



Healthcare System Readiness Web Meeting #2

Kyle Cobb, MS
Debjani Mukherjee, MPH
Jesse Pines, MD
Poonam Bal, MHSA
May Nacion, MPH

October 11, 2018

Agenda

- Role call and disclosure of interest
- Results of Environmental Scan
- Committee Discussion
- Opportunity for Public Comment
- Next Steps

Project Staff

- Kyle Cobb, MS, Senior Director
- Debjani Mukherjee, MPH, Senior Director
- Jesse Pines, MD, Consultant
- Poonam Bal, MHSA, Senior Project Manager
- May Nacion, MPH, Project Manager

Committee Members

- Paul Biddinger, MD (*co-chair*)
- Margaret Weston, MSN, RN, CPHQ (*co-chair*)
- Scott Aronson, MS
- Sue Anne Bell, PhD, FNP-BC, NHDP-BC
- Emily Carrier, MD, MSc
- Cullen Case, EMPA, CEM, CBCP, CHEP, SCPM
- Barabara Citarella, RN, MS, NHDP-BC
- Katelyn Dervay, PharmD, MPH, BCPS, FASHP
- Alexander Garza, MD, MPH
- Jennifer Greene, MA, LPC
- Angela Hewlett, MD, MS
- Feygele Jacobs, DrPH, MPH, MS
- Mark Jarrett, MD, MBA, MS
- June Kailes
- Matthew Knott, MS, EFO, CFO, CEM, CEMSO, FM
- Stacey Kokaram, MPH
- Steven Krug, MD
- Nicolette Louissaint, PhD
- David Marcozzi, MD, MHS-CL, FACEP
- Glen Mays, PhD, MPH
- James Paturas, MPA
- Patrick Reilly, MD
- Marcie Roth
- Lucy Savitz, PhD, MBA
- Jay Taylor, MSgt

Environmental Scan Findings

Results

- The research questions, key terms and definitions guided the environmental scan.
- NQF initially found 917 sources of information using key search terms.
- The results were narrowed to 209 sources using the research questions.
- A final review to determine if the source was directly relevant to the scope of the project resulted in 56 sources

Summary of Findings

■ Frameworks

- ▣ *No clear existing framework for healthcare system readiness quality measurement - it is likely that a framework for this project will need to be developed de novo*

■ Guidelines

- ▣ *Relevant hospital related documents with a focus on structural and process needs for preparing for emergencies*

■ Instruments/Tools

- ▣ *Several tools directly related to assessing preparedness and resilience*

■ Lessons Learned/ Best Practices

- ▣ *Seven directly relevant articles and issue briefs on best practices or approaches to preparedness, response and recovery that have direct relevance to quality measurement in readiness*

■ Metrics

- ▣ *Only a few directly relevant NQF endorsed measures found with a handful that could be used as proxies*

Gaps and Challenges

- Need to define and establish parameters of readiness related concepts
- Shared and diffuse responsibility of public and private stakeholders continue to challenge accountability
- Lack of emphasis on healthcare system readiness that includes public and private sector partnerships

Next Steps

- Develop healthcare system readiness framework that identifies measurement principles (that are in and out of scope)
- Develop recommendations and improve the value of the guidance for measure developers in this area

Committee Discussion

Opportunity for Public Comment

Next Steps

- Finalize and submit the environmental scan to HHS by October 19
- Web Meeting 3
 - ▣ November 15, 2018 at 2-4pm ET

Project Information

- Email: readiness@qualityforum.org
- Phone: 202-783-1300
- Project Page
[http://www.qualityforum.org/Healthcare System Readiness.aspx](http://www.qualityforum.org/Healthcare_System_Readiness.aspx)
- SharePoint Page
[http://share.qualityforum.org/Projects/Healthcare System Readiness/SitePages/Home.aspx](http://share.qualityforum.org/Projects/Healthcare_System_Readiness/SitePages/Home.aspx)