

# NATIONAL QUALITY FORUM

TO: Care Coordination Steering Committee

FR: Lauralei Dorian and Nicole McElveen

SU: Assessment of Care Coordination Preferred Practices

DA: February 13, 2012

In addition to your evaluation of the 15 measures up for endorsement maintenance in the Care Coordination project, we would like to seek your input on strategies to advance the development of measures of care coordination. To that end, during the in-person meeting, we would like to discuss and assess the NQF-endorsed [Care Coordination Preferred Practices](#). This assessment is intended to elicit recommendations on how the Preferred Practices can be used to help shape measure development goals and, more broadly, to promote organizational progress toward better care coordination.

In preparation for the discussion at the in-person meeting, we are asking you to briefly review all 25 practices and to thoroughly review 7-10 of them as assigned (see Table 1). For the in-depth review, you should examine the measure concepts and implementation approaches listed for each practice.

Please consider the following questions when reviewing the practices and prepared to share your responses with the committee at the in-person meeting

Based on your in-depth review of assigned practices:

- Where can you identify good areas for measure development?
- Which practice specifications provide the most opportunity for near-term measure development?
- What practice specifications provide important areas for phasing in new measure development?

Based on your brief review of all 25 practices:

- What (if any) new domains for care coordination measurement do you believe we should consider (link to care coordination framework)
- In what ways might the practices be used (e.g., self-assessment, certification/ accreditation, etc.)?

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**Table 1. Committee Assignments for review of the Care Coordination Preferred Practices**

Workgroup	Domain and Practices	Steering Committee member
<b>Workgroup #1</b>	Communication Domain (practices #11 - 14) Transitions Domain (practices #22 - 25)	<b>Don Casey (Co-Chair)</b> <b>Gerri Lamb (Co-chair)</b> Dana Alexander James Lee Russell Leftwich Matthew McNabney Eva Powell Denise Love Jeffery Greenberg Jean Malouin
<b>Workgroup #2</b>	Healthcare Home Domain (practices #1 - 5) Proactive Plan of Care Domain (practices #6-10)	<b>Don Casey (Co-Chair)</b> <b>Gerri Lamb (Co-chair)</b> J. Emilio Carillo Thomas Howe Suzanne Heutin-Roberts Marc Leib Julie Lewis Lorna Lynn Bonnie Wakefield
<b>Workgroup #3</b>	Information Systems Domain (practices #15 - 17) Transitions Domain(practices #18 -21)	<b>Don Casey (Co-Chair)</b> <b>Gerri Lamb (Co-chair)</b> Kathleen Aller Jann Dorman Karen Farris Pamela Foster Christine Klotz Linda Lindeke Alonzo White Anne-Marie Audet Bill Frohna