



NQF Measure Sets and Measurement Systems Technical Expert Panel (TEP)

TECHNICAL EXPERT PANEL CO-CHAIRS

Measure Sets Subgroup

Amy Nguyen Howell, MD, MBA, FAAFP (Co-Chair)

Chief Medical Officer, America's Physician Groups
Los Angeles, California

Dr. Amy Nguyen Howell is a board-certified family practice physician. She leads the clinical and educational programs as the Chief Medical Officer at America's Physician Groups (APG) and supports the advocacy and leadership pillars of excellence at APG through legislative and networking events throughout the country. Additionally, she contributes to the Measures Application Partnership Clinician Workgroup at the National Quality Forum; Technical Expert Panel (TEP) for the MACRA Measurement Development; TEP for the Medicare Advantage Star Ratings Program ; Steering Committee on the Core Quality Measures Collaborative; Healthcare Payment and Learning Action Network (LAN) Population-Based Payment Work Group; and Population Health Management, Clinical Programs, and Patient-Centered Specialty Practice Advisory Committees at NCQA. By participating on these national committees, Dr. Nguyen offers guidance, structure and strategy around innovation, quality and technology to risk-based coordinated care delivery models, focusing on payment reform and integrated person-centric care.

Measurement Systems Subgroup

Michael Chernew, PhD

Harvard Medical School
Boston, Massachusetts

I have been involved in a number of projects related to quality. My evaluative work has frequently used quality measures as outcomes. For example, our work for the National Academy of Sciences panel on geographic variation included measuring geographic variation in quality. We have also been interested in a number of payment evaluations that include quality measurement ranging from our evaluations of private payment reforms to Medicare ACOs. I have also participated in work examining quality measures for treatment of chronic disease, such our recent work on intensification of treatment for diabetes patients. More recently, we authored a number of empirical papers on how measures can be aggregated and are working on a paper about their statistical properties. At a higher level, we have authored a NEJM perspective on systems of

quality measurement and a longer white paper with NQF on measurement systems.

Sam Simon, PhD

Associate Director, Mathematica
Cambridge, Massachusetts

Sam Simon, PhD, Associate Director of Health Program Implementation, has more than 20 years of experience developing and evaluating clinical quality measures for CMS, CDC, ASPE, VHA and SAMHSA. Dr. Simon has advised a wide range of federal programs, including MIPS, CPC+, TRICARE, and the NHQI programs, on measure testing results and implementation recommendations. Dr. Simon is currently principal investigator for a CMS-funded project to develop, specify, test, maintain and implement physician-level electronic clinical quality measures for clinicians participating in MIPS. He is also a member of the NQF Scientific Methods Panel.

TECHNICAL EXPERT PANEL MEMBERS

Measure Sets Subgroup

Thomas Aloia, MD

Chief Value and Quality Officer, University of Texas, MD Anderson Cancer Center
Houston, Texas

Thomas is a Hepatobiliary and Transplant Surgeon with American Board of Surgery Certification in General Surgery. Following General and Thoracic Surgery training at Duke University Medical Center, he participated in two fellowships including a surgical oncology fellowship at The University of Texas-M. D. Anderson Cancer Center and a hepatobiliary surgery and liver transplant fellowship at the Paul Brousse Hospital in Paris, France.

Through these two training opportunities, he was fortunate to gain an international experience in the fields of hepatobiliary surgery and liver transplantation. In particular, his year abroad in Paris highlighted the tremendous research and learning opportunities that are available in the international surgical community. He is currently an assistant professor of surgical oncology at MD Anderson Cancer Center where he focuses his clinical and academic energy on the management of primary and secondary hepatobiliary malignancies.

Tricia Elliott, MBA, CPHQ

Director Quality Measurement, The Joint Commission
Oakbrook Terrace, Illinois

Ms. Elliott joined The Joint Commission after over twenty years of experience working in acute care healthcare settings as Executive Director of Service Excellence, Director of Process Improvement, Director of Decision Support, and several other analytic roles. In her prior roles, Ms. Elliott implemented and achieved goals set by the Ambulatory Surgical Center Quality Reporting Program, Hospital-Acquired Condition Reduction Program, Hospital Inpatient Quality Reporting Program, Hospital Outpatient Quality Reporting Program, Hospital Readmissions Reduction Program, Hospital Value-Based Purchasing Program, Inpatient Psychiatric Facility Quality Reporting Program, Medicare Shared Saving Program, as well as several specialty

registries, such as Get With the Guidelines for Stroke and National Surgical Quality Improvement Program. In addition, Ms. Elliott was involved in the successful submission of Eligible Provider and Eligible Hospital Meaningful use submissions for Stage 1 and Stage 2. At The Joint Commission, she directs the performance measure development and testing projects, using her acute care experience and project management skills to successfully lead the Quality Measurement team to complete project goals. Ms. Elliott has extensive acute care and administrative experience in accreditation, quality and patient safety in a variety of healthcare system settings including home care, palliative care, ambulatory, hospital inpatient, inpatient rehabilitation, inpatient psychiatric and emergency departments. Experience included work with an accountable care organization in the greater Chicagoland area, with a focus on the transitions of care while implementing a new electronic health record. With this diverse experience, Ms. Elliott is able to contribute comprehensive insight into the selection of measures for the quality improvement of care and safety for patients within healthcare systems.

Lindsay Erickson

Director, Program Operations, Integrated Healthcare Association
Oakland, California

Lindsay Erickson leads program operations for IHA's Align. Measure. Perform. Programs—implementing standard measures, reporting, and value-based incentives across 11 health plans and nearly 200 provider organizations in California. She oversees three multi-stakeholder committees that guide development and use of a common measure set that spans quality, patient experience, resource use, and cost.

Prior to joining IHA, Lindsay worked at the Georgia Office of Planning and Budget as the policy analyst for Medicaid and CHIP. Lindsay earned her Master's degree in Public Health from Emory University in health policy research, and Bachelor's degree from the University of California, San Diego.

Louis Galterio, MBA

President, Suncoast RHIO
North Port, Florida

Louis has an MBA in Finance and also studied electrical engineering. He holds an undergraduate degree in Management Science and Statistics from the City University of New York. Originally an engineer at New York Telephone, he moved into banking in 1971 and Financial Clearinghouses and Stock Exchanges with Digital Equipment Corporation in 1987.

He entered the Healthcare Technology Industry in 1990. He was the first CIO for the public hospital system serving New York City and later with the private New York Hospital during the merger with the Columbia Presbyterian Hospital Network before moving to Florida. Lou held other CIO roles at smaller hospitals and consulted. With an avocation in academia, he served as adjunct lecturer and researcher. He is a Fellow with HIMSS, a member of CHIME, has CPHIMS certification. He served as Chair of the Health Information Exchange Committee and co-chair of the Health Technology Public Advocacy Committee on the Central and North Florida HIMSS Chapter Board. SunCoast RHIO is a member of the National Quality Forum, the NQF, and, in that role, Lou and his organization work to promote electronic clinical quality measurement, eCQM.

Lou authored numerous papers and articles; and holds a provisional patent for the Nested

Envelopment Shared Savings Index, a statistical algorithm used to score Clinical quality outcome data between Provider and Payer for ACO risk and performance. He served on the Steering Committee for the National Carequality initiative charged with implementing a common and vendor neutral Health Information Exchange interoperability framework modeled on the financial ATM network used in consumer banking

Frank A. Ghinassi, PhD, ABPP

President and CEO, Rutgers Health University Behavioral Health Care, Rutgers Health Piscataway, New Jersey

Frank A. Ghinassi, PhD, ABPP is President and CEO for Rutgers Health University Behavioral Health Care (UBHC). As CEO, he is responsible for a statewide system of academically based mental health and addiction services across New Jersey; managing a budget in excess of \$300 million and approximately 2,100 staff and faculty. UBHC is one of the largest providers of behavioral healthcare in the country. Dr. Ghinassi was VP for Quality, Patient Safety, Regulatory Compliance and Health Information Management at Western Psychiatric Institute, associate professor of psychiatry, University of Pittsburgh School of Medicine where he trained psychiatric residents and doctoral psychology interns.

Denise Morse, MBA

Director, Quality and Value Analytics, City of Hope
Duarte, California

Denise is the Director of Quality and Value Analytics at City of Hope, an NCI designated cancer center. She has been in quality analytics and metric development for 11 years. She has an undergraduate degree from UCLA and a Master's Degree in Business Administration from Pepperdine University. She is the vice chair of the Comprehensive Cancer Center Consortium for Quality Improvement (C4QI), and an active member in the Alliance of Dedicated Cancer Centers (ADCC). She specializes in quality metric development and analysis in the field of cancer.

Dr. Nguyen is an adjunct faculty member at University Southern California (USC) Sol Price School of Public Policy and teaches Quality of Care for the Master's in health administration (MHA) program and continues to serve as a family physician at Cedars-Sinai Medical Network.

Matthew Pickering, PharmD

Senior Director, Research & Quality Strategies, Pharmacy Quality Alliance
Alexandria, Virginia

Dr. Matthew K. Pickering serves as the Senior Director of Research and Quality Strategies at the Pharmacy Quality Alliance (PQA). In this role, he identifies needed studies to further validate the impact of PQA's measures on improving patient care, reducing overall healthcare spending, and filling recognized gaps in performance measurement. Dr. Pickering is also responsible for coordinating PQA research and demonstration project portfolios. He works closely with the PQA research team to implement high quality, responsive, and timely activities that support PQA research functions and internal operations.

E. Clarke Ross, DPA

Public Policy Director, American Association on Health and Disability
Rockville, Maryland

Dr. E. Clarke Ross has worked 48 years with six national mental health and disability organizations. Since December 2010, Clarke has worked as the public policy director for the American Association on Health and Disability.

His work history includes Chief Executive Officer of CHADD – Children and Adults with Attention-Deficit/Hyperactivity Disorder; Deputy Executive Director for Public Policy, NAMI – National Alliance on Mental Illness; Executive Director, American Managed Behavioral Healthcare Association (AMBHA); Assistant Executive Director for Federal Relations and then Deputy Executive Director, National Association of State Mental Health Program Directors (NASMHPD); and Director of Governmental Activities, UCPA – United Cerebral Palsy Associations (UCPA).

Mathew Sapiano, PhD

Statistician, Centers for Disease Control and Prevention
Atlanta, Georgia

Dr Sapiano is a statistician in the Division of Healthcare Quality Promotion at CDC. His work includes the development of new measures, and composite measures, for tracking HAIs. Dr Sapiano covers a variety of analysis areas with DHQP including sepsis, organ transplantation, patient safety, medicine safety, and blood safety. Prior to CDC, Dr Sapiano worked in climate science where his research was focused on the creation of composite datasets for the analysis of global precipitation.

Sharon Sutherland, MD, MPH

Physician, Cleveland Clinic
Cleveland, Ohio

Sharon Sutherland, MD MPH, is an obstetrician/gynecologist and served as Associate Chief Quality Officer for Cleveland Clinic Health System. Her experience includes extensive collaboration with hospital leaders to optimize quality operations and harmonize quality measurement and improvement efforts in a newly acquired health system. Dr. Sutherland has served on quality measures projects for National Quality Forum, Agency for Healthcare Quality and Research, and Association of American Medical Colleges. She has also consulted on a surgical quality measures development project. She serves on Ohio's Perinatal Clinical Advisory Group, focused on development and refinement of Ohio's perinatal episode-based payment model.

Traci Thompson Ferguson, MD, MBA, CPE

Chief Medical Director, Medical Management and External Relationships, WellCare Health Plans, Inc.
Tampa, Florida

Dr. Traci Thompson Ferguson is the chief medical director of medical management and external relationships for WellCare Health Plans and is responsible for the implementation and adherence of enterprise medical policy; new clinical programs within the department; and oversight and mentorship of the medical directors who support clinical determinations and contribute to full compliance with regulatory and contracted government customers.

Traci earned a bachelor's degree from Georgetown University, and a doctor of medicine degree from the Johns Hopkins University School of Medicine. Traci received an Executive MBA from Howard University and later earned the distinction as a Certified Physician Executive.

Measurement Systems Subgroup

Philip Alberti, PhD

Senior Director, Health Equity Research and Policy, Association of American Medical Colleges
Washington, District of Columbia

As the Association of American Medical College's (AAMC) Senior Director, Health Equity Research and Policy, Philip M. Alberti, Ph.D., supports the efforts of academic medical centers to build an evidence-base for effective programs, protocols, policies, and partnerships aimed at eliminating inequities in health. He joined the AAMC in 2012 to facilitate the conduct of community-partnered, health equity science and scholarship at AAMC-member medical schools and teaching hospitals, and to make the case for policies and practices that explicitly have health and health care equity as a goal. Dr. Alberti holds a B.A. in psychology and a Ph.D. degree in Sociomedical Sciences from Columbia University.

J. Matthew Austin, PhD

Faculty, Johns Hopkins School of Medicine
Baltimore, Maryland

Dr. Matt Austin is an assistant professor at the Armstrong Institute for Patient Safety and Quality at Johns Hopkins Medicine. His research focuses on performance measurement in healthcare and its use to drive improvements. In his role, he provides strategic guidance to The Leapfrog Group on performance measures for their Hospital Survey and Hospital Safety Score. Within Johns Hopkins Medicine, Dr. Austin guides the development of safety and quality dashboards and works with each clinical department to identify appropriate quality and safety measures. Dr. Austin earned his PhD in industrial and systems engineering from the University of Wisconsin–Madison.

Kari Baldonado,

Senior Director and Solution Executive, Quality Measurement, Cerner Corporation
Kansas City, Missouri

Kari joined Cerner as a consultant for care delivery solutions. As a practice manager she focused launching emerging solutions, and supported solution deployment, sales and development needs. Kari joined Population Health, launching the eSubmission business for quality measures and supporting clients across electronic and chart abstracted programs.

Kari assumed leadership of quality management and content strategies across platforms. She leads teams ensuring clients win in regulatory quality programs. Her teams support the strategy and development of 700+ measures across measure sets including, MIPS, MSSP, ACO, BPCIA, eCQM, HEDIS, MA STAR, IQR, TJC and Cerner's Clinical Standard for measuring gaps-in-care.

Julie Bershadsky, PhD

Senior Research Associate, Human Services Research Institute
Cambridge, Massachusetts

Dr. Bershadsky leads HSRI's Aging and Disabilities team and is the Director of the National Core Indicators for Aging and Disabilities (NCI-AD) project, measuring the performance of LTSS programs for seniors and older adults with physical disabilities. She was instrumental in creating NCI-AD and serves as lead methodologist for NCI-AD and NCI (for IDD), as well as related projects.

A seasoned researcher, methodologist, and statistician, Dr. Bershadsky is passionate about improving provision and outcomes of LTSS and believes that it should be person-centered while remaining cost-effective. Dr. Bershadsky holds a BA in Statistics and a PhD in Health Services Research.

Amy Chin, MS

Senior Director, Health Economics and Outcomes Research, Greater New York Hospital Association
New York, New York

Amy Chin is Senior Director of Health Economics and Outcomes Research at the Greater New York Hospital Association (GNYHA) focusing on issues affecting healthcare providers that span policy, finance, economics, and quality. Prior to joining GNYHA, Amy worked at Health Research & Education Trust on a CMS initiative supporting hospitals across 30 states in reducing harms in ten clinical areas. Additionally, she worked in health services research improving the quality of life in Veterans with spinal cord injury. Amy earned her M.S. in Biostatistics at UIC-School of Public Health and undergraduate degree in applied mathematics at Drew University.

Missy Danforth

Vice President, Hospital Ratings, The Leapfrog Group
Washington, District of Columbia

Missy Danforth is the Vice President of Hospital Ratings at The Leapfrog Group, a Washington, DC based, not-for-profit organization. The Leapfrog Group represents the nation's largest employers and purchasers of health benefits and works to make great leaps forward in safety, quality, and value of healthcare.

Ms. Danforth serves as member of Leapfrog's senior leadership team informing Leapfrog's strategic direction, engaging experts and stakeholders, and analyzing program results to engage purchasers and consumers as well as drive safety and quality improvements. Ms. Danforth manages Leapfrog's various measurement and public reporting activities including the Leapfrog Hospital Survey, the Hospital Safety Score, and emerging rating programs.

Marybeth Farquhar, PhD, MSN, RN

Executive Vice President, Research, Quality & Scientific Affairs, American Urological Association
Linthicum, Maryland

Marybeth Farquhar, PhD, MSN, RN is Executive Vice President, Research, Quality & Scientific Affairs for the American Urological Association, responsible for the strategic direction of the Data, Quality Improvement & Patient Safety, Research, and Practice Guidelines Departments. Dr. Farquhar has extensive experience in research and quality measurement and serves on many panels as a measurement expert. As URAC's Vice President of Quality, Research & Measurement, she was responsible for measure evaluation, implementation, and data analysis. As Vice President of Performance Measurement at NQF, she was responsible for strategic oversight and execution of the CDP. At AHRQ, she led key activities of the Quality Indicators initiative and collaborated with the CAHPS team on projects including HCAHPS.

Danielle Lloyd, MPH

Senior Vice President, Private Market Innovations & Quality Initiatives, America's Health Insurance Plans
Washington, District of Columbia

Danielle Lloyd is the senior vice president of private market innovations and quality initiatives for the Clinical Innovations division of America's Health Insurance Plans (AHIP) in Washington, DC. AHIP is the national association representing organizations that provide coverage for health care and related services.

Danielle is responsible for assessing insurance market trends and developing policy in the areas of emerging payment models, quality measurement and health information technology interoperability. She also serves as chairman of the national Core Quality Measure Collaborative (CQMC).

Previously, Danielle led Premier's policy analysis and development activities representing the interests of more than 3,500 hospitals and associated physicians nationwide. She served as a national expert on alternative payment models and played a leading role in Premier's large-scale provider collaboratives.

Prior to Premier, Lloyd worked on an array of healthcare issues including Medicare and Medicaid payment, quality policies, and health information technology for the American Hospital Association, California Hospital Association, the U.S. House of Representatives Committee on Ways and Means and the Centers for Medicare & Medicaid Services.

She is from Los Angeles, has a bachelor's degree from the University of Pennsylvania and has a master's degree in public health from the University of California, Berkeley.

Jeffrey Sussman, MPH, PhD

Senior Associate, Booz Allen Hamilton
Washington, District of Columbia

Dr. Jeffrey Sussman has over 15 years of experience in health services research, health policy analysis, quality and performance measurement, and program evaluation. He is the methodology lead for the Centers for Medicare & Medicaid Services Marketplace Quality Rating System and Qualified Health Plan Enrollee Experience Survey. His prior experience includes teaching health policy courses at Brandeis University and Boston College and working for the National Institutes of Health program evaluation office. He holds a BS in Biology, an MPH in Epidemiology, Biostatistics, Health Law and Bioethics, and a Ph.D. in Social Policy from The Heller School.