



Healthcare System Readiness Committee

COMMITTEE CHAIRS

Paul Biddinger, MD – Member

Director, Center for Disaster Medicine, Massachusetts General Hospital/Harvard University
Boston, Massachusetts

Dr. Paul Biddinger holds the MGH Endowed Chair in Emergency Preparedness and is the Director of the Center for Disaster Medicine, and Vice Chairman for Emergency Preparedness in the Department of Emergency Medicine at Massachusetts General Hospital (MGH) in Boston. He is also the Director for Emergency Preparedness at Partners Healthcare. Dr. Biddinger additionally serves as the Director of the Emergency Preparedness Research, Evaluation and Practice (EPREP) Program at the Harvard T. H. Chan School of Public Health, and holds appointments at Harvard Medical School and at the Chan School. Dr. Biddinger serves as a special advisor to the Massachusetts Medical Society's Committee on Preparedness and serves as a medical officer for the MA-1 Disaster Medical Assistance Team (DMAT) in the National Disaster Medical System (NDMS) in the U.S. Department of Health and Human Services (HHS).

Dr. Biddinger is an active researcher in the field of emergency preparedness and has lectured nationally and internationally on topics of preparedness and disaster medicine. He has authored numerous articles and book chapters on multiple topics related to emergency medical services and disaster medicine.

Margaret Weston, MSN, RN, CPHQ – Member

Healthcare Quality Solutions Director, Johnson and Johnson Health Care Systems Inc.
Titusville, New Jersey

Margaret is a registered nurse with a broad base of clinical and policy expertise as well as executive business experience. Prior to joining J&JHCS as Healthcare Quality Solutions Director, West worked in the clinical areas of emergency medicine, care coordination and transitions of care, and cardiothoracic intensive care. She also has an extensive background in healthcare administration as a nurse executive, the owner of a consulting firm, and as a senior executive in healthcare quality. Throughout her career, Margaret has built dynamic and effective teams to promote ongoing performance improvement and continuous learning. She most recently served as the Chief Quality Management Officer for the Pacific Northwest Network of the Veterans Health Administration, overseeing quality programming for a diverse network of eight individual healthcare systems. She has been integrally involved in developing national healthcare policy for the VA, and served on multiple agency committees focused on building quality programming across the country.

COMMITTEE MEMBERS

Scott Aronson, MS

Principal, RPA / Practice Leader - Healthcare, RPA, a Jensen Hughes Company
Plainville, Connecticut

Scott has been working with the healthcare industry since 1994 in emergency management. He has reviewed multiple disasters, including Hurricanes Katrina and Sandy, the 2011 Joplin Tornado, and two fires that took the lives of more than 32 patients. In response to these events, Scott has designed disaster plans for healthcare institutions, ranging from 100 hospitals and 90 nursing homes in Washington to 900+ healthcare facilities in Southern New England. He received his BA in political science/justice studies from the University of New Hampshire and his MS in management with a concentration in homeland security management from St. Joseph College.

Sue Anne Bell, PhD, FNP-BC, NHDP-BC

Assistant Professor, University of Michigan School of Nursing
Ann Arbor, Michigan

Dr. Sue Anne Bell is a nurse scientist at the University of Michigan, with expertise in emergency preparedness and response, community health, and emergency care. Her work focuses on addressing the long-term health effects of disasters on vulnerable populations, developing policy that protects and promotes health in disasters, and the relationship between community resilience, health disparities, and disasters. She currently serves on FEMA's National Advisory Council and recently completed a term on the Emergency Nurses Association's Emergency Preparedness Committee. She is clinically active in disaster response as a nurse practitioner with the National Disaster Medical System.

Emily Carrier, MD, MSc

Senior Manager, Manatt Health
Washington, DC

Emily Carrier, MD, MSc is a senior manager at Manatt Health. Previously, she was division director overseeing a set of alternative payment models at CMMI, and a senior health researcher at Mathematica Policy Research, performing evaluations, quality measure development, and health services research. She completed her residency and chief residency in emergency medicine in the Bellevue/NYU emergency medicine residency, as well as a health services research fellowship at NYU.

Cullen Case, EMMPA, CEM, CBCP, CHEP, SCPM

Program Manager, Radiation Injury Treatment Network (RITN)
Minneapolis, Minnesota

Cullen Case Jr. is the Program Manager for the Radiation Injury Treatment Network (RITN) where he leads the preparedness activities of 80 hospitals, blood donor centers, and cord blood banks preparing for the medical surge from a radiological incident. As the Senior Manager of Logistics and Emergency Preparedness for the National Marrow Donor Program, he is responsible for the delivery of cellular therapy/marrow worldwide, organizational preparedness, crisis response, business continuity, and the exercising of plans. While in the U.S. Army, he managed the logistical response to Hurricanes Bertha and Fran in North Carolina and Hurricane Mitch in Nicaragua.

Barbara Citarella, RN, MS, NHDP-BC

President, RBC Limited
Staatsburg, New York

Barbara Citarella is the founder of the award-winning company RBC Limited, a healthcare and management company specializing in healthcare operations including value based purchasing, strategic planning, leadership retreats, audits, and compliance with regulatory requirements. She was appointed to the NYSDOH VBP Committee on Financial Impact. She is also the only recognized expert in disaster preparedness for the home care and hospice industry. In addition to consulting in all areas of healthcare, RBC Limited has worked extensively with local, state, and federal government agencies, and the private sector with regard to business recovery planning, protection of personnel assets, infection prevention, infrastructure protection, all hazards planning, and the Incident Command System. She was a certified instructor at the Department of Homeland Security's Center for Domestic Preparedness.

Barbara is a professional registered nurse with a master's degree in science, which she obtained from Pace University in New York where she served on the University's Professional Advisory Board for the Lienhard School of Nursing. She is a founding member of the Mu Epsilon Chapter of Sigma Theta Tau, the International Honor Society of Nursing. She is currently on the Mount Saint Mary College Nursing Alumni Advisory Committee.

Katelyn Dervay, PharmD, MPH, BCPS, FASHP – Nominated by member: American Society of Health-System Pharmacists

Pharmacotherapy Specialist - Emergency Medicine, PGY2 Emergency Medicine Residency
Director, Tampa General Hospital
Tampa, Florida

Dr. Dervay completed her doctor of pharmacy degree at University of Florida and her MPH in global disaster management and humanitarian relief at the University of South Florida. Her postgraduate training included a pharmacy practice residency at UF Health Jacksonville Medical Center and an emergency medicine residency at Detroit Receiving Hospital. She is the emergency medicine pharmacist and the emergency medicine residency director at Tampa General Hospital. Dr. Dervay serves as the pharmacy liaison for disaster preparedness for the hospital. She is an adjunct professor at two colleges of pharmacy where she has conducted toxicology, emergency management, and emergency medicine lectures.

Alexander Garza, MD, MPH – Nominated by member: St. Louis Area Business Health Coalition
Chief Quality Officer, SSM Health
St Louis, Missouri

Dr. Garza began his career as an EMT, working in every level of emergency medicine in the Washington Hospital System and elsewhere. He served as a Colonel in the U.S. Army Reserves and has paramedic and flight medic experience; he received numerous awards for his service. He is considered an expert in national security health threats, having written and lectured extensively on the subject, and he was CMO for the U.S. Department of Homeland Security. He served as Associate Dean, Public Health Practice at St. Louis University. Currently, he oversees safety, quality, and clinical outcomes across SSM hospitals.

Jennifer Greene, MA, LPC – Member

Integrated Care Project Manager, Partners Behavioral Health Management
Gastonia, North Carolina

Jennifer oversees the operational implementation of Whole Person Integrated Care throughout the Partners' region. She works to build collaborative relationships for improved healthcare delivery. Jennifer served as part of the team that earned the NC Council of Community Programs' Excellence Award in Crisis Response in 2015 and the NC Outstanding Crisis Intervention Team Partnership Award for 2016. Previously in her logistics work, Jennifer was recognized for efficiency in route design. Jennifer earned a BA in psychology with an industrial organizational emphasis, and holds a MA in mental health counseling with a school counseling concentration. Jennifer is a Licensed Professional Counselor.

Angela Hewlett, MD, MS – Nominated by member: Infectious Diseases Society of America
Associate Professor, University of Nebraska Medical Center
Omaha, Nebraska

Angela Hewlett MD, MS, is Associate Professor of Internal Medicine and Infectious Diseases at the University of Nebraska Medical Center (UNMC). She is also an Associate Professor at the University of Nebraska College of Public Health, Associate Professor in the Department of Orthopaedic Surgery, and Director of the UNMC Infectious Diseases clinic. She serves as Medical Director of the Nebraska Biocontainment Unit. Dr. Hewlett participated in the care of patients with Ebola virus disease in 2014, and has since provided subject matter expertise on the clinical management of patients with Ebola virus disease.

Feygele Jacobs, DrPH, MPH, MS

President and CEO, RCHN Community Health Foundation
New York, New York

Feygele Jacobs has served since 2013 as President and CEO of the RCHN Community Health Foundation. Previously, she was executive vice president of Ryan Community Health Network and its affiliate CenterCare, a health center owned managed care plan. Positions in both New York City's and Boston's public healthcare systems, and a senior administrator at a NYC teaching hospital, round out her experience. Areas of expertise include community health centers, informatics, and CHW/workforce. Feygele earned a DrPH and graduate certificate in public health informatics (University of Illinois-Chicago School of Public Health); and MPH, MS in urban planning (Columbia University.)

Mark Jarrett, MD, MBA, MS – Member

Chief Quality Officer, SVP and Associate Chief Medical Officer, Northwell Health
New Hyde Park, New York

As chief quality officer for Northwell Health, Mark Jarrett, MD, is responsible for system-wide initiatives in quality and safety. He is also Northwell's associate chief medical officer and a professor of medicine at Zucker School of Medicine at Hofstra/Northwell. He is board certified in internal medicine, rheumatology, and geriatrics. Dr. Jarrett earned his medical degree from New York University School of Medicine. He completed his residency in internal medicine at Montefiore Medical Center, and a fellowship at Montefiore/Albert Einstein College of Medicine. Dr. Jarrett also holds an MBA from Wagner College and an MS in medical informatics from Northwestern University.

June Kailes

Disability Policy Consultant, Center for Disability and Health Policy at Western University of Health Sciences
Playa del Rey, California

June Kailes works as Disability Policy Consultant and with the Center for Disability and Health Policy at Western University of Health Sciences. She focuses on building critical, actionable disability practice competencies in healthcare and emergency management through training, planning, writing, and policy analysis. In the emergency world she is known for pioneering work in promoting and moving the field from the vague “special needs” focus to operationalizing an access and functional needs approach, as well as conceiving and implementing use of Functional Assistance Service Teams (FAST). In healthcare, she works with health facilities and health plans.

Matthew Knott, MS, EFO, CFO, CEM, CEMSO, FM – Member

Division Chief, Rockford Fire Department
Rockford, Illinois

Mathew Knott has a bachelor’s degree in geology and a master’s degree in safety from Northern Illinois University. He is a Certified Emergency Manager (CEM) by the International Association of Emergency Managers and an Illinois Professional Emergency Manager (IPEM). He also holds designations as a Chief Fire Officer (CFO), Chief Emergency Medical Services Officer (CEMSO), and Fire Marshal (FM) from the Center for Public Safety Excellence. He is also a Member of the Institution of Fire Engineers (MIFireE) and has completed the Executive Fire Officer (EFO) Program through the National Fire Academy. He holds numerous fire service and law enforcement related certifications in special operations and incident management.

Stacey Kokaram, MPH

Director, Office of Public Health Preparedness, Boston Public Health Commission
Boston, Massachusetts

Stacey Kokaram is the OPHP Director, and in this role, she sets the office strategic direction, which includes the Stephen M. Lawlor Medical Intelligence Center (MIC), the DelValle Institute for Emergency Preparedness, and the Boston Medical Reserve Corps. She has spent the entirety of her professional career advancing public health and healthcare system preparedness in the City of Boston. She has extensive experience supporting preparedness, response, and recovery activities for incidents such as 2009-2010 H1N1 pandemic, the 2013 Boston Marathon bombings, the 2014 ebola outbreak, and the 2015 Boston blizzards.

Steven Krug, MD

Head, Division of Emergency Medicine, Ann & Robert H. Lurie Children's Hospital of Chicago
Chicago, Illinois

Dr Krug is an academic pediatric emergency medicine specialist working in a tertiary care children’s hospital. His primary professional interest resides within emergency readiness for children. Earlier in his career, the focus of his work was the status of day-to-day emergency preparedness for acutely ill and/or injured children under ‘normal operating conditions’. In the aftermath of Hurricane Katrina, Dr. Krug’s focus shifted to what he perceived to be an even greater need, pediatric disaster readiness. He has been fortunate to participate as a member and leader within both the private and public sectors on numerous working groups and advisory committees.

Nicolette Louissaint, PhD

Executive Director, Healthcare Ready
Washington, DC

Nicolette A. Louissaint, PhD, serves as the Executive Director of Healthcare Ready, a nonprofit organization set up in the wake of Hurricane Katrina to ensure that the catastrophic breakdowns in patient access to healthcare would never happen again. In this role, she leads the organization's efforts to build greater healthcare preparedness and response efforts in coordination with the public and private sectors. Her particular areas of interest are biosecurity (especially infectious and emerging diseases) and supply chain complexities. Nicolette holds bachelor's of science degrees in chemical engineering and biological sciences from Carnegie Mellon University. She earned a PhD in pharmacology and molecular sciences, specializing in HIV clinical pharmacology, from Johns Hopkins University School of Medicine. She completed post-doctoral fellowships at the Johns Hopkins University and the American Association for the Advancement of Science. She has been recognized as one of "40 under 40 leaders in minority health" by the National Minority Quality Forum by the Congressional Black Caucus (2016), as a "Leading Woman in Maryland" by *The Daily Record* (2017), and as a finalist for "Program Leader of the Year" by the Disaster Recovery Institute International (2017).

David Marcozzi, MD, MHS-CL, FACEP – Member

Associate Professor of Emergency Medicine, Director of Population Health and Assistant CMO for Acute Care, University of Maryland School of Medicine and University of Maryland Medical Center Baltimore, Maryland

David Marcozzi, MD, is an Associate Professor of Emergency Medicine and Assistant Chief Medical Officer for Acute Care at the University of Maryland Medical Center. Previously, Dr. Marcozzi served in the federal government as a senior leader and subject matter expert on health delivery, emergency care, and emergency preparedness. His federal tenure included serving as the Senior Advisor for Emergency Preparedness and Acute Care within CMS, Director of National Healthcare Preparedness Programs at HHS, and a 3-year detail to the White House National Security Council as the Director of All-Hazards Medical Preparedness Policy.

Glen Mays, PhD, MPH

Professor of Health Systems and Services Research, University of Kentucky College of Public Health Lexington, Kentucky

As the PI of the National Health Security Preparedness Index, Glen Mays has deep expertise in quantitative measurement and analytic methodologies applied to healthcare and public health preparedness systems. He has expertise in the use of large administrative data sources, survey data, and analytic methodologies for measuring delivery system performance in real-world settings. He directs the RWJF-funded Systems for Action research program, which studies mechanisms for aligning medical, social, and public health delivery systems. He also leads the quantitative analysis component of the PCORI-funded ACHIEVE study of hospital care transition programs, which uses claims and survey data on more than 10,000 patients.

James Paturas, MPA – Member
Director, CEPDR, Yale New Haven Health
New Haven, Connecticut

As Director for the Center for Emergency Preparedness and Disaster Response, Mr. Paturas provides leadership and coordination of emergency preparedness, disaster response, and business continuity for each of the YNHHS acute care hospitals and ambulatory/off-site treatment centers located throughout the state. Mr. Paturas also serves as Director of the World Health Organization (WHO) Collaborating Centre for Emergency Preparedness and Disaster Response; and the CT-DPH designated, Center of Excellence for Emergency Preparedness and Disaster Response. Mr. Paturas has over 40 years of experience in hospitals and healthcare and is currently completing a doctorate in health sciences from AT Still University.

Patrick Reilly, MD, FCCP, FACS – Member
Professor of Surgery, University of PA Health System
Philadelphia, Pennsylvania

Dr. Reilly is the Division Chief for Trauma, Surgical Critical Care and Emergency General Surgery at the Perelman School of Medicine at the University of Pennsylvania. He also holds several positions including Vice-Chair of the American College of Surgeons Committee on Trauma (ACS-COT), Chair of the ACS-COT Region Committees, Chair of the Board of Pennsylvania Trauma System Foundation, Recorder and Program Chair of the American Association for the Surgery of Trauma, and past president of the Eastern Association for the Surgery of Trauma.

Dr. Reilly has a strong interest in patient outcomes both within trauma centers but also throughout trauma systems. He has research experience and publications in this domain exploring some of the benefits of the current Trauma System and opportunities to mirror it in other time-sensitive medical conditions.

Marcie Roth
CEO, Partnership for Inclusive Disaster Strategies
Charleston, South Carolina

Marcie Roth is CEO of the Partnership for Inclusive Disaster Strategies, leading national disability inclusive emergency management initiatives. Appointed by President Obama to FEMA in 2009, she served for seven years as Director of the Office of Disability, managing 400 disaster deployments. She has led disability and health organizations since 1996. Her recent publications include *Getting It Wrong: An Indictment with a Blueprint for Getting It Right*, *Disability Inclusive Disaster Risk Reduction*, and *A Resilient Community is One That Includes and Protects Everyone*. Ms. Roth is a Harvard Kennedy School Senior Executive Fellow with a BS in public safety administration.

Lucy Savitz, PhD, MBA – Member
VP, Health Research, Kaiser Permanente Northwest Region
Portland, Oregon

Lucy Savitz has over 30 years of experience in healthcare delivery and health services research. At Kaiser Permanente Northwest, she serves as Vice President for Health Research and Director for the Center for Health Research in Oregon and Hawaii. She has led numerous implementation and

evaluation studies over her career with a focus on quality, safety, and elimination of unwarranted variation (i.e., waste); this applied work has been more recently labeled delivery system science in a learning healthcare system. She is on the Advisory Board for the High Value Healthcare Collaborative and a Board member of the Health Care Systems Research Network.

Jay Taylor, MSgt

EMS Program Manager, Pennsylvania Department of Health
Harrisburg, Pennsylvania

Jay P. Taylor, MSgt USAF Ret., is a Pennsylvania native, and a 22-year veteran of the United States Air Force. He has continuously served in emergency services since 1982 in roles as a volunteer firefighter and EMT, fire prevention inspector, fire protection chief officer, hazardous materials specialist, emergency management specialist, emergency medical service specialist, emergency medical service program manager, and public health preparedness administrator.

Jay is a community mind leader who has life memberships with the Shinglehouse Volunteer Fire Department in Shinglehouse, Pennsylvania, the Air Force Sergeants Association, and the American Legion. Further, Jay is the Pennsylvania representative on the Health & Medical Preparedness Council with the National Association of State EMS Officials.

Mr. Taylor currently serves as the Emergency Medical Service Program Manager for Preparedness and Response with the Pennsylvania Department of Health, Bureau of Emergency Medical Service. Here, Jay provides program oversight of the state's EMS Strike Team Program. This program provides both advanced life support and basic life support ambulances for medical surge and disaster responses to catastrophic incidents within the state as well as nationally through the Emergency Management Assistance Compact (EMAC). Program oversight also includes the state's mobile medical surge capability and coordination among the Emergency Medical Service community, Emergency Management, and Health Care Coalitions across the commonwealth.