Healthcare System Readiness Web Meeting #8

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Agenda

- Roll Call

- Framework Overview

- Committee Discussion

- Opportunity for Public Comment

- Next Steps

Project Staff

- Debjani Mukherjee, MPH, Senior Director

- Poonam Bal, MHSA, Senior Project Manager

- May Nacion, MPH, Project Manager

- Navya Kumar, MPH, Project Analyst

- Jesse Pines, MD, Consultant

Committee Members

- Paul Biddinger, MD *(co-chair)*
- Margaret Weston, MSN, RN, CPHQ *(co-chair)*
- Scott Aronson, MS
- Sue Anne Bell, PhD, FNP-BC, NHDP-BC
- Emily Carrier, MD, MSc
- Cullen Case, EMPA, CEM, CBCP, CHEP, SCPM
- Barbara Citarella, RN, MS, NHDP-BC
- Katelyn Dervay, PharmD, MPH, BCPS, FASHP
- Alexander Garza, MD, MPH
- Jennifer Greene, MA, LPC
- Angela Hewlett, MD, MS
- Feygele Jacobs, DrPH, MPH, MS

- Mark Jarrett, MD, MBA, MS
- June Kailes, MSW
- Matthew Knott, MS, EFO, CFO, CEM, CEMSO, FM
- Stacey Kokaram, MPH
- Steven Krug, MD
- Nicolette Louissaint, PhD
- David Marcozzi, MD, MHS-CL, FACEP
- Glen Mays, PhD, MPH
- James Paturas, MPA
- Patrick Reilly, MD
- Marcie Roth
- Lucy Savitz, PhD, MBA
- Jay Taylor, MSgt

Framework Overview

Framework for Healthcare System Readiness

Scope:

- Focus on the quality measurement of healthcare delivery by the healthcare system prior to, during, and after emergencies and disasters.

Purpose:

- To serve as a conceptual framework and guidance for future development of readiness measures

- To facilitate systematic prioritization of measures and/or measurement areas

Meeting Objective

- To finalize preliminary domains, subdomains, and measure concepts of the measurement framework prior to public comment
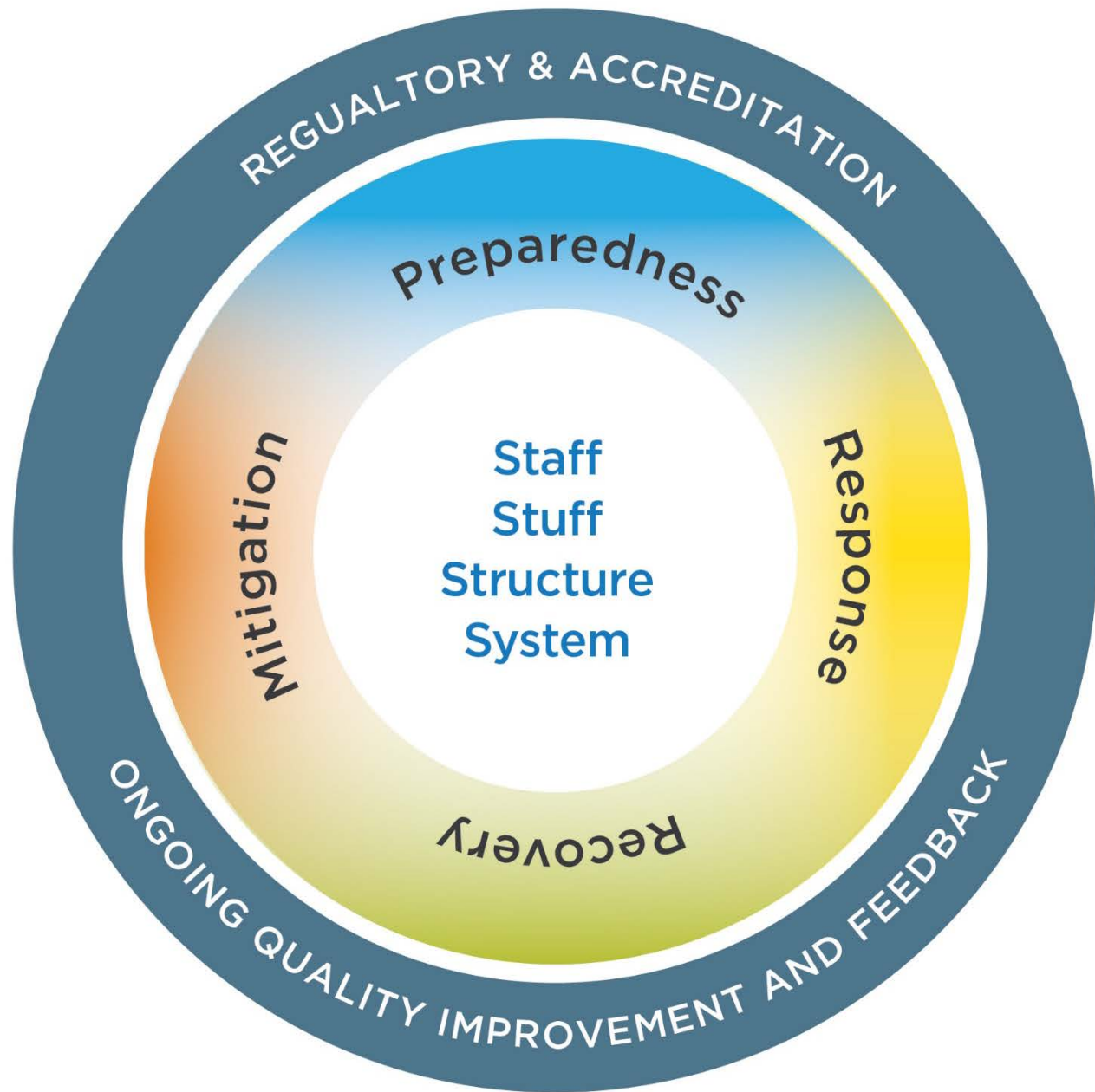
Guiding Principles

Guiding Principles

The "What"	Person-Centered Capacity- and Capability-Focused Availability and Accessibility Maintenance of Health
The "Where"	Care Beyond Hospitals Scalability Geographical Considerations Healthcare System Size Considerations
The "How"	Communication Among Entities Preparing for the Known and Unknown Maintenance of Preparedness Post-Event Measurement

Discussion Question

- Have we accurately captured the guiding principles for this framework?

Measurement Framework

Framework Subdomains

Discussion Questions–Subdomains

Goal for Discussion: Come to a common consensus on the subdomains under each domain

- Are the subdomains an accurate representation of the Committee discussion?

*Note: Subdomains have been slightly altered due to Committee comments

Domain	Subdomain
Staff	Staff Safety Staff Capability Staff Sufficiency Staff Training Staff Support
Stuff	Pharmaceutical Products Durable Medical Equipment Consumable Medical Equipment and Supplies Non-Medical Supplies
Structure	Existing Facility Infrastructure Temporary Facility Infrastructure Hazards-Specific Structures
Systems	Emergency Management Program Incident Management Communications Healthcare System Coordination Surge Capacity Incident -Specific Capabilities Business Continuity Crisis Standards of Care

Discussion Questions–Subdomains

Goal for Discussion: Come to a common consensus on the subdomains under each domain

- Are the subdomains an accurate representation of the Committee discussion?

*Note: Subdomains have been slightly altered due to Committee comments

Measure Concepts

Discussion Questions –Measure Concepts

Goal for Discussion: Come to a common consensus on the measure concepts under each subdomain

- Are the measure concepts an accurate representation of the Committee discussion?

- Are the measure concepts regarding 'just-in-time' training sufficient to cover the topic?

- For subdomains with only one or a few measure concepts/measures listed, are the listed concepts/measures sufficient to cover the subdomain?
  - Staff Capability
  - Staff Support
  - Crisis Standards of Care
  - Incident-Specific Capabilities
  - Temporary Facility Infrastructure
  - Hazard Specific Infrastructure

Staff: Measure Concepts

Stuff: Measure Concepts

Structure: Measure Concepts

Systems: Measure Concepts

Measures List

Discussion Questions –Measures

Goal for Discussion: Come to a common consensus on the measures under each subdomain

- Are the listed measures match the goals of this framework?

Future Considerations

Discussion Questions

- Where do we go from here?

- How do we operationalize these measure concepts to achieve the appropriate level of readiness?

- Who should take lead on moving this framework forward?

Opportunity for Public Comment

Next Steps

- Public Comment
    - *March 11 – April 9*

- Web Meeting #9
    - *May 9, 2019 at 2:00 – 4:00 pm ET*

Project Information

- Email: readiness@qualityforum.org

- Phone: 202.783.1300

- Project page http://www.qualityforum.org/Healthcare_System_Readiness.aspx

- SharePoint page http://share.qualityforum.org/Projects/Healthcare_System_Readiness/SitePages/Home.aspx

THANK YOU