



**NATIONAL
QUALITY FORUM**

Driving measurable health
improvements together

<http://www.qualityforum.org>

Measure Sets and Measurement Systems

Full TEP Meeting

July 1, 2020

Roll Call and Meeting Objectives

Technical Expert Panel: Sets Subgroup

- **Co-chair: Amy Nguyen Howell, MD, MBA, FAAFP**
- Thomas Aloia, MD
- Tricia Elliott, MBA, CPHQ
- Lindsay Erickson
- Louis Galterio, MBA
- Frank A. Ghinassi, PhD, ABPP
- Denise Morse, MBA
- Matthew Pickering, PharmD
- E. Clarke Ross, DPA
- Mathew Sapiano, PhD
- Sharon Sutherland, MD MPH
- Traci Thompson Ferguson, MD, MBA, CPE
- Michelle Schreiber, MD (CMS liaison)



Technical Expert Panel: Systems Subgroup

- **Co-chair: Sam Simon, PhD**
- Philip Alberti, PhD
- Matt Austin, PhD
- Kari Baldonado
- Julie Bershadsky, PhD
- Amy Chin, MS
- William Conway, MD
- Melissa Danforth
- Marybeth Farquhar, PhD, MSN, RN
- Frank A. Ghinassi, PhD, ABPP
- Danielle Lloyd, MPH
- Jeffrey Sussman, MPH, PhD
- Michelle Schreiber, MD (CMS liaison)

NQF Project Team

- Nicolette Mehas, PharmD, Director
- Taroon Amin, PhD, MPH, NQF Consultant
- Teresa Brown, MHA, Senior Manager
- Yvonne Kalumo-Banda, MS, Manager
- Amy Guo, MS, Analyst



Meeting Objectives

- Update on Sets and Systems report
- Review and discuss themes from public comments on report
- Next steps

Update on Sets and Systems Report



Progress to Date

- First full draft report shared with TEP in mid-May for initial comments
- Report revised based on feedback and posted for public comment through late June
- Public commenting form sought comments on the following:
 - ▣ General comments
 - ▣ Clarity of definitions and elements
 - ▣ Additional examples of sets and systems
 - ▣ Future role of NQF in advancing sets and systems
 - ▣ Specific organizations for NQF to collaborate with in pilot testing

Review and Discuss Themes from Public Comments



Themes from Comments

- Comments submitted by 17 organizations
- 44 comments received through the following avenues:
 - » Shared via NQF commenting tool
 - » Emailed to project team
 - » Shared via member webinar / town hall

Themes from Comments

1. Definitions, scope, and examples
2. Opportunities for improving sets and systems
3. Sets and systems review process
4. NQF collaboration and advancement opportunities

Public Comments Spreadsheet

AutoSave Off Combined MSMS Comments - Read-Only Search

File Home Insert Draw Page Layout Formulas Data Review View Help ACROBAT Share Comments

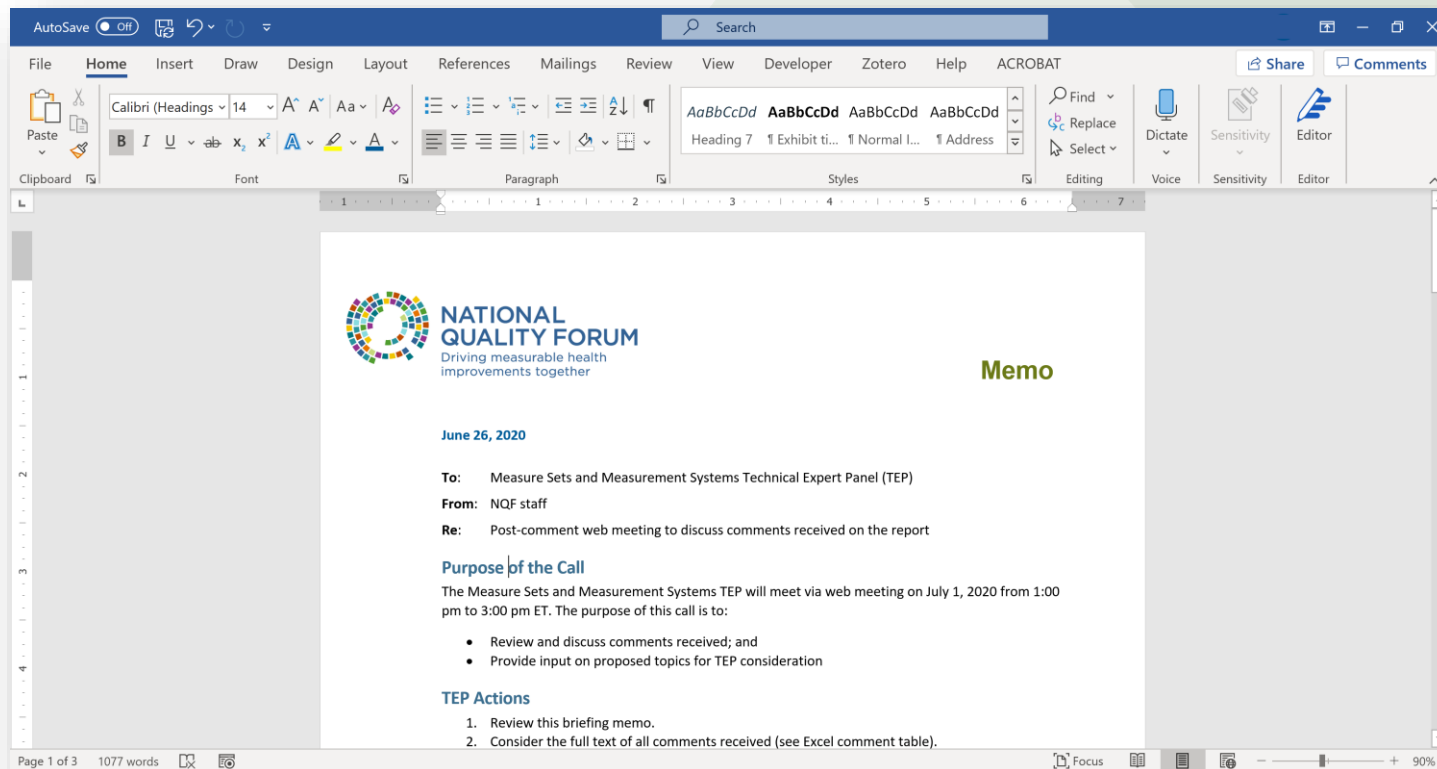
Clipboard Font Alignment Number Styles Cells Editing Ideas Sensitivity

K2 Yes, The report is clear on the definitions and elements, while acknowledging that the multi-stakeholder nature of the framework makes this challenging. I strongly advocate for the voice of the patient and patient representatives in this framework discussion. While the authors note that quality measure sets and systems can and should be used by consumers and making healthcare utilization choices, in practice, they are not (for example Health Plan Star ratings and consumer health plan choice influence). The patient voice should help shape meaningful systems for this purpose.

	H	I	J	K
	Source	Question	Theme	Comment
2	Public Con	Does the report	Definitions, Scope, and Examples	Yes, The report is clear on the definitions and elements, while acknowledging that the multi-stakeholder nature of the framework makes this challenging. I strongly a
3	Public Con	Does the report	Definitions, Scope, and Examples	We recommend that the report's definitions and elements capture the nuances in innovation that have been promulgated by the shifting of care to primary care and
4	Public Con	Does the report	Definitions, Scope, and Examples	Under Approach to Measure Set Use (pp. 13-14):
5	Public Con	Does the report	Definitions, Scope, and Examples	The NQF Measure Sets and Measurement Systems Draft Report provides a framework for advancing quality measurement to more accurately and precisely assess p
6	Public Con	What general	Definitions, Scope, and Examples	We first would like to thank the NQF for its continued commitment to measurable health improvements. We submit the following comments with the shared goal of
7	Public Con	What general	Definitions, Scope, and Examples	Thank you to the technical expert panel and NQF for convening on this important topic. We appreciate the challenges in this work to identify and describe key comp
8	Public Con	What general	Definitions, Scope, and Examples	PQA applauds NQF for prioritizing this work and for convening diverse experts to provide input to inform the report. Making the final report available broadly can he
9	Public Con	What, if any,	Definitions, Scope, and Examples	I strongly encourage NQF to link patient reported outcomes to both process and outcomes clinical measure sets and systems. As recently introduced, social deter
10	Public Con	What, if any,	Definitions, Scope, and Examples	Traditionally healthcare has relied upon surveys to measure patient experience. Surveys may be biased by the values of the organization or the assumptions of the o
11	Public Con	What, if any,	Definitions, Scope, and Examples	Many measure sets still assume that human experts perform the specific process. Measure sets should incorporate innovation and, therefore, as appropriate, inclu
12	Public Con	What, if any,	Definitions, Scope, and Examples	PQA has developed three measure sets that currently are available for use:
13	Webinar		Definitions, Scope, and Examples	What I found somewhat under-discussed/lacking in the report were the following: 1) Considering burden, feasibility and utility from various perspectives: beneficiary
14	Webinar		Definitions, Scope, and Examples	The VBC environment is relying on the intricacy between payment models and sets of quality measures. Has the TEP started to look into these aspects?
15	Webinar		Definitions, Scope, and Examples	also wondering, what about individual items that are part of a measure system but more stand-alone rather than being part of a measure set. It shares the same targ
16	Other Method		Definitions, Scope, and Examples; Sets/Systems	The American Medical Association (AMA) appreciates the opportunity to comment on this draft report. While the AMA might see the potential for independent eval
17	Public Con	Are there specific	NQF collaboration/advancement opportunities	NQF is seeking passionate partner organizations in the transformation necessary to move healthcare measurement forward (Draft Report for Comment, 21), and M
18	Public Con	Are there specific	NQF collaboration/advancement opportunities	The Coalition for Healthcare AI is ideally positioned to refine pilot testing. Digital Diagnostics (Formerly IDx Technologies) would be pleased to partner together with t
19	Public Con	Are there specific	NQF collaboration/advancement opportunities	There are many reputable national leadership organizations in quality and quality measurement as well as consumer and advocacy groups representing diverse and

All Webinar Comments Project Webinar Comments Other Received Comments Combined Comments Public Comment - Matrix PC - Addl Examples 85%

Screenshare of Comment Memo



The screenshot shows a Microsoft Word document titled "Memo" with the National Quality Forum logo and tagline "Driving measurable health improvements together". The document content is as follows:

June 26, 2020

To: Measure Sets and Measurement Systems Technical Expert Panel (TEP)
From: NQF staff
Re: Post-comment web meeting to discuss comments received on the report

Purpose of the Call
 The Measure Sets and Measurement Systems TEP will meet via web meeting on July 1, 2020 from 1:00 pm to 3:00 pm ET. The purpose of this call is to:

- Review and discuss comments received; and
- Provide input on proposed topics for TEP consideration

TEP Actions

1. Review this briefing memo.
2. Consider the full text of all comments received (see Excel comment table).

The Word interface shows the "Home" tab with various formatting options. The status bar at the bottom indicates "Page 1 of 3" and "1077 words".

We will primarily focus on the topics for TEP consideration in this document during today's meeting.



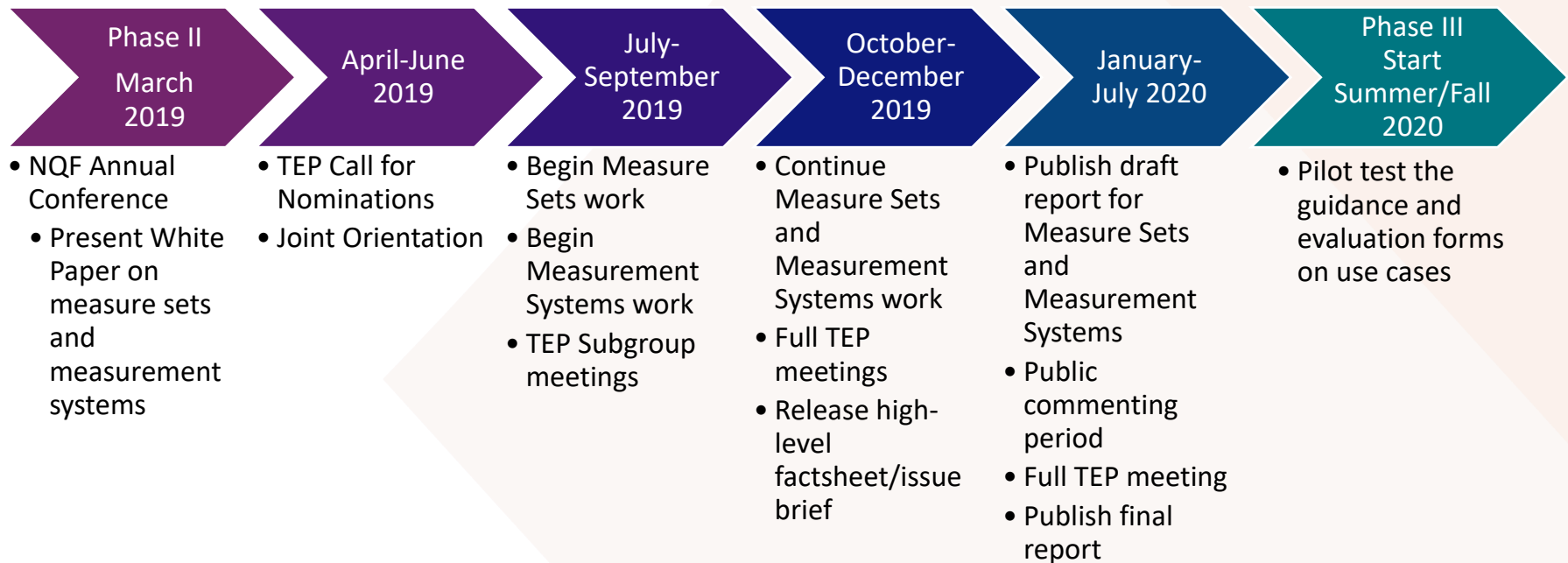
Questions for Consideration

- What is the value of the external, multistakeholder evaluation of measurement systems/quality reporting programs given [the rulemaking process](#)?
- How would the review process consider programmatic, proprietary components of private or commercial programs? How can we engage creators/stewards of such sets and systems in a review process?
- How should the measure evaluation process consider fit for purpose (e.g., validity/reliability for specific measure score cut offs in specific programs)?
- What are the most promising opportunities for NQF to advance this work? What are the opportunities for collaboration, specifically with public and private program stewards/developers?

Next Steps



Updated Timeline





Updated Timeline – Next Steps

July 2020

- Incorporate public and TEP comments by 7/13
- Final review and revisions by 7/24
- Final report published online on 7/31

Phase III: Start
Summer/Fall
2020

- Pilot test the guidance and evaluation forms on use cases



Contact Info

- Email: measuresets@qualityforum.org
- NQF phone: 202-783-1300
- Project page:
[http://www.qualityforum.org/Measure Sets and Measurement Systems.aspx](http://www.qualityforum.org/Measure_Sets_and_Measurement_Systems.aspx)
- SharePoint site:
<http://share.qualityforum.org/Projects/MeasureSets/SitePages/Home.aspx>

THANK YOU.

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