



Medicaid Adult Task Force Measure Applications Partnership

TASK FORCE CHAIR

Harold Pincus, MD

Professor and Vice Chair, Department of Psychiatry, College of Physicians and Surgeons, Columbia University
New York, NY

Harold Alan Pincus is Professor and Vice Chair of the Department of Psychiatry at Columbia University's College of Physicians and Surgeons, Director of Quality and Outcomes Research at New York Presbyterian Hospital and Co-Director of Columbia's Irving Institute for Clinical and Translational Research. Dr. Pincus also serves as a Senior Scientist at the RAND Corporation. Previously he was Director of the RAND-University of Pittsburgh Health Institute and Executive Vice Chairman of the Department of Psychiatry at the University of Pittsburgh. He is the National Director of the Health and Aging Policy Fellows Program (funded by The John A. Hartford Foundation and Atlantic Philanthropies), and previously directed the Robert Wood Johnson Foundation's National Program on Depression in Primary Care and the John A. Hartford Foundation's national program on Building Interdisciplinary Geriatric Research Centers. Dr. Pincus was also the Deputy Medical Director of the American Psychiatric Association and the founding director of APA's Office of Research and Special Assistant to the Director of the NIMH. As a Robert Wood Johnson Foundation Clinical Scholar, he served on White House and Congressional staffs. Dr. Pincus was Vice Chair of the Task Force on Diagnostic and Statistical Manual, Fourth Edition (DSM IV) and has been appointed to the editorial boards of eleven major scientific journals. He has authored or co-authored over 400 scientific publications in health services research, science policy, research career development and the diagnosis and treatment of mental disorders. Among other recent projects, he led the national evaluation of veterans' mental health services, the redesign of primary care/ behavioral health relationships in New Orleans, a National Institutes of Health-funded national study of research mentoring and evaluation of major federal and state programs to integrate health and mental health care. He has also been a consultant to federal agencies and private organizations, including the U.S. Secret Service and John T. and Catherine D. MacArthur Foundation. He has served on multiple Institute of Medicine and other national and international committees and chairs the WHO/ICD 11 Technical Advisory Group on Quality and Patient Safety and the Measures Application Partnership Coordinating Committee. For over 22 years he worked one night a week treating the severely mentally ill at a community clinic.

Diane Calmus, JD

Government Affairs and Policy Manager, National Rural Health Association
Washington, DC

Diane joined NRHA staff in 2015. She is one of NRHA's federally registered lobbyists. She previously worked as a legislative assistant to Rep. Kevin Brady, the chair of Ways and Means, where she handled a variety of health care issues with a focus on Medicare policy. She also worked as a health policy fellow at the Heritage Foundation.

Diane earned a J.D. from Michigan State University College of Law and bachelor's degrees in mechanical engineering from Lake Superior State University and psychology from Central Michigan University.

Mary Kay Jones

Vice President, Quality Improvement, Centene Corporation
St. Louis, MO

Mary Kay Jones is the Vice President, Quality Improvement, for Centene Corporation. In her role, Mary Kay is responsible for the Quality Improvement Program, HEDIS®, CAHPS®, Health Plan Quality and Performance Improvement and promotes quality throughout the organization. She also oversees all health plan NCQA® accreditation activities to pursue or retain accreditation.

Prior to joining Centene, Mary Kay served as vice president of compliance, quality and accreditation for AIM Specialty Health. She also brings quality operations experience from UnitedHealthcare Community and State.

Mary Kay earned her Master in Public Health degree from St. Louis University and bachelor's degree in nursing from St. John College. She is a Certified Professional in Healthcare Quality and a licensed registered nurse in Missouri. She is a member of the National Association for Healthcare Quality, and past president of St. Louis Professional for Health Care Quality.

Rhys Jones, MPH

Vice President, Medicaid Advocacy, America's Health Insurance Plans
Washington, D.C.

Rhys Jones is Vice President, Medicaid Advocacy for America's Health Insurance Plans (AHIP). Rhys leads the organization's activities in support of Medicaid and the role of Medicaid health plans in serving Medicaid enrollees. He is known for his operations and policy expertise in Medicaid managed care, managed LTSS/HCBS, Medicare Advantage and Part D prescription drug programs, dual eligible special needs plans (SNPs), Medicare-Medicaid financial alignment demonstrations, Medicare-Medicaid program integration and managed care.

Prior to joining AHIP, Rhys served as Director, Medicaid Business Development in Anthem's Government Business Division from 2014 to 2016, advising state Medicaid agencies and policy makers on Medicaid program design and the value proposition for managed Medicaid and long term services and supports (LTSS). From 2005 to 2014, he was Vice President, Medicare Policy and Market Development in Anthem/Amerigroup's Specialty Products Group. Before joining Amerigroup, Rhys was a consultant advising health plans on Medicare program issues, regulatory

compliance, HIPAA privacy and health plan operations, including a five-year tenure in the Healthcare Consulting Practice of Pricewaterhouse Coopers.

Rhys has been a member of AHIP's Medicare-Medicaid Integration work group and the SNP Alliance Medicare/Medicaid Integration Leadership group. He also served on the board of Senior Services of Southeastern Virginia, Virginia's largest Area Agency on Aging. He has held positions in health plan operations and regulatory affairs with a number of regional and national health plans, including Health Net and Foundation Health Systems. He holds a Master of Public Health degree in Health Policy and Administration from the University of California, Berkeley and has authored two books on managed care: *HMO 101: Introduction to HMOs* and *The Ultimate HMO Handbook*.

Sue Kendig, JD, WHNP-BC, FAANP

Policy Director, National Association for Nurse Practitioners in Women's Health
Austin, TX

Sue Kendig serves on the MAP Medicaid Adult Task Force representing the American Association of Nurse Practitioners. Sue is an attorney and women's health nurse practitioner with over thirty years of experience in health care. She currently serves as Policy Director for the National Association for Nurse Practitioners in Women's Health (NPWH). As President of Health Policy Advantage, Sue provides policy analysis and consultation to healthcare providers and community organizations responding to a rapidly changing health care environment. Her primary areas of focus include patient safety, women's health care, and value-based care and payment strategies. Recently, she joined SSM Health- St. Mary's Hospital in St. Louis as a Women's Health Integration Specialist. Prior to joining St. Mary's, Sue was a Teaching Professor at the University of Missouri-St. Louis, where she coordinated the Women's Health Nurse Practitioner program. Active in public service at the state and national level, Sue was appointed to the CMS Medicare Evidence Development and Coverage Advisory Committee (MEDCAC) as a patient advocate. Statewide, she was a gubernatorial appointee to the Missouri Patient Safety Commission, where she chaired the Commission's Education subcommittee. A gubernatorial appointee to the Missouri Task Force on Prematurity and Infant Mortality, she currently serves on the sub-committee charged with working to implement the Task Force recommendations. Her clinical practice has focused on caring for underserved populations, including women who are pregnant and at risk for substance use disorders, pregnant and parenting adolescents, and women with disabilities.

Deborah Kilstein, RN, MBA, JD

VP Quality Management and Operational Support, Association for Community Affiliated Plans
Washington, D.C.

Deborah Kilstein began her career in Medicaid as a nurse doing level of care and quality care determinations in nursing homes. She progressed through the organization and became Medicaid Director and ultimately Deputy Commissioner of Human Services. Ms. Kilstein has also worked at the Center of Health Care Strategies focused on state operations issues. She spent almost three years managing operations as a health plan. For the last nine years at ACAP, she has focused on quality issues including measurement and quality improvement.

Currently, Ms. works at ACAP, a trade organization of nonprofit Safety Net Health Plans predominantly serving the Medicaid population. In this role, she works with the 57 health plans on issues related to quality measurement and improvement. I recently led a learning network for health plans on the issue of reducing prescription drug abuse and on improving integration of physical and behavioral health services, including the creation of toolkits for use by the health

plans.

Rachel La Croix, PhD, PMP

Performance Evaluation and Research Unit Administrator, Bureau of Medicaid Quality, Florida
Agency for Health Care Administration
Tallahassee, FL

Rachel La Croix serves on the MAP Medicaid Adult and Child Task Forces representing the National Association of Medicaid Directors. Dr. La Croix has been with Florida Medicaid since 2003. She has worked with quality and performance standards for the Florida Medicaid program and has worked with evaluations of the Medicaid program for ten years, and has served as administrator of the unit for over five years. Dr. La Croix oversees and coordinates performance measure selection and analysis; evaluation design and contracts for evaluations and other research related to the Florida Medicaid program; the External Quality Review contract and activities; and managed care plan quality activities including Performance Improvement Projects, Cultural Competency Plans, Quality Improvement Plans, and Enrollee and Provider Surveys. Prior to her current role, Dr. La Croix was the Program Administrator for Disease Management programs for Florida Medicaid primary care case management recipients and served as team lead on special projects related to managed care network adequacy surveys, complaints and grievances, and the agency's development of a new complaints tracking system for Medicaid. In her previous roles, she presented on Florida's Disease Management Initiatives at several national conferences and served on the Florida Diabetes Alliance's Leadership Council. Before working for Florida Medicaid, Dr. La Croix served as a research associate at the Florida Department of Juvenile Justice, where she analyzed and reported on the use of health services in residential and detention facilities. Dr. La Croix worked as an intake counselor at an outpatient substance abuse treatment clinic while working on her MA in Sociology at the College of William and Mary. She worked as a research assistant on an HIV/AIDS prevention grant funded by the National Institutes of Health for five years while working on her PhD in Sociology at Florida State University.

Roanne Osborne-Gaskin, MD MBA FAAFP

Senior Medical Director, MDwise, Inc.
Indianapolis, IN

Dr. Osborne-Gaskin serves on the MAP Medicaid Adult and Child Task Forces representing the American Academy of Family Physicians. Dr. Osborne-Gaskin is Senior Medical director at MDwise, Inc., a Medicaid Managed Care Entity in Indiana and former Associate Medical Director for Neighborhood Health Plan of Rhode Island, the state Medicaid program. At Neighborhood Health plan of Rhode Island, she was the clinical lead for the Care Management Maternal and Child program and the Health Effectiveness Data and Information Set (HEDIS) Women's Health workgroups. Her interests are population health, continuous quality/process improvement, Lean in healthcare and Addiction medicine. Dr. Osborne-Gaskin currently serves as the Co-chair on the Medicare, Medicaid, and Children's Health Insurance Programs Advisory Panel on Outreach and Education (APOE). She did her Family Medicine Residency at Montefiore Medical Center, Residency Program in Family and Social Medicine and obtained a Masters of Business Administration at George Washington University, Washington, D.C.

Clarke Ross, DPA

Public Policy Director, American Association on Health and Disability
Rockville, MD

Dr. E. Clarke Ross serves on the MAP Medicaid Adult Task Force representing the Consortium for Citizens with Disabilities. Dr. Ross has worked 46 years with six national mental health and disability organizations. Since December 2010, Clarke has worked as the public policy director for the American Association on Health and Disability.

Dr. Ross represents the Consortium for Citizens with Disabilities (CCD) on the National Quality Forum (NQF) work group on persons dually eligible for Medicare and Medicaid (2012-present) and on the NQF MAP population health task force (2013-2014). Clarke was the 2014-2015 and 2015-2016 NQF duals workgroup liaison to the NQF PAC-LTC workgroup and is the 2016-2017 duals workgroup liaison to the NQF clinician workgroup. Clarke was a member of the ONC (Office of the National Coordinator for Health Information Technology) Health IT Policy Committee, Consumer Empowerment Workgroup (March 2013-April 2016), which in November 2015 became the ONC Consumer Task Force. Between January 2011-September 2014, Clarke was a member of the SAMHSA Wellness Campaign Steering Committee.

Clarke's doctorate is in public administration (D.P.A.) from The George Washington University, class of 1981. His doctoral dissertation focused on national accreditation programs serving persons with developmental disabilities. Awarded a State of Maryland Maternal and Child Health Fellowship, Clarke completed a health administration residency at Johns Hopkins University Medical Institutions. A former VISTA volunteer, he has taught graduate public administration classes for Central Michigan University since 1983 and also for both the University of Maryland and Southeastern University. From 1984-1986, Clarke worked as an Assistant Professor of Public Administration for Troy State University – European Region, headquartered in Weisbaden, Germany. He is the father of a 26-year-old son with special challenges.

Marissa Schlaifer, RPh, MS

Independent Consultant
Washington, DC

Marissa currently serves on the National Quality Forum Measure Application Partnership (MAP) representing the Academy of Managed Care Pharmacy.

Marissa Schlaifer currently works as an independent consultant, assisting businesses, professional associations, trade associations and others with health care policy analysis, issue advocacy, practice advancement and business development. Most recently, Marissa served as Head of Policy at CVS Health, leading the team responsible for creating policy positions that help shape the laws and regulations impacting CVS Health business and serving as a key contact with federal agencies. Marissa brings deep experience with policy analysis and issue advocacy, having spent ten years as Director of Pharmacy and Regulatory Affairs at the Academy of Managed Care Pharmacy (AMCP). Marissa served on various Medicare Part D Medication Measures technical expert panels (TEPs), providing input on the development of quality measures, served on the Department of Defense Uniform Formulary Beneficiary Advisory Panel, and represented AMCP in many capacities within the Pharmacy Quality Alliance (PQA).

Prior to joining AMCP, Marissa was Healthy Outcomes Director at H-E-B Grocery Company, where she was responsible for disease management and health improvement programs, immunization programs and new business opportunities. Previously, Marissa worked for PacifiCare of Texas and Prescription Solutions as a clinical pharmacist, and for Eckerd Drug Company as pharmacy manager and a regional manager for managed care sales. She received her B.S. in Pharmacy and M.S. in Pharmacy Administration from The University of Texas at Austin College of Pharmacy.

Suma Nair, MS, RD

Director, Office of Quality Improvement
Rockville, MD

Biography forthcoming.

Lisa Patton, PhD

Director of the Division of Evaluation, Analysis, and Quality, Substance Abuse and Mental Health
Services Administration
Washington, DC

Lisa Patton is the Director of the Division of Evaluation, Analysis, and Quality within the Center for Behavioral Health Statistics and Quality at SAMHSA. She oversees SAMHSA's quality measures activities, serving as the SAMHSA representative for the HHS Measures Policy Council and other federal and private sector behavioral health quality workgroups. Dr. Patton joined the federal government in 2011, working on quality measures and overseeing a behavioral health portfolio at ASPE, the Assistant Secretary for Planning and Evaluation. Prior to that, she directed mental health services research and evaluation, primarily for the federal government. A clinical psychologist, Dr. Patton worked as a therapist in community mental health, with a trauma specialty as well as a focus on underserved populations, including older adults. She received her A.B. from Harvard University, her Ph.D. from the University of Maryland, College Park.

Marsha Smith, MD, MPH, FAAP

Medical Officer, Quality Measurement Value Based Incentives Group, Centers for Medicare & Medicaid Services
Baltimore, MD

Marsha Smith is the Medical Officer for the Center for Medicare & Medicaid Services, Center for Clinical Standards and Quality, Quality Measures and Value Based Incentives Group, Division of Program Measurement Support (DPMS). The mission of DPMS is to lead coordinate, and support quality measurement across CMS and HHS to improve outcomes, beneficiary experience of care and population health, and to reduce healthcare cost through improvement. Dr. Smith serves as technical lead for DPMS clinical quality measure related efforts as well as cross component initiatives. Dr. Smith also provides medical consultation to the CMS Center for Medicaid and CHIP Services. Prior to joining DPMS, Dr. Smith was the Medical Officer for the CMS Division of Health Information Technology and was responsible for supporting clinical quality measures for the CMS Electronic Health Record Incentive Program.

Before joining CMS, Dr. Smith served as the Director of Perinatal Health for the Maryland Department of Health and Mental Hygiene (DHMH), Center for Maternal and Child Health where she was responsible for developing and maintaining statewide systems and services to improve reproductive health. Dr. Smith served as lead for DHMH's statewide Perinatal Collaborative as well as lead for the Maryland's fetal and infant mortality review, child fatality review and maternal mortality review programs. Prior to her tenure with the state of Maryland, Dr. Smith served as Medical Director for the Baltimore City Health Department's, Sexually Transmitted Disease Clinic. Dr. Smith also served as Deputy Health Commissioner for Baltimore City.

Dr. Smith is board certified in Pediatrics by the American Board of Pediatrics and is a Fellow of the American Academy of Pediatrics. She received her Doctor of Medicine Degree from the University

Of Pittsburgh School Of Medicine and Masters of Public Health in Health Policy and Management
from the Johns Hopkins University Bloomberg School of Public Health.