



NQF Care Coordination Standing Committee Quarterly Off-Cycle Webinar

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Objectives

- Provide an update on recent NQF activities
- Review the Care Coordination Standing Committee Measure Survey results
- Engage in a discussion on the challenges to developing and endorsing care coordination performance measures

NQF: Updates

Ongoing Projects – Consensus Development Projects

- **All-Cause Admissions and Readmissions**
 - *Public Comment on Draft Report: August 1st*
- **Cancer**
 - *Public Comment on Draft Report: July 1st- August 1st*
- **Cardiovascular**
 - *In-person Meeting: July 12th*
- **Health and Well-Being**
 - *Measures Submission Deadline: June 30th*
- **Palliative and End-of-Life Care**
 - *Public Comment on Draft Report: June 20th – July 19th*

Ongoing Projects – Consensus Development Projects

- Patient Safety

- *In-Person Meeting: July 27th- 28th*

- Perinatal and Reproductive Health

- *Public Comment on Draft Report: due July 6th*

- Person and Family Centered Care

- *Public Comment on Draft Report: July 14th*

- Renal

- *In-Person Meeting: June 28th-29th*

Ongoing Projects – Frameworks or Measurement Science

- **Attribution**

- *Public Comment on Environmental Scan: Jul.15th – Aug. 15th*

- **Population Health Framework**

- *Web Meeting: July 7th 2:00 – 4:00 PM ET*

- **Home and Community Based Services**

- *Public Comment on 3rd Interim Report: June 15th – July 15th*

- **Decision Aids**

- *In-Person Meeting: June 22nd-June 23rd*

- **Disparities**

- *Web Meeting: July 21st 12:00 – 2:00 PM ET*

Ongoing Projects – Measure Application Partnership

- **MAP Dual Eligible Beneficiaries Workgroup**
 - *Public Comment for Proposed Roster: June 23rd*
 - *Public Comment for Draft Report: June 15th – July 15th*

- **MAP Task Forces – Medicaid**
 - *Public Comment for Draft Report : July 6th – August 5th*

Care Coordination Measure Survey

Care Coordination Measure Survey

Purpose:

- ▣ *Identify non-NQF endorsed care coordination performance measures in use by Committee Members*
- ▣ *Identify reasons for not bringing measures to NQF*
- ▣ *Identify potential strategies for addressing the reasons measures are not brought to NQF*

Results

Non-NQF Endorsed Measures used in Practice

- Time spent on coordination activities
 - *Construction: Audit tool to document focus of coordination encounters and time spent*
 - *Used in QI: Assess implementation of intervention*
 - *Linked to outcomes? : In progress*

- Coordination experience from pt. perspective
 - *Construction: % of adult patients receiving care in primary care setting who report acceptable connections w/ services*
 - *Used in QI: N/A; used in research*
 - *Health outcomes (mortality, complications, etc.)*
 - *Linked to outcomes? : No, measure still in development*

Results

Non-NQF Endorsed Measures used in Practice

- Coordination experience from pt. perspective
 - *Construction: % of adults receiving care in primary care setting who report adequate communication with and among providers*
 - *Used in QI: N/A; used in research*
 - *Linked to outcomes? : No, measure still in development*

Results

Major Barriers to Bringing Measures to NQF

- Time
- Research experience
- Funding to support the time required for endorsement
- True understanding of the process and value of the process

Results

Suggestions for building the Care Coordination Portfolio

- To receive regular updates
- Case reviews specific to the measures
- Education on the process
- Provide small grants to measure developers to support NQF submission
- Guidance on application of NQF endorsement criteria
 - *Example: How should the evidence criterion be evaluated in light of the overall weak evidence based for care coordination?*

Discussion

Discussion

- Measure development
 - *What needs to be done to promote the development of more care coordination performance measures?*
- Measure endorsement
 - *What needs to be done to bringing more care coordination performance measures forward for endorsement?*
- NQF Care Coordination Measure Portfolio
 - *What can the Committee do to contribute to growing the NQF Care Coordination portfolio?*
 - *How can NQF contribute to growing the NQF Care Coordination portfolio?*

Public Comment

What's Next?

Next Off-Cycle Webinar

- ▣ *September 2016*



Adjourn