Welcome

- Laptops and cell phones
  - *Wi-Fi network*
    - **User name “guest”**
    - **Password “NQFguest”**

NATIONAL QUALITY FORUM

Improving Diagnostic Quality & Safety, 2016-2017

In-Person Meeting #2
Day 1
1030 15th St, NW
Washington, DC 20005

April 12-13, 2017

Welcome & Opening Remarks

NQF Project Staff

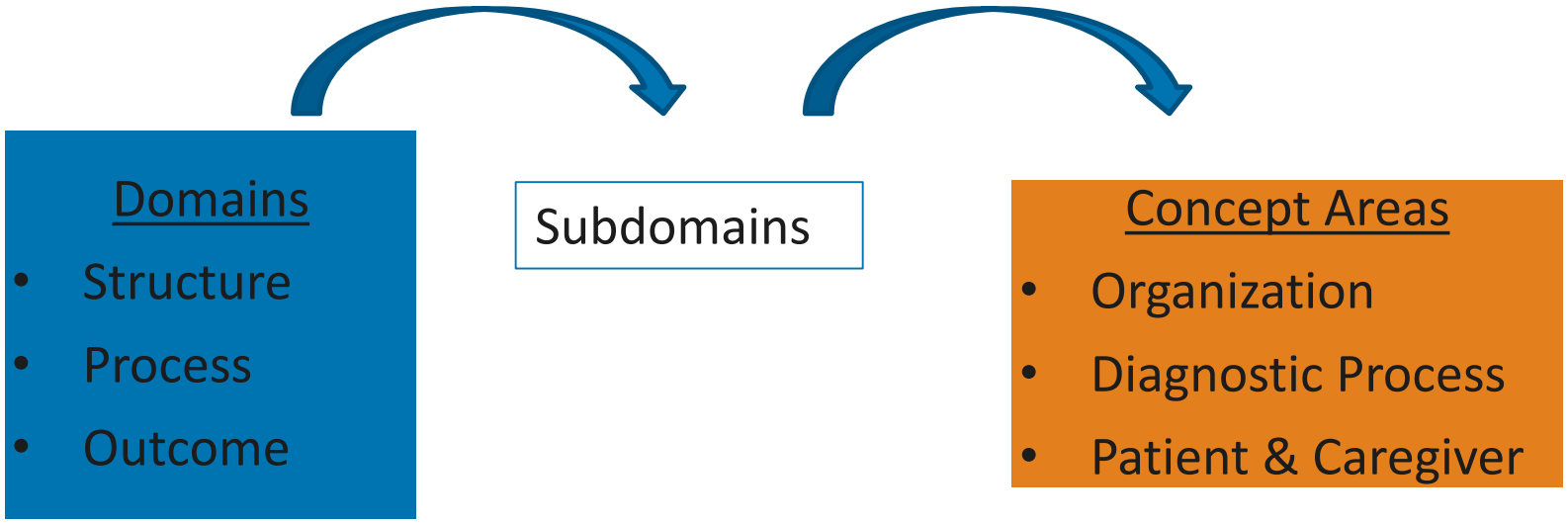
- Helen Burstin, MD, MPH, Chief Scientific Officer
- John Bernot, MD, Senior Director
- Tracy Lustig, DPM, MPH, Senior Director
- Andrew Lyzenga, MPP, Senior Director
- Christy Skipper, MS, Project Manager
- Vanessa Moy, MPH, Project Analyst

Committee Panel

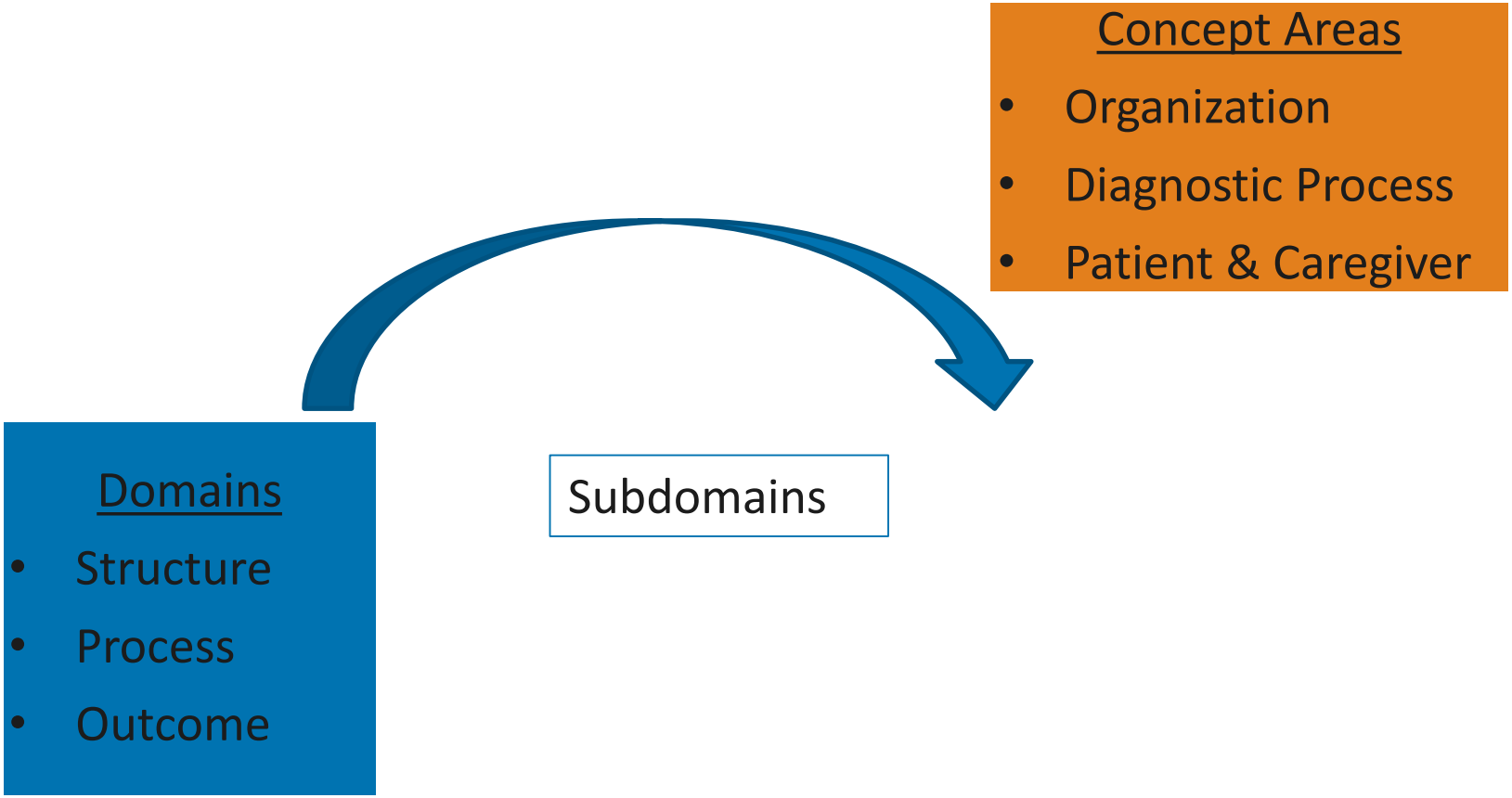
- *Mark Graber, MD, FACP, Co-Chair*
- *Missy Danforth, Co-Chair*
- Jennifer Campisano, JD
- Michael Dunne, PhD
- David Grenache, PhD
- Helen Haskell, MA
- Carlos Higuera-Rueda, MD
- Marilyn Hravnak, RN, PhD, ACNP-BC, FCCM, FAAN
- Mira Irons, MD
- Nicholas Kuzma, MD
- Kathryn McDonald, PhD
- Prashant Mahajan, MD, MPH, MBA
- Lavinia Middleton, MD
- David Newman-Toker, MD, PhD
- Martha Radford, MD
- David Seidenwurm, MD
- Thomas Sequist, MD
- Susan Sheridan, MIM, MBA, DHL
- Hardeep Singh, MD, MPH

Review of Measurement Framework

Current Domains



Proposed Domains



Proposed Domains

Concept Areas

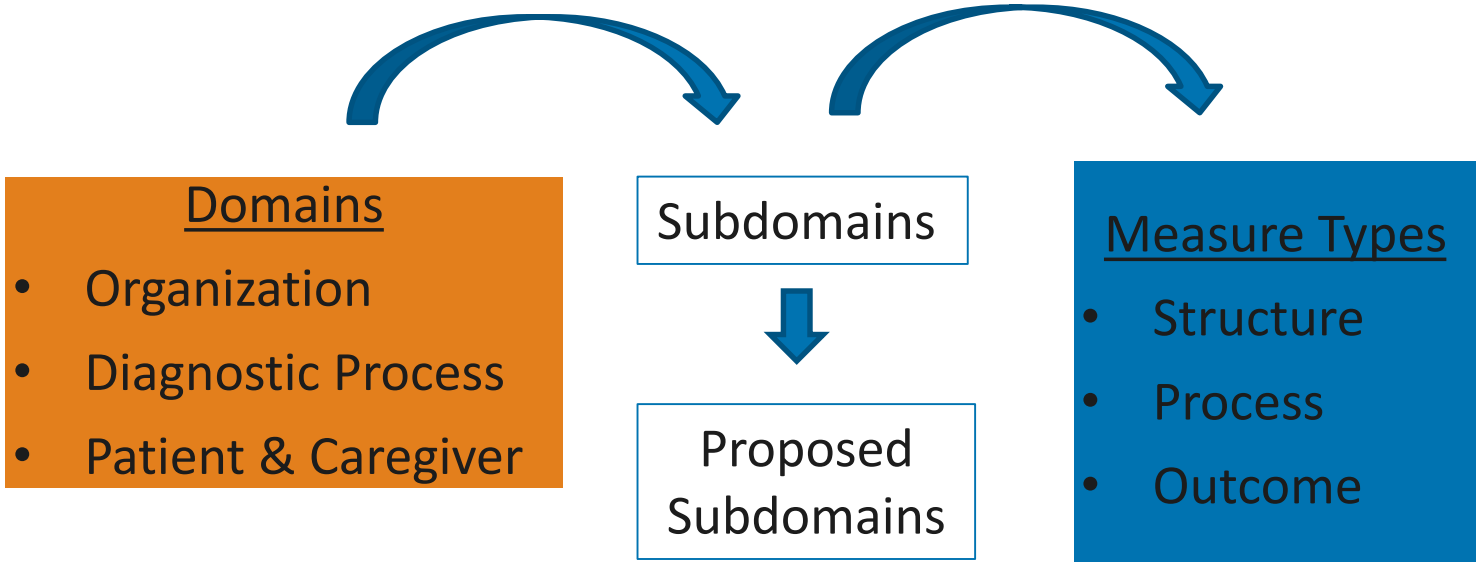
- Organization
- Diagnostic Process
- Patient & Caregiver

Subdomains

Measure Types

- Structure
- Process
- Outcome

Proposed Domains



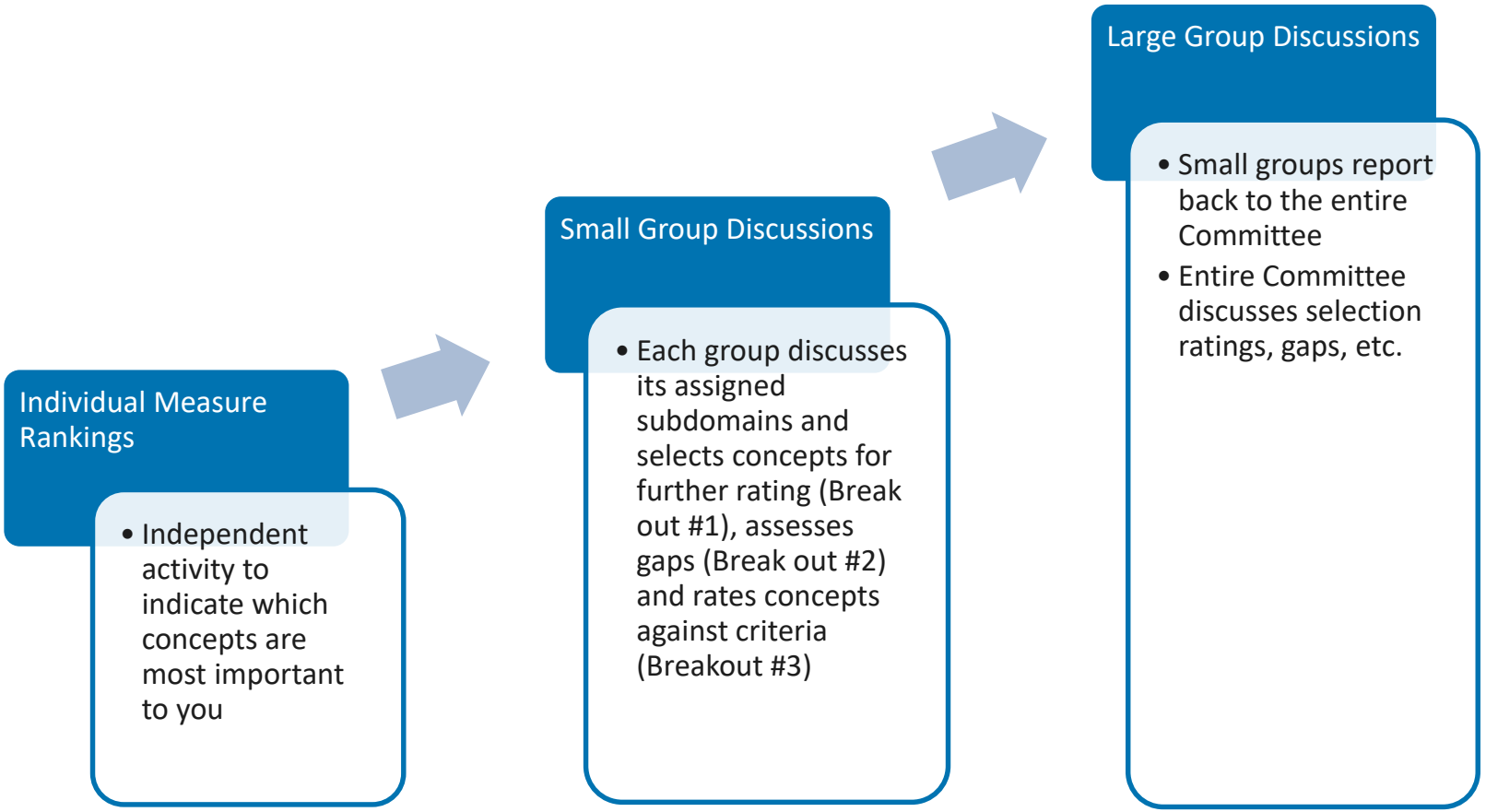
Proposed Domains & Subdomains

Proposed Domains	Proposed Subdomains
Organization	External Environment Diagnostic QI Activities Patient Access Workforce
Diagnostic Process	Information Gathering & Documentation Information Integration Information Interpretation Diagnostic Efficiency Diagnostic Error/Accuracy Follow-up
Patient & Caregiver	Patient Engagement Patient Experience

Subdomain Comparison

Current Subdomains	Proposed Subdomains
External Environment	External Environment
Organizational Features	Diagnostic QI Activities Patient Access
Technology & Tools	(*multiple)
People	Workforce
Workflow	(*multiple)
Diagnostic Process	Information Gathering & Documentation Information Integration Information Interpretation Diagnostic Efficiency Diagnostic Error/Accuracy Follow-up
Patient Engagement	Patient Engagement
Patient Experience	Patient Experience
Patient Clinical Outcomes	(*Measure Type in Patient Domain)
Intermediate Diagnostic Outcomes	(*Measure Type in Diagnostic Process Domain)
System Outcomes	(*Measure Type in Organization Domain)

Break


Individual Measure Rankings
• Independent activity to indicate which concepts are most important to you
Small Group Discussions
• Each group discusses its assigned subdomains and selects concepts for further rating (Break out #1), assesses gaps (Break out #2) and rates concepts against criteria (Breakout #3)
Large Group Discussions
• Small groups report back to the entire Committee
• Entire Committee discusses selection ratings, gaps, etc.

Selection of measures/measure concepts

- A subset of the measures or measure concepts from each subdomain will be selected for full rating against the prioritization criteria
- Questions to consider:
  - *Have the correct concepts been selected from each subdomain?*
  - *Can any of the concepts be further specified or described?*
  - *Should any of the concepts be re-categorized?*
  - *Are the subdomains themselves appropriate, or do they need to be modified/amended?*

Assessment of Gaps

- Committee members will assess whether there are gaps in each subdomain, and identify concepts to fill those gaps, if possible
- Questions to consider:
  - *Are there any gaps that have not yet been identified?*
  - *Are there potential measure concepts that would address those gaps?*
  - *Could/should any concepts be broadened or generalized?*

Rating Concepts

- Committee members will rate the measures that emerge from the previous discussions and rate them against the prioritization criteria:
  - *Importance*
  - *Feasibility*
  - *Contribution to cost savings*

Overarching and Cross-cutting Issues

- Throughout your activities and discussions, consider whether there are any important overarching or cross-cutting issues that should be addressed or highlighted by the Committee
- Examples:
  - *Unintended consequences (e.g., burden, balancing incentives)*
  - *Accountability*
  - *Role of technology*

Small Group Assignments

Group 1/Christy

- Mark Graber
- Nicholas Kuzma
- Thomas Sequist
- Marilyn Hravnak

Group 2/ Vanessa

- David Newman-Toker
- David Seidenwurm
- Prashant Mahajan
- Michael Dunne

Group 3/ Andrew and Tracy

- Hardeep Singh
- David Grenache
- Martha Radford
- Lavinia Middleton

Group 4/ John

- Jennifer Campisano
- Kathy McDonald
- Missy Danforth
- Helen Haskell
- Sue Sheridan

Small Group Breakout #1 – Group Prioritization of Measure Concepts

- 12:45pm – Group 1 Report Back
- 1:15pm – Group 2 Report Back
- 1:45pm – Public and Member Comment
- 1:15pm – Group 3 Report Back
- 2:15pm – Group 4 Report Back

Small Group Report Back

- Have the correct concepts been selected from each subdomain?
- Can any of the concepts be further specified or described?
- Should any of the concepts be re-categorized?
- Are the subdomains themselves appropriate, or do they need to be modified/amended?

Public and Member Comment

Small Group Breakout #2 – Gaps Analysis

- 3:00pm – Small Group Break Out
- 3:45pm – Large Group Discussion of Gaps and Final Refinement of Concepts

Small Group Report Back

- Are there any gaps that have not yet been identified?
- Are there potential measure concepts that would address those gaps?
- Could/should any concepts be broadened or generalized?

Committee Discussion

Public and Member Comment

Committee Dinner

Siroc Restaurant

915 15th Street Northwest

5:30 pm – Reservation under NQF

Walking Directions from NQF:

Head south on 15th St. NW toward K St.

Turn left toward 15th St. NW and the destination is on your left

Next Steps

Adjourn

NATIONAL QUALITY FORUM

Improving Diagnostic Quality & Safety 2016-2017

In-Person Meeting #2
Day 2
1030 15th St, NW
Washington, DC 20005

April 12-13, 2017

NATIONAL QUALITY FORUM

Welcome and Day One Recap

April 13, 2017

Criteria Review

Criteria	Questions/Considerations	Scale
Importance	○ Relevance: How relevant is this measurement area to diagnostic quality and/or safety? ○ High-Priority: To what extent does the measurement area reflect the following goals for measurement? ▪ Outcomes ▪ Meaningful to the patient ▪ Supports systemic/integrated view of care ○ Impact: To what extent does the measurement area address an issue that: • Affects large numbers of patients and/or has a very substantial impact for smaller populations; • is a leading cause of morbidity/mortality; or • contributes to inappropriate resource use (current and/or future) ○ 'Actionability' or likelihood that measuring the issue will drive changes in organizational behavior	Indicate the importance of this measurement area: ○ 1- High Importance ○ 2- Moderate Importance ○ 3- Low Importance

Criteria Review

Criteria	Questions/Considerations	Scale
Feasibility	○ Availability and ease of capturing data for measurement in this area ○ Resource requirement (education and training of the workforce, whether high resources are needed to implement the measure, etc.) ○ Readiness of organizations to tackle the problem	Indicate the feasibility of measurement in this area: ○ 1- Feasible immediately or in the short-term ○ 2- Feasible in the medium-term ○ 3- Long-term/aspirational goal
Cost Savings	○ Likelihood that this measure will directly reduce healthcare costs	Indicate the impact of this measure on healthcare costs: ○ 1-Highly likely to directly reduce costs ○ 2-Moderately likely to directly reduce costs ○ 3-Unlikely to directly reduce costs

Small Group Assignments

Group 1/Christy

- Mark Graber
- Nicholas Kuzma
- Thomas Sequist
- Marilyn Hravnak

Group 2/ Vanessa

- David Newman-Toker
- David Seidenwurm
- Prashant Mahajan
- Michael Dunne

Group 3/ Andrew and Tracy

- Hardeep Singh
- David Grenache
- Martha Radford
- Lavinia Middleton

Group 4/ John

- Jennifer Campisano
- Kathy McDonald
- Missy Danforth
- Helen Haskell
- Sue Sheridan

Small Group Breakout #3 – Rating Concepts against Criteria

- 9:45am – Small Group Break Out
- 11:15am – Group 1 Report Back
- 11:45am – Group 2 Report Back
- 12:45pm – Group 3 Report Back
- 1:15pm – Group 4 Report Back
- 1:45pm – Full Committee Discussion: Crosscutting Issues

Lunch

Break

Public and Member Comment

Committee Discussion

Small Group Report Back

- Do you agree with the group's ratings? Why or why not?
- If possible, help to describe the rationale for each rating
- Do any measures or measure concepts need to be refined or re-rated?

Full Committee Discussion on Crosscutting Issues

- What are the overarching crosscutting issues you have identified (e.g., burden, balancing incentives)?

- Are there particular crosscutting issues that you identified as important to be included in the measurement of diagnostic quality and safety (e.g., patient engagement, communication of diagnostic information, etc.)?

Break

NQF Member and Public Comment

Round Robin- Individual Top 3 Concepts

Individual Top 3 Concepts

- Each person will name their top 3 concepts overall

Next Steps

Next Steps

December 15, 2016
• Webinar #1: Expert Panel Orientation
January 10-11, 2017
• In-Person Meeting #1 (2 days)
January 17, 2017
• Webinar #2: Post Meeting Follow-Up
Jan. 31-Mar. 1, 2017
• Public and member commenting-Draft Framework #1
March 16, 2017
• Webinar #3: Review Preliminary Measures
April 12-13, 2017
• In-Person Meeting #2 (2 days)
April 18, 2017
• Webinar #4: Finalize measures
May 16-June 14, 2017
• Public and member commenting-Draft Framework #2
June 27, 2017
• Webinar #5: Adjudicate comments
September 19, 2017
• Final Report

Adjourn