



NATIONAL
QUALITY FORUM

Improving Diagnostic Quality & Safety, 2016-2017

Web Meeting #2

January 17, 2017

Agenda

- Welcome and Introductions
- Revised Framework for Measurement of Diagnostic Quality & Safety
- Committee Discussion
- Measure Concepts & Themes
- Next Steps

Welcome and Introductions

Committee Panel

- *Mark Graber, MD, FACP, Co-Chair*
- *Missy Danforth, Co-Chair*
- Jennifer Campisano, JD
- Michael Dunne, PhD
- David Grenache, PhD
- Helen Haskell, MA
- Carlos Higuera-Rueda, MD
- Marilyn Hravnak, RN, PhD, ACNP-BC, FCCM, FAAN
- Mira Irons, MD
- Nicholas Kuzma, MD
- Kathryn McDonald, PhD
- Prashant Mahajan, MD, MPH, MBA
- Lavinia Middleton, MD
- David Newman-Toker, MD, PhD
- Martha Radford, MD
- David Seidenwurm, MD
- Thomas Sequist, MD
- Hardeep Singh, MD, MPH

Revised Framework for Measurement of Diagnostic Quality & Safety

Structure

- People
- Workflow & Tasks
- Technology & Tools
- Organizational Features/Characteristics
 - *Includes culture, leadership, physical environment & organizational QI efforts*
- External Environment

Process

- Patient Engagement

- *Includes access to care, participation in the diagnosis, and communication about the diagnosis between provider and patient*

- The Diagnostic Process

- *Includes evaluation, clinical reasoning steps, diagnostic testing, consultation with specialists, care coordination, and patient follow-up*

Outcome

- Intermediate/Diagnostic Outcomes (*e.g., accuracy, timeliness, errors*)
- Patient Clinical Outcomes (*e.g., psychological, physical, financial impacts of diagnosis*)
- Patient Experience (*e.g., satisfaction*)
- System Outcomes (*e.g., costs, efficiency, public confidence*)

Committee Discussion

Meeting Concept & Themes

Next Steps for Improving Diagnostic Quality & Safety

- NQF and Public Comment #1
 - *January 31 – March 1*
- Committee Web Meeting #3
 - *March 16, 2017 1-3 PM ET*
- In-Person Meeting #2
 - *April 12-13, 2017*

Questions?