



NATIONAL
QUALITY FORUM

NQF Medicaid Innovation Accelerator Project 2016-2017

Coordinating Committee Post-Comment Web Meeting

September 5, 2017

Welcome

Coordinating Committee

Coordinating Committee Chairs

William Golden, MD, Arkansas Medicaid and University of Arkansas

Jennifer Moore, PhD, RN, Institute for Medicaid Innovation

Coordinating Committee Members

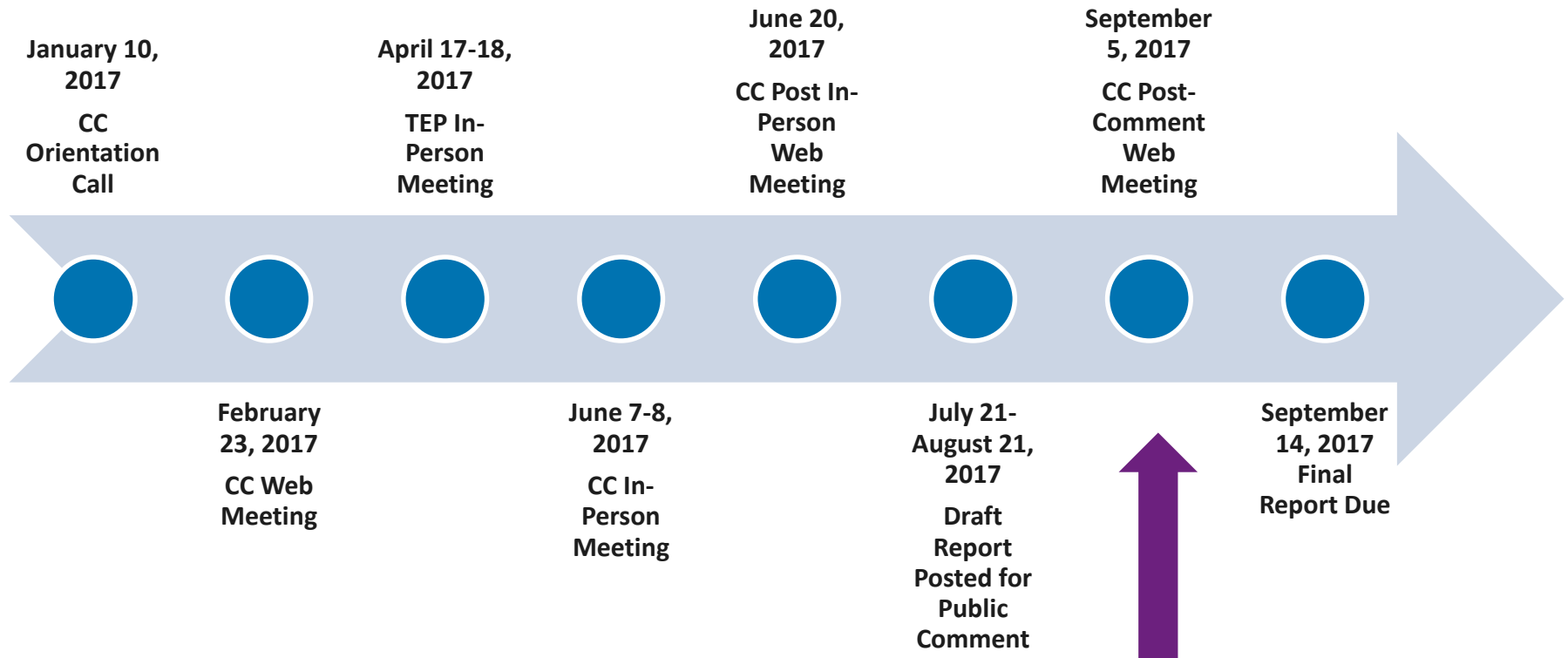
- **Karen Amstutz**, MD, MBA, Magellan Health
- **Sandra Finestone**, AA, BA, MA, PsyD, Association of Cancer Patient Educators
- **Andrea Gelzer**, MD, MS, FACP, AmeriHealth Caritas Family of Companies
- **Allison Hamblin**, MSPH, Center for Health Care Strategies, Inc.
- **Maureen Hennessey**, PhD, CPCC, Precision Advisors
- **David Kelley**, MD, MPA, Pennsylvania Dept. of Human Services
- **Deborah Kilstein**, RN, MBA, JD, Association for Community Affiliated Plans
- **SreyRam Kuy**, MD, MHS, FACS, Louisiana Dept. of Health
- **Barbara McCann**, BSW, MA, Interim HealthCare Inc.
- **Sarita Mohanty**, MD, MPH, MBA, Kaiser Permanente
- **MaryBeth Musumeci**, JD, Kaiser Family Foundation
- **Michael Phelan**, MD, JD, FACEP, RDMS, CQM, Cleveland Clinic
- **Cheryl Powell**, MPP, Truven Health Analytics
- **Sheryl Ryan**, MD, FAAP, Yale School of Medicine
- **Jeff Schiff**, MD, MBA, Dept. of Human Services Minnesota
- **John Shaw**, MEng, Next Wave
- **Alvia Siddiqi**, MD, FAAFP, Advocate Physician Partners
- **Susan Wallace**, MSW, LSW, LeadingAge Ohio
- **Judy Zerzan**, MD, MPH, Colorado Dept. of Health Care Policy and Financing

Meeting Objectives and Agenda

Meeting Objectives

- Review and discuss public comments received during the public and member comment period on the NQF Medicaid Innovation Accelerator Project draft report
- Provide input on proposed responses to public and member comments.
- Determine whether re-evaluation of any Medicaid-relevant performance measure recommendations across the four topic areas of the CMS Medicaid Innovation Accelerator Program is warranted based on public comment

Timeline and Deliverables



NQF-Medicaid Innovation Accelerator

Project Goals

- Identify and recommend measures related to the four program areas of CMS's Medicaid Innovation Accelerator Program (IAP)
 - *Reducing Substance Use Disorders (SUD)*
 - *Improving Care for Medicaid Beneficiaries with Complex Care Needs and High Costs (BCN)*
 - *Promoting Community Integration – Long-Term Services and Supports (CI-LTSS)*
 - *Supporting Physical and Mental Health Integration (PMH)*
- Measures will support states' ongoing efforts related to Medicaid delivery system reform
- Measures should be ready for immediate implementation and represent the full continuum of care across various providers and care settings
- All state Medicaid agencies, regardless of whether they participate in CMS' IAP, will have access to the measures

Coordinating Committee Actions

Coordinating Committee Actions

- Review the draft report
- Review and consider the full text of all comments received and the proposed responses to the public and member comments
- Be prepared to take action on public comments. Re-evaluate measures as needed
 - *Retain the recommendation*
 - *Amend Committee responses to public comments*
 - *Remove recommendation*

Review of Public Comments

Summary of Public Comments

- The draft report was posted for Public and Member comment on July 21 to August 21
- NQF received 28 comments from 16 organizations and individuals
 - » Public and Community Health (6)
 - » Professional Organizations (4)
 - » Supplier and Industry (3)
 - » Measure Developer (2)
 - » Consumer (1)

General Comments

Public commenters identified themes for all four program areas

- Too many process measures
- Duplicative measures or similar measures throughout
- Questions about how measures are intended to be used or aligned with Adult and Child Core Sets
- Lack of harmonization and/or recognition of similar measures in various NQF projects that include consumer and patient experience measures

Measurement Gaps

Public commenters identified measurement gaps across all four program areas

- Overall, support for additional measure development within the Medicaid population
- Not enough outcome measures
- Lack of patient centered/patient engagement measures
- Lack of measures that capture social determinants health, including food and housing insecurity, lack of transportation, functional status

SUD program

Public comments specific to SUD program area

- Too many screening measures
- Support use of opioid measures in SUDs
- Lack of harmonization and/or recognition of similar measures in various programs/projects including SAMHSA programs, demonstration projects, etc.

BCN program

Public comments specific to BCN program area

- Different opinions regarding inclusion of the Patient Activation Measure (PAM) measure (support and do not support the measure for inclusion)
- NCQA has added telehealth modifiers to the numerators of measures #0105 and #0576, helpful to states with mental or behavioral health access issues

CI-LTSS program

Public comments specific to CI-LTSS program area

- Different opinions regarding inclusion of the Patient Activation Measure (PAM) measure (support and do not support the measure for inclusion)
- Disagree that CI-LTSS is a nascent field that lacks performance measures.
- Surveys are largely not discussed (with the exception of HCBS)

PMH program

Public comments specific to PMH program area

- Acknowledged the CC efforts to highlight challenges related to integration of physical and behavioral health services
- Support many of the measure recommendations and noted that some of the potentially preventable event measures recommended for the BCN program area are also applicable for PMH
- NCQA has added telehealth modifiers to the numerators of measures #0105 and #0576, helpful to states with mental or behavioral health access issues
- Lack of social determinants of health measures for individuals with co-occurring conditions
- Recommend the development of measures that assess care integration over life course of an individual

Discussion

Finalize Medicaid IAP Measure Recommendations as Needed

Potential Measure Re-evaluation

Removal of NQF #2483 Gains in Patient Activation (PAM) Scores at 12 Months

- Public commenters expressed several concerns about the measure including:
 - *Costly implementation (feasibility)*
 - *Some research does not support its efficacy*
 - *Organizational experience that NQF #2483 does not result in meaningful indicators of patient engagement*
- One public commenter expressed support of its inclusion because of its person-centered focus
- Does the Committee want to re-evaluate the measure based on public comment?

Potential Measure Re-evaluation

Removal of NQF #0647 Transition Record with Specified Elements Received by Discharged Patients

- Endorsement was removed from this measure in July 2017, after this project's CC in-person meeting.
- Public commenter expressed concern about including the measure since it is no longer NQF endorsement
- Does the Committee want to re-evaluate the measure based on public comment?

Coordinating Committee Discussion

- Does the Coordinating Committee have specific responses to public commenters or direction to reflect comments in the final report?
- Are there objections to approving the Medicaid IAP measure and measure concept recommendations?

Opportunity for Public Comment

Next Steps

Next Steps

September 14, 2017

- Final Report Due

Contact Information

- Email: medicaidaccelerator@qualityforum.org
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 - ▢ *Shaonna Gorham, Senior Project Manager*
 - ▢ *Kate Buchanan, Project Manager*
 - ▢ *Tara Rose Murphy, Project Manager*
 - ▢ *Miranda Kuwahara, Project Analyst*
- Committee SharePoint Site:
<http://share.qualityforum.org/Projects/Medicaid%20Innovation%20Accelerator%20Programs/SitePages/Home.aspx>
- Project Webpage:
http://www.qualityforum.org/Medicaid_Innovation_Accelerator_Project_2016-2017.aspx

Closing Remarks

Adjourn