

NQF

NATIONAL QUALITY FORUM

Care Coordination Endorsement Maintenance Steering Committee Phase I Member Roster

Dana Alexander, RN, MSN, MBA

Vice President and Chief Nursing Officer at GE Healthcare

Dana Alexander, RN, MSN, MBA, is VP and Chief Nursing Officer at GE Healthcare. In this role, she is an advocate to achieve high performance and accountable healthcare. She is engaged with break-through initiatives to support new models of care across care settings to include engaging patients as partners in their care. Building bridges and leveraging professional connections to impact policy, improve quality outcomes and patient safety are key strategies for change that Ms. Alexander employs. She has consistently contributed to nursing and healthcare through leadership as an Advanced Practice Nurse, CNO, & CEO roles.

Kathleen Aller, MBA

Director of Performance Measurement for McKesson Enterprise Intelligence

Kathleen Aller, MBA, is the Director of Performance Measurement for McKesson Enterprise Intelligence. She is a veteran healthcare information technology professional with extensive experience in research and development, marketing, and product management for enterprise intelligence systems, electronic health records, and performance measurement. Her current interest is in the operational and strategic challenges related to automating healthcare quality measurement in longitudinal, multi-vendor settings. She has a particular focus on quality eMeasures and on meaningful use measurement for the Medicare and Medicaid Electronic Health Record Incentive Programs. Ms. Aller has spoken and written for HIMSS, HFMA, and AMIA.

Anne-Marie Audet, MD, MSc

Vice President, Health System Quality and Efficiency, The Commonwealth Fund

AM Audet, MD, MSc, is VP, Health System Quality and Efficiency at The Commonwealth Fund. She has been a leader in quality improvement for over 20 years and brings a deep understanding of the science of implementation, and an appreciation of the barriers and enablers required to translate knowledge into practice. She worked in policy analysis at the ACP; led the implementation of the Medicare Health Care Quality Improvement Program in MA; served as director of the Office for Clinical Process Improvement at BIDMC in Boston, including development of quality measurement systems, educational programs, and institution- wide medication safety initiatives; and was appointed to the IOM subcommittee on Quality Improvement Organizations' Evaluation.

J. Emilio Carrillo, MD, MPH

Vice President and Medical Director of Community Health, NewYork-Presbyterian Hospital; and Associate Professor of Clinical Public Health and Clinical Medicine at the Weill Medical College of Cornell University

J. Emilio Carrillo, MD, MPH, is VP and Medical Director of Community Health at the NewYork-Presbyterian Hospital (NYP), and Associate Professor of Clinical Public Health and Clinical Medicine at the Weill Medical College of Cornell University. He leads the NYP Regional Health Collaborative which has established a network of Patient Centered Medical Homes (Level 3) with Information Technology and culturally competency enabled care coordination in Washington Heights-Inwood, NYC. He co-chaired the Steering Committee of the National Quality Forum's (NQF) project, "Endorsing a Framework and Preferred Practices for Measuring and Reporting Culturally Competent Care" and has coauthored the NQF Commissioned Paper: Healthcare Disparities Measurement.

Donald Casey, Jr., MD, MPH, MBA (Co-Chair)

Chief Medical and Quality Officer, Atlantic Health

Donald Casey Jr., MD, MPH, MBA, joined Atlantic Health in 2005 as Chief Medical and Quality Officer. His responsibilities include leading and overseeing AH's initiatives for quality and patient safety, physician leadership development, academic affairs, Computerized Provider Order Entry and clinical research. He has participated in numerous NQF Steering Committees and Technical Expert Panels and has published extensively on clinical practice guidelines and quality performance measures. He has practiced primary care and hospital medicine for 20 years in a variety of settings including a Federally Qualified Health Center, urban and suburban office practices, rural practice serving a large Medicaid population, long term care, and home hospice.

Jann Dorman, MA, PT, MBA

Senior Director, Kaiser Permanente

Jann Dorman, MA, PT, MBA, is a Senior Director at Kaiser Permanente. She oversees many national initiatives to improve care delivery at the Kaiser Permanente Care Management Institute. Current areas of focus include care transitions, palliative care, elder care, and cancer. She previously served as Director of Elder Care for Kaiser Permanente Northern California and as a Practice Leader for Kaiser Permanente National Ventures, where she led strategic investments. Prior to joining Kaiser Permanente in 1998, Dorman worked in health care consulting and practiced physical therapy. She holds a BA in Biology and Sociology from UC Berkeley, an MA in Physical Therapy from Stanford, and an MBA from UC Berkeley.

Karen Farris, RPh, PhD

Professor of Pharmacy Administration and Professor of Social and Administrative Sciences, University of Michigan, College of Pharmacy

Karen Farris, RPh, PhD, serves as Professor of Pharmacy Administration and Professor of Social and Administrative Sciences at the University of Michigan, College of Pharmacy. Her research and teaching focuses on social theories to examine how older adults manage their medications and the roles of community pharmacists in influencing medication use, including public health issues. Dr. Farris studies older adults' medication adherence, reasons for non-adherence including concern and necessity beliefs and self-reporting adverse effects. She is currently leading an RCT evaluating pharmacists' care at discharge. Dr. Farris has been an active member of the Pharmacy Quality Alliance and served on NQF's past Care Coordination Steering Committee.

Pamela Foster, LCSW, MBA/HCM, ACM

Director of Care Coordination, Mayo Clinic Health System

Pamela Foster, LCSW, MBA/HCM, ACM, is the Director of Care Coordination at the Mayo Clinic Health System in Eau Claire, having recently transferred from a similar role at the Mayo Clinic in Arizona. She is a Licensed Clinical Social Worker who has extensive experience in healthcare coordination and quality measure development at both a clinical and administrative level. Ms. Foster has managed care coordination issues in multiple clinical settings including acute care, skilled nursing, and home health care where many best practices in care coordination have been developed. She has spent the majority of her career working with geriatric and underserved populations.

William Frohna, MD, FACEP

Chairman, Department of Emergency Medicine, Washington Hospital Center

William Frohna, MD, FACEP is the Chairman of the Department of Emergency Medicine at Washington Hospital Center in Washington, DC. Dr. Frohna is passionate about delivering safe, high quality emergency care and has utilized available information technology tools to develop processes that have reduced delays to care, improved safety, and improved communication and hand-offs between emergency providers and primary care physicians. He has also worked to ensure the delivery of safe,

timely, and patient centered emergency care to over 350,000 patients each year. He has led his group's efforts in developing a case-based, risk reduction strategy and has helped develop consistent, meaningful measures utilized in the ongoing and focused professional practice evaluations of providers at five emergency departments.

Jeffrey Greenberg, MD, MBA

Associate Medical Director, Brigham and Women's Physicians Organization, and Medical Director of the Department of Medicine Quality Program, Brigham and Women's Hospital

Jeffrey Greenberg, MD, MBA, is an Associate Medical Director at the Brigham and Women's Physicians Organization, and Medical Director of the Department of Medicine Quality Program at the Brigham and Women's Hospital. In these roles, he is responsible for engaging physicians in defining, measuring, and improving quality of care. Dr. Greenberg is also a practicing physician and member of the Division of General Internal Medicine, and will be joining a new Patient Centered Medical Home in August, 2011 as a primary care physician. Dr. Greenberg earned an MD/MBA at the University of Pennsylvania, and completed his internal medicine residency at the Massachusetts General Hospital.

Thomas Howe, MD

Medical Director for Quality and Provider Performance Measurement, Aetna

Thomas Howe, MD, is a Medical Director for Quality and Provider Performance Measurement at Aetna. He has extensive experience in pay-for-performance measurement of PCP and specialists, and hospital providers. He was the clinical lead in the development and implementation of Aetna's National Data Repository which contains both clinical and efficiency measures. In addition, he has been involved in promoting certification of PCMHs and Aetna's evaluation of ACOs.

Suzanne Heurtin-Roberts, PhD, MSW

Health Scientist, Office of Health Information Technology and Quality, HRSA

Suzanne Heurtin-Roberts, PhD, MSW, is a Health Scientist at HRSA's Office of Health Information Technology and Quality, detailed from the NCI's Division of Cancer Control and Population Sciences. She is working on collaboration between HRSA and the CDC on Quality in Cancer Prevention and Control, and also serves on the HHS Quality of Cancer Care Committee, focusing on care coordination. Trained in Medical Anthropology and Mental Health Social Work at UC, Berkeley and UCSF, she has over 20 years of research and management experience in the areas of health equity, culture and service delivery, and behavioral and community health. She served as Senior Advisor to the Deputy Director, NIH and as Executive Director of the Federal Collaboration on Health Disparities Research at the Office of Minority Health HHS. She has published in the areas of culture and chronic illness, adherence, health equity, and mental health services research.

Christine Klotz, MS

Program Advisor, Community Health Foundation of Western and Central New York

Christine Klotz is a Program Advisor at the Community Health Foundation of Western and Central New York. She has been responsible for the design and implementation of several large collaborative projects including Sharing Your Wishes, multiple Transitions of Care Collaboratives and the Western New York Falls Prevention projects. In addition she provides counsel and develops funding projects focused on community-based care and ways to defer frailty and improve quality of care for frail elders. She serves on the Advisory Board and LTC Committee of the Tompkins County Health Planning Council. She served on the National Quality Forum Care Coordination Project Steering Committee and serves on the IPro Care Transitions Advisory Council.

Gerri Lamb, PhD, RN, FAAN (Co-Chair)

Associate Professor, Arizona State University College of Nursing and Health Innovation

Gerri Lamb, PhD, RN, FAAN, served as co-chair of the initial NQF Steering Committee on Care Coordination and currently is the subject matter expert on care coordination for the Measures Application Partnership Subcommittee on post-acute and long-term care. She is well known for her leadership and research on care coordination, case management, and transitional care. Dr. Lamb has presented many papers and published extensively on the process and outcomes of care coordination in acute care, long-term care, and community settings.

James Lee, MD

Medical Director, Hospital Kaizan (efficiency), The Everett Clinic

James Lee, MD, currently serves as the Medical Director for Hospital Kaizan (efficiency) Event between The Everett Clinic. This Kaizan is a 3-year lean process improvement event that recently won "People's Choice" award within Providence Health System. Prior to his current role, he was the Associate Medical Director for Coordinated Care at The Everett Clinic and was intimately involved with community wide initiatives including quality improvement for managing chronic illnesses, hospital transition coach program, and expansion of an ambulatory based palliative care program called Partners in Palliative Care. Between 2005 and 2008, Dr. Lee served as an Assistant Medical Director for the CMS Physician Group Practice Demonstration Project.

Russell Leftwich, MD

Chief Medical Informatics Officer for the State of Tennessee

Russell Leftwich, MD, is Chief Medical Informatics Officer for the State of Tennessee, responsible for communications to hospitals, physicians and other providers around EHR adoption and HIE. In medical practice in Nashville for 22 years, he has led HIT efforts of two national medical societies and the Tennessee Medical Association. He serves as a physician advisor for American College of Physicians American EHR Partners resource, is a member of AMIA, HIMSS, and various medical professional organizations. He holds a BS in Chemical Engineering, an MD from Vanderbilt, and a certificate in HIT Leadership from Harvard, and is board certified in Internal Medicine and in Allergy and Immunology.

Marc L. Leib, MD, JD

Chief Medical Officer, Arizona Health Care Cost Containment System (AHCCCS), Arizona's Medicaid Program

Marc Leib, MD, JD, is the Chief Medical Officer for the Arizona Health Care Cost Containment System (AHCCCS), Arizona's Medicaid Program. His duties include developing medical policies, overseeing quality assurance and improvement activities, investigating provider complaints, evaluating regulatory requirements, and assuring that contracted managed care plans provide appropriate medical services to the approximately 1.4 million AHCCCS members. After practicing medicine for approximately twenty years in Arizona, he attended law school and practiced health care law in Washington, D.C., concentrating on regulatory affairs. Dr. Leib later returned to Arizona to accept the position as AHCCCS Chief Medical Officer.

Julie L. Lewis, MBA

Vice President, Health Policy, Amedisys, Inc

Julie L. Lewis, MBA, has held a number of positions in the health policy field, including on Capitol Hill in former-Speaker Pelosi's office, with the American College of Surgeons (ACS), at the Dartmouth Institute, and currently at Amedisys, Inc. At ACS, Ms. Lewis led the effort to have the first set of surgeon-specific performance measures developed and subsequently endorsed by the NQF. At Dartmouth, Ms. Lewis studied the effects of our current payment and delivery system on patient outcomes and worked on the ACO model, which is designed to develop a payment environment that encourages coordination. At Amedisys, Ms. Lewis is working to transform a home health provider into the care coordinator of the future health delivery system.

Linda Lindeke, PhD, RN, CNP

Director of Graduate Studies School of Nursing and Associate Professor, School of Nursing & Department of Pediatrics, University of Minnesota, Minneapolis and Pediatric Nurse Practitioner, Amplatz University of Minnesota Children's Hospital Clinic

Linda Lindeke, PhD, RN, CNP's career has focused on the care of children and families for over forty years. Dr. Lindeke is a past president of the National Association of Pediatric Nurse Practitioners (NAPNAP) and is active on foundations, policy committees, and task forces regionally and nationally. Dr. Lindeke holds certification as a pediatric nurse practitioner (PNP) from the Pediatric Nursing Certification Board. She practices as a PNP weekly as part of an interdisciplinary team caring for infants and children who have been born prematurely or have experienced neonatal illnesses at a faculty practice located in the outpatient clinic of the Amplatz University of Minnesota Children's Hospital.

Denise Love, MBA

Executive Director, National Association of Health Data Organizations

Denise Love, MBA, is the Executive Director of the National Association of Health Data Organizations (NAHDO), a national nonprofit membership and educational organization, established in 1986 and dedicated to improving the collection and use of health care data for market, consumer, policy, and research purposes. Since 2000, Ms. Love has provided technical assistance to and advocacy for statewide health care data reporting programs and has most recently been involved in expanding All Payer All Claims database (APCD) legislation and implementation across states as a founding member of the APCD council. Prior to joining NAHDO, Ms. Love was the Director of the Utah Office of Health Data Analysis.

Lorna Lynn, MD

Director of Practice Improvement Module Research, American Board of Internal Medicine

Lorna Lynn, MD, has been integral in ABIM's program for clinical performance measurement, developing novel formative and summative assessment tools designed with the goal of improving the quality of care. Her work has included the development of Practice Improvement Modules addressing chronic illness care, preventive care, and care of vulnerable elderly. She is now leading the development of a module on care coordination. Prior to joining the ABIM staff, she was Assistant Professor of Medicine at the University of Pennsylvania, where she received a Robert Wood Johnson Faculty Scholars Award to study family caregivers of patients with HIV/AIDS.

Jean Malouin, MD, MPH

Associate Chair for Clinical Programs in Family Medicine, and Associate Medical Director for Ambulatory Care Services, University of Michigan

Jean Malouin, MD, MPH, is currently the Associate Chair for Clinical Programs in Family Medicine, and the Associate Medical Director for Ambulatory Care Services, at the University of Michigan. Dr. Malouin is regarded as an expert in PCMH, care management, and care coordination, and was recently appointed as State Medical Director and Co-Project Lead for the CMS multi-payer PCMH pilot project involving 500 PCMH-designated practices. She is also the Director of the newly-created Care Management Resource Center, funded by Blue Cross Blue Shield of Michigan. Dr. Malouin received her medical degree from U of M in 1991, where she also completed an MPH in Health Management and Policy in 2000.

Matthew McNabney, MD

Director of Hopkins ElderPlus (the Baltimore PACE program) and Geriatric Medicine Fellowship Program Director, Johns Hopkins University

Matthew McNabney, MD, has been Medical Director of Hopkins ElderPlus (the Baltimore PACE program) for 11 years and has served as Geriatric Medicine Fellowship Program Director at Johns Hopkins University for 5 years. He is chair of the Clinical Practice and Models of Care Committee (CPMC) of the American Geriatrics Society. He is a national leader in the delivery of community-based long-term care

and is recognized for his administrative and programmatic leadership within national organizations, including AGS and the National PACE Association (NPA).

Eva M. Powell, MSW

Director, Health Information Technology Program, National Partnership for Women & Families

Eva Powell, MSW, directs the HIT activities at the National Partnership for Women and Families (NPWF), working on efforts to promote health information exchange as a means of both improving quality and enabling consumers to play a more active role in their health care, while ensuring that consumer interests are at the forefront of planning and implementation efforts. Previously, Ms. Powell worked for The Carolinas Center for Medical Excellence, the federally designated Quality Improvement Organization (QIO) for the states of North and South Carolina. She serves on the NQF HITAC, which is focusing on the role of HIT in care coordination improvement as well as her knowledge of community supports.

Bonnie Wakefield, PhD, RN, FAAN

Investigator, Center for Comprehensive Access & Delivery Research and Evaluation, Iowa City VA Medical Center, and Associate Research Professor, University of Missouri

Bonnie Wakefield, PhD, RN, FAAN, is an Investigator, Center for Comprehensive Access & Delivery Research and Evaluation, Iowa City VA Medical Center, and Associate Research Professor, University of Missouri. Her professional activities focus on building science, applying technology, and shaping public policy to improve the quality of health care and quality of life for older adults with chronic illnesses. Her research program focuses on design and evaluation of technology-facilitated interventions for chronically ill individuals across the care continuum. She is actively involved in national efforts implementing e-health tools and the healthcare home within the Veterans Health Administration.

Alonzo White, MD, MBA

Managing Medical Director, Anthem Care Management

Alonzo White, MD, MBA, is managing medical director for Anthem Care Management where he oversees a team of regional medical directors for CM and DM. He joined WellPoint in 2006 as a Medical Director and was responsible for utilization, network, and CM services for approximately 500,000 members. In 2008 he became a National Medical Director for Health Management Corporation, WellPoint's DM company with over 26 million lives. Prior to joining WellPoint, Dr. White worked for Kaiser Permanente where he served in a variety of roles including Physician Director of Affiliated Care, Managing Physician, Chief of Subspecialty Services, and Assistant Chief of Quality Resource Management.

*A gap in emergency medicine expertise has been identified and is actively being addressed. If after reviewing the nominees, you believe there are additional gaps in the panel representation we encourage you to submit additional nominations to carecoordination@qualityforum.org. We will consider additional nominees during the time period in which this provisional roster will be open for comment, **August 15-August 29, 2011**. Questions about additional nominee submissions should be directed to Suzanne Theberge, MPH, Project Manager at stheberge@qualityforum.org or 202-783-1300.*