



MAP Dual Eligible Beneficiaries Workgroup Web Meeting October 28, 2015 | 11:00 am – 1:00 pm ET

Participant Instructions:

Streaming Audio Online

- Direct your web browser to: <http://nqf.commpartners.com>.
- Under “Enter a Meeting” type in the meeting number: **210682**
- In the “Display Name” field, type in your first and last names and click “Enter Meeting.”

Teleconference

Dial **(877) 303-1293** for workgroup members or **(855) 499-0965** for public participants.

If you need technical assistance, you may press *0 to alert an operator or send an email to nqf@commpartners.com.

Meeting Objectives:

- Review MAP 2015-2016 Activities
- Consider the impact of Multiple Chronic Conditions (MCC) on Dual Eligible Beneficiaries
- Identify measurement priorities and review potential tool assessing quality of care Dual Eligible Beneficiaries

11:00 am **Welcome, Disclosures of Interest, and Review of Meeting Objectives**

*Jennie Chin Hansen and Nancy Hanrahan, Workgroup Co-Chairs
Ann Hammersmith, General Council, NQF*

11:20 am **Overview of MAP 2015-2016 Activities**

Allen Leavens, Senior Director

- Review role of Dual Eligible Beneficiaries Workgroup
- Describe upcoming MAP activities

11:30 am **Multiple Chronic Conditions in Dual Eligible Beneficiaries**

Megan Duevel Anderson, Project Manager, NQF, and Jennie Chin Hansen

- Review the impact of MCCs on Dual Eligible Beneficiaries
- Provide a brief overview of MCC frameworks
- Workgroup discussion:

What are the greatest needs of Dual Eligible Beneficiaries with MCCs, and among their families and caregivers? What opportunities exist for addressing high-risk beneficiaries?

Are there MCC framework components that are particularly important to consider for Dual Eligible Beneficiaries?

12:10 pm **Opportunity for Public Comment**

12:20 pm **Prioritizing Areas for Measurement and Tools for Dual Eligible Beneficiaries with Multiple Chronic Conditions**

Allen Leavens and Jennie Chin Hansen

Presentation by Camille Dobson, Deputy Executive Director, and Kelsey Walter, Director of NCI-AD, National Association of States United for Aging and Disabilities (NASAUD) and Julie Bershadsky, NCI-AD Project Director, Health Services Research Institute (HSRI)

- Identify priority topic areas for measurement among Dual Eligible Beneficiaries with MCCs
- Provide input on the use of the National Core Indicators-Aging and Disabilities (NCI-AD) survey to address care and services for beneficiaries with MCCs
- Workgroup discussion:

Which issues and topics are most important to measure?

What specific types of measures and tools should be explored further?

12:45 pm **Opportunity for Public Comment**

12:55 pm **Next Steps**

Janine Amirault, Project Analyst, NQF, and Jennie Chin Hansen

1:00 pm **Adjourn**

**NQF
MAP DUALS
10.28.15**

ATTENDANCE REPORT

Attendee Name	E-mail Address	People Attending in the Room	Organization:	Minutes Connected
Alice Lind	alice.lind@hca.wa.gov	1	HCA	114
Aline Holmes	aholmes@njha.com	1	New Jersey Hospital Association	181
Amin Taroon	tamin@qualityforum.org	1	_1	87
Andrew Lyzenga	alyzenga@qualityforum.org	1	NQF	70
Brian Bennett	Brian.Bennett@LA.GOV	1	LA Dept of Health & Hospitals	111
Camille Dobson	cdobson@nasuad.org	1	NASUAD	62
Camille Heard	camille.heard@wellcare.com	1	WellCare	120
Carolyn Milanowski	carolyn.milanowski@cms.hhs.gov	1	CMS	120
Charlie Lakin	Lakin001@umn.edu	1	-	126
Cheryl Irmiter	cirmiter@easterseals.com	1	Easter Seals	123
Christine Aguiar	caguiar@communityplans.net	1	ACAP	204
Clarke Ross	clarkross10@comcast.net	1	CCD	123
D.E.B. Potter	d.e.b.potter@hhs.gov	1	HHS OS ASPE	107
Dalana Ostlie	dostlie@comcast.net	1	Providence	126
Dan Culica	dan.culica@hhsc.state.tx.us	1	TX HHSC	88
Dan Roman	roman@ncqa.org	1	NCQA	64
Davy Diongson	ddiongso@mjhs.org	1	Elderplan	191
Deborah Morales	debbie.morales@ohhs.ri.gov	1	Xerox State Healthcare, LLC	63
DIANE MCNALLY	diane.mcnally@cms.hhs.gov	1	CMS	217
Elisa Munthali	emunthali@qualityforum.org	1	NQF	133
Eliza Bangit	eliza.bangit@acl.hhs.gov	1	ACL	38
Eliza Bangit	eliza.bangit@acl.hhs.gov	1	ACL	37
Elizabeth Ricksecker	Elizabeth.Ricksecker@cms.hhs.gov	1	CMS	119
Ellen Blackwell	ellen.blackwell@cms.hhs.gov	1	CMS	672
Erin Giovannetti	giovannetti@ncqa.org	1	NCQA	119
Erin O'Rourke	eorourke@qualityforum.org	1	NQF	117
Gail Stuart	stuartg@musc.edu	1	musc	171
Gwendolen Buhr	gwendolen.buhr@duke.edu	1	AMDA	384
Jamie Kendall	jamie.kendall@acl.hhs.gov	1	ACL	344
jeff schoenborn	jeff.schoenborn@uhc.com	1	uhc	80
Jeff Schoenborn	jeff.schoenborn@uhc.com	1	UHC	4
Jennie Hansen	chinhansen@me.com	1	AGS	145
Jessica Kratz	jessica_Kratz@merck.com	1	Merck	123
Jette Hogenmiller	jhogenmiller@homewatch-intl.com	1	Homewatch International	1423
Joan Zlotnik	jzlotnik@naswdc.org	1	NASW	114
John Collins	john.collins@ihany.org	2	IHANY	29
John Collins	john.collins@ihany.org	2	IHANY	22
Julie Wasserman	julie.wasserman@vermont.gov	1	State of Vermont	41
Katie Streeter	kstreeter@qualityforum.org	1	nqf	88

Attendee Name	E-mail Address	People Attending in the Room	Organization:	Minutes Connected
Kelsey Walter	kwalter@nasuad.org	2	NASUAD	1472
Kim Ibarra	kibarra@qualityforum.org	1	NQF	117
Kimberly Rask	Kimberly.rask@allianthealth.org	1	alliant health solutions	138
Laura Ibragimova	libragimova@qualityforum.org	1	NQF	123
Linda Costal	l_costal@yahoo.com	1	Linda Costal inc	55
Lynda Christison	lchristison@lcrac.com	1	Lexington County Recreation & Aging Commission	125
Mady Chalk	mchalk@tresearch.org	1	TRI	55
Mady Chalk	mchalk@tresearch.org	1	Treatment Research Institute	42
Mandi Carter	mandi.carter@la.gov	1	LA DHH	117
Mary Fermazin	mfermazin@hsag.com	1	HSAG	140
Maureen Henry	henry@ncqa.org	1	NCQA	114
Megan Duevel Anderson	mduevelanderson@qualityforum.org	1	NQF	817
Melissa Marinelarena	mmarinelarena@qualityforum.org	1	National Quality Forum	170
Michael Monson	mmonson@centene.com	1	Centene	612
NQF Staff 1		4	NQF	21
NQF Staff 1		2	nqf	2
NQF Staff 1		4	NQF	30
NQF Staff 1		2	NQF	199
NQF Staff 1		2	NQF	30
NQF Staff 2		2	NQF	173
NQF Stafff		4	NQF	61
Operator		1		165
Patricia Kelmar	pkelmar@njhcqi.org	1	NJHCQI	120
Phyllis Brooks	pbrooks1@humana.com	1	Humana	110
Rachel Roiland	rroiland@qualityforum.org	1	NQF	164
Reva Winkler	RWinkler@qualityforum.org	1	NQF	120
Rob S	rsaunders@qualityforum.org	1	NQF	76
Shaconna Gorham	sgorham@qualityforum.org	1	nqf	113
Stacie Sinclair	stacie.sinclair@mssm.edu	1	Center to Advance Palliative Care	116
Susan Tucker	susan.tucker@molinahealthcare.com	1	Molina HealthCare	57
Suzanne Lo	Suzanne.Lo@UHHospitals.org	1	Center for Child Health and Policy	120
Tom James	thomas.james@bhhs.com	2	Baptist Health Plan	103
Tom Lutzow	tlutzow@icare-wi.org	1	iCare	120
Venesa Day	Venesa.day@cms.hhs.gov	1	CMS	189
Wunmi Isijola	wisijola@qualityforum.org	1	NQF	111
Zehra Shahab	zshahab@qualityforum.org	1	NQF	91
TOTALS		92		12888

CHAT REPORT

Message Sender Name	Message Sender E-mail Address	Message	Response Sender Name	Response Message
Elizabeth Ricksecker	Elizabeth.Ricksecker@cms.hhs.gov	What is the call in number and access code for this meeting		
Elizabeth Ricksecker	Elizabeth.Ricksecker@cms.hhs.gov		NQF Staff 2	Hello Ms. Ricksecker the public dial-in number is 855-499-0965. Please let us know if you have any other questions
Dan Culica	dan.culica@hhsc.state.tx.us	Is the project related to CMS's Dual Demonstration Program?		
Dan Culica	dan.culica@hhsc.state.tx.us		NQF Staff 2	Hi Mr. Culica which project did you mean?
Dan Culica	dan.culica@hhsc.state.tx.us	I am thinking of the potential cross-over between MAP MCCs in Dual Eligibles and the CMS Dual Eligibles Program.		
Dan Culica	dan.culica@hhsc.state.tx.us		NQF Staff 2	Great point CMS is very interested in the input of MAP and this should inform CMS's program.
Tom James	thomas.james@bhsi.com	Are there rural vs. Urban differences; or other significant geographical variations that should be considered in measure development?		
Dan Culica	dan.culica@hhsc.state.tx.us	I thought so too. Please let me know if you decide to connect with CMS and if I could be of any assistance.		

Message Sender Name	Message Sender E-mail Address	Message	Response Sender Name	Response Message
Tom James	thomas.james@bhsi.com		NQF Staff 2	There will be a public comment shortly if you would to raise this to the committee
Dan Culica	dan.culica@hhsc.state.tx.us		NQF Staff 2	Thank you, we will make sure to reach out. We also encourage you and anyone interested to join future meetings and to also engage the committee through public comments.
Tom James	thomas.james@bhsi.com	Re: the comments on affordability, those with Dual Eligible status will have the costs of transportation as barriers but should not have the medical costs as barriers. So affordability relates to transportation, and other personal costs.		
Dan Culica	dan.culica@hhsc.state.tx.us	I certainly will. Thank you Dan Culica, MD, PhD.		
Tom James	thomas.james@bhsi.com		NQF Staff 2	Thank you for your comment. We encourage you to share these thoughts with the Committee if you would like.

Message Sender Name	Message Sender E-mail Address	Message	Response Sender Name	Response Message
Erin Giovannetti	giovannetti@ncqa.org	As a future discussion, it would be interesting to hear the panel discuss how different levels of accountability play into these important health and wellbeing outcomes that the panel has identified. What measures should individual providers be responsible for? What measures are community level? What is the accountable community agency?		
Cheryl Irmiter	cirmiter@easterseals.com	Please note, the Institute for Healthcare Improvement is working with RWJF on a wellbeing measure. It attends to healthy lives by looking at well-being (physical health, mental health, social wellbeing, and spiritual well-being. This might be of interest to this group. There are individual and community measures. RWJF should be publishing this, if it is not already published.		
D.E.B. Potter	d.e.b.potter@hhs.gov	The CMS HCBS Experience with Care Survey has also completed the first round of field testing. This should also be presented to the MAP group. About 70% of the HCBS pop is also a dual. DEB Potter		

Message Sender Name	Message Sender E-mail Address	Message	Response Sender Name	Response Message
Cheryl Irmiter	cirmiter@easterseals.com		NQF Staff 2	Thank you for your comment and sharing this information, we will look into the well-being measure.
Erin Giovannetti	giovannetti@ncqa.org		NQF Staff 2	Thank you for your comment. We encourage you to participate in future meetings and public comment.
D.E.B. Potter	d.e.b.potter@hhs.gov		NQF Staff 2	Hi D.E.B. thank you for sharing this information.
Cheryl Irmiter	cirmiter@easterseals.com	Quality measures have been connected to process and content; for medical issues; however, process and content in social and psychological process and content are different. I would recommend looking at Duncan, Miller, Wampold, Hubble (1999). This will address the provider perspective and quality of the process and content. Thank you.		