

## Care Coordination Phase 3 Measures, January 2014

### NOTES

- This chart represents all measures in the NQF portfolio; the “status” column indicates which measures are currently under review.
- Related and competing measures are determined using NQF’s decision logic; further analysis of the measures will take place as the project proceeds.

Measure Title and Steward	Description Level of Analysis Target Population	Measure Type	Status	Related and Competing Measures
<b>Emergency Department Transfers</b>				
0291 Administrative Communication  University of Minnesota Rural Health Research Center	Percentage of patients transferred to another healthcare facility whose medical record documentation indicated that administrative information was communicated to the receiving facility within prior to departure.  <b>Level of Analysis:</b> Facility/Agency <b>Care Setting:</b> Hospital/Acute Care Facility <b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Paper Medical Records	Structural	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0292 Vital Signs</li> <li>• 0293 Medication Information</li> <li>• 0294 Patient Information</li> <li>• 0295 Physician Information</li> <li>• 0296 Nursing Information</li> <li>• 0297 Procedures and Tests</li> </ul>
0292 Vital Signs  University of Minnesota Rural Health Research Center	Percentage of patients transferred to another HEALTHCARE FACILITY whose medical record documentation indicated that patient information was communicated to the receiving FACILITY within 60 minutes of departure.  <b>Level of Analysis:</b> Facility/Agency <b>Care Setting:</b> Hospital/Acute Care Facility <b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Paper Medical Records	Structural	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0291 Administrative Communication</li> <li>• 0293 Medication Information</li> <li>• 0294 Patient Information</li> <li>• 0295 Physician Information</li> </ul>

				<ul style="list-style-type: none"> <li>• 0296 Nursing Information</li> <li>• 0297 Procedures and Tests</li> </ul>
<p>0293 Medication Information</p> <p>University of Minnesota Rural Health Research Center</p>	<p>Percentage of patients transferred to another HEALTHCARE FACILITY whose medical record documentation indicated that medication information was communicated to the receiving FACILITY within 60 minutes of departure.</p> <p><b>Level of Analysis:</b> Facility/Agency  <b>Care Setting:</b> Hospital/Acute Care Facility  <b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Paper Medical Records</p>	Structural	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0291 Administrative Communication</li> <li>• 0292 Vital Signs</li> <li>• 0294 Patient Information</li> <li>• 0295 Physician Information</li> <li>• 0296 Nursing Information</li> <li>• 0297 Procedures and Tests</li> </ul>
<p>0294 Patient Information</p> <p>University of Minnesota Rural Health Research Center</p>	<p>Percentage of patients transferred to another HEALTHCARE FACILITY whose medical record documentation indicated that patient information was communicated to the receiving FACILITY within 60 minutes of departure.</p> <p><b>Level of Analysis:</b> Facility/Agency  <b>Care Setting:</b> Hospital/Acute Care Facility  <b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Paper Medical Records</p>	Structural	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0291 Administrative Communication</li> <li>• 0292 Vital Signs</li> <li>• 0293 Medication Information</li> <li>• 0295 Physician Information</li> <li>• 0296 Nursing Information</li> <li>• 0297 Procedures and Tests</li> </ul>
<p>0295 Physician Information</p> <p>University of Minnesota Rural Health</p>	<p>Percentage of patients transferred to another HEALTHCARE FACILITY whose medical record documentation indicated that physician information was communicated to the receiving FACILITY within 60 minutes of departure.</p> <p><b>Level of Analysis:</b> Facility/Agency</p>	Structural	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0291 Administrative Communication</li> <li>• 0292 Vital Signs</li> <li>• 0293</li> </ul>

Research Center	<p><b>Care Setting:</b> Hospital/Acute Care Facility</p> <p><b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Paper Medical Records</p>			<p>Medication Information</p> <ul style="list-style-type: none"> <li>• 0294 Patient Information</li> <li>• 0296 Nursing Information</li> <li>• 0297 Procedures and Tests</li> </ul>
<p>0296 Nursing Information</p> <p>University of Minnesota Rural Health Research Center</p>	<p>Percentage of patients transferred to another HEALTHCARE FACILITY whose medical record documentation indicated that nursing information was communicated to the receiving FACILITY within 60 minutes of departure.</p> <p><b>Level of Analysis:</b> Facility/Agency</p> <p><b>Care Setting:</b> Hospital/Acute Care Facility</p> <p><b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Paper Medical Records</p>	Structural	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0291 Administrative Communication</li> <li>• 0292 Vital Signs</li> <li>• 0293 Medication Information</li> <li>• 0294 Patient Information</li> <li>• 0295 Physician Information</li> <li>• 0297 Procedures and Tests</li> </ul>
<p>0297 Procedures and Tests</p> <p>University of Minnesota Rural Health Research Center</p>	<p>Percentage of patients transferred to another Healthcare Facility whose medical record documentation indicated that procedure and test information was communicated to the receiving FACILITY within 60 minutes of departure.</p> <p><b>Level of Analysis:</b> Facility/Agency</p> <p><b>Care Setting:</b> Hospital/Acute Care Facility</p> <p><b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Paper Medical Records</p>	Structural	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0291 Administrative Communication</li> <li>• 0292 Vital Signs</li> <li>• 0293 Medication Information</li> <li>• 0294 Patient Information</li> <li>• 0295 Physician Information</li> <li>• 0296 Nursing Information</li> </ul>

Plan of Care				
0326 Advance Care Plan  National Committee for Quality Assurance	Percentage of patients aged 65 years and older who have an advance care plan or surrogate decision maker documented in the medical record or documentation in the medical record that an advance care plan was discussed but the patient did not wish or was not able to name a surrogate decision maker or provide an advance care plan.  <b>Level of Analysis:</b> Clinician: Group/Practice, Clinician: Individual <b>Care Setting:</b> Senior Care <b>Data Source:</b> Administrative claims, Electronic Clinical Data	Process	Endorsed August 2012	
E-Prescribing				
0487 EHR with EDI prescribing used in encounters where a prescribing event occurred  City of New York Department of Health and Mental Hygiene	Of all patient encounters within the past month that used an electronic health record (EHR) with electronic data interchange (EDI) where a prescribing event occurred, how many used EDI for the prescribing event.  <b>Level of Analysis:</b> Clinicians: Individual <b>Care Setting:</b> All settings <b>Data Source:</b> Laboratory, Paper Medical Records	Structural	Endorsed, up for maintenance review	
Timely Transitions				
0495 Median Time from ED Arrival to ED Departure for Admitted ED Patients  Centers for Medicare &	Median time from emergency department arrival to time of departure from the emergency room for patients admitted to the facility from the emergency department.  <b>Level of Analysis:</b> Facility/Agency <b>Care Setting:</b> Hospital/Acute Care Facility	Outcome	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0496 Median Time from ED Arrival to ED Departure for Discharged ED Patients</li> <li>• 0497 Admit Decision Time to</li> </ul>

Medicaid Services	<b>Data Source:</b> Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Paper Medical Records			ED Departure Time for Admitted Patients
0496 Median Time from ED Arrival to ED Departure for Discharged ED Patients  Centers for Medicare & Medicaid Services	Median time from emergency department arrival to time of departure from the emergency room for patients discharged from the emergency department.  <b>Level of Analysis:</b> Facility/Agency <b>Care Setting:</b> Hospital/Acute Care Facility <b>Data Source:</b> Administrative Claims	Outcome	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0495 Median Time from ED Arrival to ED Departure for Admitted ED Patients</li> <li>• 0497 Admit Decision Time to ED Departure Time for Admitted Patients</li> </ul>
0497 Admit Decision Time to ED Departure Time for Admitted Patients  Centers for Medicare & Medicaid Services	Median time from admit decision time to time of departure from the emergency department for emergency department patients admitted to inpatient status.  <b>Level of Analysis:</b> Facility/Agency <b>Care Setting:</b> Hospital/Acute Care Facility <b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry	Outcome	Endorsed, up for maintenance review	<ul style="list-style-type: none"> <li>• 0495 Median Time from ED Arrival to ED Departure for Admitted ED Patients</li> <li>• 0496 Median Time from ED Arrival to ED Departure for Discharged ED Patients</li> </ul>
0526 Timely Initiation of Care  Centers for Medicare & Medicaid Services	Percentage of home health episodes of care in which the start or resumption of care date was either on the physician-specified date or within 2 days of the referral date or inpatient discharge date, whichever is later.  <b>Level of Analysis:</b> Facility/Agency <b>Care Setting:</b> Home Health <b>Data Source:</b> Electronic Clinical Data	Process	Endorsed August 2012	
<b>Medication Management</b>				
0553 Care for Older Adults –	Percentage of adults 65 years and older who had a medication review during the measurement year; a review of all a member’s medications,	Process	Endorsed August 2012	<ul style="list-style-type: none"> <li>• 0097 Medication</li> </ul>

<p>Medication Review (COA)</p> <p>National Committee for Quality Assurance</p>	<p>including prescription medications, over-the-counter (OTC) medications and herbal or supplemental therapies by a prescribing practitioner or clinical pharmacist.</p> <p><b>Level of Analysis:</b> Health Plan, Integrated Delivery System</p> <p><b>Care Setting:</b> Ambulatory Care: Clinician Office/Clinic, Post Acute/Long Term Care Facility: Inpatient Rehabilitation Facility, Post Acute/Long Term Care Facility: Long Term Acute Care Hospital, Post Acute/Long Term Care Facility: Nursing Home/Skilled Nursing Facility</p> <p><b>Data Source:</b> Administrative claims, Electronic Clinical Data, Paper Medical Records</p>			<p>Reconciliation</p> <ul style="list-style-type: none"> <li>• 0419</li> </ul> <p>Documentation of Current Medications in the Medical Record</p> <ul style="list-style-type: none"> <li>• 0554</li> </ul> <p>Medication Reconciliation Post-Discharge (MRP)</p> <ul style="list-style-type: none"> <li>• 0646</li> </ul> <p>Reconciled Medication List Received by Discharged Patients (Discharges from an Inpatient Facility to Home/Self Care or Any Other Site of Care)</p> <ul style="list-style-type: none"> <li>• 2456</li> </ul> <p>Medication Reconciliation: Number of Unintentional Medication Discrepancies Per Patient</p>
<p>0554 Medication Reconciliation Post-Discharge (MRP)</p> <p>National Committee for Quality Assurance</p>	<p>The percentage of discharges during the first 11 months of the measurement year (e.g., January 1–December 1) for patients 65 years of age and older for whom medications were reconciled on or within 30 days of discharge.</p> <p><b>Level of Analysis:</b> Health Plan, Integrated Delivery System</p> <p><b>Care Setting:</b> Ambulatory Care: Clinician Office/Clinic, Pharmacy</p> <p><b>Data Source:</b> Administrative claims, Electronic Clinical Data, Paper Medical Records</p>	<p>Process</p>	<p>Endorsed August 2012</p>	<ul style="list-style-type: none"> <li>• 0097</li> </ul> <p>Medication Reconciliation</p> <ul style="list-style-type: none"> <li>• 0419</li> </ul> <p>Documentation of Current Medications in the Medical Record</p> <ul style="list-style-type: none"> <li>• 0553</li> </ul> <p>Care for Older Adults (COA) Medication Review</p> <ul style="list-style-type: none"> <li>• 0646</li> </ul>

				<p>Reconciled Medication List Received by Discharged Patients (Discharges from an Inpatient Facility to Home/Self Care or Any Other Site of Care)</p> <ul style="list-style-type: none"> <li>• 2456</li> </ul> <p>Medication Reconciliation: Number of Unintentional Medication Discrepancies Per Patient</p>
<p>0646 Reconciled Medication List Received by Discharged Patients (Inpatient Discharges to Home/Self Care or Any Other Site of Care)</p> <p>American Medical Association - Physician Consortium for Performance Improvement (AMA-PCPI)</p>	<p>Percentage of patients, regardless of age, discharged from an inpatient facility (eg, hospital inpatient or observation, skilled nursing facility, or rehabilitation facility) to home or any other site of care, or their caregiver(s), who received a reconciled medication list at the time of discharge including, at a minimum, medications in the specified categories.</p> <p><b>Level of Analysis:</b> Clinicians: Facility/Agency, Integrated Delivery System <b>Care Setting:</b> Ambulatory Care: Ambulatory Surgery Center (ASC), Hospital/Acute Care Facility, Post Acute/Long Term Care Facility: Inpatient Rehabilitation Facility, Post Acute/Long Term Care Facility: Nursing Home/Skilled Nursing Facility <b>Data Source:</b> Administrative claims, Electronic Clinical Data: Electronic Health Record, Paper Medical Records</p>	Process	Endorsed August 2012	<ul style="list-style-type: none"> <li>• 0097</li> </ul> <p>Medication Reconciliation</p> <ul style="list-style-type: none"> <li>• 0419</li> </ul> <p>Documentation of Current Medications in the Medical Record</p> <ul style="list-style-type: none"> <li>• 0553</li> </ul> <p>Care for Older Adults (COA) Medication Review</p> <ul style="list-style-type: none"> <li>• 0554</li> </ul> <p>Medication Reconciliation Post-Discharge (MRP)</p> <ul style="list-style-type: none"> <li>• 2456</li> </ul> <p>Medication Reconciliation: Number of Unintentional Medication Discrepancies Per Patient</p>
2456	This measure assesses the actual quality of the medication reconciliation	Outcome	New	<ul style="list-style-type: none"> <li>• 0097</li> </ul>

<p>Medication Reconciliation: Number of Unintentional Medication Discrepancies Per Patient</p>	<p>process by identifying errors in admission and discharge medication orders due to problems with the medication reconciliation process. The target population is any hospitalized adult patient. The time frame is the hospitalization period.</p> <p>At the time of admission, the admission orders are compared to the preadmission medication list (PAML) compiled by trained pharmacist (i.e., the gold standard) to look for discrepancies and identify which discrepancies were unintentional using brief medical record review. This process is repeated at the time of discharge where the discharge medication list is compared to the PAML and medications ordered during the hospitalization.</p> <p><b>Level of Analysis:</b> Facility  <b>Care Setting:</b> Hospital/Acute Care Facility  <b>Data Source:</b> Electronic Clinical Data, Electronic Clinical Data : Electronic Health Record, Electronic Clinical Data : Pharmacy, Healthcare Provider Survey, Other, Paper Medical Records, Patient Reported Data/Survey</p>		<p>Measure, up for Review</p>	<p>Medication Reconciliation</p> <ul style="list-style-type: none"> <li>• 0419</li> </ul> <p>Documentation of Current Medications in the Medical Record</p> <ul style="list-style-type: none"> <li>• 0553</li> </ul> <p>Care for Older Adults (COA) Medication Review</p> <ul style="list-style-type: none"> <li>• 0554</li> </ul> <p>Medication Reconciliation Post-Discharge (MRP)</p> <ul style="list-style-type: none"> <li>• 0646</li> </ul> <p>Reconciled Medication List Received by Discharged Patients (Discharges from an Inpatient Facility to Home/Self Care or Any Other Site of Care)</p>
<p><b>Transition Records</b></p>				
<p>0647 Transition Record with Specified Elements Received by Discharged Patients (Inpatient Discharges to Home/Self Care or Any Other Site of Care)</p> <p>American Medical Association - Physician Consortium for</p>	<p>Percentage of patients, regardless of age, discharged from an inpatient facility (eg, hospital inpatient or observation, skilled nursing facility, or rehabilitation facility) to home or any other site of care, or their caregiver(s), who received a transition record (and with whom a review of all included information was documented) at the time of discharge including, at a minimum, all of the specified elements</p> <p><b>Level of Analysis:</b> Facility, Integrated Delivery System  <b>Care Setting:</b> Ambulatory Care: Ambulatory Surgery Center (ASC), Hospital/Acute Care Facility, Post Acute/Long Term Care Facility: Inpatient Rehabilitation Facility, Post Acute/Long Term Care Facility: Nursing Home/Skilled Nursing Facility</p>	<p>Process</p>	<p>Endorsed August 2012</p>	<ul style="list-style-type: none"> <li>• 0648</li> </ul> <p>Timely Transmission of Transition Record (Inpatient Discharges to Home/Self Care or Any Other Site of Care)</p> <ul style="list-style-type: none"> <li>• 0649</li> </ul> <p>Transition Record with Specified Elements Received by Discharged Patients (Emergency</p>



Performance Improvement (AMA-PCPI)	<b>Data Source:</b> Administrative claims, Electronic Clinical Data: Electronic Health Record, Paper Medical Records			Department Discharges to Ambulatory Care [Home/Self Care]
0648 Timely Transmission of Transition Record (Inpatient Discharges to Home/Self Care or Any Other Site of Care)  American Medical Association - Physician Consortium for Performance Improvement (AMA-PCPI)	Percentage of patients, regardless of age, discharged from an inpatient facility (eg, hospital inpatient or observation, skilled nursing facility, or rehabilitation facility) to home or any other site of care for whom a transition record was transmitted to the facility or primary physician or other health care professional designated for follow-up care within 24 hours of discharge  <b>Level of Analysis:</b> Facility, Integrated Delivery System <b>Care Setting:</b> Ambulatory Care: Ambulatory Surgery Center (ASC), Hospital/Acute Care Facility, Post Acute/Long Term Care Facility: Inpatient Rehabilitation Facility, Post Acute/Long Term Care Facility: Nursing Home/Skilled Nursing Facility <b>Data Source:</b> Administrative claims, Electronic Clinical Data: Electronic Health Record, Paper Medical Records	Process	Endorsed August 2012	<ul style="list-style-type: none"> <li>• 0647 Transition Record with Specified Elements Received by Discharged Patients (Inpatient Discharges to Home/Self Care or Any Other Site of Care)</li> <li>• 0649 Transition Record with Specified Elements Received by Discharged Patients (Emergency Department Discharges to Ambulatory Care [Home/Self Care])</li> </ul>
0649 Transition Record with Specified Elements Received by Discharged Patients (Emergency Department Discharges to Ambulatory Care [Home/Self Care])  American Medical Association - Physician Consortium for Performance Improvement (AMA-PCPI)	Percentage of patients, regardless of age, discharged from an emergency department (ED) to ambulatory care or home health care, or their caregiver(s), who received a transition record at the time of ED discharge including, at a minimum, all of the specified elements.  <b>Level of Analysis:</b> Facility, Integrated Delivery System <b>Care Setting:</b> Ambulatory Care: Urgent Care, Hospital/Acute Care Facility <b>Data Source:</b> Administrative claims, Electronic Clinical Data: Electronic Health Record, Paper Medical Records	Process	Endorsed August 2012	<ul style="list-style-type: none"> <li>• 0647 Transition Record with Specified Elements Received by Discharged Patients (Inpatient Discharges to Home/Self Care or Any Other Site of Care)</li> <li>• 0648 Timely Transmission of Transition Record (Inpatient Discharges to Home/Self Care or Any Other Site of Care)</li> </ul>

<b>Medical Home</b>				
<p>1909 Medical Home System Survey (MHSS)</p> <p>National Committee for Quality Assurance</p>	<p>The Medical Home System Survey (MHSS) assesses the degree to which an individual primary-care practice or provider has in place the structures and processes of an evidence-based Patient Centered Medical Home. The survey is composed of six composites. Each measure is used to assess a particular domain of the patient-centered medical home.</p> <p>Composite 1: Enhance access and continuity  Composite 2: Identify and manage patient populations  Composite 3: Plan and manage care  Composite 4: Provide self-care support and community resources  Composite 5: Track and coordinate care  Composite 6: Measure and improve performance</p> <p><b>Level of Analysis:</b> Clinician: Group/Practice, Clinician: Individual  <b>Care Setting:</b> Ambulatory Care: Clinician Office/Clinic  <b>Data Source:</b> Administrative claims, Electronic Clinical Data, Electronic Clinical Data: Electronic Health Record, Electronic Clinical Data: Imaging/Diagnostic Study, Electronic Clinical Data: Laboratory, Electronic Clinical Data: Pharmacy, Electronic Clinical Data: Registry, Healthcare Provider Survey, Management Data, Other, Paper Medical Records, Patient Reported Data/Survey</p>	Composite	Endorsed August 2012	