

Addressing Performance Measure Gaps in Home and Community-Based Services to Support Community Living



NATIONAL
QUALITY FORUM

CSAC Meeting

November 18, 2015

10:15-11:30am ET



Introductions and Opening Remarks

Objectives

- Describe NQF's Home and Community Based Services (HCBS) Quality Project
- Describe current work
- Note previous and concurrent related work
- Q&A





Project Overview

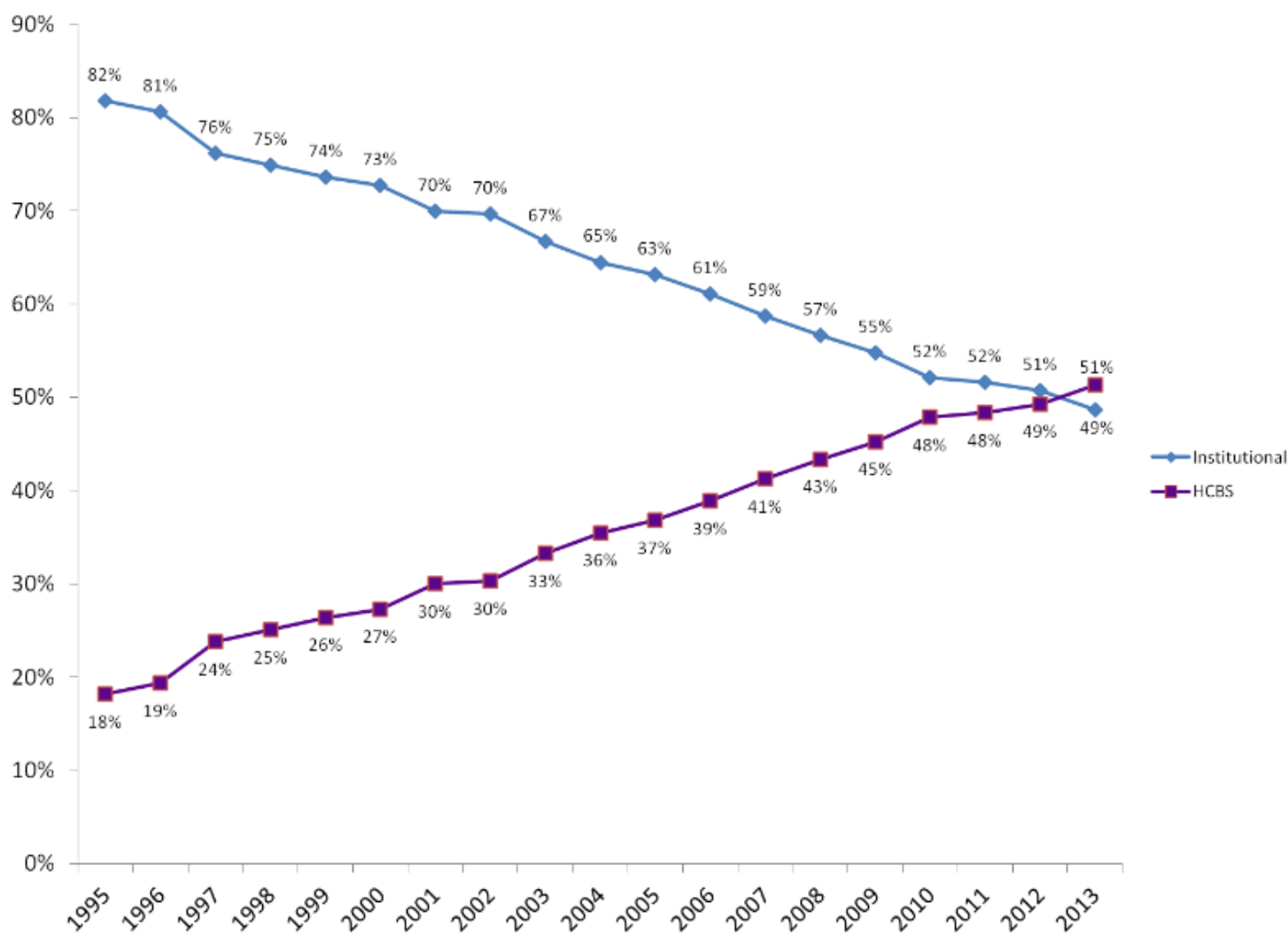
Why Measure Quality of HCBS?

- Home and community-based services (HCBS) are critical to promoting independence, wellness, and self-determination for people with long-term care needs
 - Most people prefer to live in community-based settings
 - Examples of HCBS services include personal care, supported employment, and family caregiver supports

Why Measure Quality of HCBS?

- States continue to shift resources from institutional care to HCBS
 - Data from FY 2013 show total LTSS spending was \$146 billion, included \$75 billion for HCBS and \$71 billion for institutional LTSS.
- Beyond Medicaid, HCBS are also provided for by other federal agencies, a significant “private pay” market, and informal supports of family members and friends
- ***Are there any thoughts or suggestions about this significant change in the focus of funding and the development of HCBS and quality measurement?***

Figure 1. Medicaid HCBS Expenditures as a Percentage of Total Medicaid LTSS Expenditures, FY 1995–2013



HCBS Quality

- A high-quality HCBS system is needed to support older adults, people with multiple chronic conditions, and people with disabilities of all ages including mental illness
- Established frameworks and quality domains for evaluating long-term supports and services (LTSS) and HCBS exist
- Availability and uptake of performance measures remains limited and lacks uniformity across states and other accountable entities (e.g., providers, managed care organizations)

HCBS Quality Measurement Project

Provide multistakeholder guidance on the highest priorities for measurement of home and community-based services that support high-quality community living

- Offers an opportunity to address the gaps in HCBS measurement and provide direction for future performance measurement
- Supports the aims of the Affordable Care Act, the National Quality Strategy, and HHS' Community Living Council
- Will maintain a broad and inclusive orientation to community living and maximize opportunities for public input
- Inclusive of all payers, settings and services



HCBS Quality Committee

- Joe Caldwell (Co-Chair)
- Stephen Kaye (Co-Chair)
- Robert Applebaum
- Kimberly Austin-Oser
- Suzanne Crisp
- Jonathan Delman
- Camille Dobson
- Sara Galantowicz
- Ari Houser
- Patti Killingsworth
- Charlie Lakin
- Clare Luz
- Sandra Markwood
- Barbara McCann
- Sarita Mohanty
- Gerry Morrissey
- Ari Ne'eman
- Andrey Ostrovsky
- Mike Oxford
- Lorraine Phillips
- Mary Smith
- Anita Yuskas

Project Components

Under contract with the Department of Health and Human Services (HHS), this two-year project will entail:

1. Creating a conceptual framework for measurement, including a definition for HCBS
2. Performing a synthesis of evidence and environmental scan for measures and measure concepts
3. Identifying gaps in HCBS measures based on framework and environmental scan
4. Making recommendations for HCBS measure development

Project Reports and Public Comment Periods

Reports	Due Dates
1 st Interim Report: Operational Definition and Draft Conceptual Framework for HCBS Performance Measurement	July 15, 2015
2 nd Interim Report: Environmental Scan of Measures and Synthesis of Evidence for HCBS	December 15, 2015
3 rd Interim Report: Recommendations on HCBS Measure Concepts for Translation and Advancing Measurement	June 15, 2016
Final Report: Recommendations on Addressing Performance Measure Gaps in HCBS to Support Community Living Quality	September 4, 2016

Public comment periods (30-day) to follow each draft report



Initial Components of the Conceptual Framework

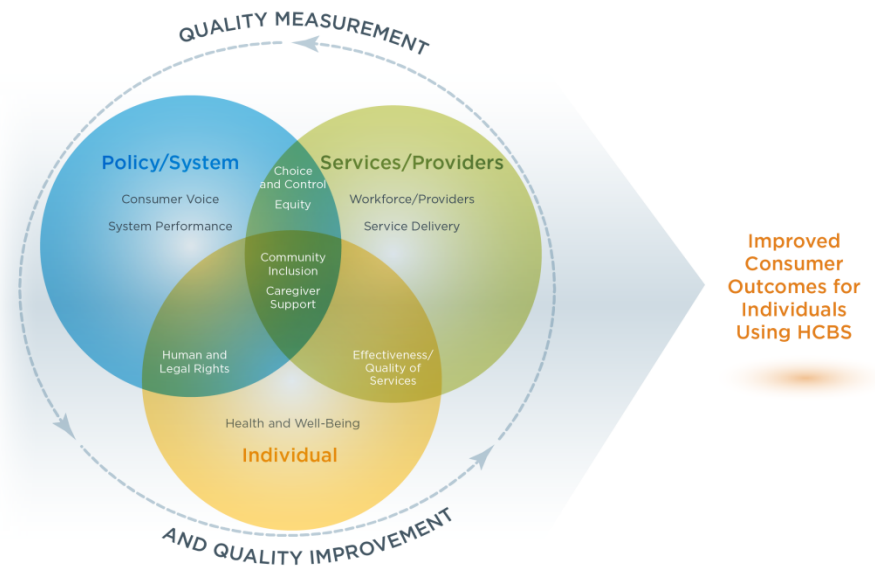
HCBS Operational Definition

The term “home and community-based services” (HCBS) refers to an array of long-term supports that promote the independence, well-being, and choices of an individual of any age who has physical, cognitive, and/or behavioral health needs and that are delivered in the home or other integrated community setting.

- ***This is a broad definition that focuses on services and supports with minimal discussion on health care. Does this make sense or are there any comments or suggestions about this focus?***

Domains

- Workforce
- Consumer Voice
- Choice and Control
- Human and Legal Rights
- System Performance
- Community Inclusion
- Caregiver support
- Effectiveness and Quality of Care
- Service Delivery
- Equity
- Health and Wellness



Current Work

- Scan for measures, measure concepts and survey instruments
 - Grey literature
 - Research articles
 - Measure repositories
 - Review NQF internal repositories of measures
- Review 3 Exemplar States—Minnesota, Oregon and Washington State
 - Review of state programs: 1915 (c), (j), (i), (k), 1115, Money Follow the Person, Balancing Incentive Program, AoA, Meals-on-Wheels as well as others
- International Review of 3 Countries- Canada, UK and Australia
 - Priorities for measurement
 - Innovative programs and policies
 - Highlight similarities and differences
- Synthesis of evidence



Related Work

- Testing Experience and Functional Tools (TEFT) in Community Based LTSS Demonstration
 - Test and demonstrate an HCBS Experience of Care Survey
 - Test and demonstrate a set of LTSS CARE functional assessment items (FASI)
 - Participate in identification and testing of a standard/s for e-LTSS record
 - Demonstrate use of Personal Health Records for LTSS population/services



Next Steps



- NQF will finalize the environmental scan of measures/measure concepts and synthesis of supporting evidence
- Focus on the States and International search
- The 2nd Interim Report containing the scan and synthesis will be posted for comment by mid-December
- 2-day HCBS Committee in-person meeting March 30-31 2016

Project Timeline 2015-2016





Q&A



Questions or Comments?

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THANK YOU