



## MAP Dual Eligible Beneficiaries Workgroup Teleconference July 29, 2014

The National Quality Forum (NQF) convened a teleconference of the Measure Applications Partnership (MAP) Dual Eligible Beneficiaries Workgroup on Tuesday, July 29, 2014. An [online archive](#) of the meeting is available.

### Workgroup Members in Attendance:

Alice Lind, Workgroup Chair
Girma Alemu, Health Resources and Services Administration
Gwendolen Buhr, American Medical Directors Association
Mady Chalk; subject matter expert: Substance Abuse
Anne Cohen; subject matter expert: Disability
Steven Counsell, National Association of Public Hospitals and Health Systems
Leonardo Cuello, National Health Law Program
Vanesa Day, CMS Federal Coordinated Healthcare Office
James Dunford; subject matter expert: Emergency Medical Services
D.E.B. Potter, Agency for Healthcare Research and Quality
Clarke Ross, Consortium for Citizens with Disabilities
Gail Stuart; subject matter expert: Nursing
Joan Zlotnik, National Association of Social Workers

### Welcome and Review Meeting Objectives

Session led by Alice Lind, MAP Dual Eligible Beneficiaries Workgroup Chair.

Ms. Lind welcomed the group to the teleconference and expressed her gratitude for the contributions from members whose terms on the workgroup are ending. Ms. Lind then oriented participants to the materials and reviewed the meeting's objectives. The primary objectives of the meeting were to:

- Review Coordinating Committee and public comments of the Draft 2014 MAP Dual Eligible Beneficiaries Report
- Finalize recommendations for the Final Report
- Prioritize future topics for workgroup consideration

Ms. Lind also reviewed the project timeline, including the early phases and current tasks. The updated timeline is included in Attachment 1 and a brief overview of recent tasks is provided below:

- Web Meeting – March 17, 2014
- In-Person Meeting – April 10-11, 2014
- MAP Coordinating Committee Web Meeting – July 18, 2014
- Teleconference – July 29, 2014
- 2014 Final Report from the MAP Dual Eligible Beneficiaries Workgroup – Due August 29, 2014

### **Review Key/Major Themes from Public Comment**

Presentation by Alice Lind and Megan Duevel Anderson, Project Manager, NQF.

Ms. Anderson reviewed the themes of the public comments received on MAP's draft report. MAP received 38 comments from 10 organizations during the three week comment period. All public comments will be included as an appendix in the report. Additionally, MAP will make note of and respond to comments throughout the text of the report.

Ms. Lind facilitated a workgroup discussion and response to public comments received. The workgroup was asked to provide specific direction for incorporating public comments in the final report.

- Members agreed that the group would not want to exclude measures of services that aren't covered by all Medicaid programs (e.g., smoking cessation support).
- Several workgroup members discussed the importance of providing context around a draft statement that some measures are burdensome and subjective. It's critical to note that all measures require effort and sophisticated measurement is needed due to the complexity of the beneficiary population. Measures' relative value should be weighed against one another and considered in the context of the population or goals of the program. Staff will remove the term 'burden.'
- Participants also agreed that the mode of collecting survey data for measures is important. Surveys and assessments need to be few and meaningful to avoid waste.

Ms. Anderson then reviewed themes from the MAP Coordinating Committee's July 18 web meeting. The MAP Coordinating Committee provided overall support for the report, suggested approaches to gathering stakeholder feedback, and expressed interest in potential future topics for the Dual Eligible Beneficiaries Workgroup.

Ms. Lind facilitated discussion to provide the workgroup with an opportunity to ask questions and respond to the Coordinating Committee's comments.

- Workgroup members commented on the essential but complex nature of developing feedback loops, connections with organizations impacted by measure use, and the development of a plan to facilitate engagement through sustained outreach.
- Workgroup members suggested reaching out to professional societies, advocacy organizations, and social media groups interested in the beneficiary population.

### **Discussion of Potential Future Topics for Workgroup**

Session led by Alice Lind and Alexandra Ogungbemi, Project Analyst, NQF.

Ms. Lind reviewed potential future topics previously identified by the workgroup and provided instructions for participants to vote for one of three topic areas. Ms. Ogungbemi conducted roll call and

each member announced their priority for a general topic area for the workgroup to address in the future. Preliminary results of the prioritization exercise yielded a priority for future work on factors related to quality of care and outcomes. NQF staff will continue to do outreach to capture the priority topics of all voting members and consult with MAP leadership on the approach to incorporating the topics in future convening activities.

**Next Steps**

- Post-Teleconference: collect responses to the Prioritization of Future Topics exercise from workgroup members not in attendance
- August 29: final report due to HHS



## Attachment 1: MAP Dual Eligible Beneficiaries Workgroup Project Timeline

### Early phases of project in 2011-2013

- Final Report: Strategic Approach to Performance Measurement for Dual Eligible Beneficiaries, October 2011
- Final Report: Measuring Healthcare Quality for the Dual Eligible Beneficiary Population, June 2012
- Interim Report: Further Exploration of Healthcare Quality Measurement for the Dual Eligible Beneficiary Population, December 2013
- Interim Report from the Dual Eligible Beneficiaries Workgroup, February 2014

### Recent activities contributing to the forthcoming report

- Web Meeting March 17, 2014
  - Continue exploration of strategies to promote best possible quality of life among dual eligible beneficiaries
  - Discuss expectations for shared accountability related to quality of life
  - Prepare for upcoming in-person meeting
- In-Person Meeting April 10-11, 2014
  - Identify and discuss priority measure gap areas
  - Updating MAP's family of measures for dual eligible beneficiaries
  - Develop approach to engaging stakeholders in documentation of measure use and alignment
  - Formulate recommendations to HHS about use of performance measurement and other strategies to ensure high-quality care for dual eligible beneficiaries
- MAP Coordinating Committee Web Meeting July 18, 2014
  - Finalize 2014 MAP Dual Eligible Beneficiaries Workgroup Report
  - Finalize 2014 recommendations to HHS on the Core Set of Health Care Quality Measures for Adults Enrolled in Medicaid
  - Receive updates on MAP Kaizen process improvement activities
- Teleconference July 29, 2014
  - Review Coordinating Committee and public comments of the Draft 2014 MAP Dual Eligible Beneficiaries Final Report
  - Finalize recommendations for the Final Report
  - Prioritize future topics for workgroup consideration

### Present and Future activities

- 2014 Final Report from the MAP Dual Eligible Beneficiaries Workgroup Due August 29, 2014
  - Work will continue in 2014/2015 through web and in-person meetings