NATIONAL QUALITY FORUM

Medicaid and CHIP (MAC) Scorecard Committee Orientation Web Meeting

November 15, 2018

Welcome and Introductions

NQF MAC Scorecard Project Team

- Debjani Mukherjee, MPH, Senior Director

- Ashlie Wilbon, MS, MPH, FNP-C, Senior Director

- Shaconna Gorham, MS, PMP, Senior Project Manager

- Miranda Kuwahara, MPH, Project Manager

MAC Scorecard Committee Membership

Workgroup Chairs (voting)

Harold Pincus, MD

Richard Antonelli, MD

Organizational Members (voting)	Organizational Representative
Aetna Medicaid	Stephanie A. Whyte MD, MBA, CHCQM, CHIE
American Association on Health and Disability	Clarke Ross, DPA
American Association of Nurse Practitioners (AANP)	Sue Kendig, JD, WHNP-BC, FAAPN
American Nurses Association (ANA)	Rhonda Anderson, RN
American Occupational Therapy Association	Joy Hammel, PhD
Anthem Indiana Medicaid	Carla Zachodni, RN, MBA, CPHQ
Association for Community Affiliated Plans (ACAP)	Enrique Martinez-Vidal, MPP
Children's Hospital Association (CHA)	Sally Turbyville, DRPH, MS, MA
Human Services Research Institute	Julie Bershadsky, PhD
Intermountain Health	Josh Romney, MD
National Association of Medicaid Directors (NAMD)	Elizabeth Matney ~~Rachel LaCroix~~ Sarah Brooks
National Association of Pediatric Nurse Practitioners (NAPNAP)	Shayna Dahan, BSN, RN, MSN, CPNP, PMHS
National Partnership for Women & Families	Carol Sakala, PhD, MSPH
Ohio Department of Medicaid	Mary Applegate, MD

MAC Scorecard Committee Membership

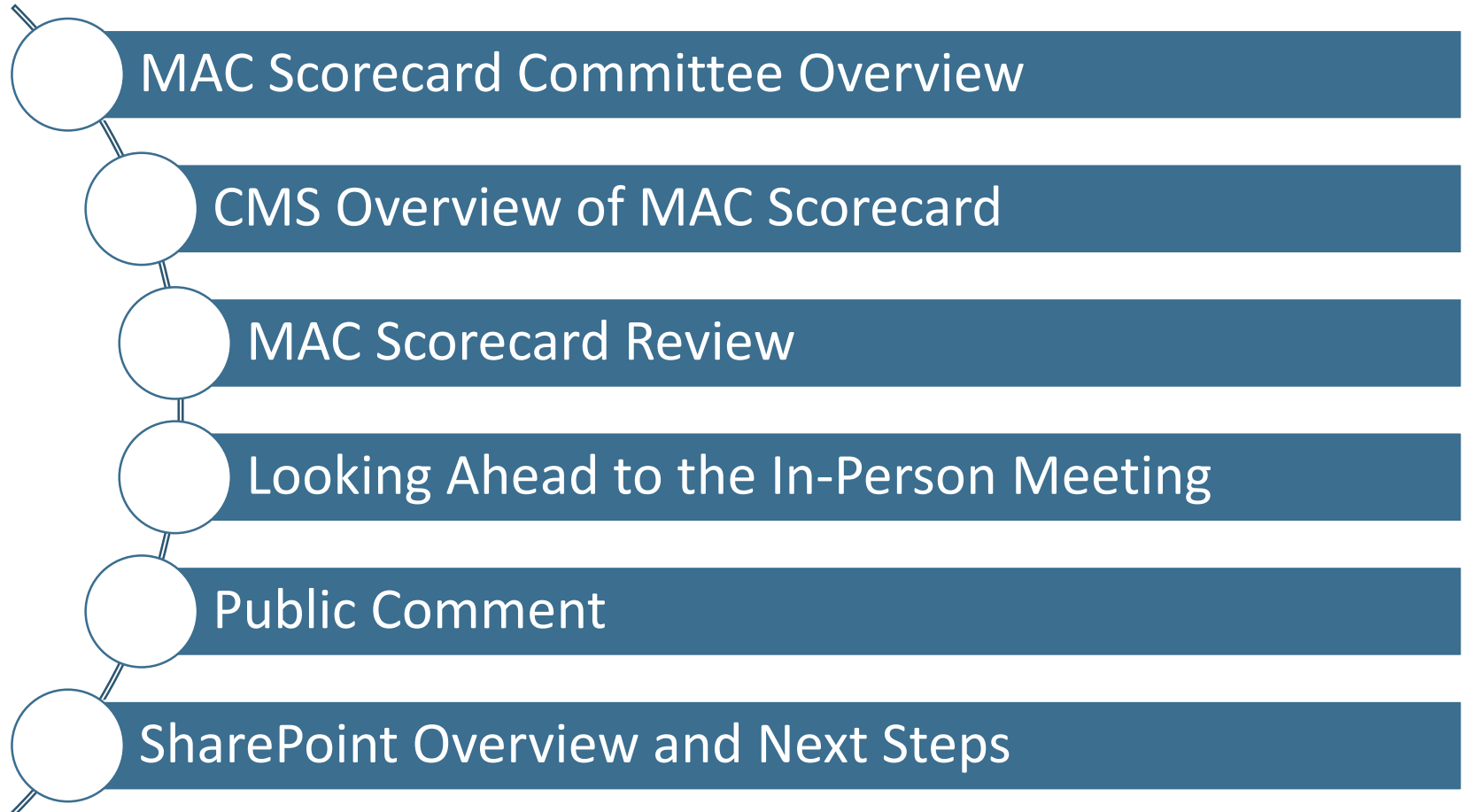| Individual Subject Matter Experts (voting)	
Kim Elliott, PhD, CPHQ	
SreyRam Kuy, MD, MHS, FACS	
Julia Logan, MD	
Lisa Patton, PhD	
Judy Zerzan, MD	
Harold Pincus, MD	
Marissa Schlaifer, RPh, MS	
Kamala Allen, MHS	
David Einzig, MD	
Amy Houtrow, MD, PhD, MPH	
David Kelley, MD, MPA	
Stephen Lawless, BS, MD, MBA, FAAP, FCCM, FSMB	
Kenneth Schellhase, MD, MPH	
Jeff Schiff, MD, MBA	
Richard Antonelli, MD	
Lindsay Cogan, PhD	

MAC Scorecard Committee Membership

Federal Government Members (non-voting)	
Agency	**Agency Representative**
Agency for Healthcare Research and Quality (AHRQ)	Kamila Mistry, PhD, MPH
Substance Abuse and Mental Health Services Administration	Laura Jacobus-Kantor, PhD
Centers for Medicare & Medicaid Services (CMS)	Marsha Smith, MD, MPH, FAAP
Health Resources and Services Administration	Suma Nair, MS, RD

Agenda

- MAC Scorecard Committee Overview
- CMS Overview of MAC Scorecard
- MAC Scorecard Review
- Looking Ahead to the In-Person Meeting
- Public Comment
- SharePoint Overview and Next Steps

MAC Scorecard Committee's Overview

Charge of the MAC Scorecard Committee

- The Scorecard Committee is charged with exploring the existing Child and Adult Core Set measures and developing recommendations on additional measures that can be used to support the MAC Scorecard's state health system performance pillar, by

  - *Reviewing states' experiences reporting measures*

  - *Recommending potential measures for addition to the Scorecard, with a focus on addressing the use and usefulness of measure implementation and reporting*
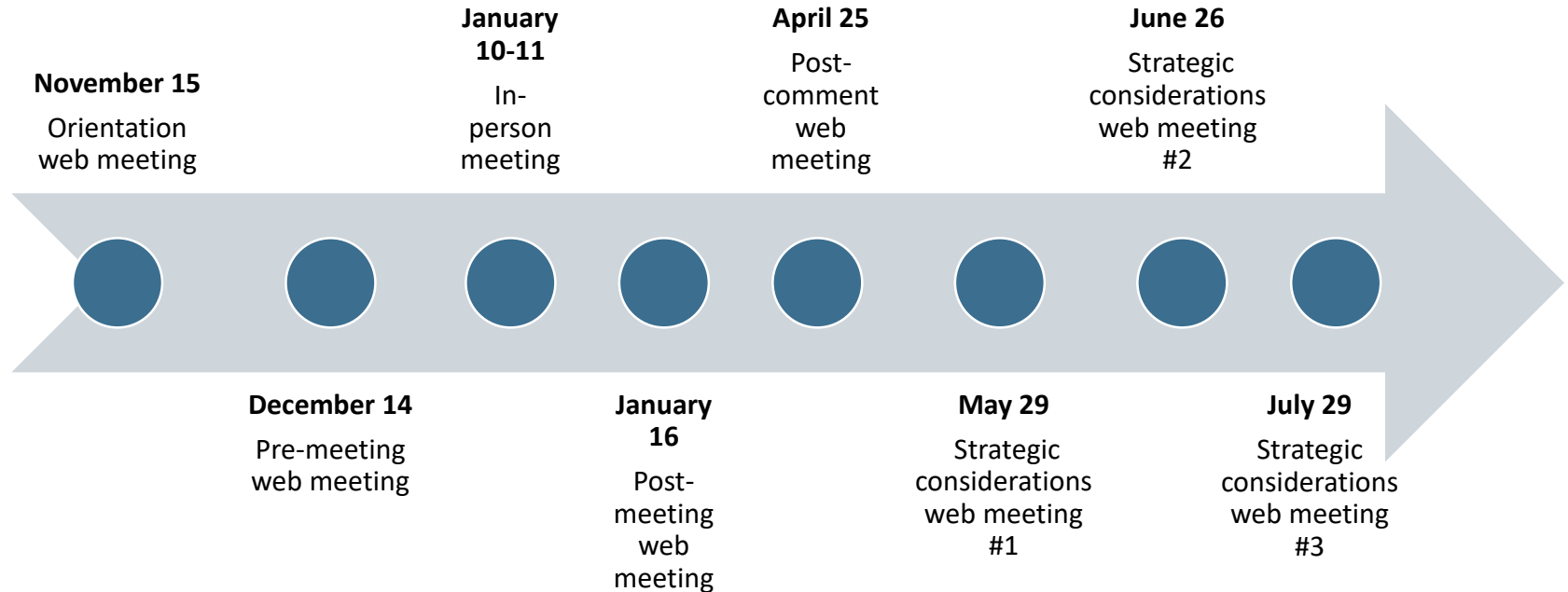
Measure Review

- The Scorecard Committee review begins November 2018 and ends with a report due to CMCS by September 2019.

- CMCS will use the Committee's recommendations to inform the state health system performance pillar of the MAC Scorecard

- Guided by a preliminary analysis algorithm, state feedback, state reporting data, the Committee will engage in measure use and usability discussions to inform recommendations on suitability of measures for the MAC Scorecard.

Final Deliverable

- NQF will issue one report by September 9, 2019.
- The report will include:
  - *Measure recommendations for CMCS' consideration for inclusion in the MAC Scorecard's State Health System Performance pillar.*

2018-2019 Timeline

November 15

Orientation web meeting

January 10-11

In-person meeting

April 25

Post-comment web meeting

June 26

Strategic considerations web meeting #2

December 14

Pre-meeting web meeting

January 16

Post-meeting web meeting

May 29

Strategic considerations web meeting #1

July 29

Strategic considerations web meeting #3

Questions?

Overview of the Medicaid & CHIP Scorecard

Karen LLanos
Director
Medicaid Innovation Accelerator Program
Center for Medicaid and CHIP Services
CMS
November 2018

Medicaid & CHIP Scorecard

- Provides increased transparency about program administration and outcomes for Medicaid and the Children's Health Insurance Program

- Assist states and CMS in aligning efforts to drive improvements and increase accountability

- Overall set should be relatively small and include measures relevant to all stages of life—from infants to older adults

Medicaid & CHIP Scorecard

- First version of Scorecard (1.0) reports on selected health and program indicators for Medicaid and CHIP beneficiaries, as well as descriptive information about the programs and how they operate.

- The Scorecard will evolve and future iterations will:
  - *Retain several measures from year to year to allow for analyses of trends*
  - *Include new measures to address areas of emphasis in the Medicaid and CHIP programs or to replace current measures as more outcome-focused measures become available*

Focuses on Three Areas (also called "Pillars")

Area/Pillar	Description
State Health System Performance	These measures show how states are serving Medicaid and CHIP beneficiaries through all life stages in six domains: 1. Communicating and coordinating care 2. Reducing harm caused in care delivery 3. Strengthening person and family engagement 4. Preventing and treating chronic diseases 5. Making care affordable 6. Promoting communities of healthy living
State Administrative Accountability	These measures provide insight on how states administer Medicaid and CHIP in partnership with CMS.
Federal Administrative Accountability	These measures provide insight on how CMS administers Medicaid and CHIP in partnership with the states.

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State Health System Performance: Sample Measures (1.0)

Domain	Measure
Promote Effective Communication & Coordination of Care	Follow-Up After Hospitalization for Mental Illness: Ages 21 and older
	Prenatal & Postpartum Care: Postpartum Care
Make Care Safer by Reducing Harm Caused in the Delivery of Care	Use of Multiple Concurrent Antipsychotics in Children & Adolescents
Make Care Affordable	PQI 01: Diabetes Short-Term Complications Admission Rate
Promote Effective Prevention & Treatment of Chronic Diseases	Immunizations for Adolescents
	Percentage of Eligibles who Received Preventive Dental Services
	Initiation & Engagement of Alcohol & Other Drug Dependence Treatment

State Administrative Accountability Pillar: Sample Measures (1.0)

- **SPA and 1915 Waiver Processing:** Days Awaiting Information from States

- **Managed Care Capitation Rate Review:** Timing of States' Submissions

- **Managed Care Capitation Rate Review:** Days Awaiting Information from States

Federal Administrative Accountability Pillar: Sample Measures (1.0)

- **State Plan Amendment and 1915 Waiver Processing:** Days under CMS Review

- **Managed Care Capitation Rate Review:** Total Days to Approve Rates

- **Managed Care Capitation Rate Review:** Days under CMS Review

Looking to the Future of Scorecard…
What We Plan to Address in 1.5 and Beyond

What's in 1.0

- 20 measures
- Visualizations - Bar graphs, stem plots, histograms, info tiles
- National Median Performance Among Reporting States by Measure
- National Context Data:
  - *Expenditure*
  - *Enrollment*
- Public Web page
- No drill down
- Static Visualizations

What didn't make 1.0

- Additional measures
- Web functionality
  - *Dynamically driven visualizations*
  - *Ability to sort and filter*
  - *Drill down*
  - *Data provider infrastructure*
- Quality measurement development in key gap areas
- Quality improvement & TA efforts to bolster reporting on Scorecard measures (across 3 pillars)
- Additional data sources
- Broader stakeholder process

Role of the National Quality Forum's Scorecard Feedback

- National Association for Medicaid Directors provides feedback to CMS on all three pillars of Scorecard

- NQF process will broaden CMS's stakeholder feedback process for measures in pillar one (state health system performance)

- CMS will take all feedback on the Scorecard and make final decisions on which measures to include/change for each version of the Scorecard

Questions?

MAC Scorecard Review

MAC Scorecard

- The Scorecard includes measures in three pillars
  - » State Health System Performance
  - » State Administrative Accountability
  - » Federal Administrative Accountability

- State Health System Performance – CMCS organizes measures in this pillar across six key domains
  - » Promote Effective Communication and Coordination of Care
  - » Make Care Safer by Reducing Harm Caused in the Delivery of Care
  - » Promote Effective Prevention & Treatment of Chronic Diseases
  - » Strengthen Engagement in Care
  - » Making Care Affordable
  - » Communities to Promote Best Practices of Healthy Living

Promote Effective Communication and Coordination of Care Domain

- NQF 0576: Follow-Up After Hospitalization for Mental Illness

- *NQF 1517: Prenatal and Postpartum Care: Postpartum Care

Make Care Safer by Reducing Harm Caused in the Delivery of Care Domain

- Use of Multiple Concurrent Antipsychotics: Ages 1-17

* This measure is no longer endorsed by NQF.

Promote Effective Prevention & Treatment of Chronic Diseases Domain

- NQF 1392 Well-Child Visits: First 15 Months
- NQF 1516 Well-Child Visits: Ages 3-6
- Adolescent Well-Care Visits: Ages 12-21
- NQF 1407 Immunizations for Adolescents: Age 13
- Percentage of Eligibles Who Received Preventive Dental Services: Ages 1-20
- NQF 2940 Use of Opioids at High Dosage in Persons Without Cancer
- NQF 0004 Initiation & Engagement of Alcohol & Other Drug Dependence Treatment: Age 18 & Older
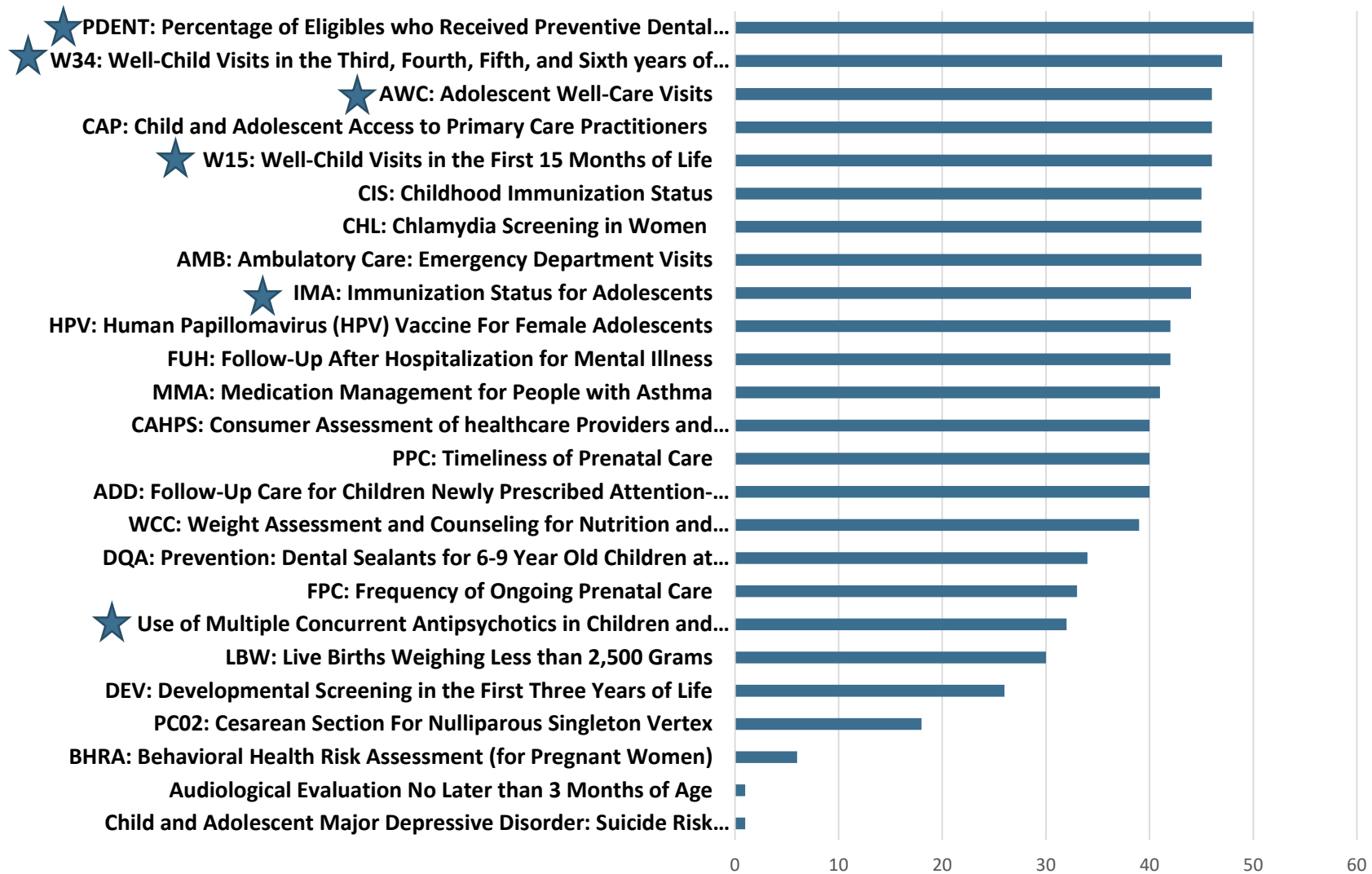- NQF 0018 Controlling High Blood Pressure: Ages 18-85

Strengthen Engagement in Care Domain

- Getting Care Quickly (CAHPS)

- Getting Needed Care (CAHPS)

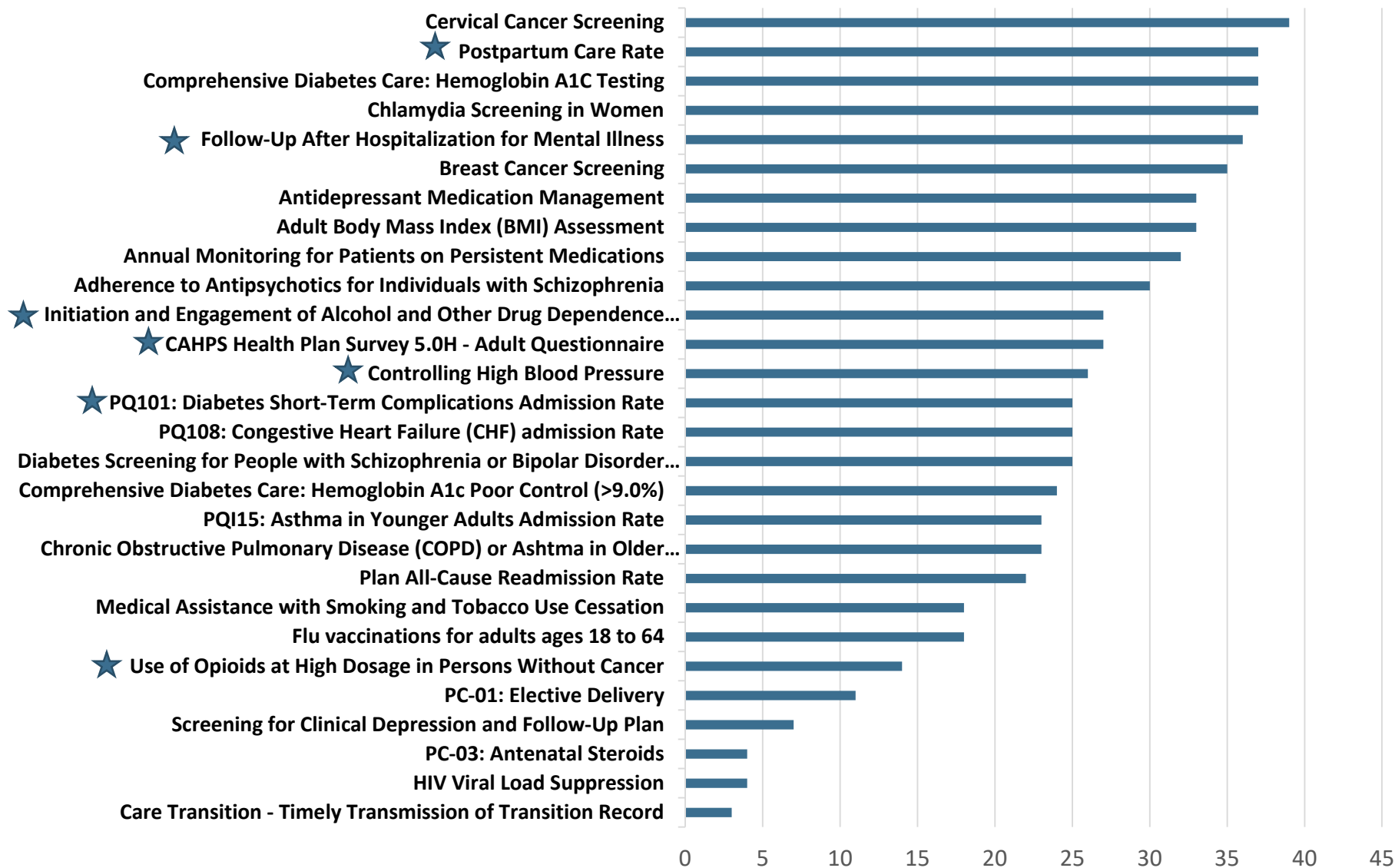## Make Care Affordable Domain

- NQF 0272 PQI 01: Diabetes Short-Term Complications Admission Rate

Number of States Reporting the Medicaid Child Core Set Measures, FFY2016

- ★ PDENT: Percentage of Eligibles who Received Preventive Dental… — ~50
- ★ W34: Well-Child Visits in the Third, Fourth, Fifth, and Sixth years of… — ~47
- ★ AWC: Adolescent Well-Care Visits — ~46
- CAP: Child and Adolescent Access to Primary Care Practitioners — ~46
- ★ W15: Well-Child Visits in the First 15 Months of Life — ~46
- CIS: Childhood Immunization Status — ~45
- CHL: Chlamydia Screening in Women — ~45
- AMB: Ambulatory Care: Emergency Department Visits — ~45
- ★ IMA: Immunization Status for Adolescents — ~44
- HPV: Human Papillomavirus (HPV) Vaccine For Female Adolescents — ~42
- FUH: Follow-Up After Hospitalization for Mental Illness — ~42
- MMA: Medication Management for People with Asthma — ~41
- CAHPS: Consumer Assessment of healthcare Providers and… — ~40
- PPC: Timeliness of Prenatal Care — ~40
- ADD: Follow-Up Care for Children Newly Prescribed Attention-… — ~40
- WCC: Weight Assessment and Counseling for Nutrition and… — ~39
- DQA: Prevention: Dental Sealants for 6-9 Year Old Children at… — ~34
- FPC: Frequency of Ongoing Prenatal Care — ~33
- ★ Use of Multiple Concurrent Antipsychotics in Children and… — ~32
- LBW: Live Births Weighing Less than 2,500 Grams — ~30
- DEV: Developmental Screening in the First Three Years of Life — ~26
- PC02: Cesarean Section For Nulliparous Singleton Vertex — ~18
- BHRA: Behavioral Health Risk Assessment (for Pregnant Women) — ~6
- Audiological Evaluation No Later than 3 Months of Age — ~1
- Child and Adolescent Major Depressive Disorder: Suicide Risk… — ~1

★ Denotes inclusion in Scorecard

Sources: Mathematica analysis of MACPro reports for the FFY 2016 reporting cycle
Notes: The term "states" includes the 50 states and the District of Columbia

Number of States Reporting the Medicaid Adult Core Set Measures, FFY2016

MAC Scorecard Properties: Pillar One Measure Characteristics

MAC Scorecard Characteristics		# of Measures (n = 13)
Medicaid & CHIP Population	Medicaid and CHIP Child Beneficiaries	6
	Medicaid Adult Beneficiaries	7
NQF Endorsement Status	Endorsed	8
	Not Endorsed	5
Measure Type	Structure	0
	Process	8
	Outcome	2
	Patient Experience of Care	1
Data Collection Method*	Administrative Claims	10
	Electronic Clinical Data	6
	eMeasure Available	0
	Survey Data	1

*Data not mutually exclusive
Note: Measure Type and Data Collection Method data unavailable for the following measures: Percentage of Eligibles Who Received Preventive Dental Services: Ages 1-20 and Adolescent Well-Care Visits: Ages 12-21

Committee Discussion and Questions

- Questions or comments about the data presented?

- Observations about the Adult and Child Medicaid Core Set measures included in the Scorecard?

- Any gap areas in the Scorecard state health system pillar such as missing domains and/or missing measures?

Looking Ahead to the In-Person Meeting: Opportunities to Strengthen the MAC Scorecard

January In-Person Meeting Objectives

- Review and consider states' experiences implementing and using measures from the Core Sets

- Develop measure recommendations for strengthening the Scorecard through identification of:

  - *Measures to add to the current Scorecard based on existing data for the Child and Adult Medicaid Core Set measures*

NQF's Approach

- The review of measures will focus on areas of high importance as well as gaps.

- The Committee will be provided measures from the Adult and Child Medicaid Core Sets not included in the current version of the Scorecard.

- Committee members will submit measures from the Adult and Child Medicaid Core Sets based on use and usability as well as relevance for use at the state level.

- All recommendations for addition to the Scorecard will require a rationale and will be discussed during the January 2019 in-person meeting.

- Discussions will be facilitated via a Discussion Guide which will provide both measure details and measure analysis.

Committee Homework - Identifying Measures to Strengthen the Scorecard

- Please send measure recommendations to strengthen the current Scorecard for discussion during the in-person meeting by **November 30, 2018.**

- Please enter measure(s) information on the Committee SharePoint site via the Measure Survey (link below):

  - **Committee Measure Survey:** http://share.qualityforum.org/Projects/MAC%20Scorecard/Lists/20182 019%20Survey/overview.aspx

- Committee members will deliberate on the appropriate measures to recommend addition to the Scorecard during the in-person meeting on January 10-11.

Planned Sources of Information

- Evaluation of the current Scorecard measures
- Updated Medicaid Adult and Child Core Sets for FFY 2019
- Feedback from participating States to include:
    - *Measures selected for reporting*
    - *Reasoning for selection, i.e., resource needs, implementation cost*
    - *Data collection challenges and solutions*
    - *How states are leveraging the measure results*

Discussion: Additional Information Sources

- What additional information does the Committee need to support their deliberations?

- What other information is needed regarding implementation, use and usability from participating and/or non-participating states?

Public Comment

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SharePoint Overview

SharePoint Features

- Meeting Materials

- Scorecard Committee Roster

- Calendar of Meetings

- Reference Materials

SharePoint Overview

- **Screenshot of Homepage**

SharePoint Overview

- **Please keep in mind:**
  - (+) and (−) signs :

Meeting Documents

☐ Type	Name	Modified

⊞ Meeting Title : May 24-26, 2016: Medicaid Adult and Child Joint In-person Meeting (10)

Meeting Documents

☐ Type	Name	Modified
⊟ Meeting Title : May 24-26, 2016: Medicaid Adult and Child Joint In-person Meeting (10)		
	MAP Medicaid Adult Task Force Roster	5/18/2016 8:37 AM
	Final Rule – Methods for Assuring Access to Covered Medicaid Services	5/18/2016 8:38 AM
	CMS Adult One-pagers_confidential	5/18/2016 8:38 AM
	Adult Core Measures Alignment - Used in Other programs	5/18/2016 8:39 AM
	Summary of Adult Core Set Technical Assistance Requests	5/18/2016 10:59 AM
	CMS Snapshots	5/18/2016 10:37 PM
	MAP Medicaid Adult_2016 Core Set and Measure Gap Areas Analysis	5/24/2016 8:14 AM
	MAP Medicaid 2016 In person Meeting Agenda.final	5/24/2016 8:14 AM
	Medicaid Adult and Child In-person Meeting Presentation Slides	5/24/2016 8:16 AM
	Asthma Measures_Side by Side comparison	5/25/2016 8:48 AM

Next Steps

Important Dates

- **November 15:** Orientation web meeting
- **December 14:** Pre-meeting web meeting
- **January 10-11:** In-person meeting
- **January 16:** Post-meeting web meeting
- **February 25 to March 27:** Draft report posted for public comment
- **April 25:** Post Comment web meeting
- **May 29:** Strategic Considerations web meeting #1
- **June 26:** Strategic Considerations web meeting #2
- **July 29:** Strategic Considerations web meeting #3
- **September 9:** Final report due to CMCS and made available to the public

Project Contact Info

- **Email:** macscorecard@qualityforum.org

- **NQF phone:** 202-783-1300

- **Project page:** http://www.qualityforum.org/MAC_Scorecard.aspx

- **SharePoint site:**
  http://share.qualityforum.org/Projects/MAC%20Scorecard/SitePages/Home.aspx

Thank You for Participating!