NATIONAL QUALITY FORUM

Geriatrics and Palliative Care, Fall 2018 Measure Review Cycle

Standing Committee Orientation
Karen Johnson, Senior Director
Katie Goodwin, Senior Project Manager
Vaishnavi Kosuri, Project Analyst

December 17, 2018

Welcome

Project Team

Karen Johnson
Senior Director

Kathryn Goodwin
Senior Project Manager

Vaishnavi Kosuri
Project Analyst

Agenda for the Call

- Standing Committee Introductions
- Overview of NQF, the Consensus Development Process, and Roles of the Standing Committee, co-chairs, NQF staff
- Overview of NQF's portfolio of Geriatrics and Palliative Care measures
- Review of project activities and timelines
- Overview of NQF's measure evaluation criteria
- Overview of Social Risk
- SharePoint tutorial
- Measure worksheet example
- Next steps

Geriatrics and Palliative Care Standing Committee

Sean Morrison, MD (co-chair)
Deborah Waldrop, PhD, LMSW, ACSW (co-chair)
Margie Atkinson, D Min, BCC
Samira Beckwith, LCSW, FACHE, LHD
Amy Berman, BSN
Eduardo Bruera, MD
Cleanne Cass, DO, FAAHPM, FAAFP
George Handzo, BCC, CSSBB
Arif Kamal, MD, MBA, MHS, FACP, FAAHPM
Kate Lichtenberg, DO, MPH, FAAFP
Kelly Michelson, MD, MPH, FCCM, FAP
Alvin Moss, MD, FACP, FAAHPM
Douglas Nee, Pharm D, MS
Laura Porter, MD
Cindi Pursley, RN, CHPN
Lynn Reinke, PhD, ARNP, FAAN
Amy Sanders, MD, MS,FAAN
Tracy Schroepfer, PhD, MSW
Linda Schwimmer
Christine Seel Ritchie, MD, MSPH
Robert Sidlow, MD, MBA, FACP
Karl Steinberg, MD, CMD, HMDC
Paul Tatum, MD, MSPH, CMD, FAAHPM, AGSF
Gregg VandeKieft, MD, MA
Debra Wiegand, PhD, MBE, RN, CHPN, CCRN, FAHA, FPCN, FAAN

Overview of NQF, the CDP, and Roles

The National Quality Forum: A Unique Role

Established in 1999, NQF is a nonprofit, nonpartisan, membership-based organization that brings together public and private sector stakeholders to reach consensus on healthcare performance measurement. The goal is to make healthcare in the U.S. better, safer, and more affordable.

Mission: To lead national collaboration to improve health and healthcare quality through measurement

- An Essential Forum
- Gold Standard for Quality Measurement
- Leadership in Quality

NQF Activities in Multiple Measurement Areas

- **Performance Measure Endorsement**
  - *550+ NQF-endorsed measures across multiple clinical areas*
  - *15 empaneled standing expert committees*
- **Measure Applications Partnership (MAP)**
  - *Advises HHS on selecting measures for federal programs*
- **National Quality Partners**
  - *Convenes stakeholders around critical health and healthcare topics*
  - *Spurs action: recent examples include antibiotic stewardship, advanced illness care, shared decision making, and opioid stewardship*
- **Measurement Science**
  - *Convenes private and public sector leaders to reach consensus on complex issues in healthcare performance measurement*
    - » Examples include HCBS, rural issues, telehealth, interoperability, attribution, risk-adjustment for social risk factors, diagnostic accuracy, disparities
- **Measure Incubator**
  - *Facilitates efficient measure development and testing through collaboration and partnership*

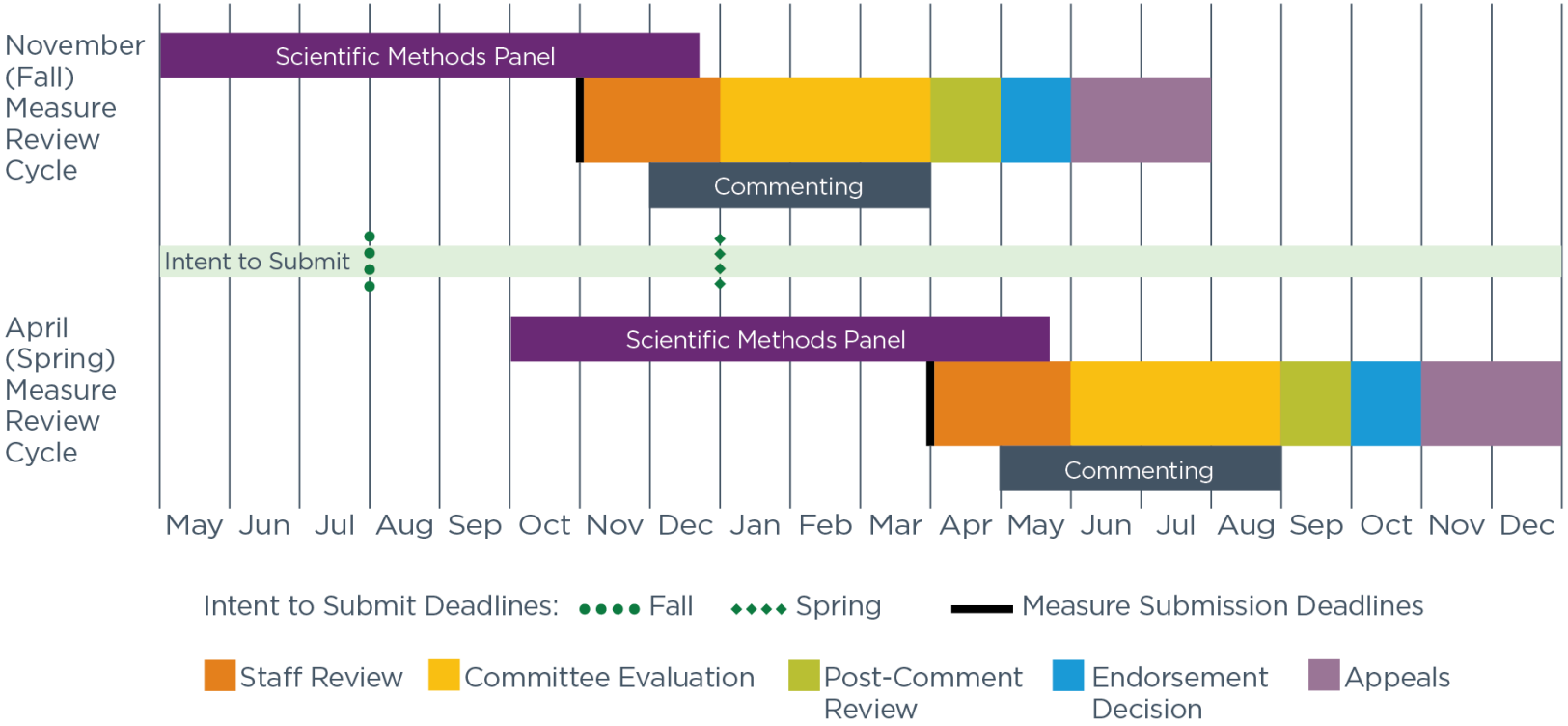
NQF Consensus Development Process (CDP)
6 Steps for Measure Endorsement

- Intent to Submit
- Call for Nominations
- Measure Evaluation
- Public Commenting Period with Member Support
- Measure Endorsement
- Measure Appeals

Measure Review: Two Cycles Per Year

Consensus Development Process:

Two Cycles Every Contract Year



15 New Measure Review Topical Areas

	All Cause Admission/ Readmissions	Behavioral Health	
Cancer	Cardiovascular	Care Coordination	Infectious Disease
Cost and Resource Use	Endocrine	Eyes, Ears, Nose and Throat Conditions	Palliative and End-of Life Care
Gastrointestinal	Genitourinary	Health and Well Being	Musculoskeletal
Neurology	Patient Safety	Pediatrics	Perinatal
Person and Family-Centered Care	Pulmonary and Critical Care	Renal	Surgery

All Cause Admission/ Readmissions	Behavioral Health & Substance Use	Cancer
Cardiovascular	Cost and Efficiency[A]	Geriatric and Palliative Care[B]
Neurology	Patient Experience & Function	Patient Safety[C]
Pediatrics	Perinatal and Women's Health	Prevention and Population Health[D]
Primary Care and Chronic Illness	Renal	Surgery

☐ Denotes expanded topic area

[A] Cost & Efficiency will include efficiency-focused measures from other domains
[B] Geriatric & Palliative Care includes pain-focused measures from other domains
[C] Patient Safety will include acute infectious disease and critical measures
[D] Prevention and Population Health is formerly Health and Well Being

Role of the Standing Committee
General Duties

- Act as a proxy for the NQF multistakeholder membership
- Serve 2-year or 3-year terms
- Work with NQF staff to achieve the goals of the project
- Evaluate candidate measures against the measure evaluation criteria
- Respond to comments submitted during the review period
- Respond to any directions from the CSAC

Role of the Standing Committee
Measure Evaluation Duties

- All members evaluate ALL measures being considered for endorsement
- Evaluate measures against each criterion
  - *Indicate the extent to which each criterion is met and rationale for the rating*
- Make recommendations to the NQF membership for endorsement
- Oversee Geriatrics and Palliative Care portfolio of measures
  - *Promote alignment and harmonization*
  - *Identify gaps*

Role of the Standing Committee Co-Chairs

- Co-facilitate Standing Committee (SC) meetings
- Work with NQF staff to achieve the goals of the project
- Assist NQF in anticipating questions and identifying additional information that may be useful to the SC
- Keep SC on track to meet goals of the project without hindering critical discussion/input
- Represent the SC at CSAC meetings
- Participate as a SC member

Role of NQF Staff

- NQF project staff works with SC to achieve the goals of the project and ensure adherence to the consensus development process:
  - *Organize and staff SC meetings and conference calls*
  - *Guide SC through the CDP and advise on NQF policy and procedures*
  - *Review measure submissions and prepare materials for Committee review*
  - *Draft and edit reports for SC review*
  - *Ensure and facilitate communication among all project participants (including SC and measure developers)*
  - *Facilitate collaboration between different NQF projects*

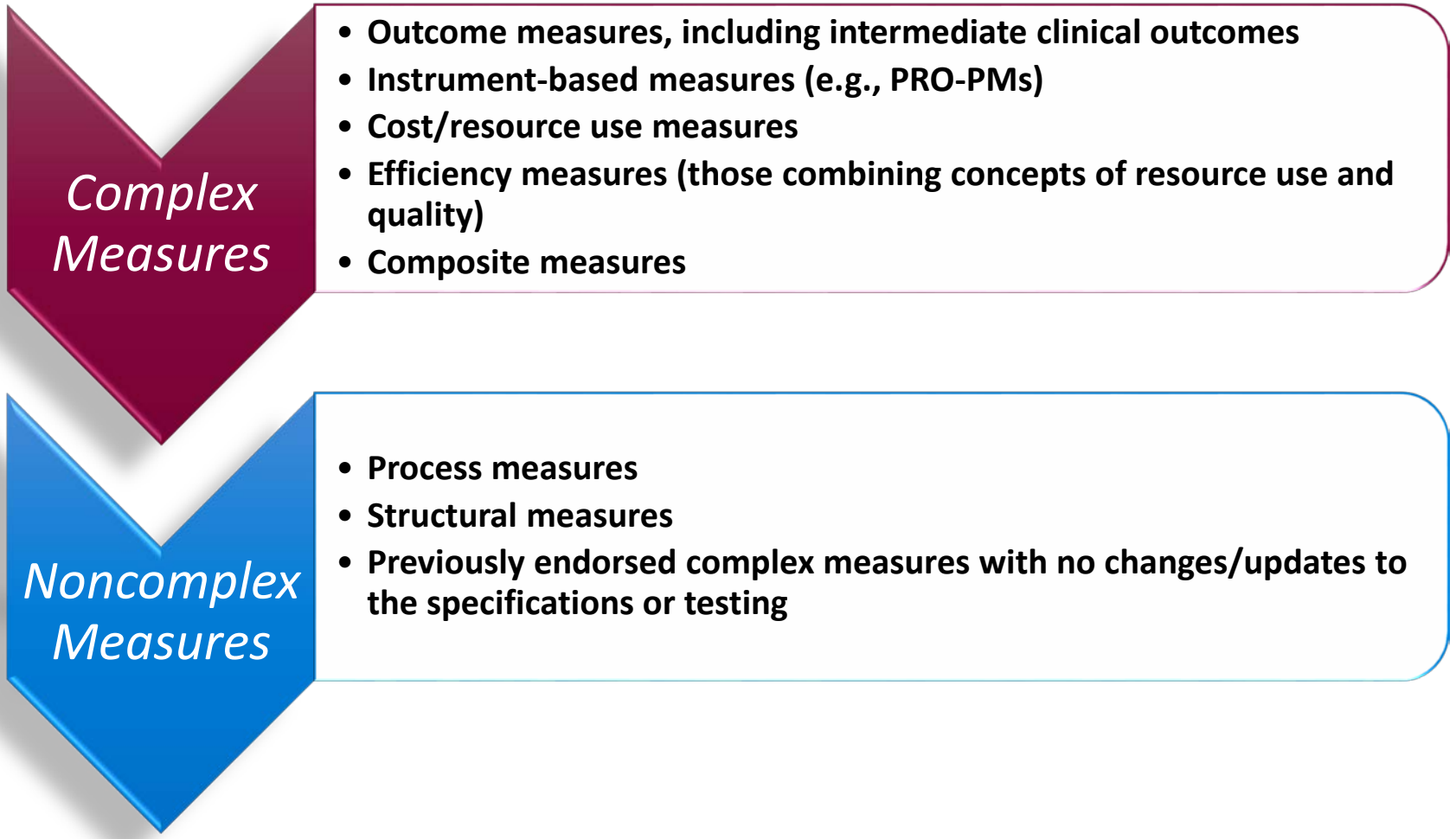
Role of NQF Staff
Communication

- Respond to NQF member or public queries about the project
- Maintain documentation of project activities
- Post project information to NQF's website
- Work with measure developers to provide necessary information and communication for the SC to fairly and adequately evaluate measures for endorsement
- Publish final project report

Role of Methods Panel

- Scientific Methods Panel created to ensure higher-level and more consistent reviews of the scientific acceptability of measures
- The Methods Panel is charged with:
  - *Conducting evaluation of complex measures for the Scientific Acceptability criterion, with a focus on reliability and validity analyses and results*
  - *Serve in advisory capacity to NQF on methodologic issues, including those related to measure testing, risk adjustment, and measurement approaches*
- The Methods Panel evaluation will help inform the standing committee's endorsement decision. The panel will not render endorsement recommendations.

NQF Consensus Development Process (CDP) Measure Evaluation



Questions?

Overview of NQF's Geriatrics and Palliative Care Portfolio

Geriatrics and Palliative Care Portfolio of Measures

- This project will evaluate measures related to geriatrics and palliative care that can be used for accountability and public reporting for all populations and in all settings of care. This project will address topic areas including:
  - *Physical aspects of care*
  - *Psychological and psychiatric aspects of care*
  - *Cultural aspects of care*
  - *Spiritual, religious, and existential aspects of care*
  - *Ethical and legal aspects of care*
  - *Care of the patient at the end of life*
  - *Social aspects of care*
- NQF solicits new measures for possible endorsement
- NQF currently has 40 endorsed measures within this topic area. Endorsed measures undergo periodic evaluation to maintain endorsement – “maintenance”.

Geriatrics and Palliative Care Portfolio of NQF-endorsed measures

Measures undergoing maintenance evaluation in Fall Cycle 2018

- 0167 Improvement in ambulation/locomotion
- 0174 Improvement in bathing
- 0175 Improvement in bed transferring
- 0176 Improvement in management of oral medications
- 0177 Improvement in pain interfering with activity

Activities and Timeline

*All times ET

Meeting	Date/Time
Orientation Call & QA Call	Monday, December 17, 2018, 12-2pm ET
Committee Measure Evaluation Web Meeting	Thursday, February 7, 2019, 1-3pm ET
Committee Measure Evaluation Web Meeting	Tuesday, February 19, 2019, 2-4pm ET
Committee Post-Measure Evaluation Web Meeting	Thursday, February 21, 2019, 1-3pm ET
Committee Post-Comment Web Meeting	Monday, May 13, 2019, 2-4pm ET

Questions?

Measure Evaluation Criteria Overview

NQF Measure Evaluation Criteria for Endorsement

NQF endorses measures for accountability applications (public reporting, payment programs, accreditation, etc.) as well as quality improvement.

- Standardized evaluation criteria
- Criteria have evolved over time in response to stakeholder feedback
- The quality measurement enterprise is constantly growing and evolving—greater experience, lessons learned, expanding demands for measures—the criteria evolve to reflect the ongoing needs of stakeholders

Major Endorsement Criteria *(page 28-29 in the SC Guidebook)*

- **Importance to measure and report**: Goal is to measure those aspects with greatest potential of driving improvements; if not important, the other criteria are less meaningful (**must-pass**)
- **Reliability and Validity-scientific acceptability of measure properties** : Goal is to make valid conclusions about quality; if not reliable and valid, there is risk of improper interpretation (**must-pass**)
- **Feasibility**: Goal is to, ideally, cause as little burden as possible; if not feasible, consider alternative approaches
- **Usability and Use** (**Use** is **must-pass** for maintenance measures): Goal is to use for decisions related to accountability and improvement; if not useful, probably do not care if feasible
- **Comparison to related or competing measures**

Criterion #1: Importance to Measure and Report *(page 31-39)*

1. Importance to measure and report - Extent to which the specific measure focus is evidence-based and important to making significant gains in healthcare quality where there is variation in or overall less-than-optimal performance.

1a. Evidence: the measure focus is evidence-based

1b. Opportunity for Improvement: demonstration of quality problems and opportunity for improvement, i.e., data demonstrating considerable variation, or overall less-than-optimal performance, in the quality of care across providers; and/or

disparities in care across population groups

1c. Quality construct and rationale (composite measures only)

Subcriteron 1a: Evidence *(page 32-38)*

- Outcome measures
  - *Empirical data demonstrate a relationship between the outcome and at least one healthcare structure, process, intervention, or service. If not available, wide variation in performance can be used as evidence, assuming the data are from a robust number of providers and results are not subject to systematic bias.*
- Structure, process, intermediate outcome measures
  - *The quantity, quality, and consistency of the body of evidence underlying the measure should demonstrate that the measure focuses on those aspects of care known to influence desired patient outcomes*
    - » Empirical studies (expert opinion is not evidence)
    - » Systematic review and grading of evidence
      - *Clinical Practice Guidelines – variable in approach to evidence review*
- For measures derived from patient (or family/parent/etc.) report
  - *Evidence should demonstrate that the target population values the measured outcome, process, or structure and finds it meaningful.*
  - *Current requirements for structure and process measures also apply to patient-reported structure/process measures.*

Rating Evidence: Algorithm #1 *(page 35)*

[Screen share Evidence algorithm]

Criterion #1: Importance to measure and report

Criteria emphasis is different for new vs. maintenance measures

New measures	Maintenance measures
• Evidence – Quantity, quality, consistency (QQC) • Established link for process measures with outcomes	**DECREASED EMPHASIS**: Require measure developer to attest evidence is unchanged evidence from last evaluation; Standing Committee to affirm no change in evidence IF changes in evidence, the Committee will evaluate as for new measures
• Gap – opportunity for improvement, variation, quality of care across providers	**INCREASED EMPHASIS**: data on current performance, gap in care and variation

Criterion #2: Reliability and Validity– Scientific Acceptability of Measure Properties (pages 40 – 50)

Extent to which the measure, as specified, produces consistent (reliable) and credible (valid) results about the quality of health care delivery

2a. Reliability (must-pass)

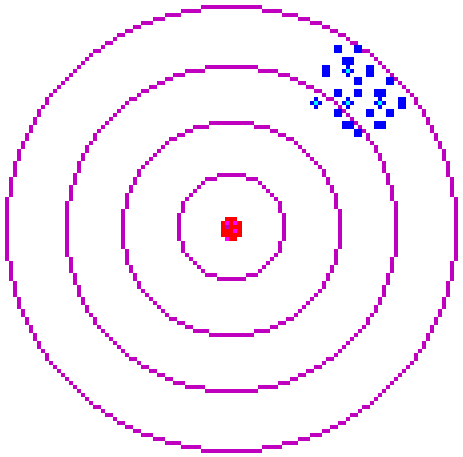
- *2a1. Precise specifications including exclusions*
- *2a2. Reliability testing—data elements or measure score*

2b. Validity (must-pass)

- *2b1. Validity testing—data elements or measure score*
- *2b2. Justification of exclusions—relates to evidence*
- *2b3. Risk adjustment—typically for outcome/cost/resource use*
- *2b4. Identification of differences in performance*
- *2b5. Comparability of data sources/methods*
- *2b6. Missing data*

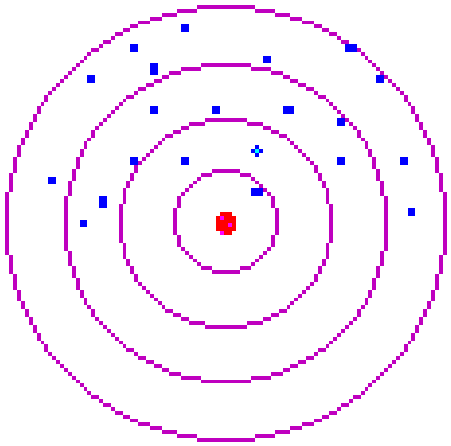
Reliability and Validity *(page 41)*

Assume the center of the target is the true score.



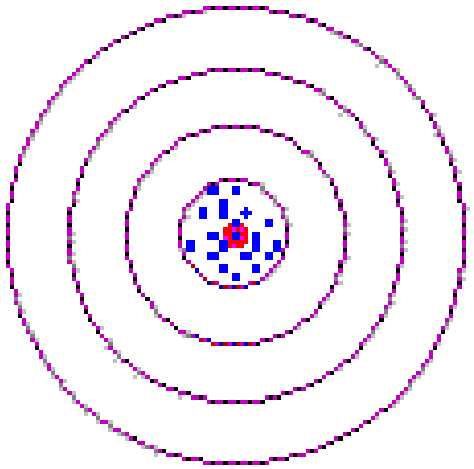
Reliable Not Valid

Consistent, but wrong



Neither Reliable Nor Valid

Inconsistent & wrong



Both Reliable And Valid

Consistent & correct

Evaluating Scientific Acceptability – Key Points *(page 42)*

Empirical analysis to demonstrate the reliability and validity of the measure as specified, including analysis of issues that pose threats to the validity of conclusions about quality of care such as exclusions, risk adjustment/stratification for outcome and resource use measures, methods to identify differences in performance, and comparability of data sources/methods.

Reliability Testing – Key points *(page 43)*

- Reliability of the **measure score** refers to the proportion of variation in the performance scores due to systematic differences across the measured entities in relation to random variation or noise (i.e., the precision of the measure).
  - *Example – Statistical analysis of sources of variation in performance measure scores (signal-to-noise analysis)*
- Reliability of the **data elements** refers to the repeatability/ reproducibility of the data and uses patient-level data
  - *Example – inter-rater reliability*
- Consider whether testing used an appropriate method and included adequate representation of providers and patients and whether results are within acceptable norms
- Algorithm #2

Rating Reliability: Algorithm #2 *(page 44)*

[Screen share Reliability algorithm]

Validity testing *(pages 45-49)*

- Empirical testing
  - *Measure score* – assesses a hypothesized relationship of the measure results to some other concept; assesses the correctness of conclusions about quality
  - *Data element* – assesses the correctness of the data elements compared to a "gold standard"
- Face validity
  - Subjective determination by experts that the measure appears to reflect quality of care
    - » Empirical validity testing is expected at time of maintenance review; if not possible, justification is required.
    - » Requires systematic and transparent process, by identified experts, that explicitly addresses whether performance scores resulting from the measure as specified can be used to distinguish good from poor quality. The degree of consensus and any areas of disagreement must be provided/discussed.

Rating Validity: Algorithm #3 *(page 49)*

[Screen share Validity algorithm]

Threats to Validity

- Conceptual
  - *Measure focus is not a relevant outcome of healthcare or not strongly linked to a relevant outcome*
- Unreliability
  - *Generally, an unreliable measure cannot be valid*
- Patients inappropriately excluded from measurement
- Differences in patient mix for outcome and resource use measures
- Measure scores that are generated with multiple data sources/methods
- Systematic missing or “incorrect” data (unintentional or intentional)

Criterion #2: Scientific Acceptability

New measures	Maintenance measures
• Measure specifications are precise with all information needed to implement the measure	NO DIFFERENCE: Require updated specifications
• Reliability • Validity (including risk-adjustment)	**DECREASED EMPHASIS**: If prior testing adequate, no need for additional testing at maintenance with certain exceptions (e.g., change in data source, level of analysis, or setting) Must address the questions regarding use of social risk factors in risk-adjustment approach

Criterion #3: Feasibility *(pages 50-51)*

Extent to which the required data are readily available, retrievable without undue burden, and can be implemented for performance measurement.

3a: Clinical data generated during care process
3b: Electronic sources
3c: Data collection strategy can be implemented

Criterion #4: Usability and Use *(pages 51-52)*

Extent to which potential audiences (e.g., consumers, purchasers, providers, policymakers) are using or could use performance results for both accountability and performance improvement to achieve the goal of high-quality, efficient healthcare for individuals or populations.

Use (4a) Must-pass for maintenance measures

***4a1: Accountability and Transparency**: Performance results are used in at least one accountability application within three years after initial endorsement and are publicly reported within six years after initial endorsement.*

***4a2: Feedback by those being measured or others**: Those being measured have been given results and assistance in interpreting results; those being measured and others have been given opportunity for feedback; the feedback has been considered by developers.*

Usability (4b)

***4b1: Improvement**: Progress toward achieving the goal of high-quality, efficient healthcare for individuals or populations is demonstrated.*

***4b2: Benefits outweigh the harms**: The benefits of the performance measure in facilitating progress toward achieving high-quality, efficient healthcare for individuals or populations outweigh evidence of unintended negative consequences to individuals or populations (if such evidence exists).*

Criteria #3-4: Feasibility and Usability and Use

Feasibility

New measures	Maintenance measures
• Measure feasible, including eMeasure feasibility assessment	NO DIFFERENCE: Implementation issues may be more prominent

Usability and Use

New measures	Maintenance measures
• Use: used in accountability applications and public reporting	**INCREASED EMPHASIS**: Much greater focus on measure use and usefulness, including both impact and unintended consequences
• Usability: impact and unintended consequences	

Criterion #5: Related or Competing Measures *(pages 52-53)*

If a measure meets the four criteria and there are endorsed/new **related** measures (same measure focus or same target population) or **competing** measures (both the same measure focus and same target population), the measures are compared to address harmonization and/or selection of the best measure.

- 5a. The measure specifications are harmonized with related measures **OR** the differences in specifications are justified.
- 5b. The measure is superior to competing measures (e.g., is a more valid or efficient way to measure) **OR** multiple measures are justified.

Updated Guidance for Measures that Use ICD-10 Coding

- For CY2019 and beyond, reliability testing should be based on ICD-10 coded data.
- Validity testing should be based on ICD-10 coded data
- If providing face validity (FV), both FV of the ICD-10 coding scheme and FV of the measure score as an indicator of quality is required update

eMeasures

- "Legacy" eMeasures
  - *Beginning September 30, 2017 all respecified measure submissions for use in federal programs will be required to the same evaluation criteria as respecified measures – the "BONNIE testing only" option will no longer meet endorsement criteria*
- For all eMeasures: Reliance on data from structured data fields is expected; otherwise, unstructured data must be shown to be both reliable and valid

Evaluation Process

- **Preliminary analysis (PA)**: To assist the Committee evaluation of each measure against the criteria, NQF staff and Methods Panel (if applicable) will prepare a PA of the measure submission and offer preliminary ratings for each criterion.
  - *The PA will be used as a starting point for the Committee discussion and evaluation*
  - *Methods Panel will complete review of Scientific Acceptability criterion for complex measures*
- **Individual evaluation**: Each Committee member will conduct an in-depth evaluation on all measures under review
  - *Each Committee member will be assigned a subset of measures for which they will serve as lead discussant in the evaluation meeting*

Evaluation Process

- **Measure evaluation and recommendations at the in-person/web meeting**: The entire Committee will discuss and rate each measure against the evaluation criteria and make recommendations for endorsement.
- **Staff will prepare a draft report** detailing the Committee's discussion and recommendations
  - *This report will be released for a 30-day public and member comment period*
- **Post-comment call**: The Committee will re-convene for a post-comment call to discuss comments submitted
- **Final endorsement decision by the CSAC**
- **Appeals (if any)**

Questions?

Social Risk Overview

Background

- NQF conducted a two-year trial period from 2015-2017. During this time, adjustment of measures for social risk factors was no longer prohibited
- The NQF Board of Directors reviewed the results of the trial period and determined there was a need to launch a new social risk initiative
- As part of the Equity Program, NQF will continue to explore the need to adjust for social risk
- Each measure must be assessed individually to determine if SDS adjustment is appropriate (included as part of **validity** subcriterion)
- The Standing Committee will continue to evaluate the measure as a whole, including the appropriateness of the risk adjustment approach used by the measure developer
- Efforts to implement SDS adjustment may be constrained by data limitations and data collection burden

Standing Committee Evaluation

- The Standing Committee will be asked to consider the following questions:
  - *Is there a conceptual relationship between the SDS factor and the measure focus?*
  - *What are the patient-level sociodemographic variables that were available and analyzed during measure development?*
  - *Does empirical analysis (as provided by the measure developer) show that the SDS factor has a significant and unique effect on the outcome in question?*
  - *Does the reliability and validity testing match the final measure specifications?*

Questions?

SharePoint Overview

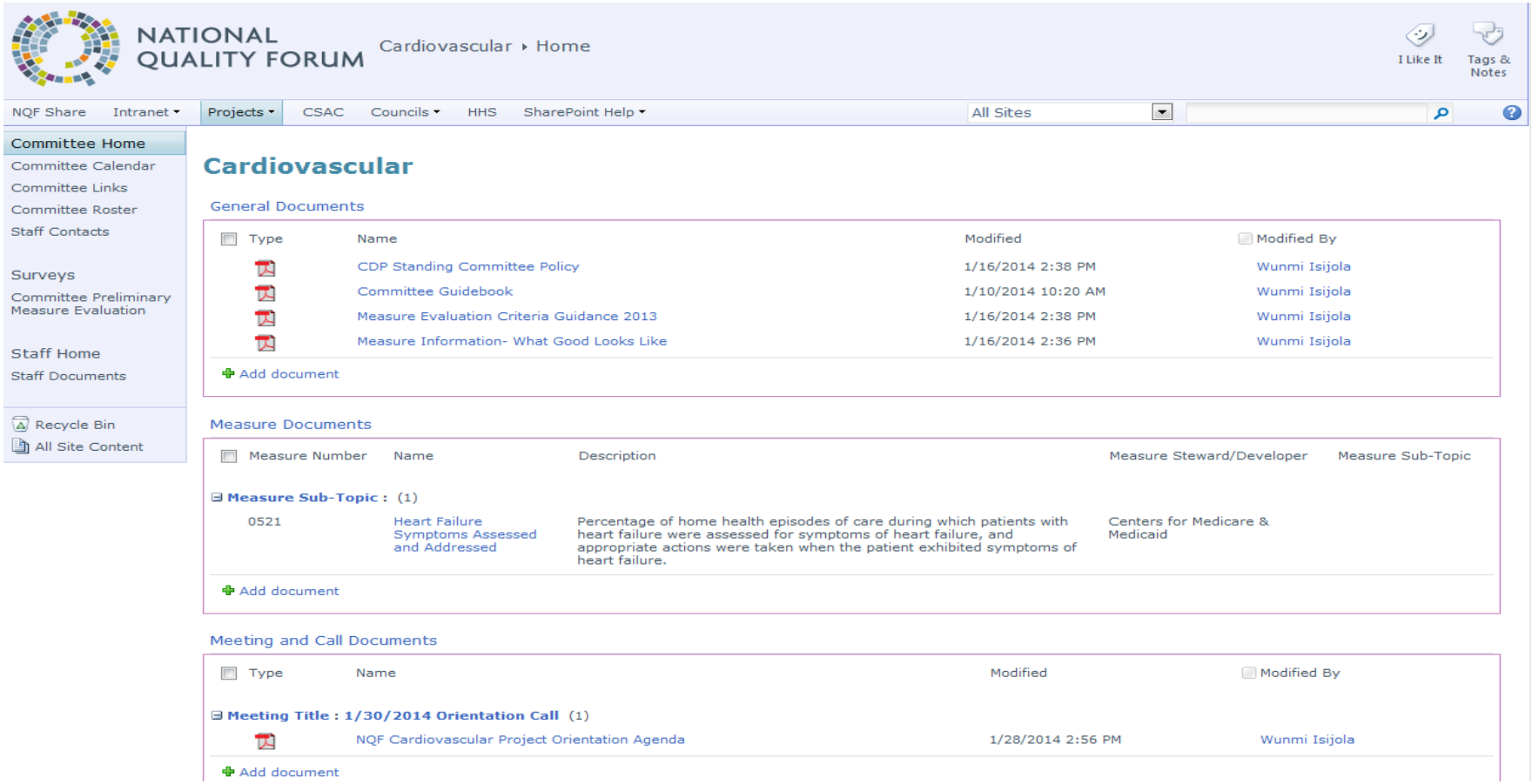
SharePoint Overview

http://share.qualityforum.org/Projects/Geriatric%20and%20Palliative%20Care/SitePages/Home.aspx

- Accessing SharePoint
- Standing Committee Policy
- Standing Committee Guidebook
- Measure Document Sets
- Meeting and Call Documents
- Committee Roster and Biographies
- Calendar of Meetings

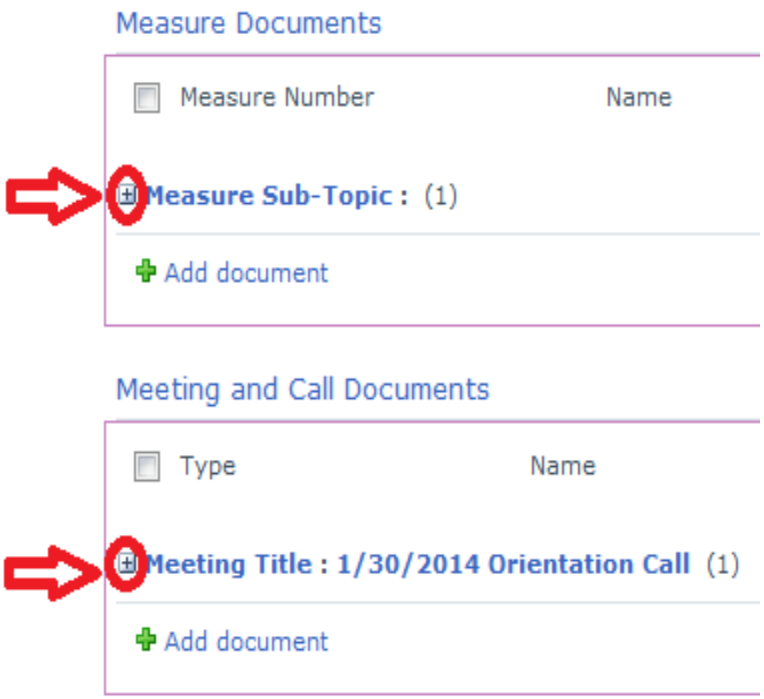
SharePoint Overview

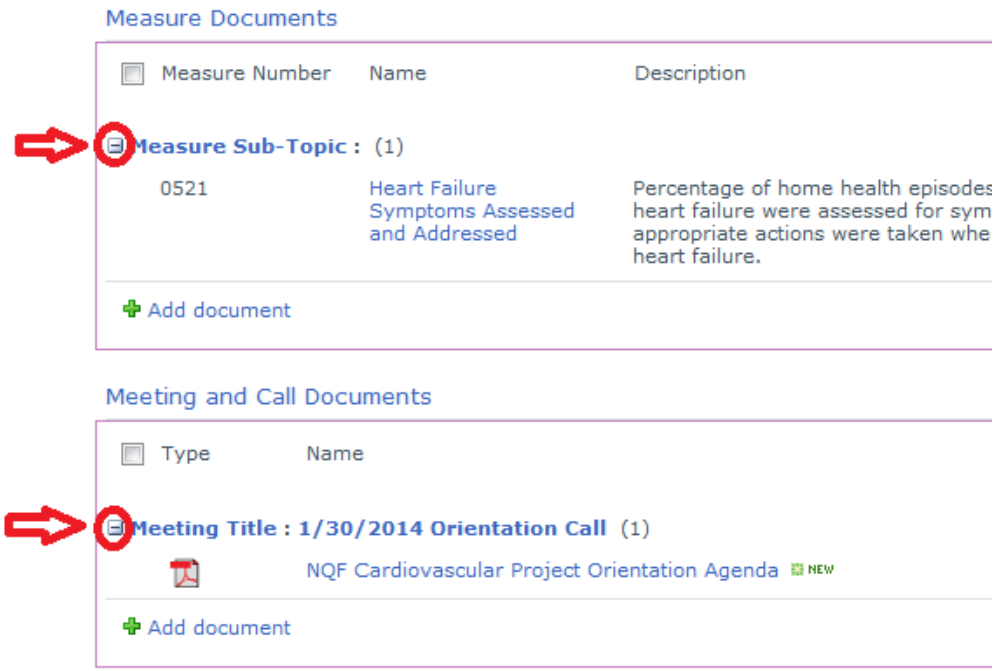
- Screen shot of homepage:



SharePoint Overview

- Please keep in mind:
- + and – signs :





Measure Worksheet and Measure Information

Measure Worksheet

- Preliminary analysis and preliminary ratings
- Member and Public comments
- Information submitted by the developer
  - *Evidence and testing attachments*
  - *Spreadsheets*
  - *Additional documents*

Next Steps

Next Steps

Measure Evaluation Web Meetings

- Thursday, February 7, 2019, 1-3 pm ET
- Tuesday, February 19, 2019, 2-4 pm ET
- Thursday, February 21, 2019, 1-3 pm ET

Project Contact Info

- Email: palliative@qualityforum.org
- NQF phone: 202-783-1300
- Project page: http://www.qualityforum.org/Geriatrics_and_Palliative_Care.aspx
- SharePoint site: http://share.qualityforum.org/Projects/Geriatric%20and%20Palliative%20Care/SitePages/Home.aspx

Questions?


THANK YOU