



NATIONAL
QUALITY FORUM

Ambulatory Care Patient Safety Review of Environmental Scan

January 25, 2018

WELCOME

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Agenda

- Brief Review of Environmental Scan Approach and Findings
- Advisory Group Review and Measure Inventory Discussion
- Priorities, Barriers, and Challenges to Ambulatory Care Patient Safety
- Public and NQF Member Comment
- Next Steps

NQF Project Staff

- Andrew Lyzenga, MPP, Senior Director
- Andrew Anderson, MHA, Senior Director
- Christy Skipper, MS, Project Manager
- Vanessa Moy, MPH, Project Analyst

Advisory Group

- **Peter Brawer, PhD**
 - *Vice President, Quality and Safety, Mercy Health*
- **Sonali Desai, MD, MPH**
 - *Medical Director of Ambulatory Patient Safety, Brigham and Women's Hospital*
- **Richard Roberts, MD, JD**
 - *Professor of Family Medicine; Family Physician, University of Wisconsin School of Medicine & Public Health; Belleville Family Medicine*
- **Urmimala Sarkar, MD, MPH**
 - *Associate Professor, University of California, San Francisco (UCSF)*
- **Kevin Sheahan, MD**
 - *Chief of Nemours duPont Pediatrics, Nemours Children's Health System*
- **Saul Weingart, MD**
 - *CMO and SVP Medical Affairs, Tufts Medical Center*

Federal Liaisons

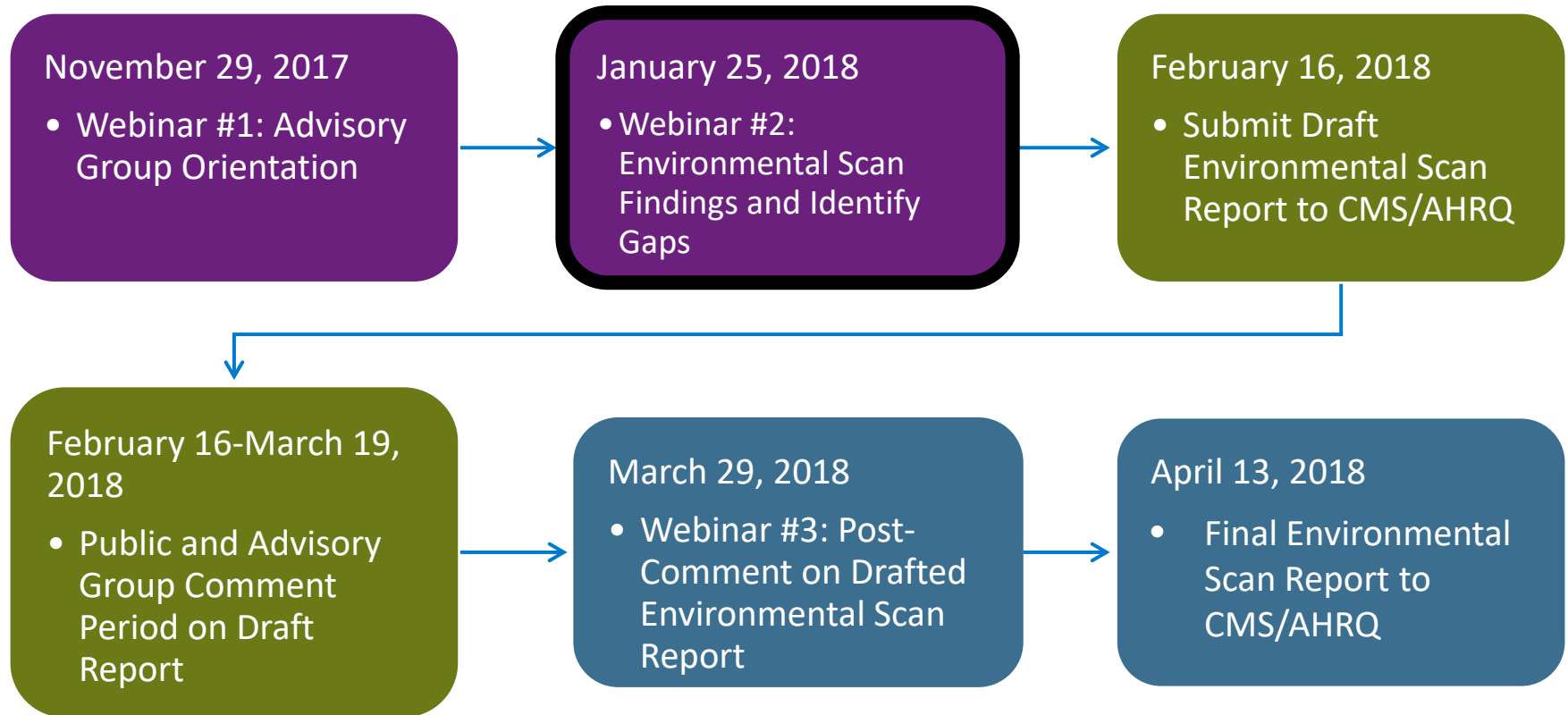
- Centers for Medicare & Medicaid Services
 - *Brendan Loughran, MA*
- Agency for Healthcare Research and Quality
 - *Barbara Bartman, MD, MPH*

Overview of Ambulatory Care Patient Safety Project

Project Objectives

- Convene a multistakeholder advisory group to guide and provide input on the direction and findings of the environmental scan;
- Conduct an environmental scan of relevant measures, measures in development, testing, and use, and measure concepts related to ambulatory care patient safety in the nonelderly population; and
- Develop a written report summarizing the findings of the environmental scan and highlights gaps in measurement

Project Timeline



Environmental Scan

Environmental Scan Overview

- The environmental scan will identify:
 - *Measures*
 - *Measure concepts*
 - *Gaps in measurement*
 - *Themes and challenges related to measure development*
- Identify peer-reviewed journals, effective interventions, tools, and conceptual frameworks related to food insecurity and housing instability.
- Information sources:
 - *PubMed*
 - » *Medline*
 - *Academic Search Complete*
 - *Grey Literature*
 - » *Government publications*
 - » *Reports or publications from foundations, associations, or non-profit groups*
 - » *Conference papers, abstracts, or proceedings*
 - » *Key informant interviews*
- Measure Inventories
 - National Quality Forum
 - Agency for Healthcare Research and Quality
 - Centers for Medicare & Medicaid Services
 - Pharmacy Quality Alliance

Research Questions

- What measures and/or measure concepts are currently in use for ACPS?
- What measures are currently in development for ACPS?
- What are the measurement gaps related to ACPS?
- What are emerging topics and themes in ACPS measurement?
- What are priority measures of patient safety in the ambulatory care setting for the nonelderly population?

Search Terms

For the environmental scan of measures, these terms are combined with terms like “measure,” “survey,” “scale,” etc.

- Patient safety
- Ambulatory care
- Ambulatory settings
- Ambulatory facilities
- Outpatient
- Outpatient care
- Outpatient settings
- Outpatient facilities
- Primary Care
- Safety culture
- Medication safety
- Safety outcomes
- Diagnosis
- Care transitions (among and between ambulatory care providers)
- Referrals
- Test result
- Organizational approaches (to patient safety)

Key Informant Interviews

- Interviews were conducted on January 11.
- To supplement the information and data found within the literature review, we will also conduct a series of key informant interviews to obtain information and details on ambulatory care patient safety we could not obtain through the literature.

Key Informant Interview Takeaways

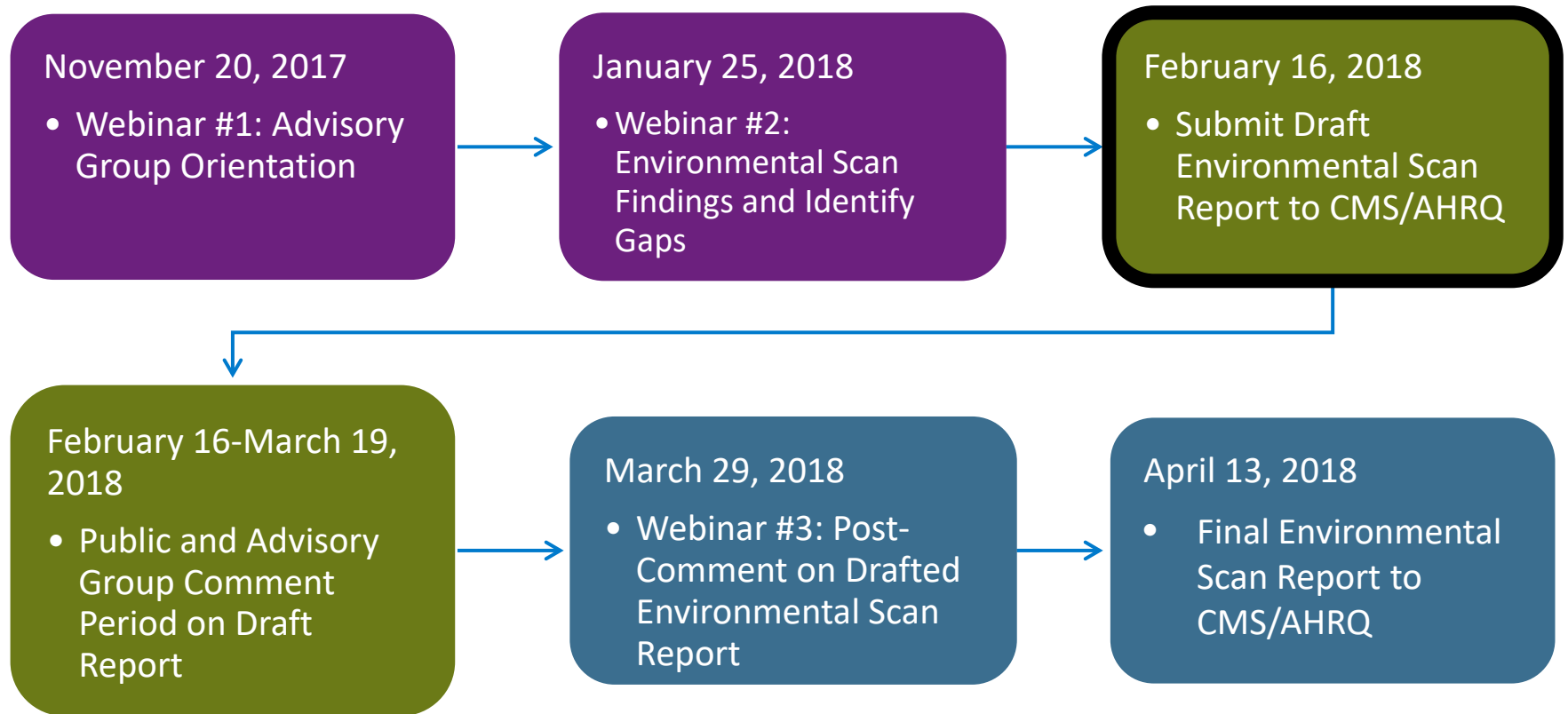
Advisory Group Review and Measure Inventory Discussion

Priorities, Barriers, and Challenges to Ambulatory Care Patient Safety

Public and NQF Member Comment

Next Steps

Project Timeline



Project Contact Info

- Email: ambulatorycareps@qualityforum.org
- NQF Phone: 202-783-1300
- Project page:
http://www.qualityforum.org/Ambulatory_Care_Patient_Safety_2017-2018.aspx
- SharePoint:
<http://share.qualityforum.org/Projects/Ambulatory%20Care%20Patient%20Safety/SitePages/Home.aspx>

Questions?

Thank you.