



Project Overview

- Supported by Peterson and Moore Foundations
- Draws from discussions with private and public stakeholders— clinicians, health systems, patients, life sciences, experts in health data and analytics...
- Identifying how data can support systems improvement methods and approaches

Key Themes

- Healthcare needs to improve—and it can.
- Many factors affect improvement, but data are critical.
- Many challenges limiting data's usefulness

Challenges in providing actionable and meaningful data

- Interoperability and linking data sources
- Providing timely data
- Trust
- Obtaining data from patients

Broader Challenges

- Turning data into information
- Ability to use the data for improvement

Broad Strategies for Moving Forward

- Making data more broadly available in timely manner
- Broaden agreement on technical standards, common data elements, data use, and data practices
- Develop culture, skills and tools to effectively use data

Summary of Feedback

- General supportive of main themes
- Interest in strengthening the suggested strategies
- Emphasized role of patient, such as data meaningful to patients or data following the patient
- Additional considerations on cost data and financial incentives
- Technological and data limitations, especially in hearing from the patient



Discussion

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Reflections and Reactions

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Using Bright Spots Research to Provide More with Less

June 30, 2015
NQF Webinar



Arnold Milstein MD
Professor and Clinical Excellence Research Center Director
Stanford University

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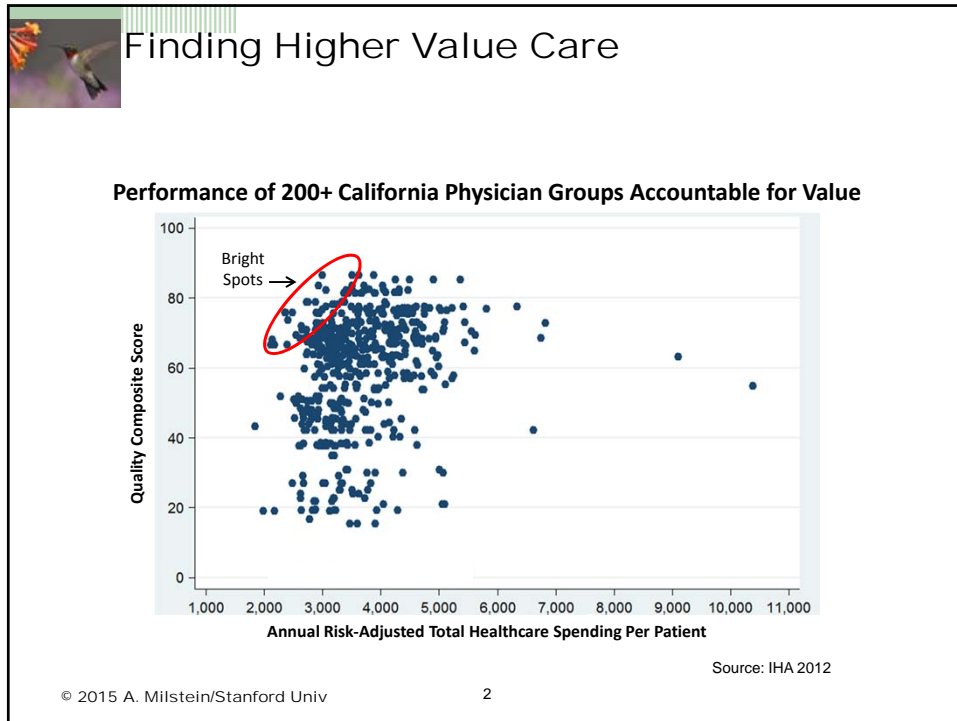
Three Needed Gains in Healthcare Value

- >2% annual growth in quality composite
- 30% lower baseline spending
- 2.5 pp slower long-term annual spending growth




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Features of Primary Care Bright Spots on Main Street USA (15,000 Sites Ranked with Insurer Data)



Heart
Warranting Trust
(24x7, C+C, Gold)



Head
Widening View
(Insourcing, Selectivity,
Close, Closure)




Heft
Team-Focused
(Low Overhead,
Upshifting, Bullpen)

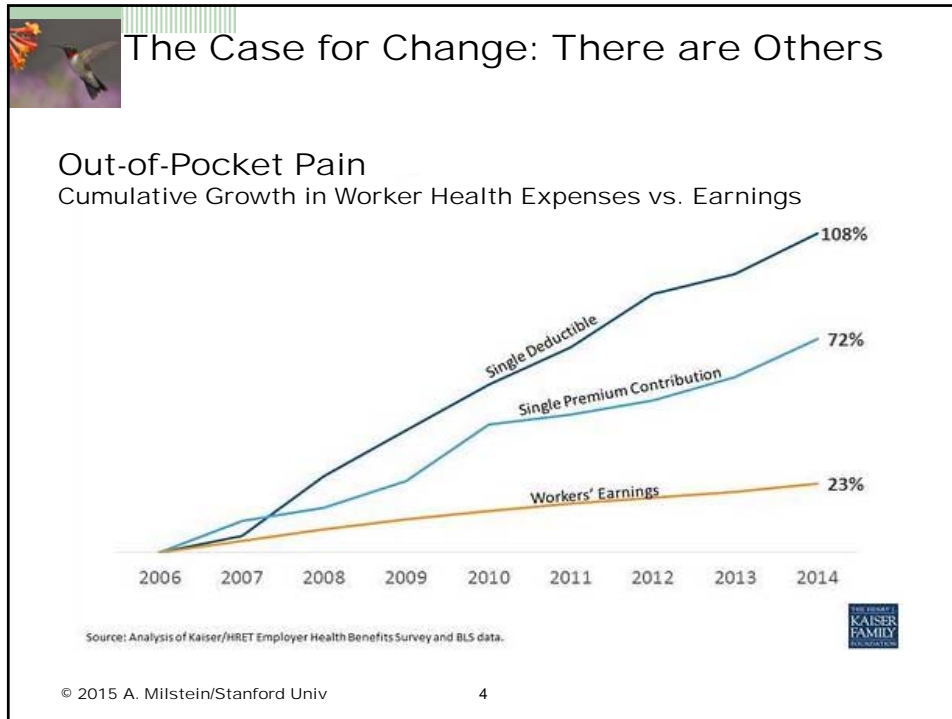
14% Better quality

20% Less annual care spending

Validation and replication next. . .



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Closing Thoughts

- Using value-ranking of clinical micro-systems to inform improvement is feasible
- Much can be done to make ranking on value "better, faster and cheaper"
- How quickly we move is an ethical issue

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How will we know?

Accelerating market transformation through better data

Better information on value of care could transform health care

Episodes: patients and providers able to compare potential referrals

ACOs/Networks: choices based on meaningful measures of value

Addressing data issues highlighted in White Paper will be helpful

Making data interoperable: EHR data can contribute to measures

Making public and private claims data more available

Current measures are inadequate for the long haul

Cost data for private payers essential (progress is slow)

Quality measures remain limited – a few measures of technical quality

Measures that matter to patients and consumers are largely unavailable

- Health outcomes (functional status, quality of life; modifiable health risk)
- “Care experience” (shared decision-making; accessibility; experience)
- Cost to patients/families – for episodes and overall

Better measures: What might we do?

Recognize need to measure across episodes of care

Current initiatives likely to make progress on using existing data

Better measures will require investing in development and testing

Identify and support clinical test beds for new measures

Work with measure developers to refine / develop needed measures

- PROMIS: Quality of life; functional status; symptom levels
- CAHPS: what are the three key measures?
- Shared decision-making? (CollaboRATE)

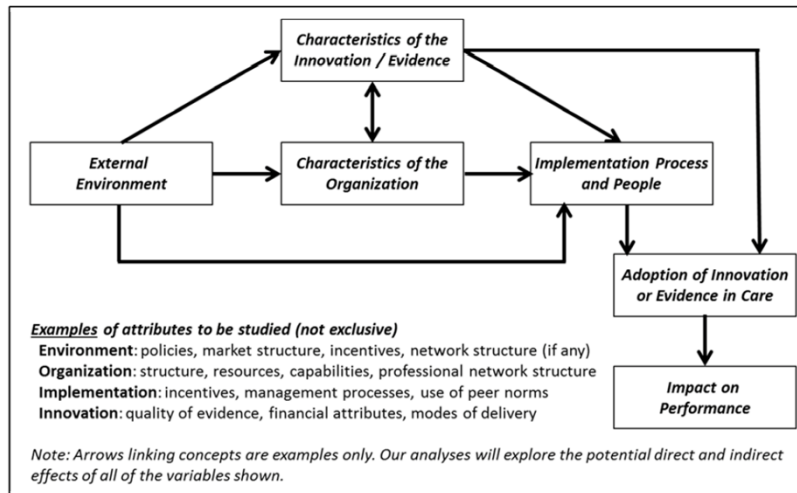
Engage key stakeholders to ensure timely uptake and support

Develop technologies to make measures useful

To providers: help them manage their patients; improve quality

To patients: help them understand and manage their care

The challenge of complexity: Context matters – and how might we know?



Discussion

Refining Recommendations and Strategies

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Discussion Questions

- *What can support data use for improvement by front line providers? Training, tools, technologies?*
- *What are promising strategies to make data more accessible for improvement?*
- *What actions can take advantage of new technologies and data?*

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Next Steps

- Staff will revise white paper based on this feedback.
- White paper finalized on July 31st and disseminated broadly.