

# Chief Complaint-Based Quality of Emergency Care Committee

The Chief Complaint-Based Quality of Emergency Care project previously conducted a roster comment period from August 27 to September 11, 2018. Since then, NQF has filled the gap it previously noted in the following areas: consumer/patient/caregiver representation, urgent care/retail health/telemedicine clinicians with chief complaint measurement expertise, informaticists with expertise in chief complaint classification systems, natural language processing, and electronic health records. The proposed additions to the Committee roster are below. Please contact the project team at <a href="mailto:chiefcomplaint@qualityforum.org">chiefcomplaint@qualityforum.org</a> if you have any further questions. Thank you for your interest.

## COMMITTEE MEMBERS

## Steven Horng, MD, MMSc, FACEP

Associate Director of Informatics, Associate Fellowship Director in Clinical Informatics, Beth Israel Deaconess Medical Center, Harvard Medical School Boston, Massachusetts

Dr. Horng is a board certified emergency physician and clinical informatician. He was the principal investigator of the American College of Emergency Physicians (ACEP) sponsored grant to create a national consensus ontology for emergency department chief complaints. Dr. Horng specializes in translational clinical informatics and focuses his research on novel methods of artificial intelligence to improve the quality and efficiency of emergency care. His research and consulting activities focus on translational clinical information retrieval, and targeted decision support. Dr. Horng is dually board-certified in emergency medicine and clinical informatics with degrees in computer science and biomedical informatics.

## **David Morrill**

Volunteer, Vestibular Disorders Association/American Heart and Stroke Association Dedham, Maine

David Morrill is a volunteer at the Vestibular Disorders Association (VEDA) and the American Heart and Stroke Association. Five years ago, Mr. Morrill suffered a stroke and was caused further harm due to a diagnostic error. Since then, he has become an outspoken advocate for people who have been caused further harm due to diagnostic medical errors or who have been misdiagnosed. Mr. Morrill is a current board chairperson and co-writer for VEDA's Ambassador Program which engages patients and professionals in raising awareness about vestibular disorders within their communities and social networks.

Chief Complaint-Based Quality of Emergency Care Proposed Roster

The final approval of this roster is contingent upon the proposed roster commenting period: 10/3/2018 to 10/10/2018. Comments should be submitted via email to chiefcomplaint@qualityforum.org

## David Thompson, MD, FACEP

Chief Executive Officer, Health Navigator LLC LaGrange, Illinois

Dr. Thompson, an emergency medicine physician and founder/CEO of Health Navigator, LLC, has over 20 years of experience working in telehealth and clinical informatics. He is the principal architect of the Health Navigator clinical vocabulary, natural language processing engine, and decision-support tools. He has developed a comprehensive set of telephone triage protocols for adult and women's health that are used in medical call centers and doctors' offices worldwide. Dr. Thompson has authored or led clinical content development used in artificial intelligence, symptom checker, health bot, consumer engagement, and telemedicine applications. He is a Fellow in the American College of Emergency Physicians and is currently a part-time faculty attending in the Northwestern Memorial Hospital Emergency Department.

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