NATIONAL QUALITY FORUM

Medicaid and CHIP (MAC) Scorecard Committee Strategic Web Meeting #2

June 26, 2019

MAC Scorecard
NQF Project Team

- Debjani Mukherjee, Senior Director

- Michael Abrams, Senior Director

- Shaconna Gorham, Senior Project Manager

- Jordan Hirsch, Project Analyst

MAC Scorecard Committee Membership

Workgroup Chairs (voting)
Harold Pincus, MD
Richard Antonelli, MD

Organizational Members (voting)	Organizational Representative
Aetna Medicaid	Stephanie A. Whyte MD, MBA, CHCQM, CHIE
American Association on Health and Disability	Clarke Ross, DPA
American Association of Nurse Practitioners (AANP)	Sue Kendig, JD, WHNP-BC, FAAPN
American Nurses Association (ANA)	Rhonda Anderson, RN
American Occupational Therapy Association	Joy Hammel, PhD
Anthem Indiana Medicaid	Carla Zachodni, RN, MBA, CPHQ
Association for Community Affiliated Plans (ACAP)	Enrique Martinez-Vidal, MPP
Children's Hospital Association (CHA)	
Human Services Research Institute	Julie Bershadsky, PhD
Intermountain Health	Josh Romney, MD
National Association of Medicaid Directors (NAMD)	Elizabeth Matney Sarah Brooks
National Association of Pediatric Nurse Practitioners (NAPNAP)	Shayna Dahan, BSN, RN, MSN, CPNP, PMHS
National Partnership for Women & Families	Carol Sakala, PhD, MSPH
Ohio Department of Medicaid	Mary Applegate, MD

MAC Scorecard Committee Membership

Individual Subject Matter Experts (voting)
Camille Dobson, MPA
Kim Elliott, PhD, CPHQ
SreyRam Kuy, MD, MHS, FACS
Julia Logan, MD
Lisa Patton, PhD
Judy Zerzan, MD
Harold Pincus, MD
Marissa Schlaifer, RPh, MS
Kamala Allen, MHS
David Einzig, MD
Amy Houtrow, MD, PhD, MPH
David Kelley, MD, MPA
Stephen Lawless, BS, MD, MBA, FAAP, FCCM, FSMB
Kenneth Schellhase, MD, MPH
Jeff Schiff, MD, MBA
Richard Antonelli, MD
Lindsay Cogan, PhD

MAC Scorecard Committee Membership

Federal Government Members (non-voting)	
Agency	**Agency Representative**
Agency for Healthcare Research and Quality (AHRQ)	Kamila Mistry, PhD, MPH
Substance Abuse and Mental Health Services Administration	Laura Jacobus-Kantor, PhD
Centers for Medicare & Medicaid Services (CMS)	Marsha Smith, MD, MPH, FAAP
Health Resources and Services Administration	Suma Nair, MS, RD

Agenda

Review and discuss strategic themes highlighted during the key informant interviews

Opportunity for public comment

Review next steps

Review and Discuss Key Informant Interviews

Objective of Today's Meeting

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- Review and discuss themes resulting from key informant interviews to obtain additional Committee feedback

Key Informant Interview Process

- NQF conducted key informant interviews with four state medical directors in March 2019

- Feedback was solicited on strategic topics discussed during the MAC Scorecard in-person meeting

- Specifically, NQF and CMCS sought further input on:
  - *The MAC Scorecard composition, and*
  - *The relationship between the Core Sets and the MAC Scorecard*

Key Informant Interview Themes

Four themes arose during the interviews:

- Medicaid and CHIP populations impacted by MAC Scorecard measures

- Considerations/recommendations for MAC Scorecard composition

- Accountability

- Practical/technical considerations

Scorecard Composition Themes from the Key Informant Interviews

- Two key informants believe there should be no/minimal federal involvement at the state level, i.e., in administering/direct involvement in accountability at large.

- Accountability challenges:
  - *data variability from state to state, adequacy in reporting*
  - *need for population-level measures for states and individual level measures for providers*

- States with less resources will be negatively affected by reporting and may need a ramp up period and/or technical grants.

- Accountability should be based on incremental quality changes from a baseline (possibility of benchmarks and thresholds).

Who is accountable?

Who is accountable?

- State Medicaid

- State MCOs

- State Providers

- CMS

To whom are they accountable?

To whom are they accountable?

- Beneficiaries (targeted by subgroup: SMI, MCH)

- Congress

- HHS/CMS

- At-large public

For what are they accountable?

For what?

- Characteristics of measures appropriate for accountability framework?:
    - Considering population variability within and across states
    - Risk adjustment, segmentation, etc.
    - Level of validity, improvability, etc.

Consequences?

- Consequences?
  - *Rewards vs. punishments*
    - » Comparisons:
      - i. *Absolute state performance?*
        - * *By individual measure absolute performance?*
        - * *By measure "packages/sets" addressing a particular population (e.g., SMI, MCH) or set of quality issues (eg, hospital care, preventive care, disparities)*
      - ii. *Within state improvements over time?*
        - * *By individual measure improvement?*
        - * *By improvement in measure "packages/sets" addressing a particular population (e.g., SMI, MCH) or set of quality issues (eg, hospital care, preventive care, disparities)*

- Timing/phase-in of implementation?

Discussion Questions

- Given the ambiguity and opportunity to inform the creation of a definition for accountability:
    - *What are potential definitions of accountability?*

- What is accountability?

- Who is accountable? To whom are they accountable?

- What are the consequences of accountability, both long and short term?

- What considerations should CMS consider when developing a short-term and long-term approach to accountability?

Public Comment

Next Steps

Important Dates

- **Tentative - July 29**: Strategic considerations web meeting #3

- **September 9**: Final report due to CMCS and made available to the public

Project Contact Info

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Thank You for Participating!