acceptability (must-pass):
  - Reliability: Committee may choose to re-adjudicate reliability OR accept the SMP votes
  - Validity: Committee must discuss and vote on validity; the SMP did not reach consensus
- Feasibility:
  - Discuss and vote on feasibility
- Usability and Use
  - Discuss and vote on usability and use
- Overall Suitability for Endorsement

If a measure fails on one of the must-pass criteria, there is no further discussion or voting on the subsequent criteria for that measure; we move to the next measure.

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Achieving Consensus

- Quorum: 66% of the Committee (16 people)
- Pass/Recommended: Greater than 60% “Yes” votes (high + moderate ratings) of the quorum
- Consensus not reached (CNR): 40-60% “Yes” votes (inclusive of 40% and 60%) of the quorum
  - Measure moves forward to public and NQF member comment and the Committee will revote
- Does not pass/Not Recommended: Less than 40% “Yes” votes of the quorum

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Voting Test

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Questions?

Consideration of Candidate Measure

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Fall 2019 Cycle Measure Review

- **3495** Hospital-Wide 30-Day, All-Cause, Unplanned Readmission (HWR) Rate – Clinician Group/Practice Level of Analysis *(Centers for Medicare & Medicaid Services/Yale New Haven Health Services Corporation Center for Outcomes Research and Evaluation)*

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Questions?

Public Comment

Next Steps

Next Steps for Fall 2019 Cycle

- Draft Report Comment Period (30 days)
  - March 18 – April 16, 2020
- Committee Post-Comment Web Meeting
  - April 28, 2020, 1-3 pm ET

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Project Contact Info

- Email: readmissions@qualityforum.org
- NQF phone: 202-783-1300
- Project page: http://www.qualityforum.org/All_Cause_Admissions_and_Readmissions.aspx
- SharePoint site: http://share.qualityforum.org/Projects/admissions_readmissions/SitePages/Home.aspx

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Questions?

Adjourn

THANK YOU.

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