NATIONAL QUALITY FORUM

Healthcare System Readiness Web Meeting #9

Debjani Mukherjee, MPH
Jesse Pines, MD
Poonam Bal, MHSA
May Nacion, MPH
Navya Kumar, MPH

May 9, 2019

Agenda

- Roll Call

- Framework Overview

- Finalize the Draft Report

- Next Steps for Readiness

- Opportunity for Public Comment

- Next Steps

Project Staff

- Debjani Mukherjee, MPH, Senior Director

- Jesse Pines, MD, Consultant

- Poonam Bal, MHSA, Senior Project Manager

- May Nacion, MPH, Project Manager

- Navya Kumar, MPH, Project Analyst

Committee Members

- Paul Biddinger, MD *(co-chair)*
- Margaret Weston, MSN, RN, CPHQ *(co-chair)*
- Scott Aronson, MS
- Sue Anne Bell, PhD, FNP-BC, NHDP-BC
- Emily Carrier, MD, MSc
- Cullen Case, EMPA, CEM, CBCP, CHEP, SCPM
- Barbara Citarella, RN, MS, NHDP-BC
- Katelyn Dervay, PharmD, MPH, BCPS, FASHP
- Alexander Garza, MD, MPH
- Jennifer Greene, MA, LPC
- Angela Hewlett, MD, MS
- Feygele Jacobs, DrPH, MPH, MS

- Mark Jarrett, MD, MBA, MS
- June Kailes, MSW
- Matthew Knott, MS, EFO, CFO, CEM, CEMSO, FM
- Stacey Kokaram, MPH
- Steven Krug, MD
- Nicolette Louissaint, PhD
- David Marcozzi, MD, MHS-CL, FACEP
- Glen Mays, PhD, MPH
- James Paturas, MPA
- Patrick Reilly, MD
- Marcie Roth
- Lucy Savitz, PhD, MBA
- Jay Taylor, MSgt

Finalizing the Measurement Framework

Framework for Healthcare System Readiness

Scope:

- Focus on the quality measurement of healthcare delivery by the healthcare system prior to, during, and after emergencies and disasters.

Purpose:

- To serve as a conceptual framework and guidance for future development of readiness measures

- To facilitate systematic prioritization of measures and/or measurement areas

Framework Definitions

- **Measure concept** is an idea for a measure (or a description of an existing or potential assessment tool or instrument) that includes a description of the measure, including planned target and population.

- **Measure** is a fully developed metric that includes detailed specifications and may have undergone scientific testing.

Discussion Questions

Goal for Discussion: Come to a common consensus on each major section of the report

- Does each section provide an accurate representation of the Committee discussion?

Guiding Principles

The "Why"	The driver behind the development of measure concepts and performance measures for healthcare system readiness
The "What"	Person-Centered Capacity- and Capability-Focused Available and Accessible Maintenance of Health
The "Where"	Care Beyond Hospitals Scalability Geographical Considerations Healthcare System Size Considerations
The "How"	Communication Among Entities Preparing for the Known and Unknown Maintenance of Readiness Ongoing Measurement

Domain	Subdomain
Staff	Staff Safety Staff Capability Staff Sufficiency Staff Training Staff Support
Stuff	Pharmaceutical Products Durable Medical Equipment Consumable Medical Equipment and Supplies Nonmedical Supplies
Structure	Existing Facility Infrastructure Temporary Facility Infrastructure Hazards-Specific Structures
Systems	Emergency Management Program Incident Management Communications Healthcare System Coordination Surge Capacity Business Continuity Population Health Management

Healthcare System Operationalization of Measure Concepts

How do we tie measure concepts into daily activities within a healthcare entity to achieve the appropriate level of readiness?

- Does the approach provided in the report suffice?

Next Steps for Readiness

Discussion Questions

- Does the "Next Steps" section of the report address the focus areas for future work?

- What other recommendations do you have for our future efforts in this area beyond the framework?

- Who should take lead on moving this framework forward?

- How can the measures be translated in to a population health and safety perspective?

Opportunity for Public Comment

Project Next Steps

Final Framework Report

- Due to CMS by June 13, 2019

Project Information

- Email: readiness@qualityforum.org

- Phone: 202-783-1300

- Project page http://www.qualityforum.org/Healthcare_System_Readiness.aspx

- SharePoint page http://share.qualityforum.org/Projects/Healthcare_System_Readiness/SitePages/Home.aspx