



Common Formats for Patient Safety Data Expert Panel (New Appointments)

Newly Proposed Committee Member

Lisa McGiffert

Co-founder, Patient Safety Action Network
Austin, TX

Lisa McGiffert is a co-founder of the Patient Safety Action Network, a nonprofit coalition focused on and with patients to raise awareness and to create accountability and transparency for safer healthcare. The network continues the work of the Safe Patient Project, including prevention of health care-acquired infections and medical errors, medical board oversight of physicians, medication safety, and the safety of medical implants and prescription drugs.

McGiffert is the former Director of the Safe Patient Project, a project of Consumer Reports Advocacy (formerly Consumers Union). This national project covered state and federal policies to end medical harm and raised public awareness about the problem. Beginning in 2003, she directed a campaign that developed a model law and led efforts in states to pass laws requiring publication of hospital-acquired infection rates and raise. This highly successful effort resulted in most states and Medicare requiring infection reporting. Past policy work includes an investigation into the status of patient safety 10 years after To Err Is Human; improving information available about disciplined doctors on medical board websites; a petition and legislation in California to require doctors on probation to inform their patients about their license status; seeking to reduce antibiotic resistant infections and antibiotic overuse; and working to improve the safety of medical implants, including calling on hip/knee implant makers to warranty their products.

McGiffert's leadership includes collaboration with individuals who have experienced medical harm and their loved ones. For more than 15 years, they collectively worked as a national network to change and improve patient safety policies. Individual activists work on local, state, and national patient safety efforts; serve on advisory committees; and write and speak on health care safety. Consumer Reports provided a communications network, technical support, and convened annual group meetings.

McGiffert routinely speaks on patient safety issues at conferences and with the media. She lends her expertise on many state and national advisory committees, including NQF's Patient Safety Committee, the Council for Outbreak Response (CORHA), and CDC's HICPAC.

In 2015, she was listed on Modern Healthcare's 100 Most Influential People in HealthCare, and was given the Ben Shimberg Award by the Citizens Advocacy Center for her work on physician accountability. In 2016, 2017, and 2018, she was named by Becker's Hospital Review as one of 50 experts leading the

Common Formats for Patient Safety Proposed Roster

The final approval of this roster is contingent upon the proposed roster commenting period: 04/13/2020 to 04/17/2020. Comments should be submitted via email to commonformats@qualityforum.org.

field of patient safety. In 2018, she was awarded the Lewis Blackman Patient Advocate award, the Peggy Lillis Foundation Advocate Award, and named a “Hero of the Week” by The Bleeding Edge documentary film.

From 1991-2003, McGiffert directed advocacy for Consumers Reports on the full array of health issues in Texas including access to care, health system reform, health insurance, physician and hospital regulation, and measuring quality of care. Prior to joining Consumer Reports, Lisa was a Policy Analyst/Legislative Director for the Texas Senate Committee on Health and Human Services where, for seven years, she was actively involved in the development and implementation of state policies.

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