



## COMPOSITE MEASURES GUIDANCE REASSESSMENT EXPERT PANEL

### **John D. Birkmeyer, MD**

*Professor of Surgery & Director, Center for Healthcare Outcomes & Policy*

Dr. Birkmeyer, a graduate of Harvard Medical School, completed his General Surgery residency and fellowship in health services research at Dartmouth. He joined the Dartmouth faculty in 1996 and moved to University of Michigan in 2004 as the George D. Zuidema Professor of Surgery and Director of the Center for Healthcare Outcomes & Policy. He is an internationally recognized expert in performance measurement and strategies for reducing variation in hospital quality and costs. He has served in advisory roles for the Centers for Medicare and Medicaid Services (CMS) and the American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP<sup>®</sup>). He was elected to the Institute of Medicine of the National Academy of Sciences in 2006.

### **Dale Bratzler, DO, MPH**

*Chief Quality Officer, Oklahoma University Health Sciences Center*

Dale Bratzler is a Professor and Associate Dean in the College of Public Health, and a Professor of Medicine at the University of Oklahoma Health Sciences Center. He has recently assumed the role of Chief Quality Officer for the Oklahoma University (OU) Physicians Group. Dr. Bratzler has worked in the field of healthcare quality measurement and improvement for many years. For many years he has worked on the development and maintenance of national performance measures used to profile and publicly report metrics on quality of inpatient and outpatient healthcare.

### **James Chase, DO, MPH**

*President, Minnesota Community Measurement*

Jim Chase is the President of Minnesota Community Measurement (Community Measurement), a non-profit organization whose mission is to improve health by publicly reporting information on health care quality. Over the last eight years, Community Measurement has grown to be one of the leading health care reporting organizations in the country and has pioneered measures using clinic data from medical records and patient reported data on health status. Community Measurement reports 76 measures on chronic and preventive care, procedural specialist care, hospital care, health information technology, patient experience, and cost. Community Measurement reports results on over 670 physician practice sites in Minnesota and surrounding communities.

Jim has over twenty-five years of experience in health care management including eight years as Director of Health Purchasing for the government programs administered by the Minnesota Department of Human Services. Jim is the Past Chair of the Network of Regional Healthcare Improvement, a group of leading regional health initiatives working to improve the quality and value of health in their communities. Jim also serves on the boards of the Institute of Clinical Systems Improvement and Apple Tree Dental. Jim holds a Master's Degree in Healthcare Administration from the University of Minnesota and taught from 1987 until 2007 in the School's ISP Health Administration Program.



**Elizabeth DeLong, PhD**

*Professor and Chair, Biostatistics & Bioinformatics Dept., Duke University Medical Center*

Dr. DeLong is Professor and Chair, Department of Biostatistics and Bioinformatics, Duke University Medical Center. Her research interests are in cardiovascular outcomes and quality-of-care, with emphasis on risk adjustment methodology, risk prediction models, provider profiling, and performance metrics. With more than 20 years of biostatistics, clinical research, and bioinformatics experience, her responsibilities have included administrative and data analytic functions, as well as statistical methods development. She is currently the Principal Investigator for the analysis center of ASCERT, a unique collaboration between two professional societies to study comparative effectiveness of coronary artery bypass surgery relative to percutaneous coronary intervention for stable coronary artery disease.

**Nancy Dunton, PhD, FAAN**

*Research Prof. and Director, University of Kansas Medical Center, School of Nursing*

Nancy Dunton is a Research Professor in the School of Nursing at the University of Kansas Medical Center. She has been the principal investigator of the National Database of Nursing Quality Indicators<sup>®</sup> since 1998. Dunton has served on national advisory committees regarding indicator development for NQF and CMS. She has made numerous presentations and authored numerous publications. Dunton received her PhD in Sociology from the University of Wisconsin-Madison. She was inducted as an honorary fellow of the American Academy of Nursing in 2011

**Elizabeth Goldstein, PhD**

*Director, Division of Consumer Assessment and Plan Performance, Centers for Medicare & Medicaid Services*

Liz Goldstein is the Director of the Division of Consumer Assessment and Plan Performance at the Centers for Medicare & Medicaid Services (CMS). Since 1997 she has been working on the development and implementation of CAHPS (Consumer Assessment of Healthcare Providers and Systems) Surveys in a variety of settings, including health and drug plans, hospitals and home health agencies. She is responsible for all of the Medicare CAHPS surveys, the Part C plan ratings, the star ratings for Medicare Advantage quality bonus payments, Medicare HEDIS data collection, Part D enrollment analyses, and consumer testing for CMS quality tools. In addition to her work at CMS, she has conducted research and has published articles related to patient experience surveys, long-term care, home health care, comparative behavior of for-profit and nonprofit organizations, integrated health care delivery systems, child day care, and substance abuse treatment programs. She received her Ph.D. in economics from the University of Wisconsin in Madison and her B.A. from Wellesley College.

**Sherrie Kaplan, PhD, MPH**

*Assistant Vice Chancellor, Healthcare Measurement and Evaluation*

Dr. Sherrie Kaplan is the Assistant Vice Chancellor for Healthcare Measurement and Evaluation, Professor of Medicine, University of California, Irvine (UCI), School of Medicine and Executive Co-Director, Center for Health Policy Research, UCI. Her work on the application of psychometric techniques to the assessment of performance of varying levels of the healthcare system, from healthcare



organizations to individual physicians, has made her a national expert on this current and controversial topic. She is well known for her work in the development of measures of the quality of technical and interpersonal care, health status and quality of life, and heterogeneity of treatment effects, particularly for vulnerable populations.

**Lyn Paget, MPH**

*Director of Policy and Outreach, Foundation for Informed Medical Decision Making*

Ms. Paget is the Managing Partner of Health Policy Partners, an independent organization dedicated to connecting patient priorities with policy and innovation. For over 25 years, Ms. Paget has worked to enhance the quality of the patient experience in health care. With a focus on information, engagement, and partnership, she has established strategic alliances with government agencies, medical professional societies, consumer advocacy groups, health care quality organizations and policy leaders to create unity around principles for successful innovation and change. As Director of Policy and Outreach at the Informed Medical Decisions Foundation, she directed efforts in advocacy, communications and policy development to support sustainable models of patient centered care and shared decision-making. In this role, she built awareness and fostered collaboration among key stakeholder groups, advocated for new models of reimbursement, promoted quality standards for patient experience measures, and disseminated research results and knowledge to enhance the understanding of the patient's role in medical decision-making. Ms. Paget was instrumental in the development and launch of HealthNewsReview.org – a public access web site designed to evaluate the accuracy and balance of health and medical news stories. She has participated in and led national, state and local initiatives to expand policy and legislative opportunity for sustainable models of patient engagement. She helped established and served as Vice President of the Medical Outcomes Trust, an organization created to promote the routine use of patient-based outcome measures including the SF-36 and other instruments designed to systematically assess health-related quality of life. For several years, she focused in HIV/AIDS prevention working at the AIDS Project Los Angeles and in Washington State where she led a combined city county HIV/AIDS department. Her work in Tacoma received national recognition for innovative approaches to street outreach and education programs. Ms. Paget serves on a number of national and state committees and workgroups to advance the patient's role and involvement in health care. She has a BS in Health Education from the University of Massachusetts and a Masters in Public Health from the University of California, Los Angeles.

**Patrick Romano, MD, MPH**

*Professor, UC Davis School of Medicine*

Dr. Romano is Professor of Medicine and Pediatrics at University of California (UC) Davis School of Medicine. He is a graduate of Princeton University, Georgetown University School of Medicine, and UC Berkeley School of Public Health. He completed training in internal medicine/pediatrics at Case Western Reserve University and health services research at UC San Francisco. His research interests include comparative evaluation of health care outcomes, use of outcomes data to improve care, and the role of health professionals in optimizing quality and safety. For the past 8 years, he has served as Clinical Team Lead for the AHRQ Quality Indicators program.



**David Shahian, MD**

*Professor of Surgery, Harvard Medical School*

Dr. Shahian was a member of the original NQF Composite Measure Steering Committee, he served as Chair of the NQF Evidence Task Force, and he is currently serving his second term as Vice Chair of the NQF Health Professionals Council. Dr. Shahian chairs the STS Workforce on National Databases and STS Quality Measurement Task Force; the latter is responsible for all STS risk models and composite measures. Under Dr. Shahian's leadership, STS has developed 33 new CT surgery risk models and multidimensional composite measures for isolated CABG and isolated aortic valve replacement. Dr. Shahian is Professor of Surgery at Harvard Medical School.

**Steven Wright, PhD**

*Director of Epidemiology, Veterans Health Administration*

Dr. Wright is the Director of Epidemiology and Acting Director of the Office of Performance Measurement, Office of Informatics and Analytics. He is a national leader in the VHA performance management program which has a broad national mission in support of evidence-based, data-driven processes for continuous quality improvement. Dr. Wright provides expert analytic and technical leadership in the management and analysis of the complex and varied healthcare data used to measure the quality of care. He directs the Survey of the Healthcare Experiences of Patient (SHEP), the VHA national program assessing patient's perception of care using the Consumer Assessment of Healthcare Providers and Systems (CAHPS) protocol. He is responsible for the valid collection, management, and analysis of quality data by the national External Peer Review Program (EPRP), which is the primary source of patient clinical data for the VHA performance measurement system.

**Alan Zaslavsky, PhD**

*Professor of Health Care Policy, Harvard University*

Alan M. Zaslavsky, Ph.D., is Professor of Health Care Policy (Statistics) at Harvard Medical School. His statistical research interests include surveys, census methodology, small-area estimation, official statistics, missing data, hierarchical modeling, and applied Bayesian methodology. His research in health care policy centers on measurement of the quality of care provided by health plans and provider organizations through consumer assessments and clinical and administrative data. Among his current major projects are the Consumer Assessments of Healthcare Providers and Systems (CAHPS) survey implementations for the Medicare system and for Accountable Care Organizations and studies comparing clinical and utilization measures in sectors of Medicare.