



Chief Complaint-Based Measurement in Emergency Care In-Person Meeting

January 28-29, 2019

Participant Instructions – Day 1

Follow the instructions below 15 minutes prior to the scheduled start time.

1. Direct your web browser to the following URL:
<https://cc.callinfo.com/r/1t98bnrwt6xs8&eom>.
2. Please register for the meeting and click “Register Now.”
3. Dial 800-768-2983 and enter passcode **1907430**.

Day 1 Meeting Objectives: January 28, 2019, 8:30 am – 5 pm

- Develop chief complaint measure framework
- Discuss guidance and recommendations for standardizing chief complaint data
- Review measurement gaps and prioritize measure concepts for development

8:00 am	Breakfast
8:30 am	Welcome and Disclosures of Interest <i>Ashlie Wilbon, Senior Director, Quality Measurement</i> <i>Jean-Luc Tilly, Senior Manager, Quality Measurement</i> <i>Ameera Chaudhry, Project Analyst, Quality Measurement</i> <i>Elisa Munthali, Senior Vice President, Quality Measurement</i> <i>Jesse Pines, Consultant</i> <i>Margaret Samuels-Kalow, Co-Chair</i> <i>Arjun Venkatesh, Co-Chair</i>
8:50 am	Review of Agenda, Project Scope, and Meeting Objectives <i>Jean-Luc Tilly</i> <i>Ashlie Wilbon</i>
9:05 am	Discussion of Proposed Chief Complaint Measurement Framework <i>Jesse Pines</i> <i>Margaret Samuels-Kalow</i> <i>Arjun Venkatesh</i>
10:15 am	Break
10:30 am	Chief Complaint Standardization <i>Ashlie Wilbon</i> <i>Margaret Samuels-Kalow</i> <i>Arjun Venkatesh</i> <ul style="list-style-type: none">• Environmental Scan Review• Committee Discussion

12:25 pm	Opportunity for Public Comment
12:30 pm	Lunch
1:30 pm	Discussion of Measurement Gap Areas and Prioritization Criteria <i>Jesse Pines</i> <i>Ashlie Wilbon</i> <i>Margaret Samuels-Kalow</i> <i>Arjun Venkatesh</i> <ul style="list-style-type: none">• Review of Measure Gaps and Concepts• Prioritization Criteria Discussion
2:45 pm	Break
3:00 pm	Breakout Groups: Prioritization of Measure Gaps and Concepts
4:00 pm	Breakout Groups: Report-Out <i>Margaret Samuels-Kalow</i> <i>Arjun Venkatesh</i>
4:50 pm	Opportunity for Public Comment
4:55 pm	Next Steps, Summary of the Day <i>Ameera Chaudhry</i> <i>Margaret Samuels-Kalow</i> <i>Arjun Venkatesh</i>
5:00 pm	Adjourn

Participant Instructions – Day 2

Follow the instructions below 15 minutes prior to the scheduled start time.

1. Direct your web browser to the following URL:
<https://cc.callinfo.com/r/1tmdpzu1887f2&eom>.
2. Please register for the meeting and click “Register Now.”
3. Dial 800-768-2983 and enter passcode **1907430**.

Day 2 Meeting Objectives: January 29, 2019, 8:30am- 2pm

- Understand the key challenges with developing chief complaint based measures
- Develop criteria-specific guidance for developing chief complaint eMeasures
- Provide recommendations to advance the standardization and implementation of chief complaint-based measures

8:00 am	Breakfast
8:30 am	Welcome, Purpose and Goals of the Day, Recap Day 1 Key Takeaways
8:50 am	Challenges with Chief Complaint Measurement and Development <ul style="list-style-type: none">• Review of previously-endorsed measures based on chief complaints <i>Jean Luc Tilly</i>

Ashlie Wilbon
Margaret Samuels-Kalow
Arjun Venkatesh

9:30 am Chief Complaint eMeasure Guidance and Application of the NQF Evaluation Criteria to Chief Complaint-Based Measurement

Ashlie Wilbon
Margaret Samuels-Kalow
Arjun Venkatesh

- Overview of eQMs
- Evidence
- Reliability and Validity

10:15 am Break

9:45 am Application of the NQF Evaluation Criteria to Chief Complaint-Based Measurement (continued)

Jean-Luc Tilly
Margaret Samuels-Kalow
Arjun Venkatesh

- Feasibility
- Usability and Use

11:25am Final Prioritization of Measure Gaps and Concepts

11:55 am Opportunity for Public Comment

12:00 pm Lunch

12:30 pm Recommendations for Advancing Standardization, Measurement Development, and Implementation of Chief Complaint Measures

Jesse Pines
Ashlie Wilbon
Margaret Samuels-Kalow
Arjun Venkatesh

1:40 pm Recap of Days 1 and 2
Margaret Samuels-Kalow
Arjun Venkatesh

1:50 pm Public Comment

1:55 pm Next Steps
Ameera Chaudhry

2:00 pm Adjourn