NATIONAL QUALITY FORUM

Agenda

Measure Feedback Loop Committee—Web Meeting 3 and 4

April 30, 2019, 2:00 pm – 5:00 pm ET
May 7, 2019, 2:00 pm – 5:00 pm ET

Participant Instructions

Please use the information below to access the conference call line and webinar 15 minutes prior to the scheduled start time.

For web meeting 3: April 30, 2019 and web meeting 4: May 7, 2019

1. Direct your web browser to the following URL:
   https://core.callinfo.com/callme/?ap=8007682983&ac=5182714&role=p&mode=ad.

2. Under "Join a Conference," please enter your first and last name. The conference number will be **800-768-2983**. The access code is **5182714**. You may save the access code under "Measure Feedback Loop." Please click "save" if you have not already.

3. Please then enter your phone number under the "Call Me at" feature to complete registration. Please enter the appropriate designation under the "Save this number as..." text box. Please click "save" if you have not already. This feature will allow CenturyLink to call you and add you to the conference.

4. Click the "Call Me & Join Web Meeting" button to enter the meeting.

5. Alternative dial-In: Please dial **800-768-2983** from your mobile, and then enter the access code **5182714**.

Meeting Objectives

- Provide an overview of the NQF Consensus Development Process (CDP)
- Review the existing CDP Use and Usability criteria
- Discuss potential CDP process improvements that would incorporate feedback loop concepts
- Discuss other information/data sources that may shed light on user experience or unintended consequences

Day 1: Tuesday, April 30, 2019

2:00 pm　　　　**Welcome and Review of Meeting Objectives**
Rose Baez, Committee Co-chair
Eddie Machado, Committee Co-chair
Ashlie Wilbon, Senior Director
Jean-Luc Tilly, Senior Manager, Data Analytics
Madison Jung, Project Manager
Navya Kumar, Project Analyst

2:10 pm	**Overview of NQF Process and Evaluation Criteria**

2:20 pm **Review CDP Use and Usability Criteria and Submission Form**
- Review history of Use and Usability Criteria
- Review current guidance
- Discuss potential improvements

3:30 pm **Discuss Feedback Received though NQF processes**
- Review current processes
- Review information collected
- Discuss themes
- Review examples of collected feedback

4:40 pm **NQF Member and Public Comment**

4:50 pm **Next Steps**

5:00 pm **Adjourn**

Day 2: Tuesday, May 7, 2019

2:00 pm **Welcome and Review of Meeting Objectives**
Rose Baez, Committee Co-chair
Eddie Machado, Committee Co-chair
Ashlie Wilbon, Senior Director
Kate McQueston, Senior Project Manager
Jean-Luc Tilly, Senior Manager, Data Analytics
Madison Jung, Project Manager
Navya Kumar, Project Analyst

2:10 pm **Recap of Web Meeting 3**

2:25 pm **Continue Discussion of Feedback Received though NQF processes**
- Review current processes
- Review information collected
- Discuss themes
- Review examples of collected feedback

4:00 pm **Challenges and Gaps**
- Discuss current challenges and potential solutions
- Discuss data/information gaps needed to inform CDP
- Discuss potential improvements to this criterion

4:40 pm **NQF Member and Public Comment**

4:50 pm **Next Steps**

5:00 pm **Adjourn**